Naval Medical Center Portsmouth
Psychology Internship
Training Manual
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PSYCHOLOGY TRAINING PROGRAMS

CLINICAL PSYCHOLOGY INTERNSHIP
TRAINING PROGRAM

PROGRAM MANUAL

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PREFACE

This training manual provides a detailed description of the Navy Clinical Psychology Internship Training Program at the Naval Medical Center Portsmouth (NMCP), VA. The NMCP Psychology Internship Training Program is one of three Navy Clinical Psychology Internships. The other Navy Internship sites are located at the Naval Medical Center San Diego (NMCSD), CA, and Walter Reed National Military Medical Center (WRNMMC), Bethesda, MD. The internship programs at WRNMMC and NMCSD participate in the Association of Psychology Postdoctoral and Internship Centers (APPIC) Match. The NMCP program does not participate in the APPIC Match. NMCP is partially affiliated with the Department of Medical and Clinical Psychology of the Uniformed Services University of the Health Sciences (USUHS), Bethesda, Maryland, and accepts applications from this program on a yearly basis. Other applicants to the NMCP program are limited to persons whose graduate studies have been financially supported by the Navy Psychology Health Professional Scholarship Program (HPSP). Although the three Navy Internship Programs are similar in mission and structure, and work in cooperation with one another, the sites do not function as a formal Consortium as defined by the American Psychological Association.

The NMCP Clinical Psychology Internship Training Program is housed within the Mental Health Department at NMCP. The program provides an intensive twelve-month in-service period of clinical and didactic experiences. Interns develop a wide range of professional competencies within the context of four training rotations (inpatient psychiatry, two in outpatient mental health, and an elective tract with a choice among health psychology, child/family psychology, or neuropsychology assessment). The interns also participate in a year-long Transrotational Evidence Based Therapy learning experience and receive an introduction to substance use disorder treatment within a Navy dual diagnosis residential treatment facility. The mission of the program is the development of generalist clinicians who emerge from the training program with foundational and functional competencies appropriate for entry into a generalist clinical practice. Graduates of the program are expected to embark on a path of life-long learning to assure ongoing development of professional skills.

The unique aspect of the training experience is the additional development of skills that will allow for the practice of clinical psychology in a military setting. Interns may spend time aboard a major Navy combatant vessel working with the ship’s psychologist, visit a Marine or Navy SEAL base where other psychologists practice, or work alongside psychologists who are part of the Fleet Surgical Team, providing services directly to the operational units. The training year, combined with competencies developed through prior practicum experiences, provides the foundation needed for practice within the military mental health system, yet is sufficiently broad to prepare the intern for practice in diverse non-military clinical settings. Furthermore, this program prepares the interns for eventual licensure as a psychologist in the state of his/her choosing, and is conducive to eventual attainment of Board Certification in clinical psychology.

This program is partially affiliated with the Department of Medical and Clinical Psychology of the Uniformed Services University of the Health Sciences (USUHS), Bethesda, Maryland, and accepts applications from this program on a yearly basis. Other applicants are limited to persons
whose graduate studies have been financially supported by the Navy Psychology and Health Professional Scholarship Program.

This Internship Training Program is accredited by the American Psychological Association (APA). Inquiries regarding accreditation may be addressed to the American Psychological Association’s Commission on Accreditation at the following address or phone number:

Office of Program Consultation and Accreditation
American Psychological Association
750 First Street, N.E.
Washington, D.C., 20002-4242
(202) 336-5979
NAVY PSYCHOLOGY TRAINING AND PRACTICE

Most Navy psychology interns have had no prior military experience and will attend the five week Officer Development School (ODS) at Newport, Rhode Island prior to arrival at an internship site. There may be exceptions for ODS requirements for incoming interns who have had certain prior military experience; this determination is made by Navy Personnel Office. ODS is designed to provide newly commissioned Navy officers with the basic information required to understand Naval culture. ODS training includes didactic presentations on the history, traditions, and organization of the Navy. Instruction is designed to provide new officers with the knowledge and skills necessary for professional conduct in the United States Navy. There is also a physical training focus which includes weekly "mock" Physical Readiness Tests (PRT) and an official Navy PRT.

We have learned from former interns that graduates of Navy internships typically report to a professional assignment that demands a higher level of independent responsibility and professionalism than his/her peers in civilian practice. Our teaching faculty has identified, and continues to develop, learning experiences aimed at imparting the skills necessary for effective professional performance at the interns’ first assignment as a Navy psychologist. These experiences are organized into a dynamic curriculum which embodies the principles set forth in the current Standards of Accreditation (SoA) of the American Psychological Association (APA).

There are a number of ways in which the generic professional skills imparted through the internship can be operationally described. A useful model which we have attempted to follow is to define the skills as a set of profession-wide and program-specific competencies. The Navy Clinical Psychology Internship Program has adopted the profession-wide competencies outlined in APA’s SoA (2015) to include the following competencies: research; ethical and legal standards; individual and cultural diversity; professional values, attitudes, and behaviors; communication and interpersonal skills; assessment; intervention; supervision; and consultation. The program also emphasizes the development of program-specific competencies that include: reflective practice/self-assessment/self-care; teaching; and officer development.

The clinical experiences reflect the major areas in which Navy clinical psychologists may provide clinical services: adult outpatient behavioral health, health psychology (to include integrated behavioral health services in a primary care setting as well as pain psychology services with a health psychologist), Inpatient assessment and intervention, and neuropsychological assessment. The program-specific competencies can be found in Appendix B. Operational training trips enable the intern to experience professional activities, patient populations and service environments consistent with the work of a Navy psychologist. The trans-rotation experience offers longer-term practice of psychotherapy across the entire 12 months of training.

Following the internship, graduates are assigned to Navy medical centers or medium sized hospitals where they continue to practice under supervision until they attain licensure in one of the fifty states or the District of Columbia. At that point, they are able to be credentialed as a Licensed Independent Provider by the commanding officer of the medical facility to which they are assigned. All internship graduates are expected to achieve state licensure within 18 months of internship graduation. Ultimately, we encourage our graduates to earn Board Certification from the American Boards of Professional Psychology.
NAVAL MEDICAL CENTER PORTSMOUTH PSYCHOLOGY INTERNSHIP TRAINING PROGRAM MANUAL

THE NAVAL MEDICAL CENTER PORTSMOUTH

NMCP is a major medical center Defense Health Agency (DHA), military treatment facility (MTF), supporting the delivery of integrated and high quality health services to the military health system. NMCP is situated beside the Elizabeth River, near downtown Portsmouth, VA, across the river from the city of Norfolk, VA, and not far from the largest naval base in the world, Naval Station Norfolk, as well other major Navy, Marine Corps, Army, Airforce, and Coast Guard bases. The hospital buildings on the compound are predominant landmarks on the Portsmouth waterfront. There is a 15 deck high rise structure that was built in the early 1960’s that has been extensively renovated and houses various outpatient clinics, including clinics operated by Directorate for Mental Health (DMH). Adjacent to this structure is the Charette Health Center, which was completed and occupied in 1999. This 330 million-dollar, five deck, one million square foot structure is a state of the art hospital. These buildings connect to the original hospital building, dating to 1827 and distinguished as the first Naval Hospital in the United States. The buildings around the hospital house support services, a residential substance use disorder program, enlisted staff living quarters, a Navy exchange, an indoor swimming pool, a superb gym, abundant parking, a consolidated food and beverage club, and various support services. In addition to the core hospital, there are 10 branch health clinics and six major military bases in the NMCP catchment, all of which are located in reasonable proximity to the main hospital complex. In addition, NMCP oversees 10 local branch health clinics (BHC) and heads the multi-service market that includes the Army’s medical facilities at Fort Eustis and the Airforce medical facility at Langley Airforce Base.

NMCP is a principal defense health care resource that provides comprehensive care for all beneficiaries entrusted to its care. Its beneficiaries range in age from the newborn to the elderly and come from a wide range of sociocultural backgrounds. NMCP support the national interest of the United States through force health protection by guaranteeing patient-centered quality healthcare, maximizing service member and family readiness, and excelling in medical education and innovative research. There is an emphasis on prevention of injury and illness, and promotion of fitness and wellbeing through healthy lifestyles. The clinical issues that are common to any large teaching hospital are available for instructional purposes. Additionally, the distinctive issues that are relevant to military medicine receive an emphasis that brings the practitioner in training to a high state of readiness for his or her next military assignment. In brief, NMCP offers a rich clinical training environment, plus a sincere commitment to the training of diverse health care professionals.

Another primary mission of NMCP is teaching. NMCP hosts a medical transitional year physician internship program, 15 accredited medical residency and fellowship programs, with over 250 physicians in training, and the American Psychological Association (APA) accredited clinical psychology internship and postdoctoral fellowship training programs. There are also accredited training programs offered for nurses, physician assistants, radiology technicians and other allied health professions. NMCP is affiliated with the Eastern Virginia Medical School (EVMS) and the Uniformed Services University of the Health Sciences (USUHS). The Hampton Veteran’s Administration Hospital, Old Dominion University, Regent University, Norfolk State University, Hampton University, and Christopher Newport University are located nearby, allowing for affiliations and cross trainings with university graduate level education in both general and health care fields. The DMH also has official memorandums of understanding with
the psychology doctoral programs at the Virginia Consortium and Regent University to sponsor practicum training for their psychology doctoral students. As part of its commitment to health care education, the psychology internship training program has the full financial support of the Department of the Navy.
NMCP DIRECTORATE OF MENTAL HEALTH

The DMH administratively houses the Mental Health Department, the neuropsychology and interdisciplinary TBI clinics, other specialty mental health clinics, the Substance Abuse Rehabilitation Program (SARP), and an inpatient psychiatric unit. The DMH is also in the process of establishing a National Intrepid Center of Excellence (NICoE) at NMCP. NICoE is a Department of Defense organization working to advance the clinical care, diagnosis, research and education of military service members with traumatic brain injuries (TBI) and psychological health (PH) conditions.

In concert with NMCP’s missions, the DMH provides direct patient care, and prepares its staff for operational contingencies. The DMH operates an American Psychological Association (APA) accredited clinical psychology postdoctoral fellowship program and an APA accredited internship, and is an APA approved sponsor of continuing education units for psychologists and social workers. The DMH hosts the larges psychiatry internship and residency program in the Navy. Through the Navy Medicine Professional Development Center (NMPDC) Continuing Medical Education (CME) Department, Bethesda, Maryland, DMH is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for Physicians. The DMH also provides training towards certification for alcohol and drug counselors.

Staff consists of uniformed (Navy and United States Public Health Service) and civilian psychologists, psychiatrists, social workers, and psychiatric nurse practitioners. The DMH staffing is currently billeted for 36 psychologists, 25 psychiatrists, 20 licensed clinical social workers, and five psychiatric nurse practitioners to provide services in general outpatient mental health clinics and an inpatient psychiatric unit, as well as in subspecialty clinics in health psychology, orthopedic pain psychology, child/family psychology, substance use disorders, and neuropsychology/psychological assessment. Support personnel include active duty and civilian office managers, psychiatric technicians, psychometricians, nurse case managers, office automation clerks, and administrative assistants/training program managers for the psychology training programs and the psychiatric internship/residency program.

The majority of the DMH psychologists work at the core hospital in Portsmouth, and fellows spend most of the training year there. There are also mental health assets located in the BHCs throughout the surrounding geographical area in reasonable proximity to the main medical center where fellows may be afforded training opportunities. The DMH has appropriate offices/work spaces for fellows, up-to-date computers, digital recorders, video technology, and other technological resources to carry out its training mission in all the locations it supports. The upgrading of technology is a continuous process.

AIMS OF THE TRAINING PROGRAM AND EXPECTED COMPETENCIES

The NMCP Clinical Psychology Internship Program combines clinical service training and scholarly inquiry to prepare diverse psychology interns for a career of life-long learning, and to function as effective and ethical generalist psychologists in a wide range of settings and sociocultural diverse patient populations. Training competencies are consistent with American
Psychological Associate (APA) Standards of Accreditation Graduates of the program will be equipped to secure professional licensure as psychologists and to transition successfully to employment as a US Navy Officer and Navy psychologist.

The aims of the internship training program are as follows:

1.) Develop professional competency at the developmental level of readiness for entry to practice through the integration of evidenced based practice and research

2.) Facilitate the transition of an intern from student, to a broadly trained autonomous and responsible practicing generalist psychologist, who is able to effectively contribute to an interdisciplinary team.

3. Equip the intern with additional knowledge and skills needed to practice competently within the Navy/military environment (e.g., unique military populations, personnel evaluation skills, fitness for duty evaluations).

Within the constructs of these overarching aims, every aspect of our training model is informed by the notion of professional competence and is designed to develop competent “generalist” psychologists capable of functioning in diverse treatment settings. Interns complete four 12 week training rotations (two rotations in outpatient mental health, one inpatient/emergency psychiatry rotation, and an elective choice among health psychology, child/family psychology, and neuropsychology). Additionally, interns participate in a year-long Transrotational learning experience. Training in providing consultation to commands (e.g. consults to client/patient employers) and consultation with other medical and mental health disciplines is emphasized across rotations throughout the training year. In addition, there is an introductory (mini) experience to the Substance Addiction Rehabilitation Program (SARP) that includes training in evaluation, patient placement, treatment, and specific military alcohol and drug policy protocols. An emphasis on evidence-based practices and individual and cultural diversity permeates throughout the training program. The interns will develop a clinical skill set that optimally prepares our graduates for service to their country as Navy psychologists, but also prepares them to be effective clinical psychologists in other diverse settings.

