



Addressing the Needs of the Wounded, Ill, and Injured (WII) Population



“ The views expressed in this presentation are those of the author and do not necessarily reflect the official policy or position of the Department of the Navy, Department of Defense, or the U. S. Government.”



NAVY AND MARINE CORPS PUBLIC HEALTH CENTER
PREVENTION AND PROTECTION START HERE

WWW.NMCPHC.MED.NAVY.MIL



The mission of the Navy and Marine Corps Public Health Center (NMCPHC) Health Promotion and Wellness Department (HPW) is to provide innovative and evidence-based health promotion and wellness programs and services that facilitate readiness and resilience, prevent illness and injury, hasten recovery, and promote lifelong healthy behaviors and lifestyles.



Alignment with the Healthy Living Campaign

- Active Living



- Tobacco-Free Living



- Preventing Drug Abuse and Excessive Alcohol Use



- Healthy Eating



- Injury and Violence Free Living



- Reproductive and Sexual Health



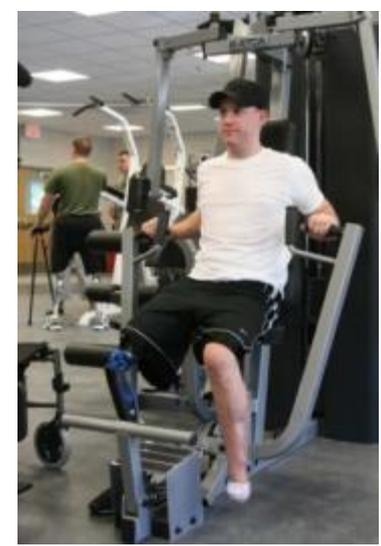
- Psychological and Emotional Well-being



Resources for Healthcare Providers and Educators

- Product catalog
- Health promotion and wellness materials
- Fact Sheets
- WII Healthy Living Course





— *Home of Health Promotion and Wellness for WII Sailors and Marines, their families, friends and care givers*



WOUNDED, ILL AND INJURED (WII) PROGRAMS



WOUNDED, ILL AND INJURED



NMCPHC works to enhance the readiness, resilience and recovery of WII Sailors and Marines by offering tailored informational tools and materials for healthy living. Our WII programs provide Navy Medicine with scientific data and analyses to answer questions and make pivotal decisions regarding our WII service members and their families.

To learn more about our WII products and services, read our 2012 Annual Report.

Active Living	Injury & Violence Free Living	Reproductive & Sexual Health	Tobacco Free Living	Psychological & Emotional Well-Being	Preventing Drug Abuse & Excessive Alcohol Use	Healthy Eating	Navy Reserve	Wounded, Ill & Injured

Key Projects



Resources

- HPW WII Website
<http://www.med.navy.mil/sites/nmcphc/wounded-ill-and-injured/Pages/wii.aspx>
- NMCPHC Healthy Living Website
<http://www.med.navy.mil/sites/nmcphc/health-promotion/Pages/default.aspx>
- 21st Century Sailor & Marine
<http://www.21stcentury.navy.mil/default.aspx>





Caring for Seriously Wounded, Ill and Injured Sailors, Coast Guardsmen and Their Families

Navy Wounded Warrior – Safe Harbor (CNIC N95) Introductory Brief

Navy Wounded Warrior Safe Harbor

Program Overview



VISION STATEMENT

Navy Wounded Warrior – Safe Harbor will be recognized as the gold standard of care for the world-class support it provides each and every enrolled Sailor and Coast Guardsman, as well as their families.

MISSION STATEMENT

Navy Wounded Warrior – Safe Harbor coordinates the non-medical care of seriously wounded, ill and injured Sailors, Coast Guardsmen and their families. Through proactive leadership, the program provides individually tailored assistance designed to optimize the success of shipmates' recovery, rehabilitation and reintegration activities.

GUIDING PRINCIPLE

Numquam Navigare Solus – Never to Sail Alone

Navy Wounded Warrior Safe Harbor

Enrollment



Eligibility for Navy Wounded Warrior Enrollment

- All seriously wounded, ill or injured Sailors and Coast Guardsmen
 - OIF/OEF/OND casualties
 - Shipboard or training accidents
 - Liberty accidents
 - Serious medical and psychological conditions (cancer, severe PTSD)
- High-risk non-seriously wounded, ill or injured Sailors and Coast Guardsmen
 - Case-by-case basis

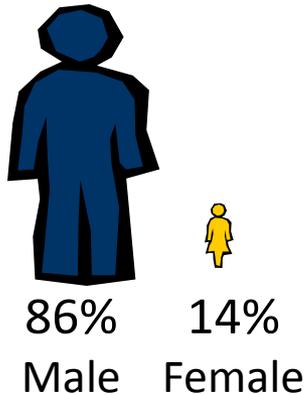
Navy Wounded Warrior Safe Harbor Demographics



