



# NMCP Oncology Care

Tidewater Military Health System - Fiscal Year 2016



## Naval Medical Center Portsmouth (NMCP) Oncology Program

Awarded Full Academic Accreditation by the American College of Surgeons Commission on Cancer

Accredited by the American College of Radiation Oncology

Member of the Children's Oncology Group

\* Naval Medical Center Portsmouth (NMCP) offers our patients the most advanced diagnostic procedures and cancer treatment therapies available. Our goal is to provide the best cancer care possible to help our patients overcome their illness. Trained and certified in all fields of oncology, our experienced team of doctors, nurses, technologists and support staff includes:

Breast Surgery Specialists	Case Managers	Colorectal Surgeons
Dermatologic Mohs Surgeons	General Surgeons	Gynecologic Oncologists
Interventional Radiologists	Medical Oncologists	Neurosurgeons
Nursing and Technical Specialists	Orthopedic Oncologists	Otolaryngologists
Pastoral Care	Pediatric Oncologists	Pediatric Surgeons
Plastic and Reconstructive Surgeons	Radiation Oncologists	Social Workers
Surgical Oncologists	Thoracic Surgeons	Urologic Oncologists

\* Using the most modern equipment and facilities, innovative approaches and the latest National Comprehensive Cancer Network guidelines, our services include:

Biopsy	Case management	Clinical trial participation <sup>1</sup>
Coordination of care <sup>2</sup>	CTs, MRIs and PET scans	Diagnosis and staging
Inpatient care	Interventional radiology	Laboratory and radiology
Mammography	Medical oncology <sup>3</sup>	Outpatient care
Radiation oncology <sup>4</sup>	Surgical oncology <sup>5</sup>	Ultrasounds

1. National Cancer Institute (NCI) Clinical Trials.
2. Coordination of care among multiple medical specialties and with National Cancer Care Centers.
3. Medical Oncology, using chemotherapy and the most current cancer medications.
4. Radiation Oncology, including image-guided and intensity-modulated radiation therapy, prostate 'seed' implants, and radiosurgery.
5. Surgical Oncology, including image-guided procedures, intra-operative stereotactic technology, minimally invasive procedures, reconstructive options, robotic-assisted and stereotactic endoscopic-assisted surgery, and surgical resection.

### *We are here for you!*

Naval Medical Center Portsmouth, 620 John Paul Jones Circle, Portsmouth, Virginia 23708 - [www.med.navy.mil/sites/nmcp](http://www.med.navy.mil/sites/nmcp)

To speak with an oncology specialty nurse, call (Monday - Friday, 8:30 a.m. - 2:30 p.m.) (Area Code 757):

Brain and Spinal Cord Tumors, 953-9420/9390	Breast Cancer, 953-2564
Colon, Liver, Pancreatic and Stomach Cancers, 953-2564	Gynecologic Cancers, 953-4370
Lung and Esophageal Cancers, 953-2489	Musculoskeletal Cancers, 953-1782
Pediatric Oncology, 953-4543	Prostate, Bladder, Kidney, Testicular and Adrenal Cancers, 953-2368
Radiation Oncology, 953-1090	Skin Cancers, 953-0311/2343
Thyroid, Head and Neck Cancers, 953-1426	General Questions and Information, 953-CARE (953-2273)

TRICARE Policy Manual Guidance	Breast Prosthesis and Other Prosthetics Chapter 4, Section 5.2	Medical Supplies and Consumables Chapter 8, Section 6.1
	Durable Medical Equipment (DME) Chapter 8, Section 2.1	Wigs or Hairpieces (Cranial Prosthesis) Chapter 8, Section 12.1

McDonald Army Health Center  
Joint Base Langley-Eustis  
Information: (757) 314-7500

Naval Medical Center Portsmouth  
Naval Support Activity  
Information: (757) 953-5000

