



Dear Prescriber, Some Military Pharmacies Now Accept Electronic Prescriptions



Reminders

- ✓ Tell your patients to let our pharmacy staff know that their prescription was sent electronically from your office.
- ✓ Some medications still require paper prescriptions. Military pharmacies do not accept electronic prescriptions for controlled substances. Contact the pharmacy with questions.

Save Time and Help Prevent Medication Errors

- Electronic prescriptions usually travel instantaneously from your office to our pharmacy.
- The electronic prescription process adds increased patient safety by preventing medication errors.

Save Your Patients Time and Money

- Save patients an extra trip to the pharmacy by sending their prescriptions electronically.
- Electronic prescriptions may also help in suggesting generic and other medications, resulting in cost effectiveness.

**View the TRICARE Formulary at
www.tricare.mil/pharmacyformulary**

Send prescriptions to:

Department of Defense (DoD) Electronic Prescribing Pharmacy Name

Pharmacy Phone Number

Pharmacy NCPDP/NPI Number

Military Pharmacy Formulary Location

Electronic Prescribing to Military Pharmacies: Frequently Asked Questions

CAC

DBN (only on cards that convey DoD benefits)

DoD ID Number

All Other Cards

Cardholder SSN replaced by a DoD ID Number

DBN (only on cards that convey DoD benefits)

How can providers' offices assist in improving patient safety and decreasing the number of clarification calls received?

Help improve patient safety and decrease the number of clarifications calls by transmitting as much patient-specific and unique data as possible in the electronic prescription. TRICARE patient identifiers include the sponsor's Social Security number (SSN), Department of Defense (DoD) identification (ID) number, or DoD Benefits Number (DBN). Other key attributes include the National Drug Code (NDC) for the drug and National Provider Identifier (NPI) number for the prescriber.

Which TRICARE patient identifiers can my office send for electronic prescriptions?

Many health insurance plans use different numbers for medical (*non-pharmacy*) and pharmacy-specific billing, and your software vendor may support this. For electronic prescription submissions, please use the legacy 9-digit SSN (*not on the new ID cards*) or the 10-digit DoD ID, which is located on the new ID cards (*see figures at left*). The 11-digit DBN may be available for use in electronic prescriptions in the future, but will **not** be available for use in the near term.

What are the differences among TRICARE patient identifiers?

To improve patient privacy, TRICARE is transitioning from the 9-digit SSN to the 11-digit DBN for medical (*non-pharmacy*) claims submissions. The newly formatted military and family member identification cards do not have the 9-digit SSN. In its place, they have the 10-digit DoD ID, which is **not** to be used for TRICARE medical (*non-pharmacy*) billing.

Using TRICARE Patient Identifiers

	SSN	DoD ID	DBN
Electronic Prescriptions	✓	✓	✗
Medical Claims Submissions	✓	✗	✓

How can I find out what is being transmitted and where to enter this data?

The reference documentation that came with the software your office uses to transmit electronic prescriptions may answer these questions. If a review of the documentation does not answer your questions, contact your software vendor help desk for further clarification.