

## The Process

Call is placed to the Transfer Center's dedicated number: (850) 505-7230 from outlying facility

Basic, protocol driven questions are asked

Requested services are determined & facesheet requested

On call provider is paged

Current bed availability is checked

Receiving and sending providers are connected for communication

One Call Connect confirms acceptance, bed type and mode of transport

Bed requested

Transport discussed

Nurses connected for report

All other pertinent parties notified of incoming transfer

ETA updates provided to provider as requested

Arrival is confirmed

Follow up is made to sending provider