

See Referral Guidelines to ensure conservative measures completed prior to Specialty Care Consult.								SEPTEMBER
2020 *Consider PATH Consults prior to Host Nation referrals, where appropriate* - SEE LAST PAGE								
SERVICES	Hours	Point of Contact	Service Level	AD	Prime FM	Others	Staff / Status	Comments
Emergency Medicine	24/7		FULL	OPEN	OPEN	OPEN		All acutely ill &/or injured (Pediatric to Geriatric)
Primary Care								
Family Medicine Medical HomePort (MHP)	M - F 0730 -1630		FULL	OPEN	OPEN	OPEN		NCQA Level-3 - Full scope Primary Care ensuring access to care in a timely & appropriate manner.
BMC Hansen (MCMH)	M - F 0730 -1630		FULL	OPEN	N/A	N/A		<p align="center">AD ONLY - Marine Centered Medical Home: Full scope Primary Care ensuring timely & appropriate access to care Closed @ 1200 every Thurs: Training/Field Day</p>
BMC Schwab (MCMH)	M - F 0730 -1630		FULL	OPEN	N/A	N/A		
BMC Futenma (MCMH)	M - F 0730 -1630		FULL	OPEN	N/A	N/A		
BMC Kinser (MCMH)	M - F 0730 - 1630		FULL	OPEN	N/A	N/A		
BMC Evans (MCMH)	M - F 0730 -1630		FULL	OPEN	N/A	N/A		
BMC Bush (MCMH)	M-F 0730-1630		FULL	OPEN	N/A	N/A		
BMC Bush (MHP)	M - F 0730 -1630		FULL	OPEN	OPEN	OPEN		Full scope Primary Care facilitated through employment of info technology, health info exchange to ensure access to care in a timely & appropriate manner. BMC Bush PCMH Training/Field day Thursdays 1300-1600 monthly.
BMC Kinser (MHP)	M - F 0730 -1630		FULL	OPEN	OPEN	OPEN		Full scope Primary Care facilitated through employment of info technology, health info exchange to ensure access to care in a timely & appropriate manner. Training/Field Day Thursdays 1300-1600 (closes at 1130). **Closed to OB patients
Pediatrics Medical Home Port	M - F 0730 - 1630		LIMITED	N/A	OPEN	OPEN		Visiting pediatric cardiologist from Tripler 1-2 times per year. No other subspecialists available. Inpatient pediatrics but no PICU.
Medical								
Internal Medicine	M - F 0730 -1630		FULL	OPEN	OPEN	OPEN	4	General IM Services. Non-invasive Cardiology services available (Exercise Treadmill Test, Event Holter monitoring, Echocardiogram). Please contact Provider. Limited Host Nation resources for specialty care services & accepted only on a case by case basis;
Dermatology	M - F 0730 -1630		LIMITED	OPEN	CLOSED	CLOSED	1	Dermatology is only open to AD at this time. All other's will be deferred to host nation.
Gastroenterology	M - F 0730 - 1630		LIMITED	OPEN	SPACE A	SPACE A		Most adult GI diseases & Endoscopic services. Adult GI Endoscopic services (EGD, Flexible Sigmoidoscopy) available except ERCP; No manometry or pH/impedance testing. Treatment of Inflammatory Bowel Disease, Hepatitis and Liver Disease available. NOT AVAILABLE: ERCP; Liver transplant management & Pediatric GI Services;
Neurology	M - F 0800 - 1600		LIMITED	OPEN	SPACE A	SPACE A	1	Routine uncomplicated Adults (>= 18); Adult Epilepsy will be ERD/TC d/t lack of meds & specialist support; *NO PEDS EEG*; Botox is supported for Active Duty Only. UNABLE TO MANAGE: Chronic pain of ANY type (including intractable migraines) if > (1) prophylactic med needed; Multiple Sclerosis; cognitive/ memory disorders; neurodegenerative disease & genetic conditions. ALL EMG/NCV (Electromyography and nerve conduction studies) will be referred to host nation and will no longer be accepted on a case by case exception. (lower extremity NCV is not available at host nation)
Optometry	M - F 0730 -1600		FULL	OPEN	CLOSED	CLOSED	5	In accordance with HPCON-C measures, no routine care is being delivered in- person, but we can telephone consult with anyone who has specific needs (medication refill, reprint of contact lenses or glasses prescription, AD member needing a new pair of glasses made in the current prescription, etc.). We will support virtual means for routine needs of any kind until further notice.
