

Appointment line reduces hours

Effective the week of March 12, Naval Hospital Pensacola and its branch health clinics' Appointment Line Call Center will change its hours of operation to weekdays only.

The Appointment Line will change from seven days a week to a Monday-through-Friday service between 6 a.m. and 5 p.m. – also shortening of daily hours.

The local telephone number for appointments is (850) 505-7171. For branch health clinics outside the Pensacola calling area, there is a toll free number used for making appointments – (877) 879-1621. On weekends, the call center will roll over to an answer-service system.

The changes to the hours for the Appointment Line allows the command to provide services that better align with its Medical Home Port services and to make the best use of the central appointment clerks and resources.

The hospital and nine of its branch health clinics across Florida, Louisiana, Mississippi and Tennessee will all be affected by the changes. The appointment center is physically located at NH Pensacola.