

T A B E

Executive Summary

Navy Medical Inspector General Report on Inspections of Military Quarters Housing Medical Hold and Medical Holdover Personnel (Inspections performed January 2009)

Military Quarters Housing Medical Hold and Holdover Personnel

Number of Facilities Inspected: 66

Component	Assignment		Baseline		Special Medical	
	Met Standard*	Not Met Standard*	Met Standard*	Not Met Standard*	Met Standard*	Not Met Standard*
Navy	627	0	617	10	627	0

* Represents the number of medical hold or holdover personnel whose quarters have or have not met the housing standard.

Cost to bring inspected facilities to standard (\$ Thousands): \$938K

Component	Assignment	Baseline	Special Medical
Navy	\$0	\$938K	\$0

Per the Bureau of Medicine and Surgery (BUMED) memo dated 14 November 2008 and the National Defense Authorization Act of January 16, 2008, Bureau of Medicine and Surgery (BUMED) medical activities were tasked, in coordination with Commander Navy Installations Command (CNIC) and Commander Headquarters Marine Corps (CMC), to inspect quarters housing medical hold and holdover personnel, using standards and checklists developed by the Senior Oversight Committee's Line of Action (LOA) 5 Working Group. All inspected quarters housing medical hold or holdover personnel met, or will meet, pending renovations, the applicable quality standards of assignment and were appropriate for the service member's medical condition.

Inspection Reports

Report Organization:

1. Service Definitions/Terms of Reference
 2. Assignment of Personnel to Quarters for Medical Hold and Holdover Status
 3. Facilities Used to House Personnel
 4. Military Quarters Housing Medical Hold and Holdover Personnel
- Appendix 1: Quarters Housing Medical Hold and Holdover Checklist

1. Service Definitions/Terms of Reference:

Inpatient - An individual, other than a transient patient, who is admitted (placed under treatment or observation) to a bed in a Medical Treatment Facility that has authorized or designated beds for inpatient medical or dental care. A person is considered an inpatient status if formally admitted as an inpatient with the expectation that he or she will remain at least overnight and occupy a bed even though it later develops that the patient can be discharged or transferred to another hospital or does not actually use a hospital bed overnight. This does not include a patient administratively admitted to the hospital for the purposes of a same day surgery procedure.

Outpatient - An individual receiving healthcare services for an actual or potential disease, injury, or life style-related problem that does not require admission to a medical treatment facility for inpatient care.

Medical Hold - enlisted personnel housed in a Medical Hold Company (MHC) under the cognizance of the MTF whose current condition precludes them from returning to full duty.

Medical Holdover - Retention of reservists on active duty to receive medical treatment for service-connected injuries, illnesses and/or disease until determined Fit for Duty by the Benefit Issuing Authority (BIA), Senior Medical Officer (SMO) and/or Medical Status Review Officer (MSRO), or until final disposition is determined by the PEB.

Assignment – DoD Housing Inspection Standards for Medical Hold and Holdover Personnel included in SECDEF Memo dtd September 18, 2007 state that Medical Hold and Holdover personnel shall be assigned/referred to housing that exceeds or meets the applicable quality standards. Additionally this housing should be appropriate to their expected duration of treatment; supports a non-medical attendant, if authorized; supports accompaniment by their dependents; and appropriate for their pay-grade.

Baseline - DoD Housing Inspection Standards for Medical Hold and Holdover Personnel included in SECDEF Memo dtd September 18, 2007 state that housing must be in good overall condition with no major problems with any of the building systems. Additionally, it is important for personnel to be able to adequately control the temperature of their housing units and there shall be no mold, exposed lead-based paint, unsealed asbestos, inadequate air circulation, and any other environmentally/safety/health hazard.

Special Medical Requirements - – DoD Housing Inspection Standards for Medical Hold and Holdover Personnel included in SECDEF Memo dtd September 18, 2007 state that Medical Hold and Holdover personnel may have certain medical conditions that result in various functional limitations. For these members, it is essential that special accommodations and services be provided as an integral part of their medical treatment plan as determined by the primary care physician, patient, and chain of command.

Medical Evaluation Board (MEB) - A body of physicians attached to one of the medical treatment facilities (MTFs) whose commander or commanding officer (CO) has been expressly designated to hold “convening authority” (CA) for MEBs to identify members whose physical and/or mental qualification to continue on full duty is in doubt or whose physical and/or mental limitations preclude their return to full duty within a reasonable period of time. They are convened to evaluate and report through on the diagnosis; prognosis for return to full duty; plan for further treatment, rehabilitation, or convalescence; estimate of the length of further disability; and medical recommendation for disposition of such members.