Training objectives and assessments of intern performance throughout the training year and at its conclusion are delineated according to specific competency benchmarks. The program has committed to the transition from the Guidelines and Principles (G&P) to the Standards of Accreditation. In accordance with our aims and in congruence with American Psychological Association, Commission on Accreditation, Standards of Accreditation in Health Service Psychology, the psychology internship program at NMCP’s assessed competencies include the following: Research, Ethical and legal standards; Individual and cultural diversity; Professional values, attitudes, and behaviors; Communication and interpersonal skills; Assessment; Intervention; Supervision; and Consultation and interprofessional/interdisciplinary skills. In addition the training program provides training opportunities and assesses interns within the program specific competencies of Reflective Practice/Self-Assessment/Self-Care, Teaching, and Officer Development.
Competency Benchmarks used in this program were originally developed based on the work of Fouad and colleagues (Fouad, Grus, Hatcher, Kaslow, Hutchings, Madison, Collins, & Crossman, 2009) as presented in their paper entitled *Competency Benchmarks: A Model for Understanding and Measuring Competence in Professional Psychology Across Training Levels*, and our assessment instruments parallel those recommended in the accompanying article, *Competency Assessment Toolkit for Professional Psychology* (Kaslow, Grus, Campbell, Fouad, Hatcher, & Rodolfa, 2009). As the program has grown and evolved we have continually updated our Competency Benchmarks, centered on program aims and guided by relevant literature and APA resources. We have found that these published resources offer our training program the best available guidance regarding the conceptualization and assessment of competence for the emerging psychological provider: Hatcher, Fouad; Grus, Campbell, McCutcheon, Leahy, Kerry L., May 2013. *Competency benchmarks: Practical steps toward a culture of competence*. Training and Education in Professional Psychology, Vol 7(2), 84-91; Price, Callahan, Cox, (2016). *Psychometric Investigation of Competency Benchmarks*. Training and Education in Professional Psychology, and http://www.apa.org/ed/graduate/benchmarks-evaluation-system.aspx/.

In order to apply this model to both of our training programs (i.e., Postdoctoral Fellowship and Internship), we have extended developmental levels to include two additional categories—Readiness for Fully Autonomous Practice and Readiness for Life-long Learning. Specific criteria (i.e., benchmarks) for these developmental levels were formed by NMCP psychologists by making logical extensions of criteria provided in the published Benchmarks Document. These expanded benchmarks, in digital form or in a printed manual, are available from the Psychology Training Director upon request. Additionally, to facilitate communication of developmental levels and to make them more reflective of fine-grained developmental changes, we have made the assumption that developmental stages are continuous and can be subdivided into intermediate levels separating the major stages.

We have chosen to describe placement along the developmental continuum with a numerical system, as follows:

1.00 Meets criteria for Readiness for Practicum
1.25 Mildly exceeds some criteria for Readiness for Practicum
1.50 Mid-way between Readiness for Practicum and Readiness for Internship
1.75 Approaches or meets some criteria for Readiness for Internship
2.0 Meets criteria for Readiness for Internship
2.25 Mildly exceeds some criteria for Readiness for Internship
2.50 Mid-way between Readiness for Internship and Readiness for Entry to Practice
2.75 Approaches or meets some criteria for Readiness for Entry to Practice
3.00 Meets criteria for Readiness for Entry to Practice
3.25 Mildly exceeds some criteria for Readiness for Entry to Practice
3.50 Mid-way between Readiness for Entry to Practice and Readiness for Entry to Fully Autonomous Practice
3.75 Approaches or meets some criteria for Readiness for Entry to Fully Autonomous Practice
4.00 Meets criteria for Readiness for Fully Autonomous Practice
4.25 Mildly exceeds some criteria for Readiness for Fully Autonomous Practice
4.50 Mid-way between Readiness for Fully Autonomous Practice and Readiness for Life-long Learning
4.75 Approaches or meets some criteria for Readiness for Entry to Life-long Learning
5.00 Meets criteria for Entry to Life-long Learning/Master Clinician

It is important to note that assignment of developmental levels per the above numerical scale is based on supervisor judgment. We are not implying that this is a psychometrically precise measurement scale. Supervisors must compare the descriptively anchored, benchmarked standards against data obtained through direct observation of trainee activities, informed by other data sources (e.g., ratings made by interdisciplinary team members, outcome data for patients seen by trainees, objective tests covering reading assignments, review of audio/video tapes of clinical activities), and render a developmentally-anchored conclusion regarding trainee competence. Analyses regarding inter-rater agreement among supervisors has been consistent with findings indicating that a minimum of two raters are needed to obtain reasonably reliable ratings of competency domains. Findings also indicate that inter-rater reliability is mildly enhanced by a third rater, but there is very little value to having more than three supervisors participate in the rating process.

Interns must demonstrate competence in:

**Required Profession-Wide Competencies**

1. **Research**

**Research/Evaluation**—The intern will: 1.) demonstrate a general understanding of processes needed in the generation of knowledge; and 2.) exhibit the ability to evaluate outcome measures.

**Scientific Knowledge and Methods**—The intern will: 1.) independently apply scientific methods to practice; 2.) exhibit knowledge of core science; and 3.) demonstrate knowledge and understanding of scientific foundations independently applied to practice.
2. Ethical and legal standards

Ethical Legal Standards and Policy—The intern will: 1.) exhibit routine command and application of the APA Ethical Principles and Code of Conduct and other relevant ethical, legal and professional standards and guidelines of the profession; 2.) demonstrate a commitment to integration of ethics knowledge into professional work; and 3.) independently and consistently integrate ethical and legal standards with all foundational and functional competencies.

3. Individual and cultural diversity

Individual and Cultural Diversity—The intern will: 1.) independently monitor and apply knowledge of self as a cultural being in assessment, treatment, and consultation; 2.) independently monitor and apply knowledge of others as cultural beings in assessment, treatment, and consultation; 3.) independently monitor and apply knowledge of diversity in others as cultural beings in assessment, treatment, and consultation; and 5.) apply knowledge, skills, and attitudes regarding intersecting and complex dimensions of diversity.

4. Professional values, attitudes, and behaviors

Professionalism—The intern will: 1.) demonstrate the ability to continually monitor and independently resolve situations that challenge professional values and integrity; 2) consistently conduct self in a professional manner across all settings; 3.) independently accept personal responsibility across settings and contexts; 4.) independently act to safeguard the welfare of others; and 5.) demonstrate a consolidation of professional identity as a psychologist exhibited by being knowledgeable about issues central to the field and demonstrating evidence of integration of science and practice.

5. Communication and interpersonal skills

Communication and interpersonal skills—The intern will: 1.) Develop and maintain effective relationships with a wide range of clients, colleagues, organizations and communities; 2.) manage difficult communications with advanced interpersonal skills; and 3.) will exhibit an effective command of language and ideas.

6. Assessment

Assessment—The intern will: 1.) independently select and implement multiple methods and means of evaluation in ways that are responsive to and respectful of diverse individuals, couples, families and groups and context; 2.) independently understand the strengths and limitations of diagnostic approaches and interpretation of results from multiple measures for diagnosis and treatment planning; 3.) independently select and administer a variety of assessment tools and integrate results to accurately evaluate presenting question appropriate to the practice site and broad area of practice; 4.) utilizes case formulation and diagnosis for intervention planning in the context of stages of human development and diversity; 5.) independently and accurately conceptualize the multiple dimensions of the case based on the results of assessment; 6.)
communicate results in written and verbal form clearly, constructively, and accurately in a conceptually appropriate manner.

7. Intervention

**Intervention**—The intern will: 1.) apply knowledge of evidence-based practice, including empirical bases of intervention strategies, clinical expertise, and client preferences; 2.) exhibit the ability to engage in independent intervention planning, including conceptualization and intervention planning specific to case and context; 3.) exhibit clinical skills and judgment demonstrated by ability to develop rapport and relationships with a wide variety of clients; use of good judgment about unexpected issues, such as crises, use of supervision, and confrontation in effectively delivering interventions; 4.) implement interventions with fidelity to empirical models and flexibility to adapt where appropriate; and 5.) evaluate treatment progress and modify planning as indicated, even in the absence of established outcome measures.

8. Supervision

**Supervision**—The intern will: 1.) exhibit an understanding of the complexity of the supervisory role including ethical, legal, and contextual issues; 2.) demonstrate knowledge of procedures and practices of supervision by identifying goals and tasks of supervision; 3.) exhibit knowledge of the supervision literature and of how clinicians develop into skilled professionals; 4.) exhibit knowledge about the impact of diversity on all professional settings and supervision participants; 5.) demonstrates ability to participate in the supervisory process via peer supervision; and 6.) evidence a command of and application of relevant ethical, legal, and professional standards and guidelines relevant to supervision.

9. Consultation and interprofessional/interdisciplinary skills

**Consultation**—The intern will: 1.) exhibit ability to determine situations that require different role functions and shift roles accordingly; 2.) demonstrate knowledge of and ability to select contextually sensitive means of assessment/data gathering that answer consultation referral question; 3.) Apply knowledge to promote effective assessment feedback and to articulate appropriate recommendations; and 4.) apply literature to provide effective consultative services (assessment and intervention) in most routine and some complex cases.

**Interdisciplinary Systems**—The intern will: 1.) exhibit a working knowledge of multiple and differing worldviews, professional standards, and contributions across contexts and systems, plus intermediate level knowledge of common and distinctive roles of other professionals; 2.) demonstrate beginning, basic knowledge of and ability to display the skills that support effective interdisciplinary team functioning, such as communicating without jargon, dealing effectively with disagreements about diagnosis or treatment goals, supporting and utilizing the perspectives of other team members; 3.) demonstrate skills in interdisciplinary clinical settings in working with other professionals to incorporate psychological information into overall team planning and implementation; and 4.) develop and maintain collaborative relationships over time despite differences.
Advocacy—The intern will: 1.) intervene with client to promote action on factors impacting development and functioning; and 2.) promote change to enhance the functioning of individuals.

Required Program-Specific Competencies

1. **Reflective Practice/Self-Assessment/Self-Care**—The intern will: 1.) demonstrate reflectivity in the context of professional practice; 2.) exhibit accurate self-assessment of competence in all competency domains, and integrate such with practice; and 3.) engage in self-monitoring of issues related to self-care and engage in prompt interventions when disruptions occur.

2. **Teaching**—The intern will: 1.) exhibit knowledge of outcome assessment of teaching effectiveness; and 2.) demonstrate the ability to apply teaching methods in multiple settings.

3. **Officer Development**—The officer development competency is being developed this year. The development of this competency will be collaborative and will involve input from current and previous interns and training faculty. Our goal is to discuss and develop this competency within this training year and to pilot it in the 2018-2019 internship year.

Interns receive formal feedback regarding progress in these competency domains at the end of each of four rotations, or essentially after competing each quarter of the training program. Targeted developmental levels, expressed numerically using the developmental continuum described above, differ as a function of time spent in internship training. Specifically, expected ratings become progressively higher over the course of the training year and culminate in meeting the training objects as described above. The following table presents the performance ratings expected at the end of each rotation, along with the lowest acceptable ratings at each rating period. Ratings made for the 4th rotation serve as the final evaluation of the intern.

### Expected Average* Performance Targets Per Rotation Sequence

<table>
<thead>
<tr>
<th>Competencies</th>
<th>1&lt;sup&gt;st&lt;/sup&gt;</th>
<th>2&lt;sup&gt;nd&lt;/sup&gt;</th>
<th>3&lt;sup&gt;rd&lt;/sup&gt;</th>
<th>4&lt;sup&gt;th&lt;/sup&gt;</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2.25 (1.75, 2.00) **</td>
<td>2.50 (2.00, 2.25)</td>
<td>2.75 (2.25, 2.50)</td>
<td>3.00 (2.50, 2.75)</td>
</tr>
</tbody>
</table>

* Averages are based on ratings made by each intern’s rotation supervisor and transrotational supervisor. The rating process is explained further below.

** The first number in parentheses specifies the lowest acceptable average rating for an individual competency domain and the second number specifies the lowest acceptable average rating across all the competencies.
NMCP PSYCHOLOGY COMPETENCY ASSESSMENT TOOLKIT

The Competency Assessment Toolkit is a multifaceted approach to competency assessment that is incorporated in this program. As noted above, assessments are completed at the end of each of four clinical rotations, and the assessment conducted after the fourth and final rotation represents the intern’s summative competency determination for the training year. Ratings are made by the intern’s direct clinical supervisors (i.e., rotation supervisor/supervisors and the transrotational supervisor), who form the Competency Committee for each trainee. Competency Committees will be composed of two to three supervisors. A third supervisor will be asked to rate the intern in the following circumstances:

1. When the intern’s averaged ratings by the primary and transrotational supervisor fall below the lowest acceptable average rating for that point in the training year (as defined above)
2. When an intern is on a remedial status (meaning that the ratings for that quarter will determine whether the remediation is lifted).

The Competency Assessment Rating Scale is our primary tool for assessing intern competency. Using the numerical system described above (e.g., 3.00 represents readiness for entry to practice) and referencing the Competency Benchmarks document, supervisors use information obtained from direct observation plus findings from instruments/procedures described below to assign a developmental level to each of competency domains, based upon the training objectives. All ratings are made independently. Average ratings are calculated and judged relative to the performance expectations as specified in the table above. (See Appendix A, page 33 of this manual, for a copy of the Competency Assessment Rating Scale).

**Self-Study:** At the beginning of the training year and then at the end of each rotation, interns complete a self-assessment addressing the training objects/competency domains addressed in this training program. They are required to compare themselves against the competency benchmarks for each competency domain and then assign a competence rating (e.g., 2.00 for Readiness for Entry to Internship) for each, along with the justification for their rating. The Self-Study is subsequently conducted at the end of every rotation.

**Work Samples:** During the last two weeks of each training rotation, the primary supervisor and transrotational supervisor will review a minimum of one video tape of the intern performing a diagnostic interview and a minimum of one video tape of a therapy session. Additionally, the supervisors will complete a multi-itemed rating scale assessing various aspects of the taped clinical performances (see Appendix B, page 49 of this manual for the Work Samples Rating Scale). These ratings are available to the intern for inspection at the end of the rotation. Supervisors also review the FIRST DRAFT (e.g., unedited) written documentation for the diagnostic interview, along with 2 other samples of written reports. Additionally, the progress note FIRST DRAFT (e.g., unedited) linked to the therapy session, and two additional progress notes FIRST DRAFTS (e.g., unedited) for the same patient are evaluated. Interns will obtain appropriate informed consent from each patient prior to securing videotaped materials. The inpatient supervisor will observe the intern conduct a diagnostic interview on the ward in a treatment team setting and will read a diagnostic interview from the intern’s ER rotation. Rather than listening to a therapy session and reading accompanying progress notes, the inpatient
supervisor will observe the intern conduct an inpatient process group and will rate the group using the Psychiatry Inpatient Process Group Evaluation Tool. (See Appendix C, page 65 of this manual for this scale). The Internal Behavioral Health Consultant (IBHC) will observe the intern conduct an initial assessment and a follow-up appointment, as well as reviewing associated documentation and documentation for two additional follow-up appointments. The IBHC uses these observations, as well as observed interactions with treatment team members and supervisors to complete the Navy BHIP-MHP IBHC Core Competency Tool. (See Appendix D, page 67 of this manual for this scale).

