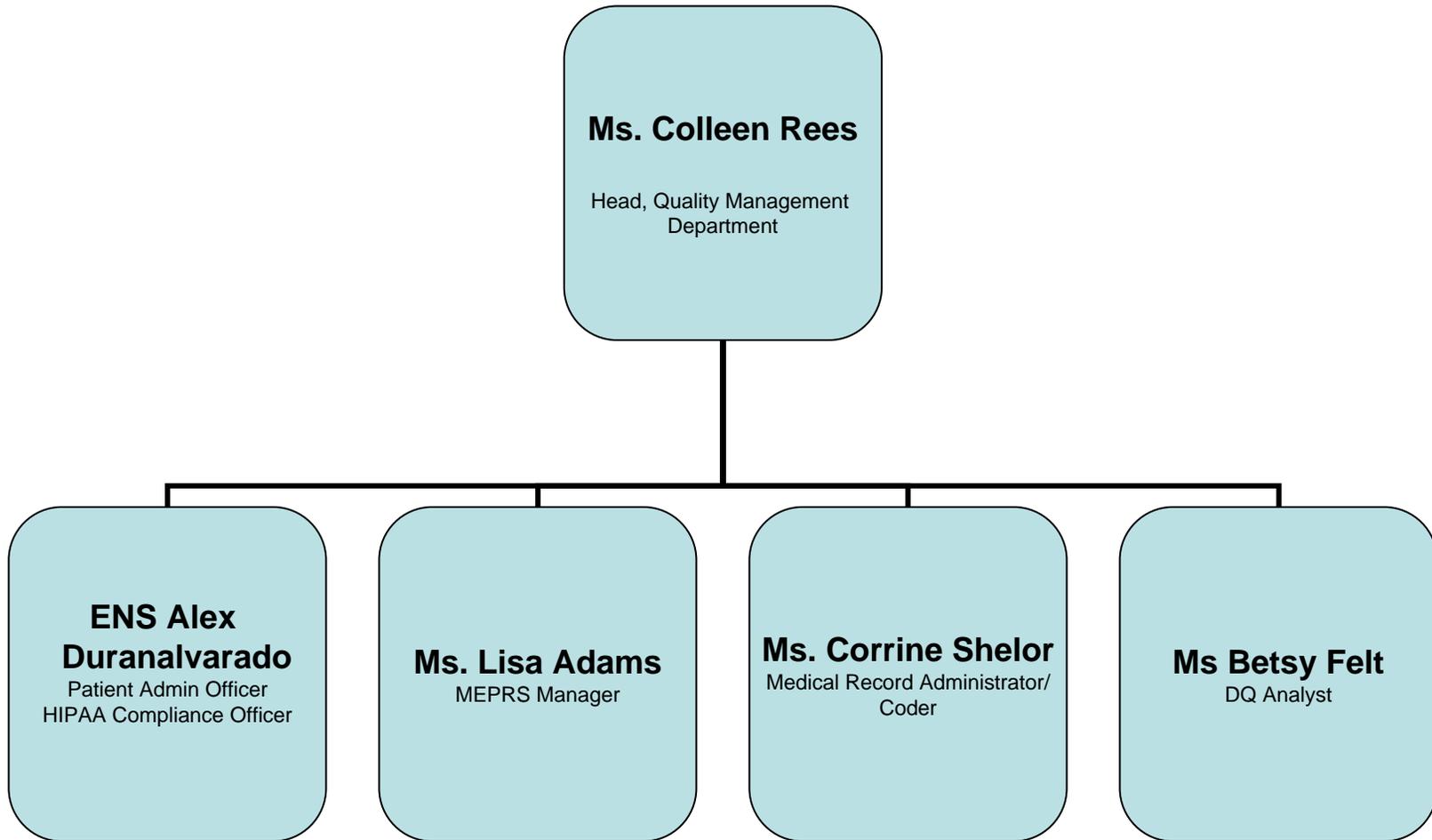




Navy Medicine East – M3C

Quality Management Department





Quality Management Dept Functions and Responsibilities

- **NME Dashboard/PEER Review**
 - Access To Care
 - Provider Availability
 - Coding Quality
 - Patient Satisfaction
- **Business Planning**
 - Labor Reporting
 - Access to Care
 - Documented Value of Care
- **Data Quality/MEPRS**
 - Commander's DQ Statement
 - DQ Website Validity Issues
 - Member of DQ Performance Evaluation Team Established in FY07
 - Chaired by NMSC
 - Meets Monthly
 - Coding Timeliness and Coding Accuracy Metrics BUMED Priority FY07
 - MEPRS
 - Training/Trouble Tickets
 - Upgrade to EASi increased Trouble Tickets by 400% Coding
 - DMHRSi Deployment Impact
 - Labor Reporting
- **Patient Administration**
 - Billet - Career Bridge between MTF and BUMED
 - Command Support – Medical Record Retention; Medical Boards; Beneficiary Entitlements; and HIPPA
 - SECNAV MEDHOLD OIF/OEF Inpatient Weekly Tracking Report
 - NME HIPAA Officer
 - NME Access To Care Officer
 - NME Patient Satisfaction Survey Officer
 - NME DES pilot coordinator
- **Clinic Management Course Faculty**
 - Travel funded by NMETC
 - Annual Faculty Meeting
- **Healthcare Information Management**
 - NME MRA Position hired GS Nov 2006
 - Member of Coding Hotline
 - Support Inpatient Coding at GTMO
 - M2 Data Analysis
 - MTF Assistance currently respond to 40 emails/phone call per week
 - Member of the DOD Coding Guideline Workgroup
 - Central Contract effective Feb 2006
 - OCONUS conducted remotely
 - Audit result compliance issues