Department of the Navy Disability Evaluation System (DES) – A case usually enters the Department of the Navy DES when a Medical Evaluation Board (MEB) is dictated for the purpose of evaluating the diagnosis and treatment of a member who is unable to return to military duty because the member’s condition most likely is permanent, and/or any further period of temporary limited duty (TLD) or LIMDU is unlikely to return the member to full duty. A condition is considered permanent when the nature and degree of the condition render the member unable to continue naval service within a reasonable period of time (normally 8-12 months or less). Note: The term “permanent” does not necessarily mean the condition is unfitting.

Physical Evaluation Board (PEB) – The PEB provides three stages of review (a documentary review, a due process hearing upon demand, and appeal by petition) for a Service member whose physical conditions have been referred to it by a medical evaluation board (MEB) of an MTF that believes that the member’s physical condition raises questions about his ability to perform the duties of his or her office, grade, rank or rating.

- Referral of a Medical Evaluation Board report to the PEB can come from two sources; i.e. Limited Duty board reports referred for PEB evaluation by service headquarters, and Medical Board reports submitted directly to the PEB by a medical treatment facility (MTF).

Distinguishing “Fit for Duty” from “Fitness for Continued Naval Service”

- “Fit for Duty” refers to a pronouncement by a physician or by an MEB that a patient previously on light or LIMDU has healed from the injury or illness that necessitated the member’s serving in a medically restricted duty status.
- “Fitness for Continued Naval Service” is a finding made exclusively by the Department of the Navy PEB in determining an active duty service member’s ability to continue serving in the Navy or Marine Corps.

2. Assignment of Personnel to Quarters for Medical Hold and Holdover Status:

The disposition and assignment of personnel post inpatient status is contingent on the member’s medical status, recommendation of treating physician, treatment requirements, family status, and service component. The following is the BUMED Medical Hold and Holdover Status as of 30 January 2009.

	Military Quarters Housing Medical Hold Personnel and Military Quarters Housing Medical Holdover Personnel						
	DoD Owned Military Family Housing	DoD Owned Unaccompanied Personnel Housing	Leased or Contracted Housing or Lodging on the Community	DoD/NAF Owned Lodging (includes Fisher Houses)	Privatized Family Housing or Lodging	Privately Owned or Privately Rented Housing **	Number of Personnel Housed
Number of personnel	2/691	542/691	0/691	45/691	65/691	37/691	691

X= MH and Holdover Rooms/Housing Units

Y= Total number of MH and Holdover

** = Standards do not apply to private homes

3. Facilities Used to House Personnel:

Military Medical Treatment Facility (MTF) - A facility established for the purpose of furnishing medical and/or dental care to eligible individuals. This does not include battalion aid stations, post/base in or out processing facilities, or soldier readiness processing (SRP) facilities unless they are an integral part of the MTF.

DoD Owned Military Family Housing - Housing owned by the U.S. Navy for occupancy by eligible members with dependents and funded with Family Housing, Navy and Marine Corps (FH, N&MC) dollars.

DoD Owned Unaccompanied Personnel Housing - Housing owned by the U.S. Navy for occupancy by permanent party single military personnel and funded with O&M, N.

Leased or contracted Housing or Lodging on the community - Leased housing is private sector housing leased by the Navy for occupancy by families, unaccompanied personnel, or transient personnel.

DoD/NAF owned Lodging (including Fisher Houses) - DoD/NAF owned Lodging is transient housing with management by non-appropriated fund personnel to provide housing support for transient personnel whether on temporary duty or travel orders, or personnel and dependents on permanent change of station orders.

Housing Assignment - Personnel are assigned on a first come first served basis upon receipt of an application or official request of housing using waiting list procedures that ensure equitable access to housing for all families, bachelors, and transients. Personnel with medical conditions will be assigned to housing that is appropriate for their unique conditions.

Privatized Family Housing or Lodging – Housing obtained through implementation of military housing privatization authorities (10 USC 2871 et seq). Housing is owned and operated by a private entity and rented to eligible military personnel on a preferential basis. Personnel are referred (vice assigned) to the housing and lease directly from the private entity.

Support for Personnel in Non-Governmental Housing – The Patient Administrative Department at each activity is used as the medium to obtain medical support for a member residing at home by communicating or linking to Case Management or other appropriate offices within the hospital and also for answering general questions.

Administratively, if the member is undergoing an MEB or PEB, the Patient Administrative Department communicates with the member as often as necessary to ensure proper and efficient submission of any MEB or PEB.

4. Military Quarters Housing Medical Hold and Holdover Personnel:

Summary of Past Inspections:

The material condition of housing quarters maintained by CNIC, CMC and BUMED are monitored and reported using a centrally managed continuous inspection process described in NAVFAC MO-322, Inspection of Shore Facilities. In general, Sustainment Restoration and Modernization (SRM) requirements identified during the inspection process are documented in a web accessible database. The Navy and Marine Corps are moving from an installation implemented inspection system to centrally funding inspections by professional engineering teams. Inspections will be completed for all class II type 2 real property assets on a specified schedule based on type and significance of facility using a single service wide set of evaluation criteria that are consistent with all applicable codes and standards.