**Multiple Choice Tests of Reading Assignments:** Interns are provided a list of required readings for each quarter addressing the required profession-wide competencies and the program specific competency domains around which our program is structured. At end of each rotation, interns will be given a multiple choice examination that addresses assigned readings. The exam will be composed of 75 items. This examination will be given in a take-home, open-book format. The examination will be retaken if an intern achieves a score of less than 80% correct answers. (see Appendix E, page 74 of this manual, for the year’s list of reading assignments)

**Multiple Choice Tests of Didactic Content:** Following each didactic presentation, each intern will compose two multiple choice questions addressing the didactic content of the presentation. Items will be collated and a multiple choice test composed of intern-generated questions will be prepared for an end-of-rotation examination. Presenters who are on the staff of NMCP will provide evaluations of the quality of each intern question and interns will receive copies of these ratings (see Appendix F, page 80 of this manual, for a copy of this rating scale). Items on each test will be limited to the didactics offered during the rotation. Interns will take this test as a take-home, open-note exam. Interns are expected to obtain 70% or more correct answers on this examination but it is not repeated if a lower score is obtained. Also, interns may elect to not answer questions from one didactic. This is in recognition that an intern may miss a presentation due to illness or personal leave. If more than one didactic during a particular quarter is missed, the intern is required to obtain the basic information covered by the presentation from peers--he/she may still only not respond to questions for one didactic.

**End of Rotation Case Presentation:** During the last week of the second and fourth rotation, interns will present a case to an audience composed of the other interns, their clinical supervisors, and other training committee members. In preparation for the case presentation, the intern will perform a focused literature review addressing an issue related to the case. Findings from this literature search will be used to inform the case presentation in a manner that demonstrates the intern’s ability to engage in, and apply, scholarly activity. Additionally, during the case presentation the intern must address at least one ethical issue, one diversity issue, and comment on indications for consultation and advocacy. In addition, the intern must discuss the role of outcome measurement to the case, or provide evidence of knowledge regarding outcome assessment in the event that the case of interest did not receive psychological interventions (e.g., a case that emphasizes assessment rather than treatment). The case presentation will be evaluated by supervisors with the Case Presentation Rating Scale (See Appendix G, page 82 of this manual for a copy of this rating scale) and by intern peers (see Appendix H, page 94, for a copy of the Peer Perception Survey).
Grand Rounds Presentations: Each intern will present at least once at the weekly Mental Health Grand Rounds. These will be one-hour presentations on a topic of the intern’s choice; examples would include a presentation of dissertation data, a clinical case with relevant research, or a research review of a topic of interest. Interns may choose to share a presentation; for example, a shared literature review. The interns’ presentation will be rated by two training faculty members using the Grand Rounds Presentation Rating Form (See Appendix I, page 96).

360-Degree-like “Customer” Perception Surveys: Four brief survey instruments are administered during the last month of each rotation by the training administrative assistant. Surveys are administered as structured interviews to three patients, two referral sources or two interdisciplinary team members (or one of each at the discretion of the rotation supervisor), and two support personnel. (See Appendices J-M, pages 98-105 of this manual, for these instruments).

Peer Supervision Skills Rating Form: Once per quarter, interns engage in peer supervision sessions under the guidance of their Transrotational supervisor. A video tape of the supervision sessions will be made for review by their transrotational supervisors. A rating scale addressing the quality of supervision will be completed by the supervised peer immediately after the supervision session and will be completed by the supervisor prior to the end of the quarter. (See Appendix O, page 108, for this form.)

Navy Fitness Report: In addition to the assessment of psychological competencies, as outlined above, all Navy officers receive annual Fitness Reports, an evaluation of their performance both in their areas of specialization (i.e., the practice of clinical psychology) and, more generally, regarding their leadership abilities, team work, and capabilities as an officer. The Fitness Report is prepared by the Training Director and reviewed by the Psychology Chair and Director for Mental Health before being forwarded to the Commanding Officer for final edits and signature. (See Appendix EE, page 188, for this form.)

TRAINING PROGRAM ELEMENTS

Overview: Upon entering the program, interns complete an orientation period and then are assigned to one of four clinical rotations. Prior to the start of the program, interns will have been asked to indicate their preferences for either the child/family, health, or neuropsychology rotations, and an effort will have been made to give them a preferred choice. Additionally, they are assigned a supervisor from among the available training staff to serve as their Transrotational Evidence-Based Therapy supervisor. Major rotations are in the Adult Mental Health Clinic (2), Inpatient Psychiatry, and Health Psychology, Child/Family Psychology, or Assessment. Rotations are approximately 3 months in length. Interns also participate in weekly didactic trainings plus a variety of other training activities. Specific descriptions of these training elements are offered below:

Orientation: The intern initially spends approximately 14 days completing hospital-wide mandated trainings (e.g., HIPPA training, Command Orientation, computerized medical record
training) and attending didactics in ethics, diversity, and psychological practice in the Navy. During this period the intern completes the first entries into his/her self-study.

**Dynamic Training Environment:** It is important to note that the Navy operational and training environment is very dynamic. Thus, we often adjust our training activities to meet changing organizational and training demands and opportunities. Usually these changes enhance our program; but at times mission demands may require the program to alter training schedules, reduce certain training components or remove specific minor components of the training program. Such changes would not affect the major components of the program.

**Intern Lunch:** The training program has set aside one hour per week for the interns to gather and eat lunch together in a reserved conference room. For two weeks of the month, this hour is set aside for informal socialization. One lunch hour of the month provides the interns with the opportunity to discuss internship class dynamics, responses to patient interactions, or other issues that they would like to explore in a confidential and non-evaluative setting with the aid of a facilitator. The facilitator is a licensed psychologist who is a staff member at NMCP but is not a member of the training committee. The facilitator maintains confidentiality unless an intern reveals information that would cause concerns for intern competency or patient safety; limits to confidentiality are discussed at the beginning of the year. One lunch hour per month involves a group discussion with an officer who has military experience in particular areas and can provide information and mentorship in the area of officer/career development.

**TRAINING ROTATIONS**

The program is organized around three training environments divided into four primary rotations lasting approximately three months each—two rotations are spent in the outpatient training setting. Additionally, the intern participates in the Transrotational Evidence-Based Learning Experience over the course of the entire training year. Expectations for each rotation are detailed in a Supervision Contract, which is signed by the supervisor and the intern. Interns are evaluated on each of the training competencies, described earlier in this document, at the end of each rotation. We do not have specific competencies assigned to individual rotations, as we view professional competencies as qualities that are expressed in a manner that is largely independent of situational contexts. We acknowledge that some rotations lend themselves more to the development of some competencies than do others (e.g., the neuropsychology rotation offers the widest array of assessment-related learning experiences and the inpatient rotation exists within the richest interdisciplinary milieu), yet over the course of the training year each intern is afforded appropriate training experiences to meet end-of-year competency targets. Additionally, since all competencies are addressed in each rotation, poor performance on the part of an intern will not result in repeating the rotation. Rather, as described later in this document, the intern will be placed in a remedial status for the next rotation and will be provided with a written plan designed to remediate detected weaknesses in competency development. See page 25 of this manual for a complete description of this process.

This year the training committee has decided to pilot including individualized goals in supervision contracts in order to increase the emphasis in supervision on attending to trainees’ individual professional needs. Supervision contracts will now include specific individualized
training goals that the interns and supervisors generate together through discussion. Interns and supervisors have significant latitude in setting these individual goals. Goals can include acquisition of discrete skills, such as interpreting specific assessment measures, or development of more fluid abilities such as improving assertiveness with patients or balancing fidelity to evidence-based treatments with accommodating patient needs. These goals are not evaluated formally; however, progress is discussed frequently during supervision.

General descriptions of the rotation settings are as follows:

**Outpatient Mental Health:** The Outpatient Mental Health rotation is provided through the Mental Health Department at Naval Medical Center Portsmouth. Interns complete two consecutive, three-month rotations. One rotation is spent entirely at the NMCP Outpatient Mental Health Clinic. In the other rotation, interns will have the opportunity to work under supervision at one of the outlying branch clinics for two days per week. A wide assortment of clinical problems is addressed within these clinical arenas, including mood, anxiety, adjustment, and psychotic disorders plus relational and occupational problems. Interns will engage in assessment services incorporating diagnostic interviewing, and when indicated, psychological testing. They will also provide individual and group psychotherapy, with an emphasis on evidence-based intervention approaches. Additionally, in both settings exposure to interdisciplinary care activities will be provided. The incorporation of branch medical clinics exposes the trainee to a full range of acute and chronic outpatient clinical presentations and provides more in-depth exposure to issues particular to specific populations (for example, aviation). See Appendix P (page 110) for a copy of the Outpatient Supervision Contract.

**Inpatient Psychiatry:** Training will occur on psychiatric units 5-E and 5-F of Building 2 of NMCP. Over the course of a 3-month training experience, the intern will spend six to seven weeks on each unit, subject to modification based on patient population. Unit 5-F provides intensive inpatient psychiatric treatment for dually diagnosed patients (i.e., patients diagnosed with a substance use disorder plus a psychiatric disorder). Unit 5-E provides intensive inpatient psychiatric treatment for severe psychiatric illnesses. These units serve both active duty and adult family members. On both units the intern will attend and participate in morning rounds, interview new patients, develop/monitor treatment/discharge plans, provide individual therapy/crisis intervention, lead daily process groups, and interpret psychological testing as needed. They are expected to meet with patients on a 1:1 basis, as deemed necessary by the treatment team, for individual therapy while that patient is on the ward. The intern will consult with other professionals on the interdisciplinary team and other medical specialists within this facility to provide integrated services to patients. The intern will also consult with family members and with the commands of active duty service members to make decisions regarding military disposition. Ten times during the rotation the intern will be “on call” with psychiatric residents for emergency room psychiatric consultations. Five of those times will be from 1600 until 2200, and five will be from 1600 till the next morning. On call will occur on Friday or Saturday evenings. See Appendix Q, page 116, for a copy of the Inpatient Supervision Contract.

**Health Psychology Rotation:** The Health Psychology rotation is provided through two locations: The Outpatient Internal Medicine Clinic and the Outpatient Mental Health Clinic. The intern spends two days per week at each location. The Outpatient Internal Medicine Clinic is
located at Naval Medical Center Portsmouth (NMCP) and serves a diverse adult outpatient clinical population. The intern is supervised by an Internal Behavioral Health Consultant (IBHC) who is a Clinical Psychologist. The rotation provides the intern the opportunity to work in collaboration with primary care managers (PCMs). The intern will be supervised in the performance of brief behavioral assessments and interventions for the treatment of military personnel and family members who present with a broad range of medical and behavioral/mental health problems (e.g. sleep disturbances, pain, obesity, stress, mood disorders, adjustment disorders and trauma-related issues). The intern will develop skills in structured brief diagnostic interviewing, interventions and recommendations, evidenced based cognitive-behavioral psychotherapy and learn about psychotropic medications. An appointment is approximately 25-30 minutes and patients generally attend 1-4 appointments. Brief behavioral health measures will routinely be used during this rotation to assess patient symptoms and progress. Finally, the intern may be exposed to military-specific activities such as brief fitness-for-deployment assessments. See Appendix R, page 122 for a copy of the Outpatient Primary Care Clinic Supervision Contract. At the Outpatient Mental Health Clinic, the intern will work under the supervision of a Health Psychologist to provide pain psychology assessments and time-limited cognitive-behavioral group and individual therapy for chronic pain. The intern will gain exposure to instruments used to assess emotional and behavioral components of chronic pain. The intern will have the opportunity to consult with physical therapists, physiatrists, surgeons, and anesthesiologists. See Appendix S, page 128, for a copy of the Pain Psychology Supervision Contract.

**Child/Family Rotation**: This rotation takes place in the Child Mental Health Clinic. The rotation prepares the intern to provide assessment, intervention and consultation with families of active duty service members. Interns will develop skills in the areas of intake processing, psychological evaluation/assessment, individual, group and/or family therapy, and in consultation with primary medical care providers, commands and local school districts. The rotation emphasizes responding to the unique challenges military families face. Interns will receive exposure to Parent-Child Interaction Therapy (PCIT), an evidence-based treatment for disruptive behavior and attachment problems in preschool-age children. Groups provided in this clinic include anger management, anxiety, parenting skills, and DBT for adolescents. Other opportunities for familiarization and consultation with other military and local community child and family resources are provided as appropriate. The intern will primarily be supervised by a child psychologist but will also have the opportunity to work with psychiatrists and licensed clinical social work staff. See Appendix T, page 133 for a copy of the Child/Family Supervision Contract.

**Neuropsychology Rotation**: The neuropsychology rotation takes place in the Neuropsychology and Interdisciplinary TBI clinics. Interns in the neuropsychology rotation will assist in performing assessments of patients referred for neuropsychological evaluation for traumatic brain injury (TBI) as well as a variety of other medical conditions that affect cognitive processes. The intern, under supervision, will have an opportunity to learn the neuropsychological clinical interview, and administration, scoring and interpretation of neuropsychological tests. The interns will discuss results with the supervisor and may participate in feedback sessions with the patient (under supervision) and referral sources. The intern may also have the opportunity to shadow a neurologist at Naval Medical Center Portsmouth to learn
more about medical assessment and treatment of neurological conditions. The intern’s training rotation will be four-tiered:

- Neuropsychological clinical interview
- Test administration, scoring and interpretation
- Report writing
- Clinical feedback

The intern will also have the opportunity to participate in interdisciplinary committees on an ad hoc basis. Additionally, interns may participate in facilitating psychoeducation and therapy groups for patients with TBI.

The intern will also have the opportunity to participate in interdisciplinary committees on an ad hoc basis. Additionally, interns may participate in facilitating psychoeducation and therapy groups for patients with TBI. See Appendix U, page 138 for a copy of the Neuropsychology Rotation Supervision Contract.

