

HOW MANY APPOINTMENTS DO YOU NEED TO PROVIDE?

1. Look at you current enrollment from TRICARE.

AD x 2.5 = # appts/Year for AD

DEP/Others x 3.5 + # appts/year for AD/others

2. Add them together.

AD + # DEP = minimum # appts you must provide/year.

For Kinser:

$$\begin{array}{r} 2064 \text{ AD} \times 2.5 = 5,160 \text{ appts/year} \\ \underline{1710 \text{ DE} \times 3.5 = 5,985 \text{ appts/year}} \\ 11,145 \text{ appts/year} \end{array}$$

3. Now, how many appts per day?

$$\begin{array}{r} 12 \text{ months} (20 \text{ working days} - 2.5 \text{ days leave} - 1 \text{ holiday}) = \\ 12(16.5) = \\ 198 \text{ days/year} \end{array}$$

$$\frac{11,145 \text{ appts/year}}{198 \text{ days/year}} = 57 \text{ APPTS/DAY}$$

4. What's your capacity? How many providers do you REALLY have and are they full time (1.0) part time (0.5 or less) and add them up.
 - a. For Kinser it's **6.5** Full Time Equivalencies.
 - b. This tells you what you're working with. These 6.5 FTE's need to provide 57 appts/day.
 - c. A clinic day is 7 hours long. (57 appts/7 hours) = **8 appts/hour**
 - d. This can be 2 FTE seeing 4 pts/hour or 4 FTE's seeing 2 pt/hour, etc.
 - e. 6.5 FTE's x 1,578hrs/year x 2 appt/hr x 3.0 visits/year = **61,425**
 - f. This means that Kinser could theoretically enroll 61,425 people with the limited # of visits outlined. Remember that their current enrollment is only 3,774.

4. So, Where do you go from here? It's up to each clinic. How many providers do you want working each day? How many appt/s per hour. Your Corpsman are the GateKeepers. How fast can they check them in? You must however, provide a MINIMUM of 57 appt/s day.