Pulmonary Medicine	M - F 0800 - 1600		LIMITED	OPEN	OPEN	OPEN	1	All PFTs will be placed on hold until further notice. Nakamura Sleep clinic is now open to accepting patients as of 01 Sept 2020 for sleep studies

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Surgical ****Elective surgeries are on hold until further notice. Urgent and Emergent surgical cases will still be performed								
General Surgery	M - F 0730 -1630		FULL	OPEN	OPEN	OPEN	3	In-patient, emergency & ambulatory general surgery including abdominal, soft tissue, breast surgery, trauma, head & neck, upper & lower endoscopy services; & limited services for pediatric, vascular & thoracic surgery (including Video-Assisted Thoracoscopy). NOT AVAILABLE: Elective plastics, thoracic, vascular, & bariatric surgery. OSS: ALL bariatric surgery, including sleeve & banding, is disqualifying unless performed (3) years prior with NO history of post-op complications. Documentation of clinical stability must be provided by a credentialed provider no > (3) months before the completion date of the SF 1300. NO adjustments will be made to LAP Bands for weight loss. *** no colonoscopy services will be accepted for MTF
Breast Clinic	Thur 0745-1145 1245-1445		FULL	OPEN	OPEN	OPEN		Portion of General Surgery Clinic is dedicated to the evaluation & management of breast abnormalities - (Evaluation of identified lesions via mammography, ultrasound, or aspiration needle core biopsy and treatment with excision biopsy, lumpectomy, or mastectomy without reconstructive surgery). Stereotactic biopsy is currently available. NOT AVAILABLE: Chemotherapy, Radiation therapy & Reconstructive surgery, Elective Plastic/Cosmetic Surgery.
Otolaryngology (ENT)	M - F 0730 -1630		LIMITED	OPEN	SPACE A	CLOSED	1	URGENT CASES AND PATIENTS IN NEED OF SURGERY ARE PRIORITY. General otolaryngology - head and neck surgery services: thyroid and limited parathyroid surgery, salivary gland surgery (eg. parotid), limited head and neck cancer surgery, facial trauma repair, endoscopic sinus surgery, pediatric otolaryngology, microlaryngoscopy, rigid/flexible bronchoscopy, limited rigid esophagoscopy, limited sleep apnea & snoring surgery, limited facial reconstructive surgery. Adult dependents will be deferred to host nation. NOT AVAILABLE: Diagnosis and management of OSA. Speech Therapy Services.
Obstetrics / Gynecology	M - F 0730 -1630		FULL	OPEN	OPEN	SPACE A		Urgent surgical and USNHO enrolled OB appointments are priority. Consults for routine Well Woman visits are not accepted, and non-surgical gynecologic referrals may be declined or deferred based clinic availability. NOT AVAILABLE: Gyn-Oncology, Urogynecology, REI (OB/GYN does not accept referrals for infertility evaluation or management, to include HSG). Note: Non-tricare(others) Space A for GYN consults, remains open for OB consults.
Maternal Fetal Medicine	M - F 0730 -1630		FULL	OPEN	OPEN	OPEN	1	No triplets, no umbilical cord transfusion, no fetal surgery
Neurosurgery	M - F 0730 -1630		LIMITED	OPEN	OPEN	OPEN	1	1 Staff surgeon with periodic TAD staff support. Specific services: surgery for brain tumors, hemorrhages, infection, cyst & skull fractures. Surgery of the spine for tumors, hemorrhages, infections, ruptured disc/fractures & spinal instability; surgery for peripheral nerve decompression. Emergency pediatric neurosurgical evaluation & emergency shunting procedures.
Ophthalmology	M - F 0800 -1630		LIMITED	OPEN	OPEN	OPEN	1	Comprehensive ophthalmology services for adult & pediatric populations consisting of clinical diagnostic services, medical management & anterior segment surgical services; Diabetic Eye exams will be done at Ophthalmology
Orthopaedics	M - F 0800 -1600		FULL	OPEN	OPEN	OPEN	5	In-patient, emergency & ambulatory evaluation and care for surgical musculoskeletal injuries. Routine and acute non-surgical musculoskeletal injuries should be referred to USNHO Sports Medicine (SMART clinic) for initial evaluation. Sub-Specialty surgical availability: <u>Hand & Upper Extremity</u> . Complex sub-specialty care may require referral to CONUS facility. Total joint reconstruction performed by host-nation or CONUS facility. All spine cases should be referred to Neurosurgery.
