

# NAVY BLOODBORNE INFECTION MANAGEMENT CENTER



MAY 2019



## HELPFUL INFO FOR CORRECTING SPECIMEN DEFICIENCIES

NBIMC sends out up to 4 different daily emails to affected POC user sites that deal with “HIV specimen deficiencies”. There are 2 of these email subject titles that the deficiency can be corrected if done in time and they are as follows:

“**D1 Pending**”- sites receive this email if CDD has received the actual specimens but have not received the electronic orders for those specimens. If your site has received this email for several days in a row for the SAME barcode numbers, there are several things to check out.

\*\* POC needs to review the Excel spreadsheet in the deficiency email to verify the barcode numbers actually match what was typed into MRRS or CHCS system. NBIMC sees a lot of “fat-fingering” of the barcode numbers or transposing of the numbers (i.e. typing “N23A instead of “N32A”)

\*\* If using MRRS, check to see if the barcode number has been “verified” in the system and will show as a “pending” entry. Make sure to hit the send/receive button.

\*\* If using CHCS, after you’ve uploaded the batch, make sure that the system status is reflected as “INSHPTRN”. If the status is showing as anything else, it’s possible that the uploaded batch is “stuck” and did NOT make it out of your site’s firewall.

\*\* If using the MRRS system and you believe your issue might be IT related, call the MRRS helpdesk at 1-800-537-4617 option 3.

\*\* If using CHCS, lab POC verifies with your lab manager or contact your site’s IT POC for assistance.

**REMEMBER**- the specimen(s) will be discarded at 0400(CST) on the morning of the 8<sup>th</sup> day from the “date specimen received” date that’s reflected on the Excel spreadsheet that’s in the deficiency email. Or the specimens may be rejected as “too old to test” if the electronic orders are delayed.

**D2 Barcodes-Orders Without Specimen** - sites receive this email if CDD has received the electronic orders but has NOT received the actual specimens. Numerous times CDD has rejected the D2 specimens and then the actual specimens arrive to CDD. In order to try to save these types of issues it requires a lot of work between NBIMC and CDD.

**REMEMBER**- the affected specimen and associated barcode number is rejected at 0400 (CST) on the morning of the 9<sup>th</sup> day from the date the barcode order was received at CDD. If your site contacts CDD in advance of a D2 issue getting rejected, they will work with you to solve it.

## MEMORIAL DAY OSERVANCE



NBIMC and CDD’s offices will be closed on Monday May 27<sup>th</sup> in observance of Memorial Day. NBIMC would like to extend our sincere thanks to all of our active duty, reservists and veteran military members and their families for all you do and the sacrifices that have been made for all of us. May you enjoy a safe, fun and relaxing holiday weekend.

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**Our nation owes a debt to its fallen heroes that we can never fully repay, but we can honor their sacrifice.**

—Barack Obama

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**National Asian & Pacific Islander HIV/AIDS Awareness Day  
May 18, 2019**

**Contact NBIMC:**

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