Facility asset condition is evaluated using the industry standard metric Facility Condition Index (FCI) which is calculated as total unfunded SRM requirement divided by asset Plant Replacement Value (PRV). The calculated FCI is consistent with the Quality factor Q as defined by OSD and is the reporting metric common to all service branches.

Additionally, to specifically support the inspection process for the Wounded Warrior and Medical Hold/Holdover facilities, a detailed check-list was created using the DEPSECDEF Housing Standards and is used by the inspection team to perform the semi-annual Regional Medical Inspector General inspections and the annual Wounded Warrior/Medical Hold/Holdover housing facilities inspection conducted by the Navy and the Marine Corps.

At the activity level, housing and facility management personnel conduct inspections as required (daily, weekly, monthly, quarterly, etc). Navy housing staffs perform regular and recurring inspections to ensure that standards are maintained for a quality living environment in permanent party and transient housing facilities. Inspectors ensure that resident living areas are kept clean and that all amenities such as furnishings, linen and appliances are adequate and in good condition. Housing inspectors report maintenance, repair, and safety items to facility maintenance personnel for correction and schedule work to minimize disruption to residents. Facility Managers participate in facility inspections, fire and safety inspections and review deficiencies identified by maintenance personnel (government or contractor) while performing preventative maintenance

inspections (PMIs).

BUMED, CMC and CNIC have the authority at the local level to correct known requirements or deficiencies up to a certain threshold. BUMED, CMC and CNIC have documented process for submission of special projects over this threshold.

Current Inspection Protocol/Process:

The housing standards for this inspection were developed by a LOA 5 sub working group staffed with representatives from OSD H&CS, Air Force, Army, Navy, and Marine Corps. The inspection checklist contains questions separated into three categories outlined in the housing standards: Assignment, Baseline and Special Medical.

Due to the inspection being based on the medical condition of the military service member, BUMED took the lead on the military quarters housing medical hold and holdover personnel inspections, and were requested to coordinate with BUMED facility managers, when BUMED was the facility owner or to coordinate with CNIC and CMC when they were the facility owners, respectively. All final inspections were submitted through BUMED. Teams typically included medical case managers, housing managers, facility managers, engineers of various disciplines, engineering technicians and tradesmen of various backgrounds. The teams were advised to perform a visual inspection of each housing facility after reviewing requirements generated in VFA, recurring service calls identified in DMLSS or MAXIMO and regularly scheduled PMIs.

Activity responses were varied. Most activities indicated that their medical hold space met the standard, and as a result, no actions or estimates were required. Other activities indicated that their housing met the standard, but recognized that deficiencies existed in the facility and provided estimates accordingly. In all cases when a facility did not meet the standard, renovations were underway to correct the deficiency. The results are reported in the three categories of “Assignment”, “Baseline” and “Special Medical” and are included below:

Findings:

National Naval Medical Center (NNMC) Bethesda, MD

	Facility	Assignment		Baseline		Special Medical	
		M/NM	Action/Cost to meet Standard	M/NM	Action/Cost to meet Standard	M/NM	Action/Cost to meet Standard
1	Mercy Hall, Bldg 50	71/0	\$0	71/0	\$0	71/0	\$0

National Naval Medical Center (NNMC) Bethesda, MD (cont.)

	Military Quarters Housing Medical Hold Personnel and Military Quarters Housing Medical Holdover Personnel						
	DoD Owned Military Family Housing	DoD Owned Unaccompanied Personnel Housing	Leased or Contracted Housing or Lodging on the Community	DoD/NAF Owned Lodging (includes Fisher Houses)	Privatized Family Housing or Lodging	Privately Owned or Privately Rented Housing	Number of Personnel Housed
Number of personnel	0	71/74	0	0	0	3/74	74

Comments: NNMC Bethesda completed Mercy Hall renovations with associated site enhancements to correct Americans with Disability Act (ADA) and Uniform Federal Accessibility Standards (UFAS) deficiencies in December 2007. ADA/UFAS compliance included providing accessible public and occupant room toilets, drinking fountains, new exterior and interior doors, and corridors. A new elevator serving all floors is operational.

NNMC Bethesda constructed an ADA compliant ramp providing direct access to Mercy Hall from the Naval Exchange area.

Additionally, NNMC Bethesda awarded a FY09 BUMED Special Project to modernize the Heating and Air Conditioning System allowing individual unit temperature control. Construction is scheduled to start in March 2009 with an expected completion date of March 2010.