**Transrotational Evidence Based Therapy Experience:** Interns are assigned a Transrotational supervisor at the beginning of the training year and are expected to carry two to three patients at all times for whom they provide evidence-based therapy. We incorporate a broad definition of evidence-based treatment and expect the intern to demonstrate a balance between technical fidelity to an evidence-based model and clinical judgment. Use of outcome measures is required for cases seen during this rotation. During the last quarter of the training year, the Transrotational supervisor provides supervision of the intern’s peer supervision activities. See Appendix V, page 144 for a copy of the Transrotational Supervision Contract.

**Supervision:** Interns will receive a minimum of four hours of supervision each week. At least two of these hours will be individual supervision provided by a licensed psychologist who is part of our training faculty and has clinical responsibility for the intern’s cases being supervised. The remaining two hours will be provided in either an individual or group format and may be provided by a licensed psychologist or a licensed practitioner in a related discipline; e.g., a psychiatrist. Interns can also expect significant amounts of unscheduled supervision between scheduled supervision appointments. A licensed clinician is available immediately for all emergency situations that arise. Interns submit forms each week documenting supervision hours; these forms are reviewed and signed by supervisors (see Appendix W, page 149). These forms also document various aspects of the week’s supervision, such as audio/video recordings of clinical work, supervisors provided direct feedback to interns, and any issues in the supervisor-supervisee relationship were addressed. Additionally, interns are required to summarize the relative emphasis of the week’s supervision efforts from the perspective of competencies that form the basis of our competency determinations. This information is entered into a data base by the Training Administrative Assistant and may be accessed by interns and supervisors by request. Submission of supervision forms also provides a means of ensuring that the minimum supervision hours have been met for each training week. The Administrative Assistant
scrutinizes the training hours submitted each week and if the minimum requirement has not been met, the Training Director and the intern’s rotation supervisors are promptly informed. The rotation supervisors then establishes a plan for making-up the missed hours and the Administrative Assistant collects documentation attesting to the success of this plan.

All outpatient interns attend 2 hours per week of group supervision with post-doctoral fellows, the training director or assistant training director, and at least one other training faculty member. Our diversity consultant will attend group supervision at least once per month. During group supervision, one intern or fellow presents a challenging case, including a portion of videotape, and receives feedback from peers and faculty. They are expected to incorporate a discussion of diversity variables into this case discussion. Interns also participate in peer supervision once per quarter (one hour as supervisor and one hour as supervisee). These peer supervision sessions are recorded and rated by both the supervisee and the transrotational supervisor (see page 23).

**Reading Assignments:** Interns will have assigned reading for each quarter of the training year. Readings are chosen to cover each of the competency domains addressed by our training model. At the end of each quarter, which corresponds to the end of rotations, there will be a multiple choice test covering this material, as previously described. A number of the reading assignments are linked to specific didactic presentations and the intern must read these prior to the didactic. See Appendix E, page 74 of this manual, for a list of required readings assigned for each quarter of the internship year.

**Didactics:** Interns receive a minimum of two hours of didactic training each week, and several didactic offerings are full-day or longer training experiences. The full-day or longer presentations will include the below at a minimum and may include other full-day didactics if they become available and are consistent with the program’s training goals:

Cognitive Behavioral Therapy. Six 3-hour presentations provided by Dr. Barbara Cubic, Director of the Eastern Virginia Medical School Center for Cognitive Therapy, Norfolk, VA.

Prolonged Exposure Therapy and Cognitive Processing Therapy: Two 2-day workshop presented by the Center for Deployment Psychology that prepare interns to conduct these evidence-based therapies for Post-Traumatic Stress Disorder.

Substance Use Disorder Treatment within a Military Treatment Setting—all interns attend a several-day orientation course provided by the Substance Addiction Rehabilitation Program located on the grounds of this medical center. Though primarily didactic in nature, this course will also afford the intern opportunities to observe and participate in diagnostic assessment of substance use disorders, as well as participate in group treatment offerings.

A list of the didactic presentation topics provided each year is presented in Appendix X (page 151). Additional didactic opportunities may arise over the training year within the local psychological community and via trainings offered through the Department of Defense and Department of the Navy. As illustrated on this list, a number of the didactics have associated reading assignments.
**Embedded Experiences:** Particular emphasis will be placed on gaining familiarity with the stresses unique to the Navy and Marine Corps operational commands, and on developing skills for effective consultation with these commands. Interns will have the opportunity to participate in embedded experiences as they become available during the training year. Examples of embedded experiences include but are not limited to the following: underway aboard an aircraft carrier, direct Fleet consultation and intervention as part of the NMCP Mental Health Intervention Team; train with and observe SEAL Team psychologists; train with and observe advance assessment and selection with Marine Corps Embassy Security Group; train with and observe Navy psychologists attached to United States Marine Corps air commands, ground commands logistics commands; or train with and observe psychologists assigned to Operational Stress Control and Readiness (OSCAR) Teams. It is important to note that the Navy and Marine Corps operational and training environment is very dynamic. We frequently adjust our embedded training activities to meet changing organizational and training demands and opportunities. Therefore, embedded experiences will be based on the timing of available opportunities within the various embedded environments.

**ADVERSE ACTION AND DUE PROCESS**

**Introduction:** It is the goal of the program to educate and graduate clinical psychology interns. The faculty recognizes its duty to provide special assistance to fellows who are having difficulty learning. When an intern is determined to be making insufficient progress, faculty supervisors and the intern involved will cooperatively attempt to find the reasons for the difficulties in order to develop a thoughtful and comprehensive plan for remediation. It is the program’s express intent to separate disciplinary matters from failure to learn and progress.

The program adheres to the Naval Medical Center Portsmouth Graduate Medical and Dental Education Adverse Action and Due Process Graduate Medical Education Committee: *Adverse Action and Due Process Graduate Medical Education Committee Policy* (Appendix FF, page 191). Serious disciplinary infractions will be handled through the NMCP chain of command (e.g. the Director for DMH, and the Commanding Officer), and may result in formal counseling statements, letters of reprimand, or even non-judicial punishment under the Uniform Code of Military Justice. It is recognized that not all transgressions or ethical violations should be viewed simply as disciplinary matters. Some may be due to ignorance or misunderstanding and therefore legitimately require concurrent remedial training under this training manual.

Interns may be extended, placed on probation, or terminated for any of the following reasons:

- Individual request for voluntary withdrawal.
- Unacceptable moral or ethical conduct.
- Violation of Service-related disciplinary or administrative standards.
- Prolonged absence, to include medical leave from the program.
- National Emergencies (not a cause for termination).
- Medical/Family/Personal leave of absence that may extend training.
- Less than satisfactory academic or professional performance.

In order to graduate from internship, all training elements must be satisfactorily completed (i.e., performance must meet or exceed minimally acceptable levels). In the event that deficient
performance is noted by a supervisor during a clinical rotation, the supervisor is responsible for immediately communicating specific examples of the problem(s) and suggestions for improvement to the intern and documenting such on weekly supervision forms. The faculty recognizes its duty to provide special assistance to fellows who are having difficulty meeting expected competencies of the program. When an intern is determined to be making insufficient progress, faculty supervisors and the intern involved will cooperatively attempt to find the reasons for the difficulties in order to develop a thoughtful and comprehensive plan for remediation. Performance concerns are also shared by the supervisor with the Training Director and members of the Training Committee during regularly scheduled Training Committee meetings. This first step is an informal process and does not result in placement of the intern into a remedial or probationary status.

Interns remain in good academic standing within the training program unless they

1) perform at an unsatisfactory level in a major or minor rotation, as rated by the rotation supervisor at the end of the training experience;

2.) obtain a minimally satisfactory supervisor rating in a major rotation or two minimally satisfactory ratings in minor rotations; and/or

3.) obtain competency ratings at the mid-year or end of year evaluations that fall below the minimally acceptable levels, as outlined above.

In the event that one of the above criteria is met, the intern can be placed on Departmental Remediation and a specific, written, remediation plan is developed by his/her supervisors, along with the training director and assistant training director. This plan clearly outlines the essential features of each deficient competency domain or subpar aspect of rotation performance and specifies the nature of the assistance that will be provided by the training faculty geared toward the remedial effort, a time frame for completing the remediation process, and the methods by which the trainee will be evaluated. The intern and members of the Competency Committee sign this plan. This is considered department mental remediation, so while the Graduate Medical Education Committee (GMEC) is notified of this event, the GMEC does not take any actions. Successful completion of the remediation plan returns the intern to good standing in the program. Failure to remediate performance deficiencies may lead to a second period of departmental remediation or, at the discretion of the Training Committee, a referral is made to the GMEC and the GMEC Adverse Pathway (Appendix GG, page 201) is followed. In the event that the GMEC determines that command probation, suspension, remediation, or probation is warranted, the intern’s competency committee develops a second, written remedial plan which, again, outlines specific deficiencies, offers a time-frame and plan for remediating them, and delineates the manner in which performance will be evaluated.

Failure to successfully meet competencies during one of the above periods is likely to result in a request from the Psychology Training Committee to the GMEC for termination from the internship. It is also possible that an intern will require an extension of the training year to complete the program if placed on either remediation, probation, or suspension, especially if the performance deficiency is revealed at or near the end of the training year. Training year
extensions must be submitted for recommendation to the GMEC and approved by the Commanding Officer. The intern’s rights to due process protections are maintained throughout all actions initiated for deficient performance. Interns are entitled to representation by a Navy legal officer (attorney), free of charge.

An intern may be terminated from the program at any time for exhibiting flagrantly unethical behavior or illegal acts. Administrative actions in response to such behaviors are handled through the GMEC and involve the military chain of command with input from the Judge Advocate’s (i.e. Legal Department) office. As is the case for all Navy Service members, poor performance or unacceptable personal behavior will be reflected in the intern’s periodic military fitness report.

**GMEC APPEAL PROCESSES**

Any intern who has received formal written notification from the Chairperson of the GMEC of a recommendation for delay in completion, termination or training, or has had patient care activities suspended may request a review of the action by the GMEC. The intern will have 10 business days from the date of the recommendations are delivered to submit a written request seeking review. All hearing rights are reviewed in the GMEC. See *Adverse Action and Due Process Graduate Medical Education Committee Policy*, page #’s 6-9 (Appendix FF, page 191) for a full review of the appeals/right to hearing policy.

**EQUAL OPPORTUNITY POLICY**

Instructions for the *Command Equal Opportunity Program* NAVMEDCENPNTSVA INSTRUCTION 5354.2E (Appendix HH, page 203) outline the policy and guidance on equal opportunity, including prevention of unlawful discrimination and sexual harassment. Further guidance is available at SECNAV INSTRUCTION 5354.2, Navy Equal Opportunity policy (OPNAV INSTRUCTION 5354.1F) or sexual harassment complaints (SECNAV INSTRUCTION 5300.26D) are available online at the Navy Bureau of Personnel website ([http://www.public.navy.mil/bupers-npc](http://www.public.navy.mil/bupers-npc)). A hard copy can also be obtained via NMCP Equal Opportunity Employment Office. Interns electing to make a formal complaint of sexual harassment or assault may contact the chain of command, or the DoD Sexual Assault Support Hotline at 877-995-5247 or safehelpline.org.

The Clinical Psychology Internship operates in accordance with Naval Medical Center, Portsmouth’s Equal Opportunity Policy. In a positive and effective work environment, all persons are treated with respect, dignity, and basic courtesy. Discrimination on the basis of a person’s race, color, nation of origin, gender, age, or disability fundamentally violates these essential core values of respect and dignity. Discrimination demeans any work environment and degrades the good order and discipline of the military service. It is policy that all members of this command will conduct themselves in a manner that is free from unlawful discrimination. Equal opportunity and treatment will be provided for all personnel. The program will actively seek ways to foster a positive, supportive, and harassment-free environment for all personnel, military and civilian, staff and patient. The rights of individuals to file grievances are ensured.
and preserved. Whenever unlawful discrimination is found, it will be eliminated and its effects neutralized. All personnel of this command hold a shared responsibility to ensure that any unlawful discrimination is eradicated and that accountability is appropriately assessed.

GRIEVANCE PROCESS

NMCP supports both an informal and formal grievance policy. Interns wishing to make a complaint or grievance against the Psychology Training Program, a specific supervisor, or any other NMCP staff member for any perceived unethical behavior, discrimination or harassment should follow the guidance of NAVMEDCENPTSVA INSTRUCTION 5354.2. The first consideration should be toward the informal mechanisms for resolution. In accordance with conflict resolution research, the APA ethical code, and general principles of human resource management. See Informal Grievance Decision Matrix (Appendix II, page 209). NMCP’s grievance policy is that the intern should first attempt to resolve any complaint at the lowest level possible. Even if the intern is able to resolve the situation without assistance from a supervisor, the intern should inform his/her immediate supervisor of the situation and resolution. Informing the supervisor is necessary in case there is a history/pattern of inappropriate behavior of which the intern may not be aware of, or in case something happens in the future that may indicate a pattern or trend.

For example, if there is a problem or concern with a specific supervisor, the intern should speak to the supervisor about concerns regarding the supervisor’s conduct or expectations. If these discussions do not lead to a mutually acceptable solution, the intern should bring the complaint to the Psychology Training Director. The Director will make every effort to hear both sides and determine the most appropriate resolution to the concern/complaint. In general, the Director has only a few possible options available to him/her. He/she may find in favor of the intern and instruct the supervisor in how to modify or correct the situation. He/she may find in favor of the staff member and explain to the intern why the supervisor’s behavior is appropriate or acceptable within the training model. Alternatively, the Director might find that clearer understanding between the parties is necessary and can lead to a compromise that will be mutually acceptable and allow the training process to move forward. The Psychology Training Director will hold a meeting with the parties concerned and facilitate such a resolution if the parties so wish. In extreme and unusual cases the grievance may be so severe as to lead to an investigation and possible dismissal of the supervisor. If an intern has a complaint with the Training Director, the Psychology Chair will follow the above guidelines in resolving the issue.

