



Foreign Forces Medical Care

Tidewater Military Health System - Fiscal Year 2016



The Department of Defense (DoD) has agreements with several foreign countries to provide medical care to their active duty personnel and family members at a military treatment facility (MTF) while in the U.S. under official orders. Extent of coverage, access to care and associated costs depend on the agreement with each country.

Categories of Nations and Agreements

- * North Atlantic Treaty Organization (NATO) with Status of Forces Agreement (SOFA).
- * Partnership for Peace (PfP) with SOFA, and PfP without SOFA.
- * Reciprocal Health Care Agreement (RHCA).
- * Countries with no agreement.

Eligibility

- * Upon arrival to the U.S., foreign members and dependents should register in DEERS and get a military ID card. DEERS information is verified and updated at a military personnel or uniformed services ID card office.
- * To find an ID card office, visit the Rapids Site Locator at: www.dmdc.osd.mil/rs1.
- * To schedule an ID card office appointment, go to: <https://rapids-appointments.dmdc.osd.mil>.

Medical Services

- * Routine Care. A military treatment facility (MTF) is typically the main source of routine health care services. Foreign force members and family members may be assigned to a primary care manager (PCM), who will provide all routine and preventive care.
- * Specialty Care. Foreign force members and family members may be referred for specialty care within the local MTF, or to a civilian provider, if necessary. If a civilian provider is seen for other than emergency care without a referral from the PCM, the patient may be responsible to pay for all medical services.
- * Urgent and Emergency Care. The MTF should be contacted before seeking urgent care from a civilian provider. For emergency care, call 911 or go to the nearest emergency room (ER). Notify the MTF within 24 hours following an ER visit.
- * Pharmacy. Foreign force members and dependents are entitled to the same pharmacy benefits as other TRICARE beneficiaries.

Additional Information and Assistance

(see over for more points-of-contact and information resources)

- * <http://fhpr.dhhq.health.mil/home.aspx>
- * www.tricare.mil/Welcome/Eligibility/FFMandFamilies.aspx

Naval Medical Center Portsmouth (NMCP)

- Branch Health Clinic (BHC), Dam Neck (1)
- BHC, JEB Little Creek (Boone Clinic) (2)
- BHC, Naval Air Station Oceana (3)
- BHC, Naval Weapons Station Yorktown (4)
- BHC, Norfolk Naval Shipyard (5)
- BHC, Norfolk Naval Station (Sewell's Point) (6)
- BHC, Northwest Annex (7)
- TRICARE Prime Clinic (TPC) Chesapeake (8)
- TPC Virginia Beach (9)

McDonald Army Health Center (MCAHC)

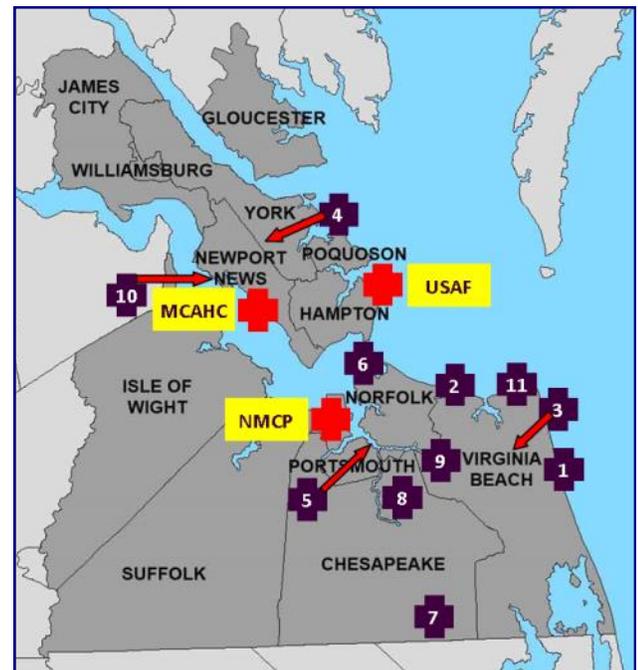
- Troop Medical Clinics 1 and 2 (10)
- JEB Fort Story Health Clinic (11)

USAF Hospital Langley (USAF)

USCG Clinics

Portsmouth, Yorktown, and Elizabeth City

Tidewater Military Treatment Facilities



McDonald Army Health Center
Joint Base Langley-Eustis
Information: (757) 314-7500

Naval Medical Center Portsmouth
Naval Support Activity
Information: (757) 953-5000

USAF Hospital Langley
Joint Base Langley-Eustis
Information: (757) 225-7630



Foreign military service members and eligible family members in Tidewater who need assistance with benefits, access-to-care, or claims can call or visit a Beneficiary Counseling and Assistance Coordinator at any of these locations. (Area Code 757)