NH Camp Pendleton, CA/MCB Camp Pendleton

	Facility	Assignment		Baseline		Special Medical	
		M/NM	Action/Cost to meet Standard	M/NM	Action/ Cost to meet Standard	M/NM	Action/ Cost to meet Standard
1	Bldg H-49	19/0	\$38,000	19/0	\$0	19/0	\$0
2	H-96	6/0	\$0	6/0	\$0	6/0	\$0
3	822 Pohang Dr	1/0	\$0	1/0	\$0	1/0	\$0
4	336 Taegu Dr	1/0	\$0	1/0	\$0	1/0	\$0
5	194 Chunchon	1/0	\$0	1/0	\$0	1/0	\$0
6	335 Elison Ct	1/0	\$0	1/0	\$0	1/0	\$0
7	126 Hamilton	1/0	\$0	1/0	\$0	1/0	\$0
8	330-C Davis Ct	1/0	\$0	1/0	\$0	1/0	\$0
9	742 Cottonwood	1/0	\$0	1/0	\$0	1/0	\$0
10	314 Angeles St	1/0	\$0	1/0	\$0	1/0	\$0
11	423 Hagaru Ct	1/0	\$0	1/0	\$0	1/0	\$0
12	106 Quinn St	1/0	\$0	1/0	\$0	1/0	\$0

NH Camp Pendleton, CA/MCB Camp Pendleton (cont.)

Military Quarters Housing Medical Hold Personnel and Military Quarters Housing Medical Holdover							
	DoD Owned Military Family Housing	DoD Owned Unaccompanied Personnel Housing	Leased or Contracted Housing or Lodging on the Community	DoD/NAF Owned Lodging (includes Fisher Houses)	Privatized Family Housing or Lodging	Privately Owned or Privately Rented Housing	Number of Personnel Housed
Number of personnel	0	25/35	0	0	10/35	0	35

Comments: H-49 meets standards but requires cosmetic repairs to include: misc. drywall patches, repair of several dressers, removal of old water tank in laundry room, investigate varying temperatures in rooms, repair cosmetic damage to ceiling. Work orders have already been submitted for the cosmetic repairs and have an anticipated completion of March 2009.

Naval Health Clinic (NHC) Hawaii/MCB Hawaii/NAVSTA Pearl Harbor

	Facility	Assignment		Baseline		Special Medical	
		M/NM	Action/Cost to meet Standard	M/NM	Action/Cost to meet Standard	M/NM	Action/Cost to meet Standard
1	B7046	11/0	\$0	11/0	\$0	11/0	\$0
2	2702E	1/0	\$0	1/0	\$0	1/0	\$0
3	2708C	1/0	\$0	1/0	\$0	1/0	\$0
4	2677B	1/0	\$0	1/0	\$0	1/0	\$0
5	2673A	1/0	\$0	1/0	\$0	1/0	\$0

Military Quarters Housing Medical Hold Personnel and Military Quarters Housing Medical Holdover Personnel							
	DoD Owned Military Family Housing	DoD Owned Unaccompanied Personnel Housing	Leased or Contracted Housing or Lodging on the Community	DoD/NAF Owned Lodging (includes Fisher Houses)	Privatized Family Housing or Lodging	Privately Owned or Privately Rented Housing	Number of Personnel Housed
Number of personnel	2/15	11/15	0	0	2/15	0	15