The procedures hereafter are more formal ones and extend beyond the program and DMH. If informal channels fail to bring a resolution that is satisfactory to the intern, the next step in the process would be for the intern to make a formal grievance as outlined in the Formal Grievance Decision Matrix (Appendix P). The intern will submit a Naval Equal Opportunity (EO) Formal Complaint Form, NAVPERS 5354/2 Form (Appendix JJ, page 213), which can also be found online at http://www.public.navy.mil/bupers-npc/reference/forms/NAVPERS/Documents/NAVPERS_5354-2_Rev07-11.pdf. The complaint will be reviewed by the NMCP Commanding Officer (CO) who will determine the level of the investigation. An Investigating Officer will be assigned in writing by the CO. The CO will review the results of the investigation and make a determination. If the individual
filing the grievance is not satisfied with the CO’s decision, he/she may appeal the CO’s decision and request information pertaining to the case via Freedom of Information Act (FOIA). The case will be forwarded to the next level of the Chain of Command. If the issue is still not resolved the next and final step is a review and determination by the Secretary of the Navy (SECNAV). The findings of the SECNAV are final.

In addition to the above, at any point in the training year interns may request a review of any program policy by the Training Committee. Requests to address this committee are communicated to the Training Director who then establishes this request as an item of business for the next scheduled committee meeting. Interns are informed of the time and place of this meeting. After stating their request to the committee, the intern is excused from the room while committee members debate the issue. The intern is recalled to the meeting when a decision has been reached. If the issue is not resolved to the intern’s satisfaction, the above grievance policy may be applied.

**PROGRAM EVALUATION BY INTERNS**

Subsequent to beginning the training year, interns are afforded a 30-day period during which they make seek clarification or modification of this training manual. When there is 100% agreement on the part of the interns and consent by the Training Committee, modifications to the year’s training manual are made. Interns provide additional feedback regarding the adequacy of their training experiences at various points during the training year. Following each didactic presentation, they complete an evaluation form that informs the program of the adequacy of the presenter and also provides an estimate of the competency domains addressed during the presentation. (See Appendix Y, page 149) Also, at the end of each training rotation the intern completes a supervisor evaluation form which is, after review with the supervisor, submitted to the Training Director (See Appendix Z, page 156). Additionally, at the end of the training year interns complete a final evaluation of their training experiences (see Appendix AA, page 159). Finally, graduates are surveyed every year for 7 years to track their professional growth and progress toward our goal of developing psychologists who engage in lifelong learning pursuits. This survey is conducted electronically for ease of completion.

The training committee recognizes the necessity of assessing our “hidden curriculum”; that is, the unacknowledged-- and often unintended--messages that trainees take from their learning environment. In particular, interns learn through observing the emphasis that the program faculty place on issues such as diversity, self-monitoring, and self-care, as well as how program faculty treat supervisees and other faculty members. To assess the degree to which our “hidden curriculum” is congruent with our explicit aims, we provide interns with the opportunity throughout the year to give anonymous feedback via the Quarterly and Final Learning Environment Surveys (see Appendices CC and DD, pages 181 and 183). These surveys were developed collaboratively by the training faculty, interns, and post-doctoral fellows.

**POLICY ON VACATION TIME AND SICK LEAVE**

The following guidelines have been developed to help staff evaluate requests by psychology interns for time away from the training program. Interns are required to plan their absences, if
any, well in advance and to submit their requests in a manner that will allow adequate review by rotation supervisors, and the Training Director. It is the policy of the program to grant five working days for personal leave/vacation. Interns may also be granted, at the discretion of the Training Director, leave for defense of a dissertation. All requests for absences are contingent upon the projected requirements of the intern’s training assignments and upon the intern’s progress in the training program. Above all, patient care responsibilities are primary.

Consideration of additional time away, such as time for attending graduation ceremonies or in the event of an unusual family emergency, will be on a case-by-case basis, and two extra days of personal leave will be granted to interns who complete dissertations and all other requirements for graduation prior to the end of the internship year.

Absences from the training program due to illness or injury will be monitored and recorded. In the event the intern misses more than 5 days of training due to illness, he/she will be required to complete make-up days at the end of the training year for each additional day of sick leave used. In the event of major illness or prolonged unavailability due to medical reasons (e.g., child birth followed by maternity leave), it is highly likely that the intern will need to skip a rotation and then make it up by extending the training year 3 months.

APPLICANT QUALIFICATIONS, APPLICATION PROCESS AND BENEFITS

This program is partially affiliated with the Department of Medical and Clinical Psychology of the Uniformed Services University of the Health Sciences, Bethesda, Maryland, and accepts applications from this program on a yearly basis. Other applicants are limited to persons whose graduate studies activities, have been financially supported by the Navy at other graduate schools (i.e., have attended graduate school on a Navy scholarship of other Navy-sponsored program). All applicants must come from APA accredited graduate programs and document a minimum of 400 hours of supervised practicum activities (i.e., direct patient contact hours) which include a balance of assessment and treatment experiences with adult clients. The program does not recruit nor accept applicants who are not currently associated with the Navy. Inquiries from such individuals are directed to the Navy’s National Training Director so that they may learn of the opportunities afforded by the two Navy internship programs at the Naval Walter Reed National Medical Center in Bethesda, Maryland and the Naval Medical Center, San Diego, both of which participate in the APPIC match procedure. Applicants eligible for our program are not automatically accepted. We have a formal application process that must be followed in order to determine each applicant’s readiness and suitability for our program. By 01 September of each year all eligible applicants are emailed a formal application (See Appendix BB, page 168 of this manual, for a printed version of the application). Completed applications must be returned via email by 01 October, along with a letter of reference from the graduate school’s training director and letters from two clinical supervisors. In the letter from the training director, it must be stated that the applicant is in good standing within the graduate program and that all pre-internship requirements will be met by the time the applicant reports for internship training. An official transcript of graduate studies must also be submitted. Materials should be submitted to the Training Director via encrypted email. Following receipt of this material, an interview with the Training Director will be scheduled, either in person or via telephone (telephone interviews are sufficient) in mid-October. Completed applications plus information gleaned from interviews
are reviewed by the Internship Training Committee. Applicants are accepted into the program by majority vote of committee members. Given the small number of eligible applicants, processing of these documents is completed promptly and notifications of acceptance/rejection are sent to applicants no later than 31 October. This early decision date makes it possible for those who are not accepted for the NMCP internship to apply for internship training at Naval Medical Center, San Diego and Walter Reed National Military Medical Center via the APPIC Match.

All entering interns are commissioned officers in the Navy Medical Service Corps, with most holding the rank of Lieutenant (0-3). Those with previous Navy experience may hold a higher rank. All have completed a 5 week training program through the Officer Development School (ODS) at Newport, Rhode Island prior to entering our program unless they were already commissioned officers prior to beginning psychology training. Length of obligated military service after completion of the training year depends on the program through which the intern entered the Navy. Health Professions Scholarship Students usually owe 3 years of service, and Uniformed Services University students usually owe 7 years of service. Continued service as a Navy psychologist beyond the internship and years of obligated service is an option. At the end of the internship year, interns will be assigned to serve in one of a variety of positions in support of the mission of the Navy and Marine Corps, including work in stateside clinics or hospitals and overseas service. Interns are expected to complete licensure requirements in the state of their choice within 18 months of completion of this program. Annual compensation here in the Portsmouth is about $74,000. Persons with prior military service and higher rank receive more. Health care expenses are fully covered for all interns and family members, and there are other financial benefits that go along with active duty service in the Navy, such as access to military exchanges for discounts on food and other goods, life insurance, and free access to legal advice. During the training year interns are provided with appropriate office space equipped with a networked computer, and have access to support personnel for assistance with administrative tasks (e.g., opening computerized appointment schedules, booking patients). Additionally, interns have full access to a wide array of psychological testing materials and to the medical center’s library facilities, which supports on-line APA journal access from the intern’s office computer.

EQUAL OPPORTUNITY POLICY

The Clinical Psychology Internship Training Program operates in accordance with Naval Medical Center Portsmouth’s Equal Opportunity Policy, which is as follows:

- In a positive and effective work environment, all persons are treated with respect, dignity, and basic courtesy. Discrimination on the basis of a person’s race, color, nation of origin, gender, age, sexual orientation, or disability fundamentally violates these essential core values of respect and dignity. Discrimination demeans any work environment and degrades the good order and discipline of the military service.

- It is policy that all members of this command will conduct themselves in a manner that is free from unlawful discrimination. Equal opportunity and treatment will be provided for all personnel. We will actively seek ways to foster a positive, supportive, and
harassment-free environment for all personnel, military and civilian, staff and patient. The rights of individuals to file grievances are ensured and preserved. Whenever unlawful discrimination is found, it will be eliminated and its effects neutralized. All personnel of this command hold a shared responsibility to ensure that any unlawful discrimination is eradicated and that accountability is appropriately assessed.

FOR ADDITIONAL INFORMATION

All further inquiries for information regarding this training program should be directed to:

CDR Michael Franks, Psy.D., ABPP
Training Director
Mental Health Department, Psychology Training Programs (Code 128Y00A)
Naval Medical Center
620 John Paul Jones Circle
Portsmouth, VA 23708-2197
(757) 953-7641
Michael.j.franks2.mil@mail.mil

Questions regarding other Navy training programs and scholarships should be directed to:

Eric Getka, Ph.D.
National Training Director
Department of Psychology, (Code 0208)
National Navy Medical Center
8901 Wisconsin Avenue
Bethesda, MD 20889-5600
(301) 295-2476
eric.j.getka.civ@mail.mil
APPENDIX A

Competency Assessment Rating Scale
Naval Medical Center Portsmouth
Psychology Internship Training Program 2017-2018
Competency Assessment Rating Scale

Intern: _________________ Rotation Supervisor(s): _________________

Transrotational Therapy Supervisor: _____________________________

Competency Committee Members: _____________________________

                                          _____________________________

Rotation (circle one): Inpatient    Outpatient I    Outpatient II    Elective: ____________

Rotation Sequence (circle one): 1\textsuperscript{st} Rotation   2\textsuperscript{nd} Rotation   3\textsuperscript{rd} Rotation   4\textsuperscript{th} Rotation

This form is intended to be used in conjunction with the Internship Training Program’s Competency
Benchmarks document to assign competency ratings for each of seven Foundational and eight
Functional competency domains at the end of the rotation noted above. Ratings are provided by rotation
supervisors, transrotational supervisors, and by the intern’s Competency Committee, as discussed in the
program manual. In the Health rotation, rotations are made by the pain psychology supervisor and the
primary care supervisor and are averaged. Ratings are based on the following developmental scale
anchored by the benchmarks for each competency domain:

<table>
<thead>
<tr>
<th>Rating</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.00</td>
<td>Meets criteria for Readiness for Practicum</td>
</tr>
<tr>
<td>1.25</td>
<td>Mildly exceeds some criteria for Readiness for Practicum</td>
</tr>
<tr>
<td>1.50</td>
<td>Mid-way between Readiness for Practicum and Readiness for Internship</td>
</tr>
<tr>
<td>1.75</td>
<td>Approaches or meets some criteria for Readiness for Internship</td>
</tr>
<tr>
<td>2.00</td>
<td>Meets criteria for Readiness for Internship</td>
</tr>
<tr>
<td>2.25</td>
<td>Mildly exceeds some criteria for Readiness for Internship</td>
</tr>
<tr>
<td>2.50</td>
<td>Mid-way between Readiness for Internship and Readiness for Entry to Practice</td>
</tr>
<tr>
<td>2.75</td>
<td>Approaches or meets some criteria for Readiness for Entry to Practice</td>
</tr>
<tr>
<td>3.00</td>
<td>Meets criteria for Readiness for Entry to Practice</td>
</tr>
<tr>
<td>3.25</td>
<td>Mildly exceeds some criteria for Readiness for Entry to Practice</td>
</tr>
<tr>
<td>3.50</td>
<td>Mid-way between Readiness for Entry to Practice and Readiness for Entry to Fully Autonomous Practice</td>
</tr>
<tr>
<td>3.75</td>
<td>Approaches or meets some criteria for Readiness for Entry to Fully Autonomous Practice</td>
</tr>
<tr>
<td>4.00</td>
<td>Meets criteria for Readiness for Fully Autonomous Practice</td>
</tr>
<tr>
<td>4.25</td>
<td>Mildly exceeds some criteria for Readiness for Fully Autonomous Practice</td>
</tr>
<tr>
<td>4.50</td>
<td>Mid-way between Readiness for Fully Autonomous Practice and Readiness for Life-long Learning</td>
</tr>
</tbody>
</table>
4.75 Approaches or meets some criteria for Readiness for Entry to Life-long Learning
5.00 Meets criteria for Entry to Life-long Learning/Master Clinician

Performance benchmarks listed on this form are for the 3.00 competency level; i.e., “Meets Criteria for Entry to Practice”. Ratings below or above this level reflect comparison of these benchmarks with those of other developmental levels as listed in the training program’s Competency Benchmark document. It is important to note that ratings are based on the judgment of the supervisor and members of the competency committee relative to stated benchmarks as informed by various sources of data (i.e., our assessment toolkit). A more complete discussion of this rating scale, along with the program’s justification for using it, is provided in the Internship Training Manual.

Targeted developmental levels for the rotation to which this assessment pertains differ as a function of the rotation sequence. More specifically, expected targeted ratings become progressively higher over the course of the training year. Thus an intern working, for example, in the Outpatient rotation during the first part of the year will have lower rating targets than another intern assigned to this rotation at the end of the year.

Averaged* Performance Targets Per Rotation Sequence

Rotation Sequence (circle one): 1st Rotation 2nd Rotation 3rd Rotation 4th Rotation

Performance Expectations:

<table>
<thead>
<tr>
<th>Primary Competencies</th>
<th>2.25</th>
<th>2.50</th>
<th>2.75</th>
<th>3.00</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(1.75**, 2.00)</td>
<td>(2.00, 2.25)</td>
<td>(2.25, 2.50)</td>
<td>(2.50, 2.75)</td>
</tr>
</tbody>
</table>

* Averages are based on ratings made by each intern’s rotation supervisor and transrotational supervisor, (and one other supervisor at specific times designated by the internship manual) all of whom compose the intern’s competency committee.

