



Commanding Officers' Command Philosophy Naval Hospital Camp Lejeune

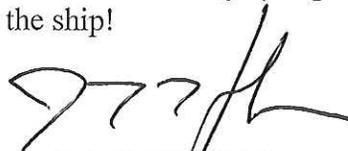
Naval Hospital Camp Lejeune has established itself as a Medical Center of Choice with an incredible reputation throughout the Marine Corps, our local Community and across Navy Medicine. This exceptional record was built and sustained by remarkable unity of purpose and significant contributions from all staff, Active Duty, Civilian, and Contractor alike. My expectation is that every member of the command will strive for professional excellence in everything that we do. We will support each other in our quest to live a life of honor, courage and commitment, ensuring that we will all be the best we can be.

WE BUILD AND SUSTAIN READINESS - Our mission remains clear; to be prepared at all times to answer our Nations' call. We will be physically, professionally and administratively ready at all times to deploy with the Warfighter, while ensuring the medical readiness of the operational forces in garrison, while providing the highest quality care to all our beneficiaries, warfighters and their families, past, present and future. We will take ownership of our issues and act to the limit of our authorities together as ONE TEAM. We will foster a questioning attitude and look at new ideas with an open mind; our most junior Sailor or civilian may have the most important thought of the moment.

WE LEAD IN QUALITY HEALTH - We will be a mission-focused force that makes us the medical center of choice for patients and our NHCL team. We will treat our patients and staff as "family". We will support our family by applying the best concepts, techniques and technologies to accelerate learning as individuals, teams and organizations. Our actions will maintain our standards and achieve our strategy. We will clearly define outcomes, honestly assess our progress and adjust as required. We will enhance "toughness" tapping into all sources of strength, embracing the fighting spirit of our people and the steadfast support of our families.

WE BUILD PARTNERSHIPS - We will lead efforts to unite as ONE NAVY MEDICINE with deepened operational relationships among all services, civilian agencies, industry and centers of higher learning. We will look for every opportunity to enhance our education, training and research; employing the best techniques and technologies to accelerate learning. We will adapt all of our processes to be inherently receptive to innovation and creativity.

WE WILL MAKE A DIFFERENCE - Every time we walk through the front doors of our hospital, clinic or office our goal will be to make a difference. We deliver care to the most deserving patients, while serving in the greatest and most highly capable Naval service the world has ever known. We will NEVER give up the ship!



J. L. HANCOCK
Captain, Medical Corps