Comments: None

Naval Medical Center (NMC) San Diego, CA/Naval Base San Diego

	Facility	Assignment		Baseline		Special Medical	
		M/NM	Action/Cost to meet Standard	M/NM	Action/ Cost to meet Standard	M/NM	Action/ Cost to meet Standard
1	NMCSD - Bldg 26	113/0	\$0	113/0	\$0	113/0	\$0
2	NAVSTA-Bldgs 3362, 3203, 3205, Vesta	37/0	\$0	37/0	\$0	37/0	\$0
3	NAB Coronado – Bldg 505	2/0	\$0	2/0	\$0	2/0	\$0
4	3197 Salmon St	0/0	\$0	0/0	\$0	0/0	\$0
5	4504 Gainard Wy	0/0	\$0	0/0	\$0	0/0	\$0
6	10154 Keppler Dr	0/0	\$0	0/0	\$0	0/0	\$0
7	10145 Keppler Dr	0/0	\$0	0/0	\$0	0/0	\$0
8	3182 Larkdale	0/0	\$0	0/0	\$0	0/0	\$0
9	3375 Gridley Pl	0/0	\$0	0/0	\$0	0/0	\$0
10	8281 Hurlbut St	0/0	\$0	0/0	\$0	0/0	\$0
11	3315 Sterett Pl	0/0	\$0	0/0	\$0	0/0	\$0
12	3158 Betan Ct Ln	0/0	\$0	0/0	\$0	0/0	\$0
13	3378 Sterett Pl	0/0	\$0	0/0	\$0	0/0	\$0
14	3168 Edsall Ln	0/0	\$0	0/0	\$0	0/0	\$0
15	3315 Wickes Ln	0/0	\$0	0/0	\$0	0/0	\$0
16	3355 Drayton Ln	0/0	\$0	0/0	\$0	0/0	\$0
17	8270 Hurlbut St	0/0	\$0	0/0	\$0	0/0	\$0
18	8367 Larkdale Av	0/0	\$0	0/0	\$0	0/0	\$0
19	3166 Afton Rd	0/0	\$0	0/0	\$0	0/0	\$0
20	1778 Tattnal Wy	0/0	\$0	0/0	\$0	0/0	\$0
21	2792 Wasp Wy	0/0	\$0	0/0	\$0	0/0	\$0
22	2709 Wasp Wy	0/0	\$0	0/0	\$0	0/0	\$0
23	2870 Mendonca Dr	0/0	\$0	0/0	\$0	0/0	\$0
24	4630 Donaldson Dr	0/0	\$0	0/0	\$0	0/0	\$0
25	4511 Pendleton	0/0	\$0	0/0	\$0	0/0	\$0
26	2620 Durham Ridge Pl	0/0	\$0	0/0	\$0	0/0	\$0
27	7228 Camino Degrazia Unit 277	0/0	\$0	0/0	\$0	0/0	\$0
28	1946 Sea Star Ln	0/0	\$0	0/0	\$0	0/0	\$0
29	6139 Conch Shell Ct	0/0	\$0	0/0	\$0	0/0	\$0
30	1796 Pine Bluff Ln	0/0	\$0	0/0	\$0	0/0	\$0

Naval Medical Center (NMC) San Diego, CA/Naval Base San Diego (cont.)

	Military Quarters Housing Medical Hold Personnel and Military Quarters Housing Medical Holdover Personnel						
	DoD Owned Military Family Housing	DoD Owned Unaccompanied Personnel Housing	Leased or Contracted Housing or Lodging on the Community	DoD/NAF Owned Lodging (includes Fisher Houses)	Privatized Family Housing or Lodging	Privately Owned or Privately Rented Housing	Number of Personnel Housed
Number of personnel	0	152/179	0	0	27/179	0	179

Comments: Residents who resided in the 27 Public-Private Venture (PPV) housing units were contacted, however denied access to inspectors, which was allowable per the agreement between Navy and the Southwest Region's PPV partner, Lincoln Property Company. Therefore, these units were not inspected, which is in accordance with the DoD Housing Inspection Standards for Medical Hold and Holdover Personnel. Although the PPV housing was not inspected, the CNRSW Housing Manager stated that Lincoln Property Company is very accommodating in working with service members, even to the extent that they modify housing to meet the member's needs.

NH Camp Lejeune/Marine Corps Base (MCB) Camp Lejeune

Facility	Assignment		Baseline		Special Medical	
	M/NM	Action/Cost to meet Standard	M/NM	Action/ Cost to meet Standard	M/NM	Action/ Cost to meet Standard
H-14 (Wounded Warriors Battalion)	32/0	\$0	32/0	\$0	32/0	\$0
FC 478 (French Creek Reserve Support Unit-RSU)	30/0	\$0	30/0	\$0	30/0	\$0
BOQ 2603	2/0	\$0	2/0	\$0	2/0	\$0
HP 51	1/0	\$0	1/0	\$0	1/0	\$0
BEQ 1042 Brig	11/0	\$0	11/0	\$0	11/0	\$0
BEQ French Creek 478	3/0	\$0	1/0	\$0	1/0	\$0
6307 Mississippi St	1/0	\$0	1/0	\$0	1/0	\$0
6464 Montana St	1/0	\$0	1/0	\$0	1/0	\$0
6424 Montana St	1/0	\$0	1/0	\$0	1/0	\$0
6149B Ohio Ct ***	1/0	\$0	1/0	\$0	1/0	\$0
5588 Florida Ave	1/0	\$0	1/0	\$0	1/0	\$0
4056 Lilja Ct	1/0	\$0	1/0	\$0	1/0	\$0
4196 Stranz Ct	1/0	\$0	1/0	\$0	1/0	\$0
966 E. Peleliu Dr	1/0	\$0	1/0	\$0	1/0	\$0

NH Camp Lejeune/Marine Corps Base (MCB) Camp Lejeune (cont.)

