



NAVY AND MARINE CORPS PUBLIC HEALTH CENTER

IMPROVING READINESS THROUGH PUBLIC HEALTH ACTION

DOEHRS-IH-EH Frequently Asked Questions (FAQ)

Q: What data should I enter in DOEHRS-IH EH?

A: Per BUMEDINST 6240.12 and BUMEDINST 6240.10C - documentation of Food Sanitation, General Sanitation, Entomology, Water System Surveillance/treated water samples is required in DOEHRS-IH-EH.

Q: Do I have to use DOEHRS-IH EH?

A: Yes, Per BUMEDINST 6240.12 and BUMEDINST 6240.10C the use of DOEHRS-IH EH is required.

Q: How do I get training and DOEHRS-IH EH access?

A: To view Training Courses and Dates, Point of Contacts and FAQ's Please visit our Navy and Marine Corps Public Health Center website:

https://www.med.navy.mil/sites/nmcphc/program-and-policy-support/Pages/DOEHR_IH-EH.aspx.

Q: What is required to attend and host a DOEHRS-IH EH class?

A: To attend a course the student must complete and return a student registration form. For sites hosting the training, a computer classroom with CAC enabled computers and wired internet access. Wi-Fi isn't the preferred method for internet. Instructor computer with display are required and the ability to accept a disc. The site is responsible for ensuring all students and instructors will be able to access the local network.

Q: What is the difference between DOEHRS-IH EH Demonstration and Production?

A: Demonstration: Used for training purposes only. Information doesn't connect to Production account. Competency must be shown here before access to Production is granted.

URL: <https://doehrs-ih-demo.csd.disa.mil/Doehrs/login.jsp>

Production: "Live" or real time data is entered here. Installation surveys and water samples/system are loaded monthly in system.

URL: <https://doehrs-ih.csd.disa.mil/Doehrs/login.jsp>

Q: Do I have to enter Water System components and Water Sampling points before I can input a treated water sample?

A: Yes. Water system components must be entered and water sampling points must be linked to the water system. Treated water samples can only be entered after this data has been inputted into the program office.



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Q: Do I have to complete the entire Recreational Water survey before it can be QA'd?

A: Yes. All areas of the Recreational Water Survey are to be completed to include water features and filter/pump information to correctly calculate proper "Turnover Rate". The calculator in DOEHRS-IH EH isn't working properly and the formula and math should be documented in the 'Overall Remarks' section and the QA person should verify all water features and calculations.

Q: Do I have to scan the hard copy inspection with signature into DOEHRS-IH EH?

A: Yes. Scan all surveys to be entered into DOEHRS-IH EH. Hard copies can be attached to surveys by scrolling to the "Attachments" tab, clicking the (+) icon, browse for scanned attachment, pick correct attachment and click upload.

Q: Am I required to have training/demonstration account before access to production.

A: Yes. Per BUMEDINST 6240.12, training will be provided by NMCPHC personnel at designated location and times or by qualified personnel in one-on-one situations. All personnel will be required to have a demonstration account and show proficiency in Water Management, Entomology, Food Sanitation, and General Sanitation before Production account approval.

Q: When I transfer to a new program office what do I do?

A: Notify NMCPHC DOEHRS-IH EH staff of detachment date and new command name. You will be guided through the process of requesting access to new program office. Once approved you will be stop dated in previous program office.

Q: Who is authorized to have the QA permissions role?

A: Environmental Health Officers (EHO)/Preventive Medicine Authority (PMA) are authorized to have Quality Assurance (QA) roles for perspective Program Office. EHO/PMA may designate personnel verbally or in writing to NMCPHC DOEHRS personnel to update user roles.

Q: Am I required to have a pool testing kit, if so what kind do I need?

A: Yes. Pool testing kits are required to properly conduct a "Recreational Water Survey". Personnel in charge of the pool should order a test kit with the following mandatory tests: Free Available Chlorine, Total Bromine, pH, Alkalinity, Calcium Hardness, and Cyanuric Acid.

Example: Taylor K-200c Service Complete High Range DPD Pool/Spa Water Test Kit

Q: Can I use a tablet/lap top to conduct inspections?

A: At this time DOEHRS-IH Mobile has been decommissioned and not supported by the help desk.

Q: If I received DOEHRS-IH IH training do I need DOEHRS-IH EH training?

A: Yes. The Industrial Hygiene user and Environmental Health have different required information/surveys, and the user roles have a different purpose and functionality.



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Q: Following training, how long to I have to practice before I am expected to start using DOEHRS production?

A: Subsequent to training, individuals/commands will have 2 weeks to practice in DOEHRS-IH EH demonstration before use of DOEHRS-IH EH production.

Q: Can I modify or tailor the DOEHRS-IH EH forms to my local command needs?

A: No, DOEHRS-IH EH was developed to maintain continuity across the board on all surveys no matter command location. If you have questions please contact NMCPHC DOEHRS-IH EH staff for assistance.

Q: Is DOEHRS-IH EH used onboard Navy Ships?

A: No, at this time DOEHRS-IH EH is not utilized on Navy Ships.

Q: Can DOEHRS-IH-EH Mobile be used?

A: No. DOEHRS-IH-EH Mobile is still in a development/testing phase and is not fully functional.

Submit your questions to: usn.hampton-roads.navmcpubhlthcenpors.list.nmcpHC-prgpolicysup@mail.mil