Naval Hospital Jacksonville and Navy Medicine Readiness & Training Command Jacksonville deliver quality health care, in an integrated system of readiness and health.

Naval Hospital Jacksonville's mission, since its founding in 1941, is to heal our nation's heroes — sailors, Marines, soldiers, airmen, and Coast Guardsmen (both active and retired), along with their families.

With 2,300 active-duty and civilian staff, NH Jacksonville includes a hospital and five branch health clinics across Florida and Georgia — in Albany, Jacksonville, Key West, Kings Bay, and Mayport.

NH Jacksonville consistently earns The Joint Commission’s Gold Seal of Approval,® and its Medical Home Port teams have earned highest-level recognition from the National Committee for Quality Assurance. The hospital was the first on Florida's First Coast to earn Baby Friendly certification (in 2011), and offers skin-to-skin cesarean sections and nitrous oxide as an option for laboring moms. The command was the first in the Department of Defense to earn a Gold Star (in 2015) from Prevention Partners, for tobacco cessation systems. The command launched Navy Medicine’s pilot of value-based care in 2016 (with integrated practice units for diabetes and musculoskeletal care); and launched Navy Medicine’s pilot of a virtual health app (Navy Care) in 2018. On Oct. 1, 2018, NH Jacksonville became the first Navy medical treatment facility to transition to the Defense Health Agency, and NMRTC Jacksonville was established.

NH Jacksonville serves about 84,000 enrolled patients and expands its capacity to treat 163,000 beneficiaries through local hospitals and physicians in the TRICARE network. NH Jacksonville provides primary care, specialty and surgical services, maternity care, wellness, pharmacy, laboratory, and radiology.

To ensure warfighters’ readiness to deploy to defend the nation, NMRTC Jacksonville provides dental care, aviation and dive medicine, and pre- and post-deployment physical and mental health services to active duty.

Anytime, Anywhere

NH Jacksonville and NMRTC Jacksonville have the responsibility and privilege of providing care on the home front while supporting DoD operational missions around the globe. Staff deploy to provide world-class medical care on, above, and below the sea; and on battlefields and humanitarian missions world-wide.

Medicine’s Future

Clinical education is the lifeblood of medicine. The hospital's family medicine residency program received the top award for scholarly activity in 2014, 2015, 2017 and 2018 from the Uniformed Services Academy of Family Physicians; and the 2013 Excellence in Teaching Award and 2011 Family Medicine Clinical Site of the Year Award from the Uniformed Services University of the Health Sciences.

The hospital hosts a nurse-anesthetist program and a Tactical Combat Casualty Care course, and is a clinical training site for universities’ pharmacist and physician assistant programs.
VITAL TO THE COMMUNITY

Since 1941, NH Jacksonville has been an integral part of the community. The command serves as the National Disaster Medical System federal coordinator for northeast Florida and southeast Georgia. The hospital hosts Darnell-Cookman School of the Medical Arts students, as part of a Science, Service, Medicine & Mentoring (S2M2) program. The hospital partners with private-sector hospitals to maintain clinicians’ advanced life-saving skills. Staff are active in the Duval County Medical Society, Healthy Jacksonville Obesity Prevention Coalition, and First Coast Worksite Wellness Council. The command is involved in more than 60 medical research, training, and support agreements with universities and medical organizations. The command is also engaged in joint service initiatives with the Department of Veterans Affairs in Albany, Georgia and Key West, Florida; and with Moody Air Force Base in Georgia and Patrick Air Force Base in Florida.

HISTORY

The hospital is the flagship facility of NH Jacksonville, which also includes five branch health clinics. The hospital was commissioned on July 1, 1941, with 41 inpatients, and expanded during World War II to a capacity of over 1,000 beds. A facility for family members opened on Dec. 11, 1944. A new hospital opened in 1968, and completed a $19 million addition in 1989. A satellite pharmacy was built in 2003. Naval Dental Center Southeast was incorporated into NH Jacksonville in 2004. In 2011, the hospital celebrated completion of a $60 million renovation — with new operating suites and physical & occupational therapy clinic; and upgrades to labor & delivery and maternal infant units, intensive care and recovery units, pharmacy with robotics, breast care center, nuclear medicine, and MRI. In 2014, endoscopy suites were renovated; in 2015, drive-thru pharmacy expanded; and in 2016, the dental clinic was modernized. An inpatient mental health unit is under construction in 2018.

BY THE NUMBERS

- About 84,000 patients enrolled — with a primary care manager and Medical Home Port team.
- 163,000 TRICARE beneficiaries served — with specialty and support services.
- Enrollees include active duty from five installations, 53 operational platforms, 115 tenant commands, and the Navy’s third largest fleet concentration.
- The command supports another 250 non-enrolled commands each year (with medevacs, health care, and/or billeting).

EACH YEAR (FY 2017)

- 497,175 medical visits
- 61,639 dental visits
- 5,130 surgeries
- 2,696 admissions
- 817 babies delivered
- 1,083,040 prescriptions
- 1,355,867 lab tests

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