** The first number in parentheses specifies the lowest acceptable average for an individual competency domain and the second number specifies the lowest acceptable average across all the domains.
Profession-Wide Competencies

1. Research:

Scientific Knowledge and Methods

**Essential Component A:** Independently applies scientific methods to practice

*Performance Benchmarks:* Independently accesses and applies scientific knowledge and skills appropriately and habitually to the solution of problems; Readily presents own work for the scrutiny of others

**Essential Component B:** Knowledge of core science

*Performance Benchmarks:* Demonstrates advanced level of knowledge of and respect for scientific knowledge of the bases for behavior

**Essential Component C:** Knowledge and understanding of scientific foundations independently applied to practice

*Performance Benchmarks:* Reviews scholarly literature related to clinical work and applies knowledge to case conceptualization; Applies EBP concepts in practice; Compares and contrasts EBP approaches with other theoretical perspectives and interventions in the context of case conceptualization and treatment planning

**Assessment Methods:** Supervisor’s direct observation and discussion during supervision sessions; Review of intern’s self-study; End of Rotation Test on Assigned Readings on Scientific Knowledge and Methods. Case Presentation Rating Form—items 10 and 16; Peer Perception Survey—items 2, 3 & 9; Grand Rounds Presentation Rating Form—item 1.

_____ Rotation Supervisor’s Rating for Scientific Knowledge and Methods

_____ Transrotational Supervisor’s Rating for Scientific Knowledge and Methods

_____ Competency Committee Member’s Ratings for Scientific Knowledge and Methods

Research/Evaluation

**Essential Component A:** Generation of knowledge

*Performance Benchmarks:* Engages in systematic efforts to increase the knowledge base of psychology through implementing and reviewing research; Uses methods appropriate to the research question, setting and/or community; Consults and partners with community stakeholders when conducting research in diverse communities

**Essential Component B:** Evaluation of outcomes

*Performance Benchmarks:* Evaluates the progress of own activities and uses this information to improve own effectiveness; Describes how outcomes are measured in each practice activity
Assessment Methods: Discussion during supervision sessions; Review of intern’s self-study; End of Rotation Test on Assigned Readings on Research/Evaluation; Case Presentation Rating Form—items 10 & 16; Peer Perception Survey—items 2, 3 & 9.

_____ Rotation Supervisor’s Rating for Research/Evaluation

_____ Transrotational Supervisor’s Rating for Research/Evaluation

_____ Competency Committee Member’s Ratings for Research/Evaluation

2. Ethical Legal Standards and Policy

Essential Component A: Routine command and application of the APA Ethical Principles and Code of Conduct and other relevant ethical, legal and professional standards and guidelines of the profession

Performance Benchmarks: Spontaneously and reliably identifies complex ethical and legal issues, analyzes them accurately and proactively addresses them; Awareness of potential conflicts in complex ethical and legal issues and seeks to prevent problems and unprofessional conduct; Aware of the obligation to confront peers and/or organizations regarding ethical problems or issues and to deal proactively with conflict when addressing professional behavior with others

Essential Component B: Commitment to integration of ethics knowledge into professional work

Performance Benchmarks: Applies applicable ethical principles and standards in professional writings and presentations; Applies applicable ethics concepts in research design and subject treatment; Applies ethics and professional concepts in teaching and training activities; Develops strategies to seek consultation regarding complex ethical and legal dilemmas

Essential Component C: Independently and consistently integrates ethical and legal standards with all foundational and functional competencies

Performance Benchmarks: Integrates an understanding of ethical-legal standards policy when performing all functional competencies; Demonstrates awareness that ethical-legal standards policies competence informs and is informed by all foundational competencies; Takes responsibility for continuing professional development

Assessment Methods: Direct supervisor observation and discussion during supervision sessions; Review of intern’s self-study; End of Rotation Tests on Assigned Readings on Ethical Legal Standards and Policy; Case Presentation Rating Form—item 11; Peer Perception Survey—item 4.

_____ Rotation Supervisor’s Rating for Ethical Legal Standards and Policy

_____ Transrotational Supervisor’s Rating for Ethical Legal Standards and Policy

_____ Competency Committee Member’s Ratings for Ethical Legal Standards and Policy
3. Individual and Cultural Diversity

**Essential Component A**: Independently monitors and applies knowledge of self as a cultural being in assessment, treatment, and consultation

**Performance Benchmarks**: Independently articulates, understands, and monitors own cultural identity in relation to work with others; Regularly uses knowledge of self to monitor and improve effectiveness as a professional; Critically evaluates feedback and initiates consultation when uncertain about diversity issues

**Essential Component B**: Independently monitors and applies knowledge of others as cultural beings in assessment, treatment, and consultation

**Performance Benchmarks**: Independently articulates, understands, and monitors cultural identity in work with others; Regularly uses knowledge of others to monitor and improve effectiveness as a professional; Critically evaluates feedback and initiates consultation or supervision when uncertain about diversity issues with others

**Essential Component C**: Independently monitors and applies knowledge of diversity in others as cultural beings in assessment, treatment, and consultation

**Performance Benchmarks**: Independently articulates, understands, and monitors multiple cultural identities in interactions with others; Regularly uses knowledge of the role of culture in interactions to monitor and improve effectiveness as a professional; Critically evaluates feedback and initiates consultation or supervision when uncertain about diversity issues with others

**Essential Component D**: Applies knowledge, skills, and attitudes regarding intersecting and complex dimensions of diversity

**Performance Benchmarks**: Articulates an integrative conceptualization of diversity as it impacts clients, self and others; Habitually adapts one’s professional behavior in a culturally sensitive manner, as appropriate to the needs of the client, that improves client outcomes and avoids harm; Articulates and uses alternative and culturally appropriate repertoire of skills and techniques and behaviors; Seeks consultation regarding addressing individual and cultural diversity as needed; Uses culturally relevant best practices

**Assessment Methods**: Direct supervisor observation and discussion during supervision sessions; Review of intern’s self-study; End of Rotation Tests on Assigned Readings on Individual and Cultural Diversity; Case Presentation Rating Form—items 7 & 12; Work Samples Rating Form—items 10 & 22; Patient Perception Survey—item 4; Peer Perception Survey—item 5; Diversity Consultation Survey—items 1-6; Peer Supervision Rating Scale—items 5 & 10.

_____ Rotation Supervisor’s Rating for Individual and Cultural Diversity

_____ Transrotational Supervisor’s Rating for Individual and Cultural Diversity

_____ Competency Committee Member’s Ratings for Individual and Cultural Diversity
4. Professional values, attitudes, and behaviors

**Essential Component A:** Continually monitors and independently resolves situations that challenge professional values and integrity

**Performance Benchmarks:** Articulates professional values and takes independent action to correct situations that are in conflict with professional values

**Essential Component B:** Consistently conducts self in a professional manner across all settings

**Performance Benchmarks:** Verbal and nonverbal communications are appropriate to the professional context including in challenging interactions

**Essential Component C:** Independently accepts personal responsibility across settings and contexts

**Performance Benchmarks:** Works to fulfill patient-provider contracts; Enhances productivity; Holds self accountable for and submits to external review of quality service provision

**Essential Component D:** Independently acts to safeguard the welfare of others

**Performance Benchmarks:** Communications and actions convey sensitivity to individual experience and needs while retaining professional demeanor and deportment; Respectful of the beliefs and values of colleagues even when inconsistent with personal beliefs and values; Acts to benefit the welfare of others, especially those in need

**Essential Component E:** Consolidation of professional identity as a psychologist; knowledgeable about issues central to the field; evidence of integration of science and practice

**Performance Benchmarks:** Keeps up with advances in profession; Contributes to the development and enhancement of the profession and colleagues; Demonstrates integration of science in professional practice

**Assessment Methods:** Direct supervisor observation and discussion during supervision sessions; Review of intern’s self-study; End of Rotation Test on Assigned Readings on Professionalism; End of Rotation Didactics Test; Support Staff Survey—item 2; Patient Perception Survey—items 1,2,3,&7; Interdisciplinary Team Member Survey—items 1,2,& 3; Consultation Services Survey—items 1 & 2; Grand Rounds Presentation Rating Form—Item 6.

_____ Rotation Supervisor’s Rating for Professionalism

_____ Transrotational Supervisor’s Rating for Professionalism

_____ Competency Committee Member’s Ratings for Professionalism
5. Communication and interpersonal skills

**Essential Component A:** Develops and maintains effective relationships with a wide range of clients, colleagues, organizations and communities

**Performance Benchmarks:** Effectively negotiates conflictual, difficult and complex relationships including those with individuals and groups that differ significantly from oneself; Maintains satisfactory interpersonal relationships with clients, peers, faculty, allied professionals, and the public

**Essential Component B:** Manages difficult communications; possesses advanced interpersonal skills

**Performance Benchmarks:** Seeks clarification in challenging interpersonal communications; Demonstrates understanding of diverse viewpoints in challenging interactions; Accepts, evaluates and implements feedback from others

**Essential Component C:** Effective command of language and ideas

**Performance Benchmarks:** Demonstrates descriptive, understandable command of language, both written and verbal; Communicates clearly and effectively with clients

**Assessment Methods:** Supervisor’s direct observation and discussion during supervision sessions; Review of intern’s self-study; End of Rotation Test on Assigned Readings on Relationships; Work Samples Rating Form—items 21 & 24; Support Staff Survey—item 1; Patient Perception Survey—item 8; Peer Perception Survey—item 12; Interdisciplinary Team Member Survey—item 5; Consultation Services Survey—item 5; Peer Supervision Rating Form—items 1 & 8.

_____ Rotation Supervisor’s Rating for Relationships

_____ Transrotational Supervisor’s Rating for Relationships

_____ Competency Committee Member’s Ratings for Relationships

6. Assessment

**Essential Component A:** Independently selects and implements multiple methods and means of evaluation in ways that are responsive to and respectful of diverse individuals, couples, families and groups and context

**Performance Benchmarks:** Demonstrates awareness and competent use of culturally sensitive instruments, norms; Seeks consultation as needed to guide assessment; Demonstrates limitations of assessment data clearly reflected in assessment reports

**Essential Component B:** Independently understands the strengths and limitations of diagnostic approaches and interpretation of results from multiple measures for diagnosis and treatment planning

**Performance Benchmarks:** Accurately and consistently selects, administers, and scores and interprets assessment tools with clinical populations; Selection of assessment tools reflects a flexible approach to answering the diagnostic questions; Comprehensive reports include discussion of strengths and limitations of assessment measures as appropriate; Interview and report leads to formulation of a diagnosis and the development of appropriate treatment plan
Essential Component C: Independently selects and administers a variety of assessment tools and integrates results to accurately evaluate presenting question appropriate to the practice site and broad area of practice

Performance Benchmarks: Independently selects assessment tools that reflect awareness of client populations served at practiced site; Interprets assessment results accurately taking into account limitations of the evaluation methods; Provides meaningful, understandable and useful feedback that is responsive to client need

Essential Component D: Utilizes case formulation and diagnosis for intervention planning in the context of stages of human development and diversity

Performance Benchmarks: Treatment plans incorporate relevant developmental features and clinical symptoms as applied to presenting problems; Demonstrates awareness of DSM V diagnoses and their relation to ICD codes; Regularly and independently identifies problem areas and makes a diagnosis

Essential Component E: Independently and accurately conceptualizes the multiple dimensions of the case based on the results of assessment

Performance Benchmarks: Independently prepares reports based on assessment data; Administers scores and interprets test results; Formulates case conceptualizations incorporating theory and case material

Essential Component F: Communication of results in written and verbal form clearly, constructively, and accurately in a conceptually appropriate manner

Performance Benchmarks: Writes an effective comprehensive report; Effectively communicates results verbally; Reports reflect data that has been collected via interview and its limitations

Assessment Methods: Direct supervisor observation and discussion during supervision sessions; Review of self-study; End of Rotation Tests on Assigned Readings on Assessment; Case Presentation Rating Form—items 1-5; Work Samples Rating Form—items 1-8, 11-15, 17-19; Peer Perception Survey—item 1.

Rotation Supervisor’s Rating for Assessment

Transrotational Supervisor’s Rating for Assessment

Competency Committee Member’s Ratings for Assessment

7. Intervention

Essential Component A: Applies knowledge of evidence-based practice, including empirical bases of intervention strategies, clinical expertise, and client preferences

Performance Benchmarks: Writes a case summary incorporating elements of evidence-based practice; presents rationale for intervention strategy that includes empirical support

Essential Component B: Independent intervention planning, including conceptualization and intervention planning specific to case and context
Performance Benchmarks: Accurately assesses presenting issues taking into account the larger life context, including diversity issues; conceptualizes case independently and accurately; Independently selects an intervention or range of interventions appropriate for the presenting issues(s)

**Essential Component C**: Clinical skills and judgment

Performance Benchmarks: Develops rapport and relationships with a wide variety of clients; Uses good judgment about unexpected issues, such as crises, use of supervision, confrontation; Effectively delivers intervention

**Essential Component D**: Implements interventions with fidelity to empirical models and flexibility to adopt where appropriate

Performance Benchmarks: Independently and effectively implements a typical range of intervention strategies appropriate to practice settings; Independently recognizes this and manages special circumstances; Terminates treatment successfully; Collaborates effectively with other providers or systems of care

**Essential Component E**: Evaluate treatment progress and modify planning as indicated, even in the absence of established outcome measures

Performance Benchmarks: Independently assesses treatment effectiveness and efficiency; Critically evaluates own performance in the treatment role; Seeks consultation when necessary

**Assessment Methods**: Direct supervisor observation and discussion during supervision sessions; Review of self-study; End of Rotation Tests on Assigned Readings on Intervention; Case Presentation Rating Form—item 9; Work Samples Rating Form—items 9, 14, 16, 23(a or b); Patient Perception Survey—item 9.