Facility	Assignment		Baseline		Special Medical	
	M/NM	Action/Cost to meet Standard	M/NM	Action/ Cost to meet Standard	M/NM	Action/ Cost to meet Standard
974 E. Peleliu Dr	1/0	\$0	1/0	\$0	1/0	\$0
1004 E. Peleliu Dr	1/0	\$0	1/0	\$0	1/0	\$0
990 Case Ct	1/0	\$0	1/0	\$0	1/0	\$0
4034 Evans Ct	1/0	\$0	1/0	\$0	1/0	\$0
4096 Barker Ct	1/0	\$0	1/0	\$0	1/0	\$0
4073 Matanikau	1/0	\$0	1/0	\$0	1/0	\$0
5086 Wood Ct	1/0	\$0	1/0	\$0	1/0	\$0
5099 LeCaptain Ct	1/0	\$0	1/0	\$0	1/0	\$0
5102 LeCaptain Ct	1/0	\$0	1/0	\$0	1/0	\$0
5198 W Peleliu Dr	1/0	\$0	1/0	\$0	1/0	\$0
5354 Hoffman Ct	1/0	\$0	1/0	\$0	1/0	\$0
2648 Bougainville	1/0	\$0	1/0	\$0	1/0	\$0
2581 Bougainville	1/0	\$0	1/0	\$0	1/0	\$0
5683 Tarawa Blvd	1/0	\$0	1/0	\$0	1/0	\$0
5921 Hagaru Dr	1/0	\$0	1/0	\$0	1/0	\$0

	Military Quarters Housing Medical Hold Personnel and Military Quarters Housing Medical Holdover Personnel						
	DoD Owned Military Family Housing	DoD Owned Unaccompanied Personnel Housing	Leased or Contracted Housing or Lodging on the Community	DoD/NAF Owned Lodging (includes Fisher Houses)	Privatized Family Housing or Lodging	Privately Owned or Privately Rented Housing	Number of Personnel Housed
Number of personnel	0	79/102	0	0	23/102	0	102

Comments: *** Special medical needs were identified for resident who lives in 6149B Ohio Court (PPV). This member complained of some leg pain when negotiating his stairs, therefore it was determined that a one-level home was more appropriate. Another unit (one-level) was offered to the Marine, however he requested to remain at 6149B Ohio Court until a newly refurbished one-level unit became available in March/April 09. He did not want the inconvenience of moving into a temporary one-level unit, and then moving a second time once the refurbished unit was ready. Medical representation present during the inspection determined that the use of the stairs was not contraindicated in this person's medical condition, therefore agreed with the resident's desire to delay the move until the one-story unit was available. This unit was determined to "meet standard" based on the Marine's request to stay pending his move into the refurbished unit.

NH Camp Lejeune/Marine Corps Base (MCB) Camp Lejeune (cont.)

During the inspection the majority of Wounded Warriors (WWs) were present for the inspection and the inspectors had the opportunity to speak directly with each of them. All WWs were very pleased with the care they are receiving and their lodging accommodations. They also acknowledged that any reported deficiencies were corrected expeditiously

During the inspection of the Reserve Support Unit BEQ 1042 it was noted that there were 6 washers and 6 dryers in the laundry room for a total of 89 residents. The standards for Bachelor Housing were reviewed in the Unified Facilities Criteria (UFC) Navy and Marine Corps Bachelor Housing which states a laundry room should provide (1) washer and two (2) dryers for every sixteen (16) residents as a minimum. At the time of inspection there were 11 Medical Hold/Medical Holdover residents whose rooms were inspected and the number of washer/dryers were adequate. The Marines expressed satisfaction with their living arrangements which were much improved from the previous inspection. BEQ 1042 is slated for a Major Repair Project in FY2010 which will correct the washer/dryer ratio in accordance with maximum occupancy as per UFC Navy and Marine Corps Bachelor Housing Standards.

There were minor findings located at H-14 Barracks, French Creek 478, BEQ 1042, Watkins Village, Midway Park, Tarawa Terrace I and II. The minor findings included; filters need replacing, peeling paint, closet doors off track, cable drops to be removed (Charter Cable to remove), phone jacks to be removed/remounted (Base Telephone to repair), missing curtains, cracked mirrors, ceiling tile replacement, exhaust fan not working, and missing batteries from smoke detector. Base Facilities and Atlantic Marine Corps Communities (AMCC), a base housing Public-Private Venture family housing partner, have work orders in place for all findings for corrective action.

Even though all housing and assignment met the standard, the Marine Corps recognizes the need to provide the best care available to its Ill, Injured and/or Wounded service members and is in the process of designing and constructing a Wounded Warrior Barracks at Camp Lejeune containing 100 rooms compliant with the Americans with Disabilities Act (ADA) guidelines and the new DoD Medical Hold/Holdover Housing Inspection Standards. This MILCON project has been awarded and building occupancy date in scheduled for approximately May 2010. Upon completion of this MILCON project, the occupancy of H14 and FC 478 will be transitioned to the new facility.

