

DENTAL POLICIES

The United States Naval Academy has very specific policies and procedures regarding Brigade Dental Clinic services. Please click the link above: "Treatment Eligibility" for more information. In general, we provide services to Active Duty patient population of over four thousand United States Naval Academy Midshipmen, and the active duty staff of the Naval Academy and Naval Base Annapolis.

To schedule an appointment please call our front desk @ 410-293-3901/3902 during working hours, 0645-1600 Monday through Friday. If driving, upon arrival at Brigade Dental Clinic, if you use one of the patient parking spaces, be sure to procure a parking pass from our front desk. Emergencies will be seen anytime. If you require emergent care after hours, contact the dental duty phone at 443-822-2254.

MIDSHIPMEN DENTAL APPOINTMENT FAILURE POLICY

Your Brigade Dental Clinic works on an appointment only basis for most services, except emergencies, sick call, and annual examinations or flight physical examinations. It is essential that we fill all of our scheduled appointments and keep failures to an absolute minimum to work efficiently. If you fail to attend your dental appointment, besides being discourteous to the provider and staff, you are discourteous to your shipmates who might be waiting for an appointment and might fill your appointed slot.

If you cannot (for some reason) attend your appointment please call us as soon as possible to reschedule your appointment. A minimum 24 hour notice to change a scheduled appointment is required. No-shows for appointments and cancellations less than 24 hours before the scheduled appointment will be considered a failed appointment. Any medical or dental appointment is considered your **assigned place of duty** at that time. You will be notified by email if you fail an appointment. Your Company Officer will be notified of a second appointment failure and any ensuing failures will be reported to the Office of the Commandant for action.

ACTIVE DUTY STAFF FAILURE POLICY

The same applies to Active Duty Staff in that your dental appointment is your appointed place of duty. A minimum 24 hour notice to change a scheduled appointment is required. No-shows for appointments and cancellations less than 24 hours before the scheduled appointment will be considered a failed appointment. If you fail an appointment your Chain of Command will be notified of your failure.

EMERGENCY CARE FOR MIDS/AD WHILE AWAY FROM THE ACADEMY

Active duty and Midshipmen can get emergency dental treatment without prior referral while away from the Academy. If there is a nearby military dental treatment facility (DTF), care must be sought at the DTF. If a DTF is not located near to you, you can get emergency dental care through the Active Duty Dental Plan (ADDP) through United Concordia. Information can be found at www.addp-ucci.com. The ADDP website explains the process personnel are to follow to get emergency dental care. All non-referred dental treatment must be for EMERGENCY care only. If you receive treatment, and it is not coded as emergency treatment, you will be responsible for the cost.