

Welcome to Naval Health Clinic Earle

Whether you're a new family PCSing to Colts Neck, NJ and this is your new gaining location and/or you recently had an addition to your family, we need you to accomplish a few important steps before becoming enrolled into TRICARE PRIME at Naval Health Clinic Earle.

1. Please update your information in the Defense Enrollment Eligibility Reporting System (DEERS). If you are new to the area, you need to update your demographic information in DEERS. If you have a newborn child/addition to your family, you need to add that person to DEERS. In order to complete this, you have a few options and they are listed below:
 - a. Contact DEERS at 1-800-538-9552
 - b. Register with milConnect @ www.dmdc.osd.mil
 - c. Contact our ID Card facility @ (732) 866-7288, located at the Waterfront base.

2. Once your information in DEERS has been updated, you'll need to register into the Composite Health Care System (CHCS). **Patient Registration** is very important into CHCS because it allows you to receive treatment at our clinic. Without registering into CHCS, you will not be able make an appointment with a provider. DEERS and CHCS demographic information must match in order to receive treatment. **Patient Administration Department located at the Front Desk** will assist you with your medical records, registration into CHCS, and Tricare paperwork.

3. Now, that steps 1 and 2 are completed you are ready to enroll into TRICARE PRIME at our clinic. You have a few options and they are as follows:
 - a. Visit BHC Earle front desk for assistance with Tricare paperwork and empanelment to the clinic.
Or:
 - b. Visit www.tricare.mil and go to Enroll or Purchase a Plan
 - c. Select TRICARE PRIME
 - d. Scroll down the webpage and select Beneficiary Web Enrollment website, you must have a Command Access Card (CAC), DFAS (MyPay) Account or DOD Self-Service Logon (DS Logon) account
 - e. Log on and you will be directed to the DEERS Beneficiary Web Enrollment page where you will follow the directions to enroll into TRICARE PRIME at Naval Health Clinic Annapolis.
 - f. If you do not have a CAC card or other above listed account, you can call Health Net Federal Services directly at 1-877-874-2273 for enrollment assistance and in most cases they will enroll you over the phone.

4. It is important for beneficiaries to be informed that the McGuire 87th medical group is the only Military Treatment Facility (MTF) in the area that has enrollment for children under the age of 16. Beneficiaries have the option of receiving treatment from a civilian pediatric provider if they do not want to enroll their children at the 87th MTF. Beneficiaries can look on HNFS.com to locate a civilian pediatric provider within their area code. If beneficiaries receive care from a civilian provider, prescriptions can be filled on base at BHC Earle or at a local pharmacy; however there will be a co-pay with a local pharmacy.

5. Upon checking in please remember to enroll in the Relay Health Program by asking one of the clinic staff members about getting signed up. This program allows you to access to your lab and other test results, as well as questions about general health care concerns. You will have access to the clinic nurse via email for general questions, referral renewals, medication refills, as well nurse triage.

For additional information about enrollment to Naval Health Clinic Earle, please contact the Tricare Customer Service representative, Shawna Dennison at 732-866-2306.

Naval Branch Health Clinic Earle is committed to providing support and is available to assist with any questions or issues you have during this TRICARE transition.