



HPW Online Product Catalog: Troubleshooting

Having problems sorting products while using Internet Explorer, or see a message that says 'No data available in table'?

Try the following troubleshooting tips:

Tips
1. Switch to Chrome or Firefox if you have access to either browser.
2. If you are using Internet Explorer 10 or prior versions and Chrome/Firefox are not available: <ul style="list-style-type: none">• Press F12 and change the Document Mode to Internet Explorer 9 Standards.
3. If you are using Internet Explorer 11: <ul style="list-style-type: none">• Press F12, select the Emulation tab, and change the Document Mode to 9.• Do not close the F12 window; instead, click on the Unpin button next to the "X" and minimize the window.