Podiatry	M - F 0800 -1600		FULL	OPEN	OPEN	OPEN	2	General Podiatry Services: Orthotics: covered benefit for AD ONLY. Patients require trial of over-the-counter orthotics; PCM sends for 1st trial of custom orthotics. NOTE: Custom Orthotics are not a covered service for FM's, Retirees & DOD Contractors (Refer to Host Nation; at their expense)
Pain Management Clinic	M-F 0800-1600		LIMITED	OPEN	CLOSED	CLOSED	1	Limited appointments for Pain procedures - will require COVID Nasal Swab 24-48 hours pre-procedure. SPECs are back open. Aerovacs will require 2 weeks ROM unless they can fly military air (not rotator flight from states).
Urology	Mon: OR 0700-1600 Tues-Fri: Clinic 0800-1600		LIMITED	OPEN	OPEN	OPEN	2	General Adult Urology, Surgical Oncology, Stone disease, Pediatric urology. NOT AVAILABLE: Chemo/Radiation Therapy; urodynamics, vasectomy reversal
Dental	M - F 0730 -1600		FULL	OPEN	SPACE A	SPACE A	1	General Dental Services & Oral & Maxillofacial Surgery Services. EMERGENCY AND HOSPITAL READINESS ONLY.
Oral/Maxillofacial Surgery	M - F 0730 -1600		FULL	OPEN	SPACE A	SPACE A	1	General OMFS services; facial trauma, Oral/Facial pathologic Biopsy & Reconstruction, Orthognathic surgery. Temporomandibular Joint Surgery, Bone grafting & dental implants, Impacted 3rd molar removal. Accepting Pacific & Fleet Medevacs EMERGENCY AND HOSPITAL READINESS ONLY.

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Behavioral Health								
Outpatient Mental Health - Adult	M - F 0730 -1630		FULL	OPEN	SPACE A	SPACE A		Full range of outpatient MH services to include psychopharmacology, psychotherapy, group therapy & psychoeducation. Outpatient, Emergency Consultation, & Inpatient Consultation.
Outpatient Mental Health - Child & Adolescent	M - F 0730-1630		LIMITED	N/A	OPEN	SPACE A	3	Bldg. # 972. Outpt eval, assessment & Tx for children & families with mild to moderate MH problems; referral to higher levels of care (CONUS or HI) for more severe problems; Med-Management, psychotherapy (individual, family). No acute care or inpatient services. Group therapy for special sub populations as needed. All referrals from MCCS Behavior Health must be routed to DH.
Deployment Health Clinic	M - F 0730 -1600		FULL	OPEN	N/A	N/A	3	MH care to AD Service members experiencing deployment related concerns.
Substance Abuse Treatment Services	M - F 0730 -1630		FULL	OPEN	SPACE A	SPACE A	2 LIPs, 7 Counselors	Drug & Alcohol Screening & Assessment; Drug & Alcohol Early Intervention; Prime for Life; Command Outreach & Education; Outpt Treatment (OP); Intensive Outpt Treatment (IOP); Intensive Outpt Treatment Enhanced (IOPe); Case Management; Duty Counselor Watch; Coordination for Residential Treatment; Interim & After/Continuing Care; Inpt Consults & Liaison; Referrals as appropriate; Family Education; American Society of Addictions Medicine services through Level 2; SACO and DAPA Training.
Public Health								
Occupational Medicine	M - F 0730 -1600		LIMITED	OPEN	OPEN	OPEN		Provides Occupational Health services, including medical surveillance and certification exams. Bldg #972: All Occ-Med Services provided for all eligible personnel. Closed @ 1200 on Thursday. Non-beneficiaries may receive pre-employment physicals at no cost for those with a TJO for federal employment, with priority given to those being hired for jobs on island. Non-beneficiary Contract Workers may be seen for pre-employment and medical surveillance physicals on a cost basis. No MRO services, chelation therapy, or cardiac stress testing.
Preventive Medicine	M - F 0730 -1600		FULL	OPEN	OPEN	OPEN		Identify, evaluate, monitor & respond to diseases, injuries & environmental factors that threaten public health.
