

Naval Health Clinic Hawaii Re-Aligns Medical Home Port Teams

Naval Health Clinic Hawaii's (NHCH) Makalapa Clinic has started transitioning from four to three Medical Home Port Teams; Pediatrics will merge with Family Practice to form blended teams. Some military and civilian providers are rotating out of the command and some will move to different Medical Home Port teams within the command. We strive to provide family-centered care and are working to minimize the impact of these changes and keep families together in the same Medical Home Port teams. The bottom line is NHCH will maximize resources to maintain mission readiness, provide value and continue quality patient-centered health care to all patients.

NHCH's Board Certified Family Practice physicians, Certified Family Nurse Practitioners and Certified Physician Assistants are fully trained and qualified in providing high-quality care for infant through adult patients. The end product is high-quality family- and patient-centered coordinated care that is safe, efficient and effective and provides enhanced access for beneficiaries delivered by Medical Home Port teams.

For those beneficiaries who are enrolled to a provider leaving NHCH, a new Primary Care Manager (PCM) will be assigned and notification is made by letter. To ensure timely delivery of this letter, please make sure your DEERS information is correct by going to www.milconnect.com and updating your profile. Beneficiaries do have an option of changing a provider by contacting the TRICARE Service Center at www.tricare.mil or calling UnitedHealthCare Military and Veterans toll-free call center at 1-877-988-9378.

As part of the "Your Care Your Choice" initiative, non-active duty beneficiaries may enroll to any military treatment facility on the island by contacting the TRICARE Service Center at www.tricare.mil or calling United HealthCare Military and Veterans toll-free call center.

Throughout this transition, NHCH's reputation for providing world-class patient-centered care to Joint Base Pearl Harbor-Hickam and Marine Corps Base Hawaii will continue as the command reshapes and realigns its resources.