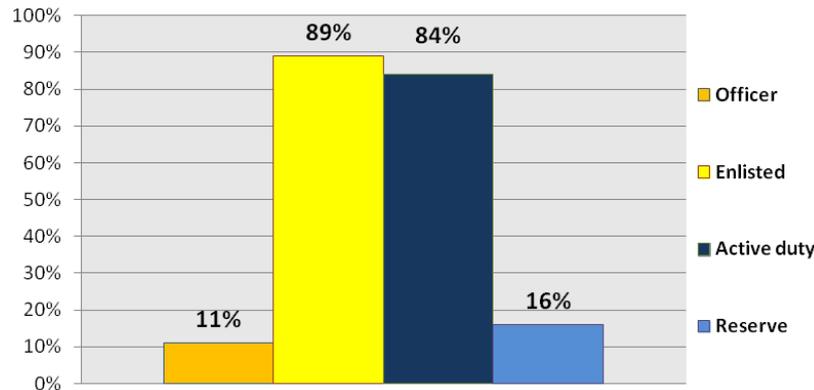
AGE



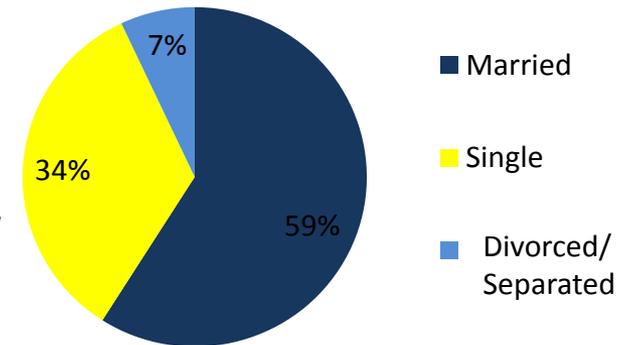
GENDER



RATE/RANK

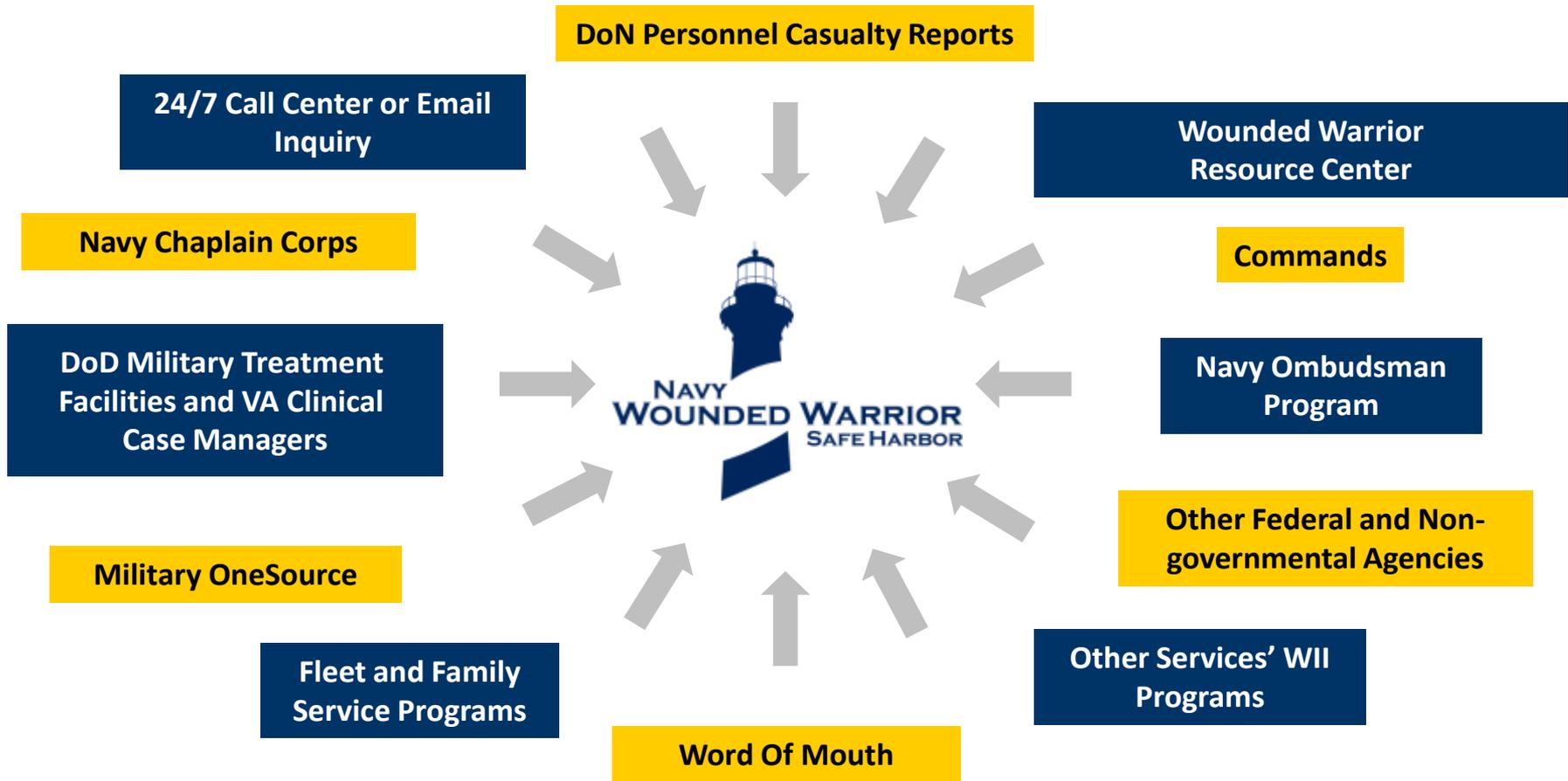


MARITAL STATUS



Navy Wounded Warrior Safe Harbor

Sources of Enrollment



Navy Wounded Warrior Safe Harbor

Program History



2005 Staff of 3	<ul style="list-style-type: none"> <input type="checkbox"/> Military Severely Injured Center (MSIC) requests Navy Liaison <input type="checkbox"/> N135 appoints a Director & Outreach Case Manager assigned to Navy Safe Harbor 	20 OEF/OIF Wounded Sailors
2006 Staff of 4	<ul style="list-style-type: none"> <input type="checkbox"/> Additional Navy Liaison assigned to MSIC <input type="checkbox"/> Navy Safe Harbor representative assigned to NNMC Bethesda supporting basic advocacy 	40 OEF/OIF Wounded Sailors
2007 Staff of 13	<ul style="list-style-type: none"> <input type="checkbox"/> 7 Advocates hired for 5 MTFs and 2 VA Polytrauma Centers <input type="checkbox"/> Navy Safe Harbor program moved from N13 to N12 <input type="checkbox"/> Mission focused on advocating for members and their families <input type="checkbox"/> Served population expanded to all seriously wounded, ill, or injured (not just OEF/OIF) 	145 Seriously WII Sailors
2008 Staff of 33	<ul style="list-style-type: none"> <input type="checkbox"/> First URL O-6 Program Director assigned to Navy Safe Harbor with Headquarters in Washington D.C. <input type="checkbox"/> Mission expanded to non-medical care and providing tracking and oversight for all wounded, ill, or injured <input type="checkbox"/> (16) Headquarters staff; (17) non-medical care managers at the 8 MTFs, 4 VA Polytrauma Centers, 2 Reserve Component MedHold Units and SOCOM 	315 SWII Sailors
2009 Staff of 35	<ul style="list-style-type: none"> <input type="checkbox"/> Reserve surge support established <input type="checkbox"/> Initiated Anchor Program to support community reintegration <input type="checkbox"/> Signed Memorandum of Agreement to begin supporting seriously wounded, ill and injured Coast Guardsmen 	580 SWII Sailors & Coast Guardsmen
2010	<ul style="list-style-type: none"> <input type="checkbox"/> Successfully competed in the inaugural Warrior Games <input type="checkbox"/> Total caseload exceeded 1,000 service members <input type="checkbox"/> Established as program of record 	1,166 Enrollees and Assists
2011	<ul style="list-style-type: none"> <input type="checkbox"/> Established an MOA with the VA to establish a HQ Federal Recovery Coordinator Liaison <input type="checkbox"/> Initiated an adaptive athletic reconditioning program to support recovery, rehabilitation and reintegration efforts 	1,552 Enrollees and Assists
2012	<ul style="list-style-type: none"> <input type="checkbox"/> Navy Wounded Warrior – Safe Harbor realigned with Commander, Navy Installations Command <input type="checkbox"/> Established Transition Cell to provide additional support to service members separating from the military 	Currently 1,800 Enrollees and Assists

