



Building A

(Artist's Rendition)

Building B

Security:

We expect to have over 500 contractor personnel working on the construction and renovation. As you do now, if you see someone who does not appear to be cleared to be in a certain area, offer assistance and escort the person to the appropriate area. Do not hesitate to look for the proper identification badge or to call Security if you feel it is needed. You may see contractor personnel in spaces not yet under construction as they assess the work that must be done.

To Our Patients:

What are all those TRAILERS for?

It is projected that by May, as you are coming through the Wisconsin Avenue gates, you will notice trailers set up in front of the campus.

Trailers around the Medical Center will consist of approximately 28,000 square feet of modular units that will be used as temporary homes for OUTPATIENT CARE. Some clinical areas undergoing renovation before their permanent home is completed, will be moved into these units.

There will be another group of trailers just North of Eleanor's Pond (on the lawn in front of the tower.) These trailers will house the construction crews. This location allows for easy access to the new construction sites for Buildings A and B flanking Building 1, "the Tower".

PLEASE REMEMBER: Once the actual construction and renovation begin, parking will get scarce. Staff members are reminded to take advantage of public transportation and the federal Government's Transit Subsidy Program with free metro passes. Apply for the benefit; applications are available online at: <http://www.whs.mil/DFD/PSD%20Services/Applying.cfm>

Patients please remember: For routine checkups and other wellness or prevention visits, NNMC is accessible by Metro.

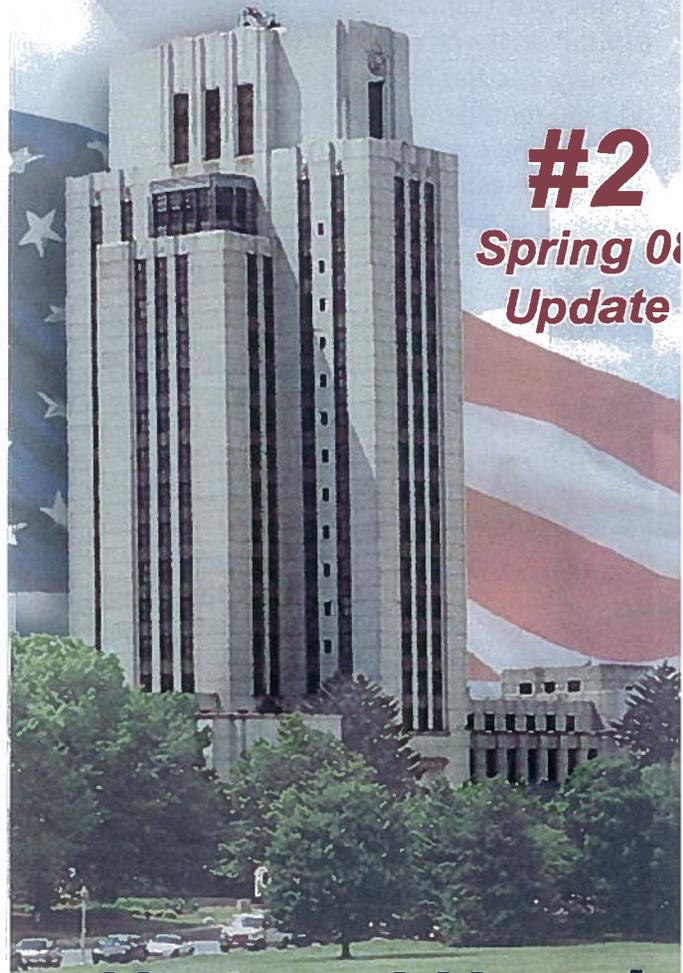
**Maintain Focus on our Mission...
Excellent Patient Care!**

NATIONAL NAVAL MEDICAL CENTER
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Bethesda, MD 20889-5600
<http://www.bethesda.med.navy.mil/>



**BRAC
INTEGRATION**

**Construction
It's Starting NOW**



#2
*Spring 08
Update*

**National Naval
Medical Center**

Serving You and Our Nation's Leader

What YOU and your PATIENTS Need to Know

Noise, dust, trailers, blocked doorways and additional workers walking around the base...indications that the construction and renovation associated with the realignment of the Medical Center is happening NOW.

The National Naval Medical Center has a reputation for providing quality care in a friendly and healing environment. In the coming months, we will be attempting to build a new medical center inside and near our existing medical center while we continue our commitment to excellent care and service. To achieve this goal, every one must be particularly attentive to the environment and minimize any interference that the renovation and construction may have on the care of our patients.

You may be frustrated by the parking situation, the new route you have to take to get to your work area, and the dust, noise and vibration that will be associated with the work that has to occur. Remember, our beneficiaries will be frustrated too. It will be our job to calmly assure each of them that despite some inconveniences, they will get the care and support they deserve.

Timeline:

At the end of February, the Naval Facilities Engineering Command, awarded a contract for our first phase of construction and renovation.

If all goes as planned, in April the contractor will begin to organize designated areas for construction equipment and materials.

It is expected that in May, portable buildings and trailers will be placed on the campus in order to provide temporary space during the renovation.

How will people (especially our patients), find their way around?

To Staff:

It will be our responsibility to make sure that the temporary inconvenience the construction brings will not hinder patient care.

Patient Care and Comfort:

- Noise, dust and vibration – Much of what we do in our medical center depends on having a clean, quiet, and distraction-free environment. The BRAC team will work to ensure clinics and wards are minimally impacted by the renovation and all are informed of change as far in advance as possible.
- Construction and renovation in some clinic areas may require the removal and installation of walls, plumbing, and other utilities. This may force certain treatment regimens to be scheduled during off-periods, when the contractors are not working. Doors that you normally leave open may have to remain closed to limit the spread of dust.
- The impact of construction-related noise can be reduced by limiting the use of certain rooms. If problems arise, your department head can work with members of the BRAC management team to resolve issues that adversely impact patient care.

- Hallways and stairways, particularly in Buildings 9 and 10, may be temporarily blocked in order to accommodate construction. This will likely impact our patients' ability to get to clinics for appointments. Please be sensitive to this problem and accommodate as best you can.
- Staff should be prepared to assist with helping patients and visitors find the best way to get to a particular place on base. Access to certain rest rooms and hallways may be impeded during the interior renovation and our customers re-directed to alternative locations.
- It is also important to make certain patients know where moved clinics are located. Once aware, it may take them longer to get to their appointment than normally because of the construction around the base.

Safety:

Please ensure we have safe and timely exit routes should an emergency occur. Be attentive to this in all areas. Notify your department head if you feel that emergency exit routes have been blocked or need adjusting.

If any construction related materials, debris, etc, appear to be a safety hazard for our staff or patients, tell your department head who can report your concern directly to the BRAC management team for resolutions.

