

## Pharmacy (Drive-Thru Refill Annex )

Pickup of prescription refills that have been called in on the automated line (843-228-5402), at least two business days before. Also dispenses a limited number of over-the-counter medications.

## Physical Therapy

Rehabilitation for musculoskeletal injuries, post-surgery needs or other medically related conditions. Services available to active duty personnel, retirees and all other eligible beneficiaries. Referral needed for appointment. 2nd deck, west corridor.

## Post-Anesthesia Care Unit (PACU)

Provides observation and care of surgery patients "recovering" from the immediate effects of anesthesia. 3rd deck.

## Radiology

Diagnostic imaging in various modalities. All evaluations require a physician's order; orders from, both, Naval Hospital Beaufort providers and outside providers accepted for all eligible beneficiaries. 3rd deck, west corridor (Room 3W107).

## TRICARE Service Center

Staff is available to enroll beneficiaries in TRICARE Prime and assist with coverage questions, problems, enrollment issues and specialty referrals. 1st deck, south corridor (Room 1S200).

## Urgent Care Clinic

This is a 4-bed division of the ER. Urgent care patients are deemed non-urgent, requiring minimal resources for treatment. The triage RN determines urgent care patients based on clinical presentation, chief complaint, and vital signs.

## Women, Infants, and Children (WIC)

Provides healthy foods such as milk, eggs, cereal, infant formula and more as well as nutrition education on pregnancy, infants, and child growth and development. 3rd deck, next to Medical Home Port. This non-hospital service is provided for the convenience of patients.

**Phone Number:**  
228-5583

**Hours:**  
0800-1700, M-F

**Phone Number:**  
228-5473

**Hours:**  
0730-1600, M-F

**Phone Number:**  
228-5336

**Hours:**  
0730-1600, M-F

**Phone Number:**  
228-5440

**Hours:**  
0730-1600, M-F

**Phone Number:**  
1-800-444-5445

**Hours:**  
0730-1630, M-F

**Phone Number:**  
228-5424

**Hours:**  
0900-2100,  
Weekends and  
federal holidays

**Phone Number:**  
228-5561

**Hours:**  
0800-1630, M-F

# Naval Hospital Beaufort

*"Always Caring"  
Since April 29, 1949*

### Vision

- To be your preferred healthcare organization.

### Mission

- To provide safe, efficient, effective patient and family centered health care while ensuring operational readiness.

### Guiding Principles

- We are the face of Navy Medicine
- We are one command working as an integrated team
- We are collectively accountable for mission accomplishment
- We actively embrace process improvement opportunities and ensure a culture of patient safety
- We are good stewards of resources: people, space, dollars, environment, and external partnerships

For questions regarding any services not listed, please contact the Naval Hospital Beaufort Quarterdeck and Information at 228-5600.

Last updated 02/04/2013

Naval Hospital Beaufort



1 Pinckney Blvd  
Beaufort, SC 29902

# Hospital Services

## Ambulatory Procedure Unit (APU)

Pre- and post-operative care to same-day adult and pediatric surgery patients. Range of services include orthopedic, oral, GYN, podiatry, and general surgery procedures. 3rd deck south.

**Phone number:**  
228-5336/5529

**Hours:**  
0630-1600, M-F

## Behavioral Health Clinic

Open to all eligible beneficiaries by PCM referral or through self-referral. Services include psychiatry, psychology, licensed counseling, neuropsychology, addiction treatment, and case management for adults. Additional services for active duty are available at MCRD Parris Island and MCAS Beaufort Branch Health Clinics.

**Phone Number:**  
228-5599

**Hours:**  
0730-1600, M-F

## Business Office

Administers Medical Services Accounts, Third Party Collections, and Medical Affirmative Claims. Patients with health insurance other than TRICARE are required by law to report it. Claims filed by the hospital may help you to meet your annual deductible with no out-of-pocket expense. 1st deck, west corridor (Room 1W120).

**Phone Number:**  
228-5370

**Hours:**  
0730-1600, M-F

## Customer Relations

Every hospital department, including the Branch Health Clinics, has a Customer Relations Representative (CRR) to listen to concerns and assist in resolving issues.

**Phone Number:**  
228-5306

**Hours:**  
0730-1600, M-F

If the CRR cannot resolve the issue, contact the Customer Relations Officer (CRO). 1st deck.

## Emergency Department

A 4-bed emergency department provides care in the event that a delay in treatment could endanger life, health, or cause disability. Patients are treated based on their level of acuity not their time of arrival. Acuity is determined by the triage RN and is based on signs, symptoms, vital signs, and medical history.

