NAVAL HOSPITAL JACKSONVILLE — OUR STORY

Naval Hospital (NH) Jacksonville’s mission, since its founding in 1941, is to heal our nation’s heroes — sailors, Marines, soldiers, airmen and Coast Guardsmen (both active and retired), along with their families. The command is comprised of the Navy’s third largest hospital and five branch health clinics across Florida and Georgia — in Albany, Jacksonville, Key West, Kings Bay, and Mayport.

The 2,300 active-duty and civilian staff do whatever it takes to deliver the highest quality, patient- and family-centered care. NH Jacksonville stands ready to support operational missions anytime, anywhere — from disaster relief to combat care. With its community partners, NH Jacksonville collaborates on shared visions for high-quality care.

The command consistently earns The Joint Commission’s Gold Seal of Approval,® and Medical Home Port teams have earned highest-level recognition from the National Committee for Quality Assurance. The hospital was the first on Florida’s First Coast to earn Baby Friendly certification from WHO and UNICEF, and offers skin-to-skin cesarean sections and nitrous oxide as an option for laboring moms. The command was the first to earn Gold Star recognition from Prevention Partners and Defense Health Agency, for quit-tobacco systems. The command also launched Navy Medicine’s pilot of value-based care.

NH Jacksonville serves about 85,000 enrolled patients and expands its capacity to treat 163,000 beneficiaries through partnerships with local hospitals and physicians in the TRICARE network. NH Jacksonville provides a continuum of care: primary care for the whole family, specialty services, surgery, maternity care, pharmacy, laboratory, and radiology. Prevention services include wellness and nutrition. For warfighters, NH Jacksonville also provides dental care, aviation and dive medicine, and pre- and post-deployment physical and mental health services.

ANYTIME, ANYWHERE

NH Jacksonville has the responsibility and privilege of providing care on the home front while supporting Department of Defense operational missions around the globe. Military staff deploy to provide world-class medical care on, above, and below the sea; and on battlefields and humanitarian missions world-wide.

MEDICINE’S FUTURE

NH Jacksonville values clinical education — the lifeblood of medicine. The hospital’s family medicine residency program received the 2017, 2015 and 2014 Outstanding Achievement in Scholarly Activity Award from the Uniformed Services Academy of Family Physicians, and the 2013 Excellence in Teaching Award and 2011 Family Medicine Clinical Site of the Year award from the Uniformed Services University of the Health Sciences.

The command hosts nurse-anesthetist and perioperative nurse programs, is a clinical training site for pharmacists and physician assistants, and offers Hospital Corpsman University and a Tactical Combat Casualty Care course.
VITAL TO THE COMMUNITY

Since 1941, NH Jacksonville has been an integral part of the community. Partnerships include the Duval County Medical Society, Healthy Jacksonville Childhood Obesity Prevention Coalition, and First Coast Worksite Wellness Council. The hospital hosts a weekly farmers market, to support good nutrition. The hospital also hosts Darnell-Cookman School of the Medical Arts students, as part of a Science, Service, Medicine & Mentoring (S2M2) program. Command staff are actively involved in more than 60 medical training, research and support agreements with universities and medical organizations. The command is engaged in joint service initiatives with the Department of Veterans Affairs in Albany, Ga. and Key West, Fla., and with Moody Air Force Base and Patrick Air Force Base.

HISTORY

The hospital is the flagship facility of NH Jacksonville, which also includes five branch health clinics. The hospital was commissioned on July 1, 1941, with 41 inpatients, and expanded during World War II to a capacity of over 1,000 beds. A facility for family members opened on Dec. 11, 1944, with the first baby born the next day and the 1,000th baby born on Dec. 29, 1945. A new hospital opened in 1968, and completed a $19 million addition in 1989. A satellite pharmacy was built in 2003. Naval Dental Center Southeast was incorporated into NH Jacksonville in 2004. In 2011, the hospital celebrated completion of a $60 million renovation — with new operating suites and physical & occupational therapy clinic; and upgrades to labor & delivery and maternal infant units, intensive care and recovery units, pharmacy with robotics, breast care center, nuclear medicine, and MRI. In 2014, endoscopy suites were renovated; in 2015, drive-thru pharmacy expanded; and in 2016, the hospital’s dental clinic was modernized.

BY THE NUMBERS

- About 85,000 patients enrolled — with a primary care manager (PCM) and Medical Home Port team
- 163,000 TRICARE beneficiaries served — with specialty and support services

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<th>EACH YEAR</th>
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<tr>
<td>535,593 medical visits</td>
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