

Our Patients

WE REMAIN FOCUSED ON YOU—

- It's welcome news that the government shutdown has ended.
- Thank you to all staff (civilian, military and contract)—and of course our patients, who are at the center of our care teams—for helping us get through this disruptive situation.
- We're pleased to continue caring for you—our nation's heroes and families—at our hospital and branch health clinics.

Q&As

Q: Is it back to business as usual?

A: Almost—there might continue to be some temporary delays as our contractors return, any staff who were redistributed return to their usual jobs, and we order and re-stock supplies after receiving funds.

Q: Is pharmacy back to normal?

A: We have returned to filling 90-day supplies at our pharmacies. Funds are not expected until next week, so it's possible that our stock of some medications might be depleted. If that happens, our pharmacies and providers will work together to identify a medically appropriate option for you, even if that means getting a prescription filled at a TRICARE network pharmacy.

Q: What was the impact of the 16-day government shutdown on Naval Hospital Jacksonville?

A: We were fortunate that most of our civilian employees were excepted from the furloughs, and that most of those who were furloughed were then recalled thanks to the Pay Our Military Act. However, like other federal agencies, during the shutdown we did not have any appropriated funds, and so were unable to make purchases except those for excepted activities such as emergency medical care. In addition, we lost many of our contract staff who were not forward-funded.