**Phone Number:**  
228-5400/5401

**Hours:**  
24 hours,  
365 days

## General Surgery Clinic

Provides evaluation of problems that may require general surgery. PCM referral is required. 2nd deck, east corridor (Room 2E300).

**Phone number:**  
228-5459

**Hours:**  
0730-1600, M-F

## Health Care Business Operations

Provides exemplary customer service and education to beneficiaries, providers, and staff. Their goal is to educate all eligible beneficiaries on the benefits of TRICARE so they will be responsible consumers and remain enrolled in TRICARE Prime.

## Health Promotions

Offers education on multiple health issues, including: tobacco cessation, nutrition and weight management, suicide prevention, alcohol/drug abuse prevention, hypertension, diabetes, and more. 2nd deck, south corridor (Room 2S200).

## Immunizations

Serving active duty members, dependents, retired personnel, and DoD employees in the Tri-Command, including pediatric and adult immunizations as well as an allergy clinic. 2nd deck, north corridor (Room 2N305).

## Inpatient Ward (M-5)

Provides adult nursing care to all categories of eligible beneficiaries. Services include Internal Medicine, Orthopedics, Gynecology, General and Oral Surgery. Visitors must be 12 and older. This is the only inpatient ward and is located on the 5th deck.

## Laboratory

Examines blood, urine, stool and other body fluids to help diagnose and treat medical problems. Healthcare provider must order each test. Results are reported to the ordering physician or clinic, who shares the results with the patient. 2<sup>nd</sup> deck, west corridor (Room 2W118).

## Medical Home Port

Comprehensive health care for individuals and families. Scope of care encompasses all ages, both sexes and every disease entity. Internal Medicine care available for patients with complex diseases such as diabetes. 2nd and 3rd decks, north corridor, depending on team assignment.

## Medical Records

Maintains outpatient records for active duty staff, retirees, and family members. Records can be copied with written request. New patients must register before they can make appointments or receive prescriptions at the pharmacy. 3rd deck.

**Phone Number:**  
228-5506

**Hours:**  
0730-1630, M-F

**Phone number:**  
228-5344/5486

**Hours:**  
0730-1630, M-F

**Phone Number:**  
228-5559

**Hours:**  
0730-1530, M-F

**Phone Number:**  
228-5447

**Hours:**  
24 hours, 365  
days

**Visiting Hours:**  
0900-2100, daily

**Phone Number:**  
228-2331

**Hours:**  
0730-1600, M-F

**Phone Number:**  
228-5175/5198

**Hours:**  
0730-1600, M-F

**Phone Number:**  
228-5332

**Hours:**  
0730-1600, M-F

## OB/GYN

Specialty clinic focusing on female issues, including reproductive and menopausal care. 2nd deck, east corridor (Room 2E200).

**Phone Number:**  
228-5348/5345

**Hours:**  
0730-1600, M-F

## Optometry

Routine eye examinations for glasses and school referrals are scheduled by appointment. 2nd deck, east corridor (Room 2E130).

**Phone Number:**  
228-5478

**Hours:**  
0730-1600, M-F

Please remember to bring your current glasses.

## Oral Surgery

With a referral, services are available for active duty members, including treatment of mouth and jaw diseases and injuries, facial and jaw fractures, and reconstructive jaw surgery. Except in emergencies, an evaluation appointment is made first. 2nd deck, east corridor (Room 2E101).

**Phone Number:**  
228-5475

**Hours:**  
0730-1600, M-F

## Orthopedics

Specializing in the treatment of conditions involving bones, muscles and joints. PCM referral is required. 1<sup>st</sup> deck, north corridor.

**Phone Number:**  
228-5455

**Hours:**  
0730-1600, M-F

## Pastoral Care

The hospital chapel is located in the basement and is open as a place of prayer and meditation at all times. Spiritual care is available for patients and families. Holidays of religious significance are also recognized with special services.

**Phone Number:**  
228-5417

**Hours:**  
0730-1600, M-F

## Patient Call Center

To schedule, reschedule, cancel or verify an appointment with a PCM or specialty provider, patients may contact the Call Center. This number may also be used to speak with a nurse for health care advice or to request a medication refill using the automated refill system.

**Phone number:**  
228-5175/5198

**Hours:**  
0730-1600, M-F

## Pharmacy

A prescription is necessary for all medications. The pharmacy will fill any prescription for any medication in the hospital formulary; if the medication is not in the formulary, your provider may be contacted to request a therapeutic substitution. 1st deck, center corridor.

**Phone Number:**  
228-5405

**Refill Line:**  
228-5402

**Hours:**  
0730-1900, M-F