Military Treatment Facility (MTF)	Appointments	Benefit Information
Branch Health Clinic (BHC), Joint Expeditionary Base Little Creek-Fort Story (Boone Clinic), 1035 Nider Boulevard, Virginia Beach, VA 23459	953-8351 (Option #5, #1)	953-8182
USAF Hospital Langley/633d Medical Group, Joint Base Langley-Eustis, 77 Nealy Avenue, Hampton, VA 23665	225-7630 (Option #4, #4, #1)	225-5961 225-8159
McDonald Army Health Center, Joint Base Langley-Eustis, 576 Jefferson Avenue, Newport News, VA 23604	314-7800 (Option #3) 1-800-304-9863 (Ext 3)	314-7777 314-7766
Naval Medical Center Portsmouth, Family Practice Clinic, 620 John Paul Jones Circle, Portsmouth, VA 23708	953-2411	953-2610/2611
BHC, Naval Air Station Oceana, 1550 Tomcat Boulevard, Virginia Beach, VA 23460	953-3733 (Option #6)	953-3933 (Option #7)
BHC Norfolk Naval Station (Sewells Point), 1721 Admiral Taussig Boulevard, Norfolk, VA 23511	Team 1 - 953-9043 Team 2 - 953-9006 Team 3 - 953-8994	953-8708
TRICARE Prime Clinic (TPC) Chesapeake 1011 Eden Way North, Suite H, Chesapeake, VA 23320	953-6325	953-6382
TPC Virginia Beach, 2100 Lynnhaven Parkway, Suite 201, Konikoff Professional Centre, Virginia Beach, VA 23456	953-6708 (Option #3, #8)	953-6710 953-6711
BHC Yorktown, P.O. Box 0090, Naval Weapons Station, Yorktown, VA 23691	953-8445	953-8441

TRICARE Information and Assistance

- * Hampton Roads Appointment Center (Prime appointments at Tidewater MTFs) - 1-866-645-4584
- * Medicare and Social Security: 1-800-772-1213; www.medicare.gov or www.ssa.gov
- * TRICARE - for complete TRICARE program and benefit information, visit: www.tricare.mil
- * TRICARE Nurse Advice Line - 24 hours a day, 7 days a week - 1-800-874-2273 (1-800-TRICARE)
- * TRICARE North Region - www.tricare.mil/tronorth
 - * Health Net Federal Services - 1-877-874-2273; www.hnfs.com
- * TRICARE South Region - www.tricare.mil/trosouth
 - * Humana Military - 1-800-444-5445; www.humana-military.com
- * TRICARE West Region - www.tricare.mil/trowest
 - * United Healthcare Military and Veterans - 1-877-988-9378; www.uhcmilitarywest.com
- * TRICARE Overseas - International SOS; 1-888-777-8343

TRICARE Pharmacy Program Information and Assistance

- * Accredo (nationwide specialty medication mail order pharmacy) - 1-800-803-2523
- * Express Scripts - Retail Network and Home Delivery
 - * 1-877-363-1303; TDD/TTY 1-877-540-6261; www.express-scripts.com/TRICARE
 - * Specialty medication home delivery - 1-888-455-4342
- * MCAHC Main Pharmacy - 314-7900 (Option 3); Refills - 314-7965; Toll Free 1-866-878-9321
- * NMCP Main Pharmacy - 953-0258; Refills - 953-6337; Toll Free 1-866-285-1008
- * NMCP Pharmacy Formulary - www.med.navy.mil/sites/NMCP2/PatientsServices/Pharmacy
- * TRICARE Pharmacy Formulary - www.express-scripts.com/static/formularysearch/
- * TRICARE Pharmacy Program - www.tricare.mil/mybenefit/home/Prescriptions/PharmacyProgram
- * USAF Hospital Langley Main Pharmacy - 764-6497; Refills - 764-3784/6419



Tidewater Health Benefit Advisors

- Naval Medical Center Portsmouth
(757) 953-2610/2611
- Branch Health Clinic (BHC) Dam Neck
953-9322
- BHC Norfolk (Sewell's Point)
953-8708
- BHC Little Creek (Boone)
953-8182
- BHC NAS Oceana
953-3933 (option 7)
- BHC NWS Yorktown
953-8441
- TRICARE Prime Clinic (TPC) Chesapeake
953-6382
- TPC Virginia Beach
953-6710/6711
- McDonald Army Health Center
(757) 314-7748/7766/7777
- USAF Hospital Langley
225-5111
- USCG Training Center Yorktown
(757) 856-2230/2345