Navy Wounded Warrior

Safe Harbor

Realignment and Regionalization

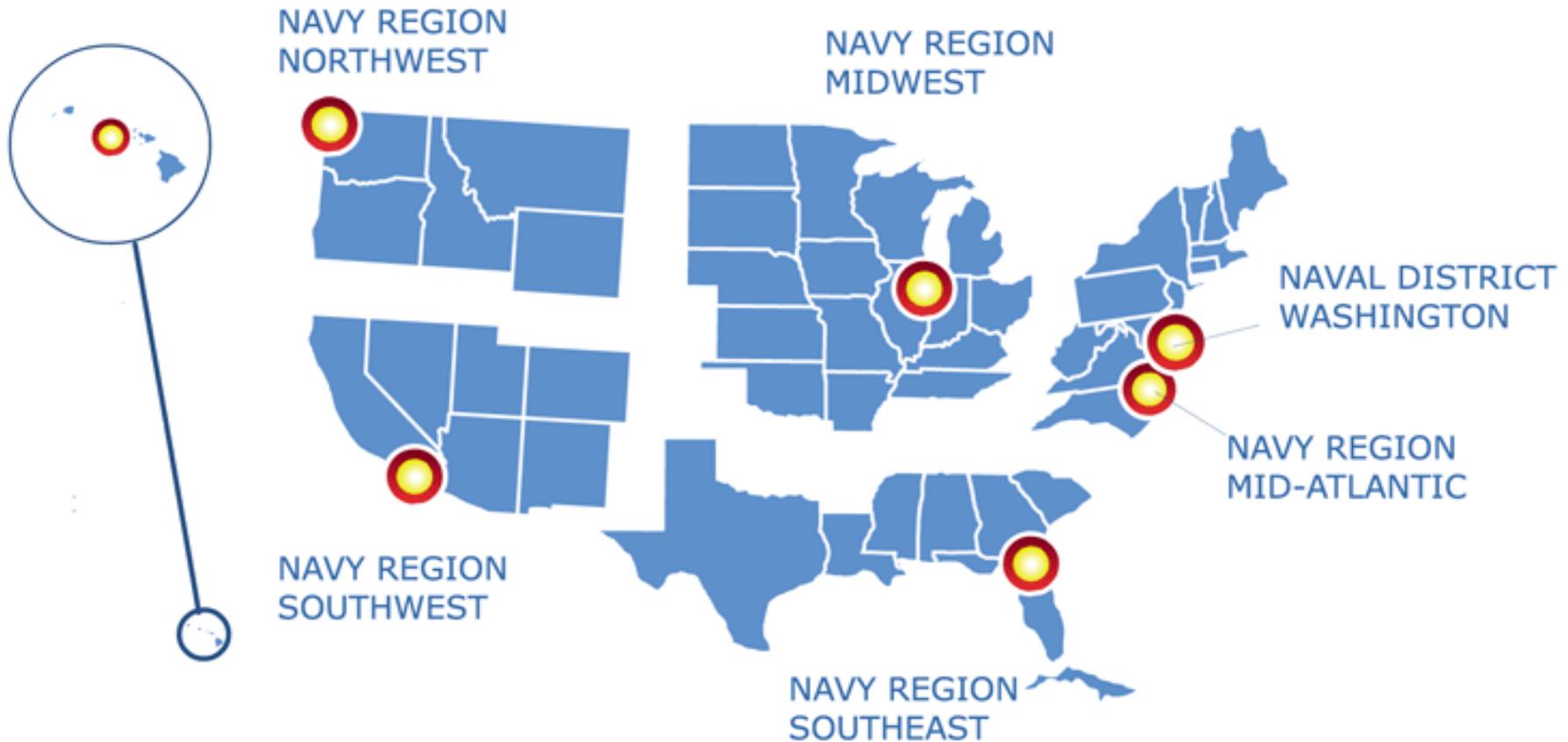


Transition to Commander, Navy Installations Command (CNIC)

- Oct. 1, 2012: Navy Wounded Warrior realigned from OPNAV N1 to CNIC (N95)
 - Mission remained intact
 - Adopted a new toll-free 800-number
 - Move allows the program to better leverage existing services within the Navy to support wounded warriors
- Oct. 1, 2013: All Navy Wounded Warrior operations were aligned with existing Navy regions

Navy Wounded Warrior Safe Harbor

Regional Operations



Navy Wounded Warrior Safe Harbor

Staffing



Regional Non-medical Care Providers (*located throughout the continental U.S. and Hawaii*)

- Supported by headquarters-based subject-matter experts, such as:
 - Adaptive Athletics Coordinator
 - Employment Coordinator
 - Family Programs and Charitable Resources Coordinator
 - Financial Analyst
 - Federal Recovery Coordinator
 - Legal Counsel
 - Marketing Specialist
 - Navy Personnel Command Liaison
 - Senior Medical Advisor
 - Transition Specialist
- Located at Navy, Army and VA Treatment Facilities:
 - Walter Reed National Military Medical Center, Bethesda
 - Captain James A. Lovell Federal Health Care Center, Great Lakes
 - San Antonio Military Medical Center
 - Naval Medical Center San Diego
 - Naval Medical Center Portsmouth
 - Naval Hospital Bremerton
 - Naval Hospital Oak Harbor
 - Naval Hospital Camp Lejuene
 - Naval Hospital Camp Pendleton
 - Naval Hospital Jacksonville
 - Naval Health Clinic New England, Newport
 - VA Polytrauma Centers in Tampa & Palo Alto

Navy Wounded Warrior Safe Harbor

Non-medical Care



What Does Regional Staff Do?

- Provide personalized assistance throughout all phases of *recovery, rehabilitation and reintegration*
- Collaborate with the enrollee and family to conduct a *Comprehensive Needs Assessment*
- Create an individualized *Recovery Plan* to meet goals



Navy Wounded Warrior Safe Harbor

Non-medical Care



Support Services	Providers
Pay & Personnel	NWW, VA, TSGLI, SCAADL
Invitational Travel Orders	N135C (Casualty Assistance Office) and other sources
Housing & Lodging	CNIC
Child & Youth Programs	CNIC
Recreation & Leisure	CNIC
Transportation Needs	NGO/Yellow Ribbon Fund
Legal & Guardianship Issues	Navy Legal Services
Education & Training Benefits, Education Opportunities	VA, DoL, NGOs
Commissary & Exchange Access	Local Command CO's Authority
Respite Care	TRICARE, State and Local Organizations
Security Clearance Issues	Local Security Managers, NCIS (Code 24E), DONCAF
Social Security Administration	Social Security Office
TBI/PTSD Services	NNMC, VA Polytrauma Centers, BUMED

NWW *coordinates* support services provided by existing programs to meet the needs of seriously wounded, ill and injured service member and their families. Individually tailored non-medical care management is provided to assist the service member through recovery, rehabilitation and return to duty or reintegration into their community.