USAF Hospital Langley  
Joint Base Langley-Eustis  
Information: (757) 225-7630



## Oncology-Related Supplies and Equipment

- \* Prosthetics - TRICARE covers medically-necessary prosthetics, including FDA-approved implant material and customized external devices, such as a breast prosthesis.
  - \* Coverage is generally limited to one device per missing body part, but replacement requests may be considered following a review for medical necessity. To obtain a prosthetic, a patient needs a prescription and the following forms from their doctor:
    - \* DD Form 2161, *Referral for Civilian Medical Care* and NMCP Form 1752/7, *DME Certification of Medical Necessity*.
  - \* Prosthetics are commercially-available from TRICARE network suppliers. To find a supplier, call Health Net at 1-877-874-2273, or search the online provider directory for *Prosthetic/Orthotic Supplier* or *Medical Supply Company* at [www.hnfs.com](http://www.hnfs.com).
  - \* Network suppliers will file the necessary claims paperwork with TRICARE. Any cost to the patient will depend on the beneficiary status and TRICARE program, and may include payment towards a deductible or co-pay/cost-share.
- \* Durable Medical Equipment (DME) - TRICARE covers medically-necessary DME that provides an appropriate level of performance and quality for a patient's medical condition. To obtain DME, a patient needs a prescription and the following forms from their doctor:
  - \* DD Form 2161 and NMCP Form 1752/7.
  - \* DME is commercially-available from TRICARE network suppliers. To find a supplier, call Health Net at 1-877-874-2273, or search the online provider directory for *Medical Supply Company* at [www.hnfs.com](http://www.hnfs.com).
    - \* Network suppliers will file the necessary claims paperwork with TRICARE. Any cost to the patient will depend on the beneficiary status and TRICARE program, and may include payment towards a deductible or co-pay/cost-share.
- \* Medical Supplies - TRICARE covers medically-necessary supplies and dressings, such as an external surgical garment, designed as an integral part of a breast prosthesis, in lieu of reconstructive surgery.
  - \* Includes 2 initial and 2 replacement mastectomy bras per year (\$100 limit for each).
  - \* To obtain medical supplies, a patient will need a written prescription from their doctor.
  - \* Supplies are commercially-available from network suppliers, that will file the necessary claims paperwork with TRICARE. To find a supplier, call Health Net at 1-877-874-2273, or search the provider directory for *Medical Supply Company* at [www.hnfs.com](http://www.hnfs.com).
- \* Wigs and Hairpieces - Coverage is limited to one per lifetime, with a maximum allowable cost of \$2,000.
  - \* A prescription and the following forms are needed to obtain a wig or hairpiece: DD Form 2161 (referral must indicate that alopecia (hair loss) is a result of cancer treatment), and NMCP Form 1752/7.
  - \* The patient must pay for the item at the time of purchase, then file a claim for reimbursement. To file a claim, submit DD Form 2642, *CHAMPUS Claim - Patient's Request for Medical Payment* (available from your health care provider, a Health Benefit Advisor, or [www.hnfs.com](http://www.hnfs.com)) with copies of the itemized receipt and the forms (above) from your doctor, to Health Net Federal Services, Inc., c/o PGBA, LLC/TRICARE, P.O. Box 87014, Surfside Beach, SC 29587-9740
  - \* Wigs and hairpieces are available from commercial retailers. These *are not* TRICARE network providers. A list of some local retailers is below (*note: this does not constitute an endorsement*).
    - Chic Wigs Boutique, Chesapeake, 1-866-363-7768
    - Executive Hair Studios, Virginia Beach, 363-7300
    - Gayle's Wigs and Things, Norfolk, 622-8328
    - Images Unlimited, Virginia Beach, 498-8199
    - New Fashion, Inc., Virginia Beach, 431-1220
    - Silhouette Mastectomy Boutique, Newport News, 930-0139

## Beneficiary Cost-Shares for Equipment and Supplies

Prime	Active duty service/family member - \$0; Retiree/family member - 20% of negotiated rate
Extra <sup>1,2</sup>	ADFM - 15% of negotiated rate; Retirees - 20% of negotiated rate
Standard <sup>1,2</sup>	ADFM - 20% of negotiated rate; Retirees - 25% of negotiated rate

1. The cost-share is applied after the annual TRICARE Extra/Standard deductible is met (family of active duty sponsor E-4 and below: \$50/individual; \$100/family; all others: \$150/individual; \$300/family).
2. Beneficiaries with other health insurance (OHI) that is primary to TRICARE (pays first) generally do not need a referral or authorization from TRICARE if the item or service has been approved by the OHI.

## TRICARE Information and Assistance

- \* Hampton Roads Appointment Center (Prime appointments at Tidewater MTFs) - 1-866-645-4584
- \* Medicare and Social Security: 1-800-772-1213; [www.medicare.gov](http://www.medicare.gov) or [www.ssa.gov](http://www.ssa.gov)
- \* TRICARE - for complete TRICARE program and benefit information, visit: [www.tricare.mil](http://www.tricare.mil)
- \* TRICARE Nurse Advice Line - 24 hours a day, 7 days a week - 1-800-874-2273 (1-800-TRICARE)
- \* TRICARE Pharmacy - Express Scripts - Retail Network and Home Delivery
  - \* 1-877-363-1303; TDD/TTY 1-877-540-6261; [www.express-scripts.com/TRICARE](http://www.express-scripts.com/TRICARE)
  - \* Specialty medication home delivery - 1-888-455-4342
- \* TRICARE Pharmacy Formulary - [www.express-scripts.com/static/formularysearch/](http://www.express-scripts.com/static/formularysearch/)
- \* TRICARE Pharmacy Program - [www.tricare.mil/mybenefit/home/Prescriptions/PharmacyProgram](http://www.tricare.mil/mybenefit/home/Prescriptions/PharmacyProgram)
- \* TRICARE North Region - [www.tricare.mil/tronorth](http://www.tricare.mil/tronorth)
  - \* Health Net Federal Services - 1-877-874-2273; [www.hnfs.com](http://www.hnfs.com)
- \* TRICARE South Region - [www.tricare.mil/trosouth](http://www.tricare.mil/trosouth)
  - \* Humana Military - 1-800-444-5445; [www.humana-military.com](http://www.humana-military.com)
- \* TRICARE West Region - [www.tricare.mil/trowest](http://www.tricare.mil/trowest)
  - \* United Healthcare Military and Veterans - 1-877-988-9378; [www.uhcilitarywest.com](http://www.uhcilitarywest.com)
- \* TRICARE Overseas - International SOS; 1-888-777-8343

## Tidewater Health Benefit Advisors

- Naval Medical Center Portsmouth  
(757) 953-2610/2611
- Branch Health Clinic (BHC) Dam Neck  
953-9322
- BHC Norfolk (Sewell's Point)  
953-8708
- BHC Little Creek (Boone)  
953-8182
- BHC NAS Oceana  
953-3933 (option 7)
- BHC NWS Yorktown  
953-8441
- TRICARE Prime Clinic (TPC) Chesapeake  
953-6382
- TPC Virginia Beach  
953-6710/6711
- McDonald Army Health Center  
(757) 314-7748/7766/7777
- USAF Hospital Langley  
225-5111
- USCG Training Center Yorktown  
(757) 856-2230/2345