

## Our Story

Naval Hospital Jacksonville is comprised of the Navy's third largest hospital & five branch health clinics in Florida and Georgia

Award-winning Family Medicine Residency Program

The Joint Commission Gold Seal of Approval for accreditation in healthcare quality & safety

Experts in more than 30 specialty care areas—from orthopedics to undersea medicine

Board-certified & fellowship trained doctors

\$60 million renovation—includes state-of-the-art surgical suites, family-friendly labor & delivery suites

North Florida's only WHO/UNICEF Baby Friendly-certified hospital

Integrated electronic health records system to connect our patients & providers globally

One-stop shopping with pharmacy, radiology & lab

Collaboration with regional healthcare organizations to advance quality care locally

Each day across our facilities: 1,800 outpatient visits, 15 admissions, 14 same-day surgeries, 4,700 prescriptions, 4,600 lab tests, 315 dental visits & we welcome three babies to the world



*"When you come to Naval Hospital Jacksonville you have access to some of the world's leading healthcare experts. Our compassion, dedication and desire to go above and beyond to take care of our nation's heroes and their families set us apart. Our goal with Medical Home Port is to provide you and your family with the best care."*

Captain Gayle Shaffer  
Commanding Officer  
Naval Hospital Jacksonville



## OUR FAMILY CARING FOR YOURS



[www.med.navy.mil/sites/NavalHospitalJax](http://www.med.navy.mil/sites/NavalHospitalJax)



## Our Patients

### Lauren Bracken—Family Member



*"It's always good to know that Naval Hospital Jacksonville is always here...just in case. Because my dad is my hero and if anything ever happened to him, it's good to know that he'll be taken care of."*

### Yeoman 2nd Class Tina Cook—Active Duty

*"Here at Naval Hospital Jacksonville I felt very comfortable with the decision-making for my care—I was involved in it from day one, all the way to the end."*



### Lynn Wilkinson—Family Member



*"I've been coming to Naval Hospital Jacksonville for all these years—total of 24—because I'm very confident in the care I'm going to receive when I get here. I couldn't ask for anything better."*

### Lt. Chet Frith—Active Duty

*"I felt my world was falling apart around me and I didn't know why. Getting help from Naval Hospital Jacksonville's Deployment Health Center is helping me heal from my combat injuries."*



## Our Family Caring for Yours

We believe healthcare is a team sport. Medical Home Port places you and your family in the center of a collaborative team of caregivers—from doctors and nurses to case managers. Led by your primary care manager (PCM), your team focuses on your comprehensive health care needs—preventive, urgent and routine.



- Patient-centered—focused on continuity of care
- Improved access to care—appointments when you need them
- Enhanced patient experience
- Meeting your urgent care needs within the team
- Improved health outcomes focused on preventive care—reduces need for hospitalization and ER visits
- Builds your relationship with your provider
- 24/7 email access to your team for non-urgent issues—request lab results or medication refills—through Medical Home Port Online (RelayHealth)



Visit [www.med.navy.mil/sites/navalhospitaljax](http://www.med.navy.mil/sites/navalhospitaljax) and click "Medical Home Port" to meet your PCM & team