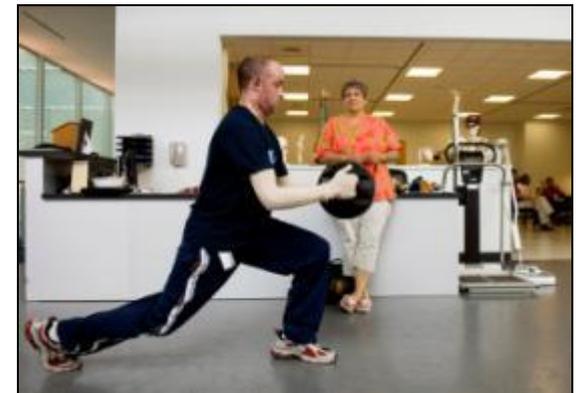
Navy Wounded Warrior Safe Harbor

Non-medical Care



Non-medical Care During **RECOVERY**

- Pay and personnel issues
- Family needs and Invitational Travel Orders
- Legal and guardianship issues
- Transportation and housing
- TSGLI
- Social Security Administration
- And more



Navy Wounded Warrior Safe Harbor

Non-medical Care



Non-medical Care During REHABILITATION

- Physical rehabilitation programs
- Family services
- Recreational therapy
- Animal therapy
- Housing/automobile adaptations
- Technological assistance devices
- Medical board
- Orders
- SCAADL
- And more



Navy Wounded Warrior Safe Harbor

Non-medical Care



Non-medical Care During REINTEGRATION

- Education and training benefits
- VA compensation, benefits and healthcare
- TRICARE
- Transition assistance programs
- Employment assistance
- Respite care
- And more



Navy Wounded Warrior Safe Harbor

Benefits Programs



NWW is the Navy Benefits Issuing Authority for these key wounded warrior benefits:

- Special Compensation for Assistance with Activities of Daily Living (SCAADL)
 - Monthly compensation for caregivers of wounded warriors
- Pay and Allowance Continuation (PAC) Program
 - Allows for continuation of special pay and allowances for qualifying wounded warriors' during treatment and recovery



Navy Wounded Warrior Safe Harbor

Family Support



NMCMs and the Family Programs & Charitable Resources Coordinator help families access critical information and programs:

- Child care
- Lodging
- Financial planning
- Access to installations
- Invitational Travel Orders



Navy Wounded Warrior Safe Harbor

Adaptive Athletic Reconditioning



- Warrior Games
- Navy Wounded Warrior sport camps
- Athletic camps hosted by partner organizations



Navy Wounded Warrior Safe Harbor *Anchor Program*



- Both “near peer” and “senior” mentors for enrollees and families as they reintegrate into local communities
- Similar to Navy Sponsor Program for medically retiring Sailors and Coast Guardsmen returning home
- Demonstrates commitment to providing support through transition
- Optional program



Navy Wounded Warrior Safe Harbor

Headquarters POCs



LT Robert Buckles, Operations Officer
202-433-9145, Robert.buckles@navy.mil

Ms. Lenora B.P. Weatherford, Operations Support Officer
202-433-9149, lenora.weatherford.@navy.mil

Mr. Ismael “Marty” Martinez
Assistant Operations Officer - West
202-433-9160
ismael.martinez@navy.mil

Ms. Kendall Hillier
Assistant Operations Officer - East
202-433-9151
kendall.hillier@navy.mil

WEST N95 Regional Director POCs
NRNW: LT Chad Hutchins, 360-475-4679
NRSW and NRH: LT Caroline Adler, 619-532-7969
NRMW: LT Michael Chalfant, 224-610-8605

EAST N95 Regional Director POCs
NDW: LCDR Dante Terronez, 301-319-8165
NRMA: LT Justin Short, 757-953-1948
NRSE: LT Dan Simonds, 904-542-9581





Wounded Warrior Battalion-East



Commanding Officer
LtCol Leland W. Suttee



Wounded Warrior Regiment



Provides and enables assistance to wounded, ill and injured (WII) Marines, sailors attached to or in support of Marine units, and their family members in order to assist them as they return to duty or transition to civilian life.

Wounded

- IED Blast
- Gunshot

Ill

- Cancer
- Chronic Unresolved Illness

Injured

- Training Accident
- Vehicle Accident

There are many private organizations that strive to help WII Marines and families, but there is only one official U.S. Marine Corps unit charged with providing non-medical care to WII Marines: the U.S. Marine Corps Wounded Warrior Regiment.



The Recovery Mission

It's a relationship, not a process



Providing individualized support through the phases of recovery.



Photo by Dan Gross, *The Gazette*



Stabilization

Rehabilitation

Reintegration

Marines Stay in the FIGHT!