Lifestyle Med Clinic	M - F 0730 -1630		FULL	OPEN	SPACE A	SPACE A		Provide medical evaluation, weight management, Tobacco Cessation, Sexual Health, & Tuberculosis Infection. Walk-In Sexual Health (WISH) Clinic suspended until future notice. Travel Medicine suspended until future notice.
Medical Readiness	M - F 0730 -1600		FULL	OPEN	N/A	N/A		PHA, Deployment Health for USNH Active Duty Enrollees. No PHA appointments on Thursday afternoons
Audiology	M - F 0730 -1600		LIMITED	OPEN	OPEN	OPEN	2	Peds to Adult Diagnostic services. Failed newborn screening F/U. Hearing Conservation Program F/U services to address significant threshold shift & auditory fitness for duty. Adult Vestibular Testing. Hearing aid services for AD & Tricare eligible FMs. NOT AVAILABLE: Cochlear Implant & BAHA services, Rotary Chair Testing, & Auditory Processing Disorder Evals. LIMITED PEDS HEARING AID services. New hearing aid orders not available for retirees or their dependents at this time; follow-up services only.
Hearing Conservation	M - F 0730 - 1600		LIMITED	OPEN	N/A	N/A		Provides screening and surveillance audiograms for Active Duty and DoD civilians in the noise protection program; patients with established hearing loss and/or not in a noise protection program are seen in Audiology. Audiograms are available on a walk-in basis at Bdg 972 and at each Branch Clinic. Last patient is accepted at 1100 in the morning and 1500 in the afternoons.
Immunizations	M - F 1200-1550 (see comments)		FULL	OPEN	OPEN	OPEN		Due to social distancing efforts to combat coronavirus, USNHO immunization clinic services will be offered on an appointment basis only from 12:00 - 15:50 Monday, Tuesday, Wednesday, Friday. No appointment is necessary to receive immunizations immediately following a scheduled well child visit at the USNHO Pediatrics clinic. A provider's order is required for PPD and Smallpox. Smallpox is not administered at USNH Immunizations Clinic. It is available at all other branch medical clinics Vaccines not administered from 1200-1600 on Thursdays. In times of vaccine shortages, certain immunizations may be temporarily limited to Active Duty.
Clinical Support								
Radiology								
Radiology-General Diagnostic	M - F 0730 -1630		FULL	OPEN	OPEN	OPEN		Gen-CT Scans: diagnostic studies throughout the body including with & without contrast imaging. CT Angiographic imaging: Head, neck, & aorta, CT Bone density, CT-guided bx & drainage (case by case). Gen-Ultrasounds (U/S): Diagnostic U/S including level II (20 week) OB studies (limited due to staffing), U/S- guided biopsy & drainage. U/S guided fine needle aspiration. Breast imaging: mammography, U/S & image guided procedures. Diagnostic x-rays. NOT AVAILABLE: Speech Pathology / Swallow Studies // Cardiac CT, CT perfusion & CT Calcium scoring /// Level III OB studies, Carotid US, Renal artery U/S & transcranial Doppler ////
MRI			LIMITED	OPEN	OPEN	OPEN		General MRI scans for AD available: Diagnostic MRI, MR angiography of the head, neck & renal arteries. Not Available: Breast MRI or MRI Biopsy, cisternography, MR Spectroscopy, functional MRI & cardiac MRI
Nuclear Medicine	M - F 0730 -1630		FULL	OPEN	OPEN	OPEN		Bone Scans, thyroid & parathyroid imaging, hepatobiliary imaging, gastric emptying, renal & bladder imaging, thyroid ablation for Graves' dz (no thyroid cancer rx), GI Bleeding study, & Meckel's scan
Laboratory Services								
Anatomic Pathology	24/7		FULL	OPEN	OPEN	OPEN	2	Histology, cytology, tumor registry services, morgue services. Processing morgue & specimen receipt
Clinical Laboratory	24/7		FULL	OPEN	OPEN	OPEN		Specimen accessioning, hematology, coagulation, urinalysis, chemistry, serology, microbiology, mail-out/shipping services
Transfusion Services	24/7		FULL	OPEN	OPEN	OPEN		Type & Screen, Type & Crossmatch, Cordblood testing, Prenatal/Routine testing, Antibody Identification. Product availability: RHIG, PRBCs, Plasma (FFP), Cryoprecipitate (AHF), Platelets Apheresis.