NHC Great Lakes, IL/NAVSTA Great Lakes, IL

	Facility	Assignment		Baseline		Special Medical	
		M/NM	Action/Cost to meet Standard	M/NM	Action/ Cost to meet Standard	M/NM	Action/ Cost to meet Standard
1	Admiral Boorda Hall, Bldg 30	59/0	\$ 0	59/0	\$ 0	59/0	\$ 0
2	Admiral Boorda Hall, Bldg 32	1/0	\$ 0	1/0	\$ 0	1/0	\$ 0

NHC Great Lakes, IL/NAVSTA Great Lakes, IL (cont.)

	Facility	Assignment		Baseline		Special Medical	
		M/NM	Action/Cost to meet Standard	M/NM	Action/ Cost to meet Standard	M/NM	Action/ Cost to meet Standard
3	Bldg # 7121, ship 17	109/0	\$ 0	109/0	\$ 0	109/0	\$ 0

Military Quarters Housing Medical Hold Personnel and Military Quarters Housing Medical Holdover Personnel							
	DoD Owned Military Family Housing	DoD Owned Unaccompanied Personnel Housing	Leased or Contracted Housing or Lodging on the Community	DoD/NAF Owned Lodging (includes Fisher Houses)	Privatized Family Housing or Lodging	Privately Owned or Privately Rented Housing	Number of Personnel Housed
Number of personnel	0	169/169	0	0	0	0	169

Comments: Due to their unique training environment, Recruits and Sailors are housed in group berthing units that have communal heads (Transitional holding Unit – Bldg #7121 (Ship 17). Additionally, the HVAC is on a master control for the entire building therefore residents do not have the ability to individually control room temperature. This is a similar situation in Admiral Boorda Hall A facility project improvement to upgrade HVAC controls is approved for FY 09 according to LT Theis, Activity Public Works Officer, NAVSTA.

A contract is in place to clear the snow from the parking area, snow is cleared from the walkway by abled bodied Sailors. Telephone, cable, internet and television services are available to building residents (minus internet), but not provided to individual rooms. There is a common area that allows access but the infrastructure is in place for residents to acquire and pay for those services if they desire.

There were numerous rooms with general minor discrepancies in ADM Boorda Hall (bldgs 30 and 32) as follows: light bulb outage, dusty a/c vents, missing sprinkler heads, soiled carpet, and general minor cosmetic maintenance. All of the discrepancies with the exception of a broken desk have been corrected. The desk (new furniture) is still under warranty from the manufacturer. The barracks manager has placed a call into the manufacturer and is awaiting a date for the delivery of the replacement desk. The broken desk was not not considered a safety violation There were no rooms that did not meet the medical hold medical requirements.

In February 2009, all medical hold personnel in Ship 17 Berthing Units will be moved to Ship 5 Recruit Training Command where they will be housed thereafter.

NH Jacksonville, FL/NAS Jacksonville, FL

	Facility	Assignment		Baseline		Special Medical	
		M/NM	Action/Cost to meet Standard	M/NM	Action/ Cost to meet Standard	M/NM	Action/ Cost to meet Standard
1	BEQ Bldg 822	8/0	\$ 0	8/0	\$ 0	8/0	\$ 0
2	732A Everglades	1/0	\$0	1/0	\$0	1/0	\$0
3	087A Eversole	1/0	\$0	1/0	\$0	1/0	\$0
4	1700 Mindenou Apt 907	1/0	\$0	1/0	\$0	1/0	\$0

Military Quarters Housing Medical Hold Personnel and Military Quarters Housing Medical Holdover Personnel							
	DoD Owned Military Family Housing	DoD Owned Unaccompanied Personnel Housing	Leased or Contracted Housing or Lodging on the Community	DoD/NAF Owned Lodging (includes Fisher Houses)	Privatized Family Housing or Lodging	Privately Owned or Privately Rented Housing	Number of Personnel Housed
Number of personnel	0	8/34	0	0	3/34	23/34	34

Comments: Privatized housing was thoroughly inspected during the Navy to contractor turnover this year. Residents all report that while facility trouble calls have been infrequently needed, the contractor response has been prompt. All three units were inspected with the residents present and no discrepancies were noted.

NH Pensacola, FL/NAS Pensacola, FL

	Facility	Assignment		Baseline		Special Medical	
		M/NM	Action/Cost to meet Standard	M/NM	Action/ Cost to meet Standard	M/NM	Action/ Cost to meet Standard
1	Bldg 600	1/0	\$ 0	1/0	\$ 0	1/0	\$ 0
2	Bldg 3251 NAS Pensacola	25/0	\$ 0	25/0	\$ 0	25/0	\$ 0

NH Pensacola, FL/NAS Pensacola, FL (cont.)