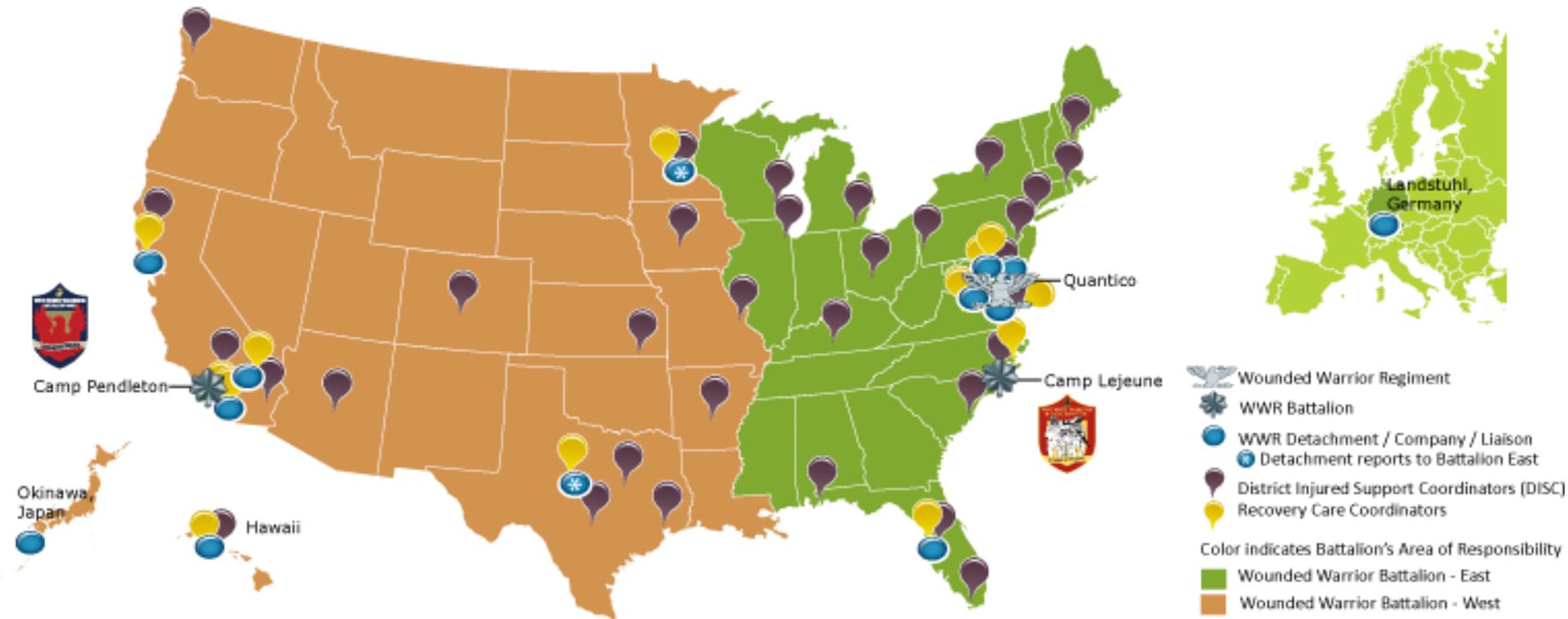


Serving the Total Force

Active Duty, Reserve, Retired and Veteran Marines



Serving our wounded, ill and injured Marines wherever they are located.





Wounded Warrior Battalion - East



MISSION STATEMENT

Wounded Warrior Battalion-East provides [continuous, far-reaching leadership](#) to wounded, ill, or seriously injured Marines and designated Sailors worldwide in order to ensure all wounded warriors and families [successfully transition](#) back to full duty or civilian life.