_____ Rotation Supervisor’s Rating for Intervention

_____ Transrotational Supervisor’s Rating for Intervention

_____ Competency Committee Member’s Ratings for Intervention

8. Supervision

**Essential Component A**: Understands complexity of the supervisory role including ethical, legal, and contextual issues

Performance Benchmarks: Articulates a philosophy or model of supervision and reflects on how this model is applied in practice, including integrated contextual, legal, and ethical perspectives

**Essential Component B**: Knowledge of procedures and practices of supervision

Performance Benchmarks: Prepares supervision contract; Demonstrates knowledge of limits of competencies to supervise; Constructs plan to deal with areas of limited competency
Essential Component C: Engages in professional reflection about one’s clinical relationships with supervisees, as well as supervisees’ relationships with their clients

Performance Benchmarks: Clearly articulates how to use supervisory relationships to leverage development of supervisees and their clients

Essential Component D: Understanding of other individuals and groups and intersection dimensions of diversity in the context of supervision practice, able to engage in reflection on the role of one’s self on therapy and in supervision

Performance Benchmarks: Demonstrates integrity of diversity and multiple identity aspects in conceptualizations of supervision process with all participates (client(s), supervisee, supervisor); Demonstrates adaptation of own professional behavior in a culturally sensitive manner as appropriate to the needs of the supervision context and all parties in it; Articulates and uses diversity appropriate repertoire of skills and techniques in supervisory process; Identifies impact of aspects of self in therapy and supervision

Essential Component E: Provides supervision independently to others in routine cases

Performance Benchmarks: Provides supervision to less advanced trainees, peers or other service providers in typical cases appropriate to the service setting

Essential Component F: Command of and application of relevant ethical, legal, and professional standards and guidelines

Performance Benchmarks: Spontaneously and reliably identifies complex ethical and legal issues in supervision, and analyzes and proactively addresses them; Demonstrates awareness of potential conflicts and complex ethical and legal issues in supervision

Assessment Methods: Review of intern’s self-study; End of Rotation Test on Assigned Readings on Supervision; Peer Supervision Rating Form—items 2-9 completed by supervising psychologist and peer supervisee.

_____ Rotation Supervisor’s Rating for Supervision

_____ Transrotational Supervisor’s Rating for Supervision

_____ Competency Committee Member’s Ratings for Supervision

9. Consultation and interprofessional/interdisciplinary skills:

Consultation

Essential Component A: Determines situations that require different role functions and shift roles accordingly

Performance Benchmarks: Recognizes situations in which consultation is appropriate; Demonstrates capability to shift functions and behavior to meet referral meets

Essential Component B: Knowledge of and ability to select contextually sensitive means of assessment/data gathering that answers consultation referral question
Performance Benchmarks: Demonstrates ability to gather information necessary to answer referral questions; Clarifies and refines referral question based on analysis/assessment of question

**Essential Component C**: Applies knowledge to promote effective assessment feedback and to articulate appropriate recommendations

Performance Benchmarks: Prepares clear, useful consultation reports and recommendations to all parties; Provides verbal feedback to consultee of results and offers recommendations

**Essential Component D**: Applies literature to provide effective consultative services (assessment and intervention) in most routine and some complex cases

Performance Benchmarks: Identifies and implements consultation interventions based on assessment findings; Identifies and implements consultation interventions that meet consultee goals

**Assessment Methods**: Direct supervisor observation and discussion during supervision sessions; Review of self-study; End of Rotation Tests on Assigned Readings on Consultation; Case Presentation Rating Form—item 9 & 13; Patient Perception Survey—items 5 & 6; Peer Perception Survey—item 6; Consultation Services Survey—items 3, 4 & 5.

_____ Rotation Supervisor’s Rating for Consultation

_____ Transrotational Supervisor’s Rating for Consultation

_____ Competency Committee Member’s Ratings for Consultation

**Interdisciplinary Systems**

**Essential Component A**: Working knowledge of multiple and differing worldviews, professional standards, and contributions across contexts and systems, intermediate level knowledge of common and distinctive roles of other professionals

Performance Benchmarks: Demonstrates ability to articulate the role that others provide in service to clients; Demonstrates ability to work successfully on interdisciplinary team

**Essential Component B**: Beginning, basic knowledge of and ability to display the skills that support effective interdisciplinary team functioning, such as communicating without jargon, dealing effectively with disagreements about diagnosis or treatment goals, supporting and utilizing the perspectives of other team members

Performance Benchmarks: Demonstrates skill in interdisciplinary clinical settings in working with other professionals to incorporate psychological information into overall team planning and implementation

**Essential Component C**: Demonstrates skill in interdisciplinary clinical settings in working with other professionals to incorporate psychological information into overall team planning and implementation

Performance Benchmarks: Systematically collaborates successfully with other relevant partners

**Essential Component D**: Develops and maintains collaborative relationships over time despite differences
**Performance Benchmarks:** Communicates effectively with individuals from other professions; Appreciates and integrates perspectives from multiple professions

**Assessment Methods:** Direct supervisor observation and discussion during supervision; Review of intern’s self-study; End of Rotation Test on Assigned Readings on Interdisciplinary Systems; Case Presentation Rating Form—item 8; Interdisciplinary Team Member Survey—items 4, 5 & 6.

_____ Rotation Supervisor’s Rating for Interdisciplinary Systems

_____ Transrotational Supervisor’s Rating for Interdisciplinary Systems

_____ Competency Committee Member’s Ratings for Interdisciplinary Systems

**Advocacy**

**Essential Component A:** Intervenes with client to promote action on factors impacting development and functioning

Performance Benchmarks: Promotes client self-advocacy; Assesses implementation and outcome of client’s self-advocacy plans

**Essential Component B:** Promotes change at the level of institutions, community, or society

Performance Benchmarks: Develops alliance with relevant individuals and groups; Engages with groups with differing viewpoints around the issue to promote change

**Assessment Methods:** Direct supervisor observation and discussion during supervision; Review of intern’s self-study; End of Rotation Test on Assigned Readings on Advocacy; Case Presentation Rating Form—item 14; Peer Perception Survey—item 7.

_____ Rotation Supervisor’s Rating for Advocacy

_____ Transrotational Supervisor’s Rating for Advocacy

_____ Competency Committee Member’s Ratings for Advocacy

**Program-Specific Competencies:**

1. **Reflective Practice/Self-Assessment/Self-Care**

**Essential Component A:** Reflectivity in context of professional practice (reflection-in-action), reflection acted upon; self used as a therapeutic tool

**Performance Benchmarks:** Demonstrates frequent congruence between own and others’ assessment and seeks to resolve incongruities; Models self-care; Monitors and evaluates attitudes and values and beliefs towards diverse others; Systematically and effectively monitors and adjusts professional performance in action as situation requires; Consistently recognizes and addresses own problems, minimizing interference with competent professional functioning
Essential Component B: Accurate self-assessment of competence in all competency domains; integration of self-assessment in practice

Performance Benchmarks: Accurately identifies level of competence across all competency domains; Accurately assesses own strengths and weaknesses and seeks to prevent or ameliorate impact on professional functioning; Recognizes when new/improved competencies are required for effective practice

Essential Component C: Self-monitoring of issues related to self-care and prompt interventions when disruptions occur

Performance Benchmarks: Anticipates and self-identifies disruptions in functioning and intervenes at an early stage/with minimal support from supervisors; Models self-care

Assessment Methods: Direct supervisor observation and discussion during supervision sessions; Review of intern’s self-study; and End of Rotation Test on Assigned Readings on Reflective/Practice/Self-Assessment/Self-Care.

Rotation Supervisor’s Rating for Reflective Practice/Self-Assessment/Self-Care
__

Transrotational Supervisor’s Rating for Reflective Practice/Self-Assessment/Self-Care
__

Competency Committee Member’s Ratings for Reflective Practice/Self-Assessment/Self-Care
__

2. Teaching

Essential Component A: Knowledge of outcome assessment of teaching effectiveness

Performance Benchmarks: Demonstrates knowledge of one technique of outcome assessment; Demonstrates knowledge of methodological considerations in assessment of teaching effectiveness

Essential Component B: Evaluation of effectiveness of learning/teaching strategies addressing key skill sets

Performance Benchmarks: Demonstrates strategy to evaluate teaching effectiveness of targeted skill sets; Articulates concepts to be taught and research/empirical support; Utilizes evaluation strategy to assess learning objectives met; Integrates feedback to modify future teaching strategies

Assessment Methods: Review of intern’s self-study; End of Rotation Test on Assigned Readings on Teaching; Case Presentation Rating Form—item 17; Peer Perception Survey—item 11; Presenter’s ratings of intern’s didactic questions; Grand Rounds Presentation Rating Form—items 1-6.

Rotation Supervisor’s Rating for Teaching
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Transrotational Supervisor’s Rating for Teaching
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Competency Committee Member’s Ratings for Teaching
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### Summary of Ratings:

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* Denotes program-specific competencies.
Average Rating of all Competencies: ______

For Rotations 1-3:

The above ratings indicate that ________________ is/is not making satisfactory progress in this training program.

For Rotation 4:

The above ratings indicate that ________________ has/has not successfully completed all training requirements of this training program.

Evaluation Comments: ____________________________________________

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Psychology Intern

Rotation Supervisor(s)

________________________

Date

Transrotational Therapy Supervisor

________________________

Competency Committee Member
APPENDIX B

Work Samples Rating Scale
Naval Medical Center Portsmouth Internship Training Program 2017-2018

Work Samples Rating Form

Intern: ___________________ Rater: ___________________ Date: ________________

For each rating requested below use the following numerical scale. The referent for the “Good” classification is the average intern at the end of the training year; i.e., the typical psychological practitioner who is ready to enter practice. Raters are encouraged to write comments in the margins and/or at the end of this form.

5 Outstanding
4 Good
3 Satisfactory
2 Needs Improvement
1 Deficient

Diagnostic Interview/Testing Reports

Informed consent documented
Yes No

Voluntary nature of interview documented
Yes No

Demographic information documented
Yes No

1.) History of Presenting Issues (HPI):

_____  5 HPI section provides an unusually thorough description of patient’s symptoms, including precipitant, onset, frequency, and duration of symptoms, and the impact of these symptoms on patient’s social and occupational functioning. Diagnostic criteria are presented in great detail to fully support the differential diagnostic process. The HPI is clearly written, concise, and well organized. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is exceptionally high.

_____  4 HPI section describes patient’s symptoms, including precipitant, onset, frequency, and duration of symptoms, and the impact of these symptoms on patient’s social and occupational functioning. Diagnostic criteria are presented to support the diagnosis. HPI section is clear, concise, and organized. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is high.

_____  3 HPI section describes patient’s symptoms, including precipitant, onset, frequency, and duration of symptoms, to support the diagnosis, but is in need of better organization and a more logical flow of information. Some information required for differential diagnosis may be inferred but not specifically stated. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is adequate.

_____  2 HPI section attempts to describe patient’s symptoms and functioning, but may leave out some aspects of either or both. Rationale for diagnosis is not clearly spelled out and some information
required for differential diagnosis is neither inferred nor provided. If an audio/video recording of the encounter was submitted, there is evidence of mild incongruence between the written report and the recording.

_____ 1 HPI section documents why patient is being seen, but does not include sufficient information about current symptoms or functioning to support a clear diagnostic picture. If an audio/video recording of the encounter was submitted, there is evidence of marked incongruence between the written report and the recording.

2.) Substance Use:

_____ 5 Reflects thorough assessment of current and history of substance use; i.e., assessment that reflects knowledge of diagnostic criteria for substance use disorders. If standard screening tools are referenced (e.g., AUDIT or CAGE), the report reflects a thorough and accurate understanding of scores/cutoffs. Clear documentation supporting or refuting a substance use disorder is provided. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is exceptionally high.

_____ 4 Reflects assessment of current and history of substance use in sufficient detail to rule-in or rule-out a substance use disorder. If standard screening tools are referenced (e.g., AUDIT or CAGE), the report reflects an accurate understanding of scores/cutoffs. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is high.

_____ 3 Provides basic documentation of current and history of substance use or may reference and correctly interpret findings from a standard screening tool (e.g., AUDIT or CAGE). If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is adequate.

_____ 2 Reflects minimal documentation of current substance use and has no substance use history. If standard screening tools are referenced (e.g., AUDIT or CAGE), the report provides findings but does not interpret them (e.g., reports an AUDIT score of 9). If an audio/video recording of the encounter was submitted, there is evidence of mild incongruence between the written report and the recording.

_____ 1 Current substance use is either not documented or is done so very superficially. If an audio/video recording of the encounter was submitted, there is evidence of marked incongruence between the written report and the recording.

_____ N/A (Young child patient).
3.) Psychiatric (self and family)/Medical History:

- 5 Patient’s psychiatric, medical, and family psychiatric history is thoroughly and clearly documented. Information is integrated uncommonly well with current symptoms to clarify the diagnostic picture. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is exceptionally high.

- 4 Patient’s psychiatric, medical, and family psychiatric history is thoroughly and clearly documented. Information is integrated with current symptoms to clarify the diagnostic picture. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is high.

- 3 Patient’s psychiatric, medical, and family psychiatric history is documented but not in great detail. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is adequate.

- 2 Patient’s psychiatric, medical, and family psychiatric history is documented with some information omitted or presented in an unclear manner. If an audio/video recording of the encounter was submitted, there is evidence of mild incongruence between the written report and the recording.

- 1 Psychiatric, medical, and family psychiatric history is not documented or is done so in an extremely cursory manner. If an audio/video recording of the encounter was submitted, there is evidence of marked incongruence between the written report and the recording.

4.) Psychosocial History:

- 5 Patient’s psychosocial history is clearly and thoroughly documented. The information is integrated uncommonly well into the biopsychosocial formulation of the case. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is exceptionally high.

- 4 Patient’s psychosocial history is clearly and thoroughly documented. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is high.

- 3 Patient’s psychosocial history is adequately documented. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is adequate.

- 2 Patient’s psychosocial history is documented with some information omitted. Some information may need to be clarified. If an audio/video recording of the encounter was submitted, there is evidence of mild incongruence between the written report and the recording.

- 1 Psychosocial history is not documented or is done so in an extremely cursory manner. If an audio/video recording of the encounter was submitted, there is evidence of marked incongruence between the written report and the recording.

5.) Mental Status Exam:

- 5 Intern’s documentation reflects unusually thorough knowledge of mental status examination. The mental status section is clearly written and is fully congruent with the overall diagnostic
impression. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is exceptionally high.

_______ 4  Intern demonstrates good skills recording features of the mental status examination. Mental status section is clearly written. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is high.

_______ 3  Intern demonstrates adequate skills recording features of the mental status examination. Documentation is not specific enough in some areas. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is adequate.

_______ 2  Intern requires training to adequately document a mental status exam. Report may omit key components of the patient’s mental status. If an audio/video recording of the encounter was submitted, there is evidence of mild incongruence between the written report and the recording.

_______ 1  Mental Status is not documented or is done so in an extremely cursory manner. If an audio/video recording of the encounter was submitted, there is evidence of marked incongruence between the written report and the recording.

