

Case Management

What is Case Management? A team of health care professionals working with you and your family to develop a plan that helps you gain control of your illness, injury, or situation as soon as possible.

Qualifying conditions may be medical, social, or mental health.

Who is the Naval Health Clinic Annapolis Case Manager?

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What Does a Case Manager Do?

- Helps you take control of your situation and make decisions that positively affect your care and outcomes
- Works with you, your family, health care providers and others directly involved in providing care
- Coordinates referrals to specialists at other military treatment facilities (MTFs) and in the civilian community as well
- Provides referrals to support services located at the US Naval Academy, Naval Station Annapolis or in the local community
- Provides referrals to support groups
- Functions as a patient advocate and supports patient’s and family’s needs
- Provides coordination of care and identifies availability of both military and civilian resources
- Works closely with civilian hospitals and MTFs to increase continuity of care

Our Case Manager can specifically assist with the following:

- Assists with services supporting patients with Autism, and Asperger's and Pervasive Developmental Disorders
- Coordinates specialty medical care needs
- Assists with care following hospitalization
- Notifies patient’s provider of unexpected hospitalizations and coordinates communication between the provider and hospital healthcare team
- Provides referrals and coordinates services for EFMP families
- Assists patients throughout the medical referral process
- Coordinates Behavioral Health services and assists with obtaining civilian behavioral healthcare