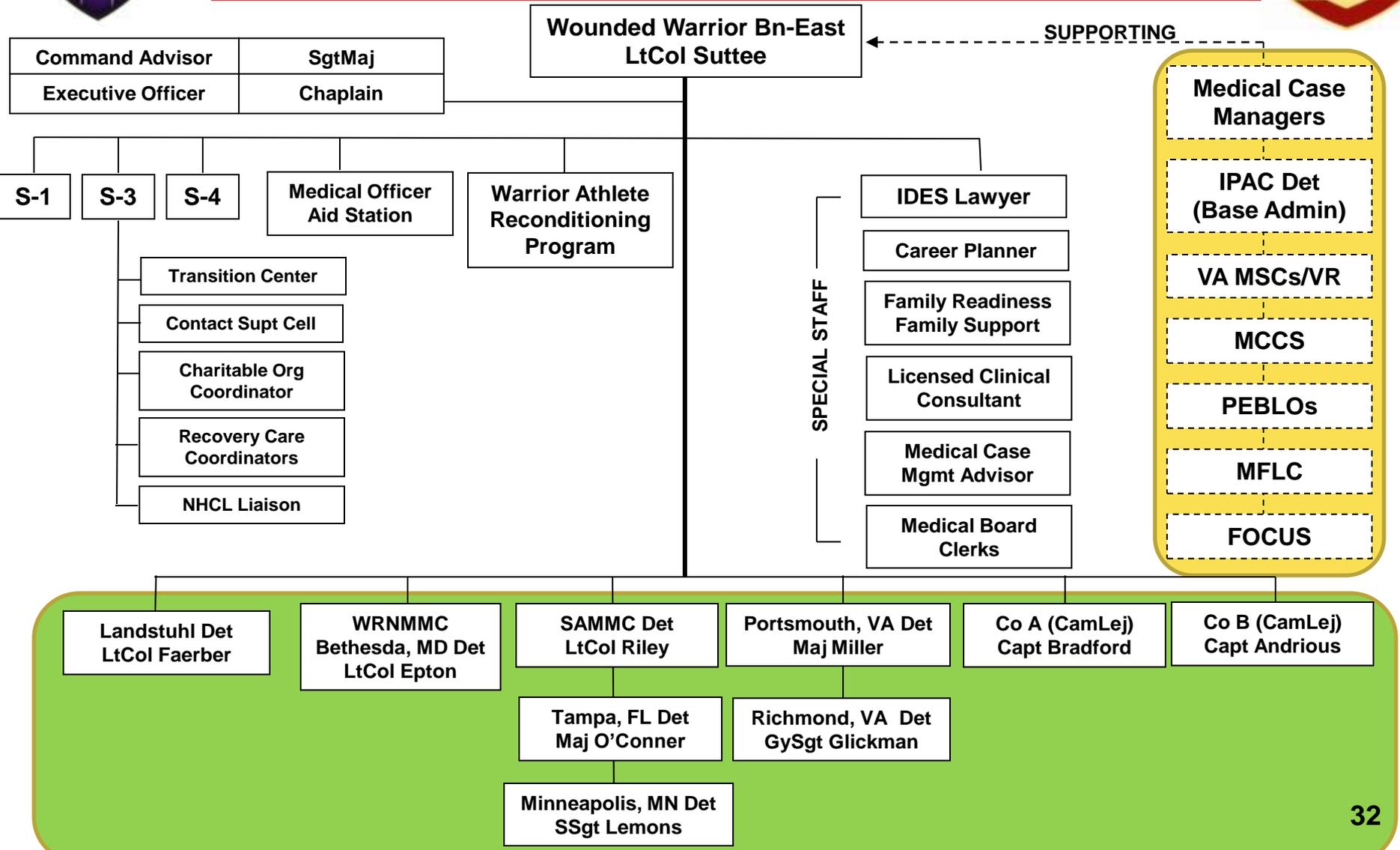
CORE CAPABILITIES

- Accountability
- Medical Case Management
- Family Support
- Transition Support
- Reconditioning Services
- Connecting charitable support to deserving warriors
- Administrative Support
- Installations and environment
- Outreach (identify the problems, solve the problems)
- Training and professional development





WWBn-E Task Organization





Assignment to WWBn-E



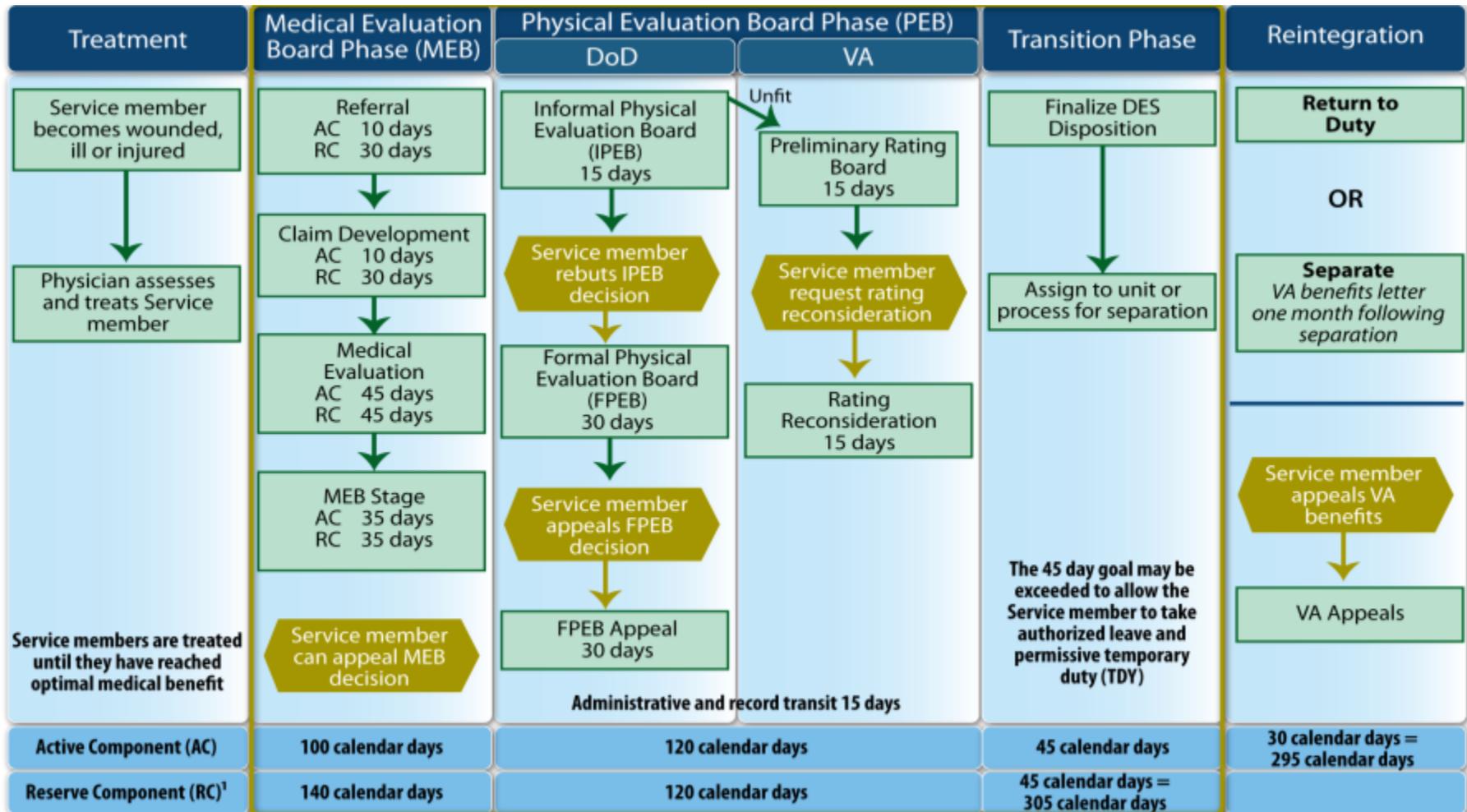
- **CMC expressed intent that WII Marines should remain assigned to their parent units, so long as their medical conditions allow and their units can support them.**
 - Assignment to WWBn-E may be appropriate/necessary to ensure the Marine’s successful transition through the phases of recovery.
 - Standard considerations for assignment include:
 - Marine’s injury will require more than 90 days of medical treatment or rehabilitation
 - Parent command cannot support transportation requirements to the Medical Treatment Facility
 - Marine cannot serve a function in the parent command due to injury / illness
 - Marine has three or more complex medical appointments per week
 - Marines are evaluated for assignment on a case-by-case basis according to their medical needs and treatment plans
 - Admission is largely based on level of acuity - generally Marines who have long-term medical needs
 - Assignment can be requested by parent command, medical officer, WWBn-E Detachment OIC, or directed by WWR.
 - **How?:** Unit completion of referral package and submission to WWBn_East_S3@usmc.mil

