



AUG 30 Book Appointments Online

 Prescription Refill

 Secure Messaging with Provider (link to RelayHealth.com)

 Access Personal Health Data

Appointment Line
NHB 228-5175/5198
MCRD 228-4237
MCAS 228-7424

ROFR Questions ?
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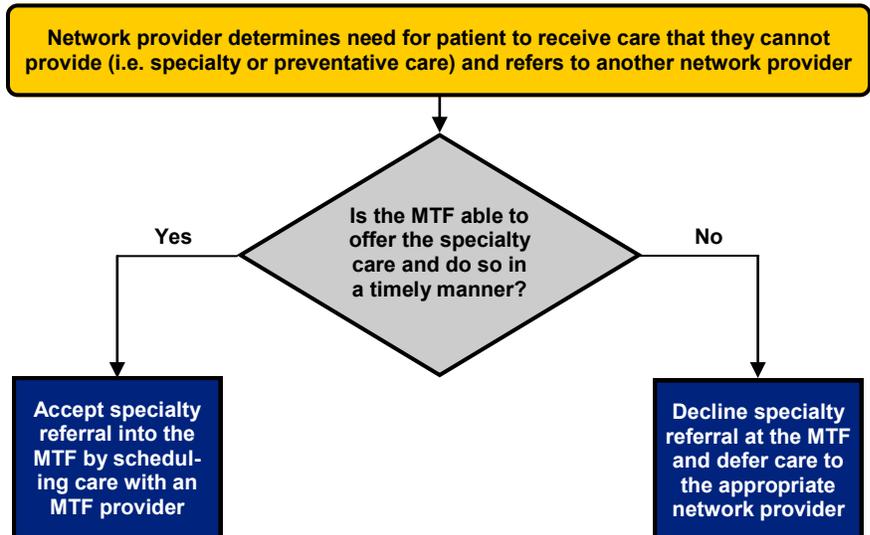
What is a Right Of First Refusal (ROFR) and why do I need to know about it?

TRICARE Prime beneficiaries who live within a 1 hour drive or 40 mile radius of the Military Treatment Facility (MTF) must use Naval Hospital Beaufort as the first option for **all specialty care** if that care can be provided at the MTF.

Tip: This information only applies to Prime enrollees. There are many differences between TRICARE Prime and TRICARE Standard. Know your benefits! If you're confused, seek guidance now to understand your healthcare options before it's too late!

If your network provider submits a referral for further specialty care or other care requiring authorization, TRICARE will first determine if the services are available at the local MTF, in this case NH Beaufort.

ROFR Process



The department of TRICARE Operations partners with the specialty care providers at NH Beaufort to determine if the service can be provided at the MTF in a timely manner (i.e. urgent care within 24 hours, specialty care appointments within 28 days). If The MTF can provide the care in a timely manner, the patient will then be scheduled for an appointment. If care is not available at the MTF, they will be referred to an appropriate specialty network provider.

This process of review is known as the MTF's "Right Of First Refusal." This process can be confusing or frustrating if you are unsure why it is happening. We, like many civilian healthcare plans, carry out this process in the interest of providing the patient with continuity of care, which leads to high quality and cost-effective medical treatment.