Military Quarters Housing Medical Hold Personnel and Military Quarters Housing Medical Holdover Personnel							
	DoD Owned Military Family Housing	DoD Owned Unaccompanied Personnel Housing	Leased or Contracted Housing or Lodging on the Community	DoD/NAF Owned Lodging (includes Fisher Houses)	Privatized Family Housing or Lodging	Privately Owned or Privately Rented Housing	Number of Personnel Housed
Number of personnel	0	26/26	0	0	0	0	26

Comments: No deficiencies noted in bldg 600, rooms recently upgraded. Bldg 3251, room 133 and 141 had mild rust around fire sprinkler- work ticket submitted, pending contractor repair.

NMC Portsmouth, VA/Naval Station Norfolk/Norfolk Naval Shipyard – Scott Annex

Facility		Assignment		Baseline		Special Medical	
		M/NM	Action/Cost to meet Standard	M/NM	Action/ Cost to meet Standard	M/NM	Action/ Cost to meet Standard
1	NMC Portsmouth, Bldg 288	1/0	\$ 0	1/0	\$0	1/0	\$ 0
2	NAVSTA Norfolk S30	30/0	\$ 0	30/0	\$ 0	30/0	\$ 0
3	NAVSTA Norfolk R63	4/0	\$ 0	4/0	\$ 0	4/0	\$ 0
4	NAVSTA Norfolk A51	6/0	\$ 0	0/6	Replacement of windows/ \$450K	6/0	\$ 0
5	NAVSTA Norfolk A52	4/0	\$ 0	0/4	Replacement of windows/ \$450K	4/0	\$ 0
6	NAVSTA 1530	1/0	\$ 0	1/0	\$ 0	1/0	\$ 0

NMC Portsmouth, VA/Naval Station Norfolk/Norfolk Naval Shipyard – Scott Annex (cont.)

	Military Quarters Housing Medical Hold Personnel and Military Quarters Housing Medical Holdover Personnel						
	DoD Owned Military Family Housing	DoD Owned Unaccompanied Personnel Housing	Leased or Contracted Housing or Lodging on the Community	DoD/NAF Owned Lodging (includes Fisher Houses)	Privatized Family Housing or Lodging	Privately Owned or Privately Rented Housing	Number of Personnel Housed
Number of personnel	0	1/57	0	45/57	0	11/57	57

Comments: All rooms were inspected and determined to meet standards. Although no special accommodations were required during this inspection, it was not clear that an effective process is in place to ensure that the intended housing met any special medical need prior to the patient transitioning from inpatient to outpatient status. It was recommended that Case Management be included routinely to determine if there are special needs based on a member’s medical condition. This concern was brought back to BUMED and discussed with the Case Management Program Manager.

Navy reservists comprise the medical-hold population at Norfolk Naval Station and Scott Annex with the Reserve Component Command (RCC) responsible for managing and ensuring adequate housing for medical hold personnel. Assigned transient quarters are managed by the Navy Gateway Inns and Suites (NGIS). Contracted Case Managers (CMs) are funded by Naval Medical Center (NMC) Portsmouth and are located within RCC. Although no special accommodations were required during this inspection, it was unclear whether there is a good process for case managers to assess a patient’s medical needs and recommend specific housing needs. These concerns were shared with NMC Portsmouth and RCC leadership.

A repeat finding and remaining unmet condition requires the replacement of windows in Buildings A51 and A52. Ten medical hold personnel were assigned to these suites at the last inspection and ten were assigned to them during this inspection. Although other aspects of the quarters were exceptional, functional windows are a basic safety requirement and they currently are not operational. NAVFAC Norfolk estimates the cost to replace 426 windows in both buildings at \$900K.

Minor findings related to malfunctioning furniture and chipped interior paint, glue residue, paint bubbling, loose railings and cracked receptacle plates were corrected immediately or by 2 Feb 09 by the NGIS staff. As of this report, all minor findings had been corrected.

An additional concern raised by Medical Hold and Holdover Personnel at Naval Station RCC involved being assigned med-hold status at RCC Norfolk when they and their families lived on the west coast (CA, WA etc.) and were mobilized and demobilized in CA. Many expressed frustration at not being able to have their families with them during their recovery because

NMC Portsmouth, VA/Naval Station Norfolk/Norfolk Naval Shipyard – Scott Annex (cont.)

spouses could not afford to leave their jobs and dependents couldn't be taken out of school for the duration of their medical hold status.

There are several projects currently underway at NAVSTA Norfolk to expand quarters for all Sailors on the installation to meet the requirement for all ship-assigned sailors. Med-Holds are currently assigned to available bachelor quarters throughout the installation and are not designated specific buildings or rooms. NAVSTA Norfolk personnel shared that Sustainment, Restoration and Modernization funding, used to renovate/repair existing installation buildings/quarters, is severely limited and are prioritized based on the installation's operational needs, resulting in several unfunded requirements for older buildings requiring renovation or repair.