

Just Entered the Military? Getting Married? Starting a Family? Retiring?

Keep your DEERS Updated



Your eligible dependents must be enrolled in the Defense Eligibility Enrollment Reporting System (DEERS) in order to receive an I.D. card and any benefits they are entitled to, including healthcare. Prior to a claim being processed, the beneficiary's eligibility is verified. Claims for your family's healthcare will not be processed if your family members are not enrolled in DEERS and if they do not possess an I.D. card after the age of 10 years.

You will need to provide your local Personnel Support Activity Detachment (PSD) proof of eligibility to include marriage certificates, birth certificates, adoption papers, etc.

When your dependent is no longer eligible for military benefits for any reason (i.e. divorce), it is the member's responsibility to notify the PSD as soon as possible.

If you have any questions about eligibility or what documents are required to establish dependency status, call or visit your local PSD that maintains your service record.

You may update your DEERS information in one of the following ways:

- Visit a local uniformed services ID card-issuing facility. Locate one at www.dmdc.osd.mil/rsl/owa/home.
- Log on to the Beneficiary Web Enrollment (BWE) Web site at <http://www.dmdc.osd.mil/appj/bwe/>.
- Call the Defense Manpower Data Center Support Office at 1-800-538-9552. (Monday-Thursday from 6 a.m. to 3:30 p.m. Pacific Time, except Federal holidays).
- Fax changes to DEERS at 1-831-655-8317.
- Mail changes to:
Defense Manpower Data Center Support Office
ATTN: COA
400 Gigling Road
Seaside, CA 93955-6771

**Personnel Support Activity Detachment
Pensacola, FL
Customer Service: 452-3617 opt #0
I.D. Card Section: 452-3617 opt #1**