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Other Clinical Support Svcs								
Pediatric Development (EDIS)	M - F 0730 -1630		FULL	N/A	OPEN	SPACE A		One Developmental Pediatrician covering the WESTPAC region. Referral priority remains the same.
Occupational Therapy	M - F 0730 - 1630		FULL	OPEN	OPEN	OPEN	2	Full hands, limited TBI
Physical Therapy	M - F 0700-1700		FULL	OPEN	OPEN	OPEN	4	Full Orthopedic / Sports Rehab capabilities; limited neurologic rehab capabilities
Chiropractic Therapy				OPEN	CLOSED	CLOSED	1	NOT A TRICARE COVERED BENEFIT; PROVIDED FOR AD ONLY @ USNHO (NOT Network) Patients can self-refer to Host Nation & have to pay for services with no TRICARE reimbursement
Sports Medicine (SMART Clinic Hansen)	M - F See Comments		FULL	OPEN	SPACE A	CLOSED	1	"Primary Care Sports Med-Clinic: Eval & treat non-surgical M/S conditions. Consult service to provider available for eval of MSK cases for assistance in mngt & appropriate referrals. Ultrasound-guided injections available. Currently able to eval for & initiate LIMDU or PEBs for non-surgical MSK conditions Consult (Physician/Physician Assistant). Appt M-F (AM/PM)/ Walk In (Physician/PA/IDC): M - F (0730 -0900) for injuries less than 30 days duration ; SMART Clinic is located in building 2384 on Camp Hansen;
Clinical Nutrition	M - F 0730 -1600		FULL	OPEN	OPEN	SPACE A	2	Bi-weekly Weight Management classes and Interdisciplinary Diabetes Education course. Individual appts for any nutrition related reason (FTT, food allergy, GI, sports/performance, etc). Place referrals for these classes and appointments through USNHO for enrollees. Services include education on feeding regimens, specific disease mgmt, &/or food preferences for general med-surg, ICU, & MH pts.
Other								
Chaplaincy Services	M - F 0730 -1600		FULL	OPEN	OPEN	OPEN		Individual or communal interventions, which allow each person to express integration of body, soul & spirit to achieve wholeness, health & a sense of connection (self, others & that which is sacred for that person)
Case Management	M - F 0730 -1600		LIMITED	OPEN	OPEN	OPEN		Collaborative process of assessment, planning, facilitation, care coordination, evaluation, & advocacy for options & services to meet comprehensive health needs through communication & available resources to promote quality, cost-effective outcomes.
Inpatient Wards								
ICU & Step Down Unit	24/7		FULL	OPEN	OPEN	OPEN		Provide continuous, monitored critical care for adult to geriatric beneficiaries, as well as providing stepdown status care for pediatric to geriatric beneficiaries. NO PICU.
NICU (Level 2)	24/7		FULL	N/A	OPEN	OPEN		Currently providing broad scope of neonatal intensive care to include prematurity 23 weeks gestation and above, therapeutic hypothermia, ventilatory and cardiovascular support, neonatal transport, and non-urgent pediatric subspecialty support via Telehealth. NOT AVAILABLE: Pediatric Surgery / Urgent Echocardiogram Evaluation / Inhaled Nitric Oxide Therapy // On-Site Pediatric Subspecialty Support to Include Cardiology / Endocrinology / Infectious Disease / GI / Speech Therapy / Nutrition / Pediatric Pharmacy / Pediatric Radiology. Please call the NICU Medical Director at 646-7108 or Main #s at 646-7111/7487/646-7488 for consultations or transport requests.
MICC (Maternal-Infant)	24/7		FULL	OPEN	OPEN	OPEN		Obstetrical Pts >20 weeks & Delivery Care Services
Mental Health	24/7		FULL	OPEN	OPEN	OPEN		Provide safety and crisis stabilization for 18-65 year old beneficiaries
Med-Surg Ward / Peds	24/7		FULL	OPEN	OPEN	OPEN		Serve admitted medical & surgical patients from infant to end of life care, including mother-baby overflow; Provide 1:1 monitoring & nursing care for child & adolescent mental health admits

Space Available: Patient's will be prioritized as follows: AD, ADFM, then all other patient categories