

# TRICARE CLAIMS STATUS INQUIRIES ARE AVAILABLE 24 HOURS A DAY!



You can easily find the status of your TRICARE claims through *myTRICARE Secure* or by using the automated phone system on the Health Net Federal Services' toll-free line.

You have access to this information 24 hours a day...all at your finger tips!

**Please note:** Beginning Monday, May 17, 2010 providers must complete CLAIMS STATUS INQUIRIES online or through the automated phone system. It's easy and accurate!

Check Claims Status Inquiries:

- Online through *myTRICARE Secure* at [www.myTRICARE.com](http://www.myTRICARE.com) (requires registration). Once you've signed in, select the "Claim Information" menu, then "**Check Claim Status.**" You can determine the status of completed, in process or returned claims. If eligible, you can complete the instant registration process.
- By phone! Just call the automated phone system at 1-877-TRICARE (1-877-874-2273), then choose option 1 and follow the easy prompts.

**Remember, after May 17, 2010, the only way to obtain this information is online or through the automated phone system.**

