

FLEET AND FAMILY SUPPORT CENTER (FFSC)
Naval Station, Rota, Spain

PRE-SPONSOR PROGRAM EVALUATION EMAIL: james.sposkoski@med.navy.mil

Name: _____ Rate/Rank: _____ Date: _____

Date of arrival in Rota: _____ Command/Department Assigned: _____

Status: Married (Accompanied) _____ Married (Unaccompanied) _____
Dual Military _____ Single _____ Single Parent (Accompanied) _____

Sponsor is of equal or greater rank/status? Yes _____ No _____

1. **I was assigned a sponsor:** Prior to arrival _____ After arrival _____
Full name/rate of sponsor: _____

2. **Prior to arrival in Rota, I received:**
Welcome Aboard Package _____ Phone call from sponsor _____
Letter/email from sponsor _____
No contact from my sponsor or receiving command _____

3. **Did you try to contact your new command prior to arrival?** Yes / No
Were you aware of the Military Installations and Plan My Move webpages? Yes / No

4. **My sponsor: (Check the appropriate response. If "no" please explain in block 6 if someone else was made available in your Sponsor's place.)**

Yes	No	
_____	_____	Met me at the airport or other point of arrival.
_____	_____	Arranged for temporary housing (BEQ, BOQ, Navy Lodge, Hotel, etc.).
_____	_____	Showed me around the area (Base, Rota, and surrounding area).
_____	_____	Assisted me with base check-in.

5. **Overall, I rate the helpfulness of my sponsor as:**
Outstanding _____ Very helpful _____ Quite helpful _____ A little helpful _____
Barely helpful _____ Not at all helpful _____

If you rated your sponsor "OUTSTANDING," please provide justification:

6. **The following information could have made my transfer and relocation easier:**

7. **FFSC is interested in providing high quality services to all customers. If you would like to give direct input please provide your telephone number:**

Home: _____ /Work: _____