Naval Hospital Jacksonville and Navy Medicine Readiness & Training Command Jacksonville deliver quality health care, in an integrated system of readiness and health.

NH Jacksonville’s mission, since its founding in 1941, is to heal our nation’s heroes — sailors, Marines, soldiers, airmen, and Coast Guardsmen (both active and retired), along with their families.

With 2,440 active-duty and civilian staff, NH Jacksonville includes a hospital and five branch health clinics across Florida and Georgia — in Albany, Jacksonville, Key West, Kings Bay, and Mayport.

NH Jacksonville consistently earns The Joint Commission’s Gold Seal of Approval,® and its Medical Home Port teams have earned highest-level recognition from the National Committee for Quality Assurance. The hospital was the first on Florida’s First Coast to earn Baby Friendly certification (in 2011), and offers skin-to-skin cesarean sections and nitrous oxide as an option for laboring moms. The command was the first in the Department of Defense to earn a Gold Star (in 2015) from Prevention Partners, for tobacco cessation systems. The command launched Navy Medicine’s pilot of value-based care in 2016 (with an integrated practice unit for musculoskeletal care); and launched Navy Medicine’s pilot of the Navy Care virtual health app in 2018. On Oct. 1, 2018, NH Jacksonville became the first Navy medical treatment facility to transition to the Defense Health Agency, and NMRTC Jacksonville was established.

NH Jacksonville serves more than 83,000 enrolled patients and expands its capacity to treat 163,000 beneficiaries through local hospitals and physicians in the TRICARE network. NH Jacksonville provides active and retired military and families with a wide range of services, including primary care, specialty and surgical services, maternity care, wellness, pharmacy, laboratory, and radiology.

To ensure warfighters’ readiness to deploy to defend the nation, NMRTC Jacksonville provides active-duty with pre- and post-deployment physical and mental health services, aviation and dive medicine, and dental care.

Anytime, Anywhere

NMRTC Jacksonville and NH Jacksonville provide a ready medical force, in support of DoD operational missions around the globe. Staff deploy to provide world-class medical care on, above, and below the sea; and on battlefields and humanitarian missions world-wide.

Medicine’s Future

Clinical education is the lifeblood of medicine. The hospital’s family medicine residency program received the top award for scholarly activity in 2014, 2015, 2017, 2018, and 2019 from the Uniformed Services Academy of Family Physicians; and the 2011 Family Medicine Clinical Site of the Year Award and 2013 Excellence in Teaching Award from the Uniformed Services University of the Health Sciences.

The hospital hosts a nurse-anesthetist program and a Tactical Combat Casualty Care course, and is a clinical training site for universities’ pharmacist and physician assistant programs.
VITAL TO THE COMMUNITY

Since 1941, NH Jacksonville has been an integral part of the community. The command serves as the National Disaster Medical System federal coordinator for northeast Florida and southeast Georgia. The hospital partners with private-sector hospitals to maintain clinicians’ advanced life-saving skills. The hospital hosts Darnell-Cookman School of the Medical Arts students, as part of a Science, Service, Medicine & Mentoring (S2M2) program. Staff are active in Duval County Medical Society and First Coast Worksite Wellness Council. The command is involved in more than 60 medical research, training, and support agreements with universities and medical organizations. The command is also engaged in joint service initiatives with the Department of Veterans Affairs in Albany, Georgia and Key West, Florida; and with Moody Air Force Base in Georgia and Patrick Air Force Base in Florida.

HISTORY

The hospital is the flagship facility of NH Jacksonville, which also includes five branch health clinics. The hospital was commissioned on July 1, 1941, with 41 inpatients, and expanded during World War II to a capacity of over 1,000 beds. A facility for family members opened on Dec. 11, 1944. A new hospital opened in 1968, and completed a $19 million addition in 1989. A satellite pharmacy was built in 2003. Naval Dental Center Southeast was incorporated into NH Jacksonville in 2004. In 2011, the hospital celebrated completion of a $60 million renovation — with new operating suites and physical & occupational therapy clinic; and upgrades to labor & delivery and maternal infant units, intensive care and recovery units, pharmacy with robotics, breast care center, nuclear medicine, and MRI. In 2014, endoscopy suites were renovated; in 2015, drive-thru pharmacy expanded; and in 2016, the dental clinic was modernized. An inpatient mental health unit is under construction in 2019.

BY THE NUMBERS

- More than 83,000 patients enrolled — with a primary care manager and Medical Home Port team.
- 163,000 TRICARE beneficiaries served — with specialty and support services.
- Enrollees include active duty from five installations, 81 operational units, 117 commands, and the Navy’s third largest fleet concentration.
- The command supports another 250 non-enrolled commands each year (with medevacs, health care, and/or billeting).

Each Year (FY 2018)

- 513,672 medical visits
- 63,392 dental visits
- 4,853 surgeries
- 3,434 admissions
- 720 babies delivered
- 1,067,012 prescriptions
- 1,354,913 lab tests

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