

NAVAL HEALTH CLINIC QUANTICO EXCEPTIONAL FAMILY MEMBER PROGRAM

Welcome from the Exceptional Family Member Program (EFMP) staff at Naval Health Clinic (NHC) Quantico. The EFMP staff is part of the Patient Administration Department. We work closely with the Case Management staff, Base EFMP Office, and other local agencies to ensure you receive quality care. When you report to NHC Quantico, please come by our office to check-in. We are in the hallway next to Medical Records. If you know when you will be arriving aboard Quantico, please contact us at usn.quantico.navhlthclinquava.list.sso@mail.mil. Upon check-in to the NHC Quantico, you will be asked if you have family members who are currently enrolled in the EFMP Program. If you do have family members enrolled, you will be directed to speak with one of our EFMP Coordinators in the Suitability Screening Division of the Patient Administration Department. Our coordinators will get you set up with an initial appointment with a medical provider and assist with any immediate medication, referral or documentation you may need.

Naval Health Clinic Quantico welcomes the opportunity to care for active duty service members as well as their family members with special medical needs. As an ambulatory healthcare facility which does not have specialty providers on-site, we will work with you to coordinate specialty care within the Military Healthcare System. Please note that this specialty care will be available at either the Walter Reed National Military Medical Center or DeWitt Army Medical Center and that travel of up to 40 to 60 miles may be necessary to attend these specialty visits. Due to the 40 to 60 mile proximity of MCB Quantico to both the Walter Reed National Military Medical Center (Bethesda plus Walter Reed Medical Centers) and the DeWitt Army Medical Center (Ft. Belvoir), active duty service members with spouses or children in the Exceptional Family Member Program (EFMP) may be assigned to Quantico. This pertains to family members in all categories of EFMP.

In cases where Category 3 and 4 family members or family member meeting the priority housing criteria with NHC Quantico as primary care managers (PCM), please know that Case Managers are readily available to assist in coordinating your care as conveniently and expeditiously as possible. If you do have family members who meet these criteria, we will assist you in promptly establishing with one of our Case Managers. After the intake with the coordinators, you will be introduced to one of our case management staff who will assist and monitor your care during your stay at Quantico.

Please remember to bring the following with you to check-in:

1. Copy of your current Exceptional Family Member Application.
2. Copy of the most recent Individualized Education Plan/Program (IEP) or Individualized Family Support Plan (IFSP).
3. List of all medications and dosages.
4. Documentation of any other special requirements.

Welcome again to NHC Quantico. We are standing by to help you obtain all of the medical care needed by you and your family members. Should you have any questions regarding the

availability of care here at NHC Quantico, at nearby Military Treatment Facilities or civilian care, please contact the Exceptional Family Member Program staff:

Ms. Ankrah - (703) 784-1832

Ms. Casper - (703) 784-1734

Ms. Pastella - (703) 784-1813

HM2 Shifflet - (703) 784-2310

WELCOME TO QUANTICO!