

ACTIVE DUTY REMOTE ELIGIBILITY

If you are in a designated remote location (more than 50 miles) from an ordering site you may be able to take advantage of these remote ordering procedures. To confirm you are in a remote location, visit the Tricare Prime website at http://www.tricare.mil/tpr/default_zip.cfm and enter your zip code in the zip code "Search for Eligibility" section.

If you do not have a military order site location near you, then follow the directions below.

- **Active Duty Navy or Marine Corps on recruiting duty:** You are authorized 1 pair of clear and 1 pair of sunglasses in the gold or silver Flight Glasses (FGS or FGG) for your standard issue glasses plus your protective mask inserts and 1 pair of clear frame of choice (FOC)
- **Active Duty Air Force or Army on recruiting duty:** You are authorized 1 pair of clear and 1 pair of sunglasses in the silver Flight Glasses (FGS) for your standard issue glasses plus your protective mask inserts and 1 clear FOC.
- **All other Active Duty in any branch of service:** You are authorized 1 pair clear and 1 pair of sunglasses in the MS9 plus your protective mask inserts, ballistic inserts, and 1 clear FOC.
- **Guard/Reserve on active duty for greater than 30 consecutive days:** You are authorized 1 pair of clear and 1 pair of sunglasses in the MS9 plus your protective mask inserts, ballistic inserts, and 1 clear FOC

Call the TriCare appointments line for your region, or click this link <http://www.tricare.osd.mil/> to obtain information on where to get an eye exam.

HOW TO ORDER

If you are more that 50 miles from a military health clinic with optometry services, you may follow these instructions to order your glasses.

- Open the [form DD771](#) found at our web site, and save it to your computer [this form is created to save the information you type into it]
- Please fill out the top section with your "name, "rank", and last 4", along with your shipping and contact information. About halfway down the form, please indicate which standard issue frame you desire. Make sure to save the form with the information you added.
- Print the partially completed form, and take this with you to your eye exam. **Ensure that the examining facility writes the prescription, and includes your pupillary distance (PD) on the form.**
- If your examining facility needs eye size, bridge or temple information, they may find this on our web site
- If you require bifocals, please include the bifocal height as part of the prescription. We cannot make your glasses without this information.
- If you currently have Standard Issue frames please provide the frame size and temple length. (found inside the frame)
- There must be a [DD771](#) for each request for eyewear. Make sure you write "REMOTE DUTY or RECRUITING DUTY" on the form.
- Send the following information to NOSTRA:
 - One copy of the completed DD771 form,
 - A photo copy or scanned image of you military ID card
 - Your mailing address and a daytime phone number and email address if available.
- You may submit your order for eyewear by email, fax or standard mail.
 - Email your order to: NOSTRA-CustomerService@med.navy.mil ---or---
 - Fax your order to: 757-887-4647. Please call NOSTRA Customer Service at 757-887-7611 / 7152 / 7299 / 7476 right after you send your fax to insure we received it and that all the information is included to fabricate your orders. ---or---
 - Standard Mail to:
NOSTRA
160 Main Road, Ste 350
Yorktown, VA 23691-9984

You may also call [NOSTRA Customer Service Department](#) if you have any problems or questions. Our Customer Service hours are M-F, regular business days, from 0630 to 1700, Eastern Time.

You may email us at: NOSTRA-CustomerService@med.navy.mil