



Instructions for Accessing Medical Matrix Online

1. Using your web browser, go to <https://nmcpeh-simweb.med.navy.mil/>

Note:

If you get an error message that says your browser is not compatible, you will need to turn off compatibility mode in Internet Explorer. If you attempt to register while this error message is being displayed, your registration will not go through. The specific instructions for turning off compatibility mode vary depending on the exact browser version you are running, but you can try these steps:

To turn off Compatibility View:

- a) Open Internet Explorer.
- b) Press the Alt key to display the Menu bar
- c) Click Tools, and then click Compatibility View settings.
- d) Ensure the "Display all websites in Compatibility View" checkbox is *not* checked. Then click close.

Alternatively, you can call your Information Management Department (IMD) to ask them to turn off compatibility mode for MMO for you.

-
2. Click "Enter Site."
 3. Click "OK" on the DoD Notice Banner.
 4. When prompted to "Select a Certificate", choose your DoD **Email** certificate. Choose the latest one if you are given multiple email certificate options.
 5. Complete the registration information form and click "Register."
 6. You will get an email within a few days letting you know once your account has been activated with further instructions.

If you need assistance, contact the MMO helpdesk via email:

usn.hampton-roads.navmcpubhlthcenpors.list.nmcphc-pcmatrixhelp@mail.mil