WWR provides Commanders tools and information to make informed decisions:

- **“Should my Marine remain with my unit or transfer to WWR?”**
- **“How do I stay in touch with my Marine once he or she has left my unit?”**



IDES Process



¹ Reserve component member entitlement to VA disability begins upon release from active duty or separation



Warrior Athlete Reconditioning Program



Empowering Marines to draw on their proven warrior skills to persevere and overcome adversity.

- Providing activities and adaptive sports opportunities that reignite the Marine's "spark"
 - Mandatory participation for Marines joined to the WWR
 - Sports / activities are tailored to accommodate Marine's medical condition
 - Building-block approach to reaching ultimate goals
 - Competition builds camaraderie
 - Adaptive sports camps, sporting events, and Marine Corps trials





Warrior Games

2013 Games 11 - 16 May



2013 Chairman's Cup Standings

<u>Service</u>	<u>Medals</u>	<u>Points</u>
Marine Corps	93	100
Army	81	85
Navy	23	37.18
Air Force	30	31
Special Operations	16	21.25

Warrior Games Champions
2010, 2011, 2012, 2013

Swimming * Cycling * Shooting
Archery * Track & Field * Sitting Volleyball
Wheelchair Basketball



Reconditioning





Charitable Events





Resiliency



Expanded Permanent Limited Duty:

- Combat wounded.
- Capable of performing in an MOS
- Fulfill duties within their capability.





Transition Assistance

- **Monthly resume clinics conducted by Transition Readiness Seminar, Marine Corps Base, Camp Lejeune**
 - Scheduled by WWBn-E Transition Center
 - Collective and group counseling/assistance
 - Transition pathways (education, employment, entrepreneurship, VoTech)
- **Veterans Foundation (Semper Fi Odyssey) Transition Program**
 - Conducted quarterly near Pittsburgh, PA
 - Hosted by MajGen (Ret) T. S. Jones, USMC
 - Resume building and life skill classes. Mentored by industrial professionals – mock interviews.
- **DON Human Resources visits WWBn-E on a quarterly basis.**
 - One-on-one counseling
 - Job opportunities/interviews
 - Mock interviews
- **WWBn-E Transition Center**
 - One-on-one resume preparation (civilian and Federal)
 - Internship/mentorship opportunities
 - Financial Management Counselors



WWBn-E Facilities



Wounded Warrior Complex, Camp Lejeune, NC



Wounded Warrior Battalion-East



LtCol Leland W. Suttee
Commanding Officer
Wounded Warrior Battalion-East
(910) 451-3115
Call Center (910) 451-1202
<http://bneast.woundedwarriorregiment.org/>

Continuing Education and Feedback

- NMCPHC is a designated provider of continuing education contact hours (CECH) in health education by the National Commission for Health Education Credentialing, INC. This program is designated for Certified Health Education Specialists (CHES) to receive up to 1 total Category I continuing education contact hour.
- E-mail your name and CHES number to:
dawn.whiting.ctr@med.navy.mil
- We value your feedback! Please send any questions, comments, concerns, or suggestions for future webinars to:
dawn.whiting.ctr@med.navy.mil

