

# TRICARE CLAIMS

CLICK BELOW TO BEGIN

<http://www.tricare-overseas.com/Beneficiaries.htm>



## Beneficiaries

TRICARE Overseas Program

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### **Secure Login**

Click here to view and submit claims.

[Login](#) | [Register](#)

### **Overseas Beneficiary Newsletter**

## Beneficiaries

### Welcome to the TRICARE Overseas Program (TOP)!

#### Attention TRICARE Overseas Beneficiaries:

If you do not have an enrollment card, or if you are a beneficiary stationed overseas who wants to keep up with the latest information about your health care benefits, it is important that you update your family's Defense Enrollment Eligibility Reporting System (DEERS) record as soon as possible.

[Click here](#) to learn more about the many ways you can update your DEERS records.

International SOS is committed to delivering comprehensive, accessible, integrated health care services to nearly 10 million beneficiaries including deployed personnel, travelers and retirees in all 50 states and District of Columbia.

As the world's leading international health care services company, International SOS has the experience serving governments, employers and individuals in over 100 countries. With over 6,000 employees who understand the tempo for living overseas.

Since 1998, International SOS has provided overseas beneficiary care (Global Remote Operations), ensuring that Active Duty Service Members and their families receive the highest quality care, no matter where their work or travels take them outside the U.S. and Puerto Rico.

CLICK HERE  
TO LOGIN

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- + Patient Eligibility
- + Other Health Insurance (OHI)
- + Personal Profile Update
- + Family View
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- ★ [Update Password](#)
- ★ [Update Security Question and Answer](#)
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- ★ [Grant Access to My Account](#)

### Contact Customer Service

- ★ [Send/View Secure Message](#)

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## CUSTOMER SERVICE

- Messages sent and received are secured.
- To send a new message to TRICARE Customer Service, click New Message.
- Do not delete your message(s) as this will also delete the message from the Customer Service mailbox.
- To reply to a message, click the subject line of the message.
- \* = Required

[New Message](#)

[Delete Message\(s\)](#)

Previous Messages List: [1](#) [2](#) [3](#) [4](#) [5](#) [ [Next >>](#) ]

Mark to Delete	Subject	Status	Status Date	Original D
<input type="checkbox"/>	<a href="#">Other - Certification Process</a>	Received	02/16/2011	02/16/2011
<input type="checkbox"/>	<a href="#">Other - Certification Process</a>	Received	02/20/2011	02/20/2011
<input type="checkbox"/>	<a href="#">Other - Website</a>	Received	02/23/2011	02/23/2011
<input type="checkbox"/>	<a href="#">Other - Messages</a>	Received	02/23/2011	02/25/2011

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CLICK HERE TO SUBMIT CLAIM

[New Message](#) [Delete Message\(s\)](#)

Previous Messages List: [1](#) [2](#) [3](#) [4](#) [5](#) [[Next >>](#)]

Mark to Delete	Subject	Status	Status Date	Original D
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## CUSTOMER SERVICE - NEW MESSAGE

\* = Required

### Choose Message Subject

Response Notification Email Address : [fee\\_fi\\_fo\\_fum@mailbox.com](mailto:fee_fi_fo_fum@mailbox.com) 

- Subject** \* (Choose One)
- Claim Status
  - Eligibility
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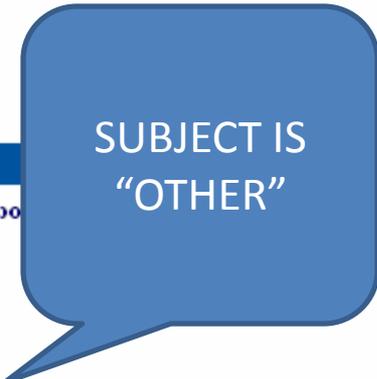
\* = Required

### Choose Message Subject

Response Notification Email Address: fee\_fi\_fo\_fum@mailbo

**Subject**  
(Choose One)

- Claim Status
- Eligibility
- Other Health Insurance
- Personal Profile
- Other



**Question/Issue** \*

**Attachments**

<input type="text"/>	<input type="button" value="Browse..."/>
<input type="text"/>	<input type="button" value="Browse..."/>
<input type="text"/>	<input type="button" value="Browse..."/>

Each attachment can be a maximum of 5 MB.  
[Click here](#) for a list of acceptable attachment types.



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USE THIS  
FORMAT IN  
THE BODY OF  
THE MESSAGE

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- Subject (Choose One)** \*
- Claim Status
  - Eligibility
  - Other Health Insurance
  - Personal Profile
  - Other

**Question/Issue** \*

Provider: Andrews, Andrew MD  
Billed: 125.00  
Date of service: 02/28/2011  
Claim submission for reimbursement.

### Attachments

<input type="text"/>	<input type="button" value="Browse..."/>
<input type="text"/>	<input type="button" value="Browse..."/>
<input type="text"/>	<input type="button" value="Browse..."/>

Each attachment can be a maximum of 5 MB.  
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CLICK HERE  
TO ATTACH  
REQUIRED  
DOCUMENTS

### The allowable attachment types are:

- .tif - (tif image)
- .tiff - (tif image)
- .doc - (Microsoft Word Document)
- .pdf - (Adobe Document)
- .xls - (Microsoft Excel Document)
- .jpg - (jpeg image)
- .jpeg - (jpeg image)

These are types of files that can be uploaded.

This web site cannot accept attachments that have password protection, macros, or external links. If any pop-ups appear when the document is opened, the system will not be able to accept the attachment. Please disable any settings of this type before attaching.

Also note that attachments are saved in black and white, so any color settings will not be visible.

um@mailbox.com ?

urance

n

Andrew MD

/28/2011

r reimbursement.

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Attachments	Browse...
	Browse...
	Browse...
	Browse...

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- Other Health Insurance
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- Other

**Question/Issue** \*

Provider: Andrews, Andrew MD  
Billed: 125.00  
Date of service: 02/28/2011  
Claim submission for reimbursement.

**Attachments**

F:\claimform.doc	Browse...
F:\bill1.doc	Browse...
F:\bill2.doc	Browse...

Each attachment can be a maximum of 5 MB.  
[Click here](#) for a list of acceptable attachment types.

[Cancel](#) [Back](#) [Send](#)

This confirms the files are attached

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- Eligibility
- Other Health Insurance
- Personal Profile
- Other

**Question/Issue** \*

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Billed: 125.00  
Date of service: 02/28/20  
Claim submission for reimbursement.

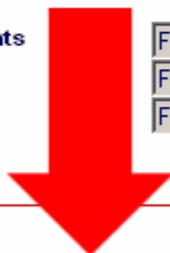
**Attachments**

F:\claimform.doc	Browse...
F:\bill1.doc	Browse...
F:\bill2.doc	Browse...

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SEND CLAIM



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<input type="checkbox"/>	<a href="#">Other - Messages</a>	Received	02/23/2011	02/25/2011
<input type="checkbox"/>	<a href="#">Other - New Claim</a>	Sent	02/25/2011	02/25/2011



STATUS OF  
THE CLAIM