6.) Assessment of Risk to Harm Self or Others:

_______ 5  Report reflects thorough assessment of risk to harm self or others, and is written in a manner that demonstrates strong knowledge of research literature on risk and protective factors for suicide and homicide. A fully adequate crisis plan is documented. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is exceptionally high.

_______ 4  Report reflects adequate assessment of risk to harm self or others, and reflects good knowledge of research literature on risk and protective factors for suicide and homicide. A crisis plan is documented. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is high.

_______ 3  Report reflects meaningful assessment of risk to harm self or others, and reflects basic knowledge of research literature on risk and protective factors for suicide and homicide. Crisis plans is documented but may need to be refined or expanded. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is adequate.

_______ 2  Report reflects superficial assessment of risk to harm self or others. Risk and protective factors are not addressed and crisis plan may be absent. If an audio/video recording of the encounter was submitted, there is evidence of mild incongruence between the written report and the recording.

_______ 1  Risk assessment is absent in the report or is done so in an extremely cursory manner. If an audio/video recording of the encounter was submitted, there is evidence of marked incongruence between the written report and the recording.

7.) Psychological Testing: (if applicable)

_______ 5  Report reflects a skillful selection of psychological tests, a sophisticated interpretation of test findings, and an integration of test findings with other sources of data. Strong knowledge of psychometric methods is evident. Strong knowledge of diversity factors and ethical considerations, as they relate to psychological testing, is evident in the report.
Report demonstrates good knowledge of test selection and provides accurate interpretation. Test findings are integrated with other clinical information to reach appropriate conclusions. Report reflects good working knowledge of psychometric theory and diversity/ethical factors as they relate to the testing of this patient.

Report demonstrates adequate knowledge of test selection and provides a basic but accurate interpretation. Conclusions reflect some integration of test findings with other clinical information. Report reflects some knowledge of psychometric theory and diversity/ethical factors as they relate to the testing of this patient.

Intern demonstrates a limited knowledge of test selection and provides a marginally accurate interpretation. Conclusions only superficially integrate test findings with other clinical information. There is little to no awareness of diversity and/or ethical issues pertinent to testing reflected in the report.

Report reflects a poor understanding of psychological testing. Intern does not appear to understand the basics of test selection and interpretation, and the report does not reflect an understanding of psychometric theory nor does it address diversity/ethical considerations pertinent to the testing of this patient.

8.) Diagnosis:

Intern’s report reflects an unusually strong knowledge of mental health classification and provides DSM-V diagnoses that are fully supported by the description of the presenting problem, history, and mental status findings. The basis for ruling out competing diagnoses is clearly evident in the report.

Intern’s report reflects a strong knowledge of mental health classification and provides DSM-V diagnoses that are supported by the description of the presenting problem, history, and mental status findings. The basis for ruling out competing diagnoses is either explicit or strongly inferred from the manner in which the report is written.

Report reflects an understanding of diagnostic nomenclature and the DSM-V multi-axial system. Information needed to rule-in and rule-out diagnoses is adequate.

Report reflects a theoretical knowledge and understanding of basic diagnostic nomenclature, but does not provide sufficient information to fully rule-in or rule-out specific diagnoses.

Report reflects significant deficits in understanding of the mental health classification system and/or ability to use DSM-V criteria to develop a diagnostic conceptualization.

9.) Recommendations and Disposition

Recommendations are formulated and take into account patient’s needs, military demands (if applicable), and available resources outside of the NMCP Mental Health Clinic, if applicable. The recommendations reflect solid knowledge of evidence based practice and specifies the nature of services needed in order to address the patient’s issues (e.g., return to the clinic for
psychotherapy, referral for medication management, recommendation for specialized treatment). Statements regarding prognosis are offered and for active duty service members fitness/suitability for duty is clearly documented and explained.

_______ 4 Recommendations are formulated and take into account patient’s needs, military demands, and available resources outside of the NMCP Mental Health Clinic, if applicable. A general description of the types of services needed to address the patient’s concerns is offered and is reasonably complete, though not highly specific. Fitness/suitability for duty is clearly documented for active duty members but may not be fully explained.

_______ 3 Intern formulates recommendations that include appropriate general plans for treatment or referral but recommendations may lack specificity or may fail to take into account available community/military resources. Fitness/suitability for duty is documented but not explained.

_______ 2 Intern is unable to specify more than a very general and nonspecific post-interview plan for the patient. It may not be clear whether or not the patient is returning to the clinic for additional services, if referrals have been made for treatment elsewhere, and/or if follow-up treatment is needed. Statement regarding fitness/suitability for duty may be absent or inaccurate.

_______ 1 Intern does not provide recommendations for post-interview follow-up care, or provides recommendations that are clearly inappropriate.

10.) Sensitivity to Diversity Issues:

_______ 5 Report reflects strong awareness of cultural issues relevant to the particular patient, including how these issues may influence the patient’s psychosocial history, current symptoms, and focus of treatment (if applicable). When appropriate, attention is given to how cultural differences between the intern and the patient could have affected the patient’s clinical presentation in the interview.

_______ 4 Report reflects awareness of cultural issues relevant to the particular patient, including how these issues may influence reported the patient’s psychosocial history, current symptoms, and focus of treatment (if applicable).

_______ 3 Intern demonstrates basic knowledge of cultural issues relevant to the patient and makes an attempt to incorporate these issues into the report.

_______ 2 The report acknowledges the patient’s particular cultural background but does not comment meaningfully on it.

_______ 1 The report omits any mention of the person’s cultural background.

_______ N/A- No relevant diversity issues in need of attention in this report are noted by rater.

11.) Overall Written Communication Skills

_______ 5 Report is clear and thorough, follows a coherent and logical outline, and is an effective summary of major relevant issues. Recommendations are reflect and unusual degree of analysis and synthesis of the information presented.
____  4  Report is clear and summarizes major relevant issues. Recommendations are useful and related to the referral question.

____  3  Report covers essential points without serious error but needs polish in cohesiveness and organization. Recommendations are useful and relevant but may not fully address the referral question. Grammatical/spelling errors are minimal, if present.

____  2  Report covers most essential points, but fails to summarize patient information into a cohesive report. Report reflects difficulty in formulating recommendations to appropriately answer referral questions. The report may have minor grammatical/spelling errors.

____  1  Report has incomplete information, lack of structure or confusing organization, poor grammar or spelling, or inconsistent information. Report may contain material that does not apply to current patient.

**Therapy Progress Notes:** Ratings are based on review of 3 consecutive progress notes from the same patient. In instances of differing quality of documentation, the most recent work sample should receive the heaviest weighting.

12.) Subjective:

____  5  Documentation addresses current issues/status within the context of initial presentation and prior sessions. Note is concise and reflects judicious selection of information that addresses important clinical issues without unduly divulging personally sensitive information. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is exceptionally high.

____  4  Documentation addresses current issues/status within the context of initial presentation and prior sessions. Note is concise and free of extraneous information. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is high.

____  3  Documentation addresses current issues/status within the context of initial presentation and prior sessions. Note is either not concise or contains some extraneous information. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is adequate.

____  2  Documentation addresses current issues/status independently of the context of initial presentation and prior sessions. Note is either inappropriately brief or contains clearly extraneous information. If an audio/video recording of the encounter was submitted, there is evidence of mild incongruence between the written report and the recording.

____  1  Note does not provide information regarding patient’s current concerns or does so in a manner that shows no continuity with previous sessions and/or is not clearly written. If an audio/video recording of the encounter was submitted, there is evidence of marked incongruence between the written report and the recording.
13.) Objective: Observed Features

_____ 5  Intern documents objective status of the patient in a manner that reflects an uncommonly thorough understanding of the observable features of the mental status examination and in a manner that reflects session to session variability in the patient’s presentation. Documentation does not give the impression that a formal mental status examination was conducted unless that was indeed the case. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is exceptionally high.

_____ 4  Intern documents objective status of the patient in a manner that reflects a solid understanding of the observable features of the mental status examination and in a manner that reflects some session to session variability in the patient’s presentation. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is high.

_____ 3  Notes reflect the recording of objective features of the patient’s status at each session in a manner that reflects a basic understanding of the observable features of a mental status examination. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is adequate.

_____ 2  Intern’s notes contain fragments of a mental status-like examination in reporting objective features of the patient’s status in each session. There may be little session to session variability and there is the appearance of inappropriate cutting and pasting from past notes. If an audio/video recording of the encounter was submitted, there is evidence of mild incongruence between the written report and the recording.

_____ 1  One or more note does not reflect objective features of the patient’s status at time of therapy session. If an audio/video recording of the encounter was submitted, there is evidence of marked incongruence between the written report and the recording.

14.) Objective: Measurements

_____ 5  Progress notes include data from one or more objective tests/instruments designed to evaluate session by session patient status/outcomes. Outcome measures are appropriate for the presenting problem. Notes provide accurate and appropriate interpretation of these data relative to treatment goals and prior test scores.

_____ 4  Progress notes include data from at least one objective test/instrument designed to evaluate session by session patient status/outcome. Notes provide a basic interpretation of these data relative to treatment goals and prior test scores.

_____ 3  Progress notes include data from at least one objective test/instrument designed to evaluate session by session patient status/outcome but the instrument may not be well matched to the problem being treated. Notes may not provide an interpretation of the finding relative to treatment goals and/or prior test scores.

_____ 2  At least one note contains data from an objective test/instrument designed to evaluate session by session patient status/outcome, but does not contain an interpretation of the findings or provides an incorrect interpretation of the finding.

_____ 1  None of the progress notes contains data from an objective test/instrument.
15.) **Assessment of Suicide and Homicide Risks:**

____ 5 Notes reflect an unusually thorough session by session assessment of risk to harm self or others, and are written in a manner that demonstrates strong knowledge of research literature on risk and protective factors for suicide and homicide. Note refers to prior findings as needed and does not imply that a comprehensive risk assessment was performed within the course of the therapy appointment unless the particulars of the case demonstrate that such was needed. When indicated by case demands, a fully adequate crisis plan is documented in each progress note in a manner that does not suggest simple cutting and pasting of information. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is exceptionally high.

____ 4 Notes reflect a thorough session by session assessment of risk to harm self or others, and reflect good knowledge of research literature on risk and protective factors for suicide and homicide. Note does not document information that was not actually collected during the session but may make reference to findings previously established. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is high.

____ 3 Notes reflect meaningful assessment of risk to harm self or others, and reflect basic knowledge of research literature on risk and protective factors for suicide and homicide. A basic crisis plan is documented, if indicated by the particulars of the case, but may need to be refined or expanded. If an audio/video recording of the encounter was submitted, congruence between the written report and the recording is adequate.

____ 2 Notes reflect superficial or inconsistent assessment of risk to harm self or others. Risk and protective factors are inadequately or inconsistently addressed. If a crisis plan is indicated, it may be missing or inadequate. If an audio/video recording of the encounter was submitted, there is evidence of mild incongruence between the written report and the recording.

____ 1 Risk assessment is absent or highly inadequate/inconsistent in one or more of the progress notes. If an audio/video recording of the encounter was submitted, there may be evidence of marked incongruence between the written report and the recording.

16.) **Treatment Plan**

____ 5 Progress notes include a treatment plan that is consistent with patient’s needs, military demands, cultural diversity issues, and ethical practice guidelines. The plan reflects solid knowledge of evidence based practice and specifies goals of treatment in measurable terms linked to specific outcome measures. Treatment modalities are clearly specified and current status, as per outcome measure assessment, is documented relative to initial presentation and relative to specified treatment goals. Modifications of the treatment plan reflect clear changes in the diagnostic formulation or are based on analysis of outcome data. Consultations with other members of the treatment team are referenced, as are efforts to advocate on behalf of the patient.

____ 4 Progress notes include a treatment plan that is consistent with patient’s needs, military demands, cultural diversity issues, and ethical practice guidelines. The plan reflects awareness of evidence based practice and specifies goals of treatment, and treatment modality. Outcome measures are incorporated directly into the treatment plan and treatment goal-setting. Indications for changes
in the treatment plan are reported, as is the basis for such. Documentation reflects awareness of the efforts of other members of the treatment team.

____ 3 Progress notes include a basic treatment plan that is appropriate for the patient but one that is not highly reflective of unique patient needs or military demands. There is no indication that diversity issues and/or ethical issues impacted formation of treatment plan. Treatment goals are not expressed in measurable terms and/or not directly linked to an outcome measure.

____ 2 Progress notes include a basic treatment plan that is appropriate for the patient but is lacking in detail and is not reflective of unique patient needs or military demands. Opportunities to incorporate diversity issues and/or ethical considerations appear to have been missed. Treatment goals are not operationalized, treatment modalities are not adequately described, and/or current status of the patient relative to the presenting problem(s) is not described in objective terms.

____ 1 Notes provide no treatment plan or one that appears to be either a template (i.e., the same plan used for every patient) or inappropriate.

**Evaluation of Recorded Diagnostic Interview**

| Intern status explained/informed consent obtained | Yes | No |
| Boxer law and voluntary nature of the interview addressed | Yes | No | N/A |
| If involuntary, Boxer procedure followed appropriately | Yes | No | N/A |

**17.) Assessing Presenting Problem:**

____ 5 Assesses the referral question in an uncommonly thorough manner. Inquires about patient’s symptoms, including precipitants, onset, frequency, and duration of symptoms and assesses the impact of these symptoms on patient’s social and occupational functioning. Asks clarifying questions to support differential diagnosis with an unusual level of skills. Assesses all major psychiatric/psychological symptoms, including those that are not spontaneously presented by the patient. For active duty patients, assesses how symptoms impact performance of military duties and the ways in which military demands contribute to symptom presentation.

____ 4 Assesses the referral question thoroughly. Inquires about patient’s symptoms, including precipitants, onset, frequency, and duration of symptoms and assesses the impact of these symptoms on patient’s social and occupational functioning. Asks clarifying questions to support differential diagnosis. For active duty patients, assesses how symptoms impact performance of military duties and the ways in which military demands contribute to symptom presentation.

____ 3 Assesses the referral question adequately. Inquires about patient’s symptoms, including precipitants, onset, frequency, and duration of symptoms and assesses the impact of these symptoms on patient’s social and occupational functioning.

____ 2 Assesses the referral question by inquiring about patient’s symptoms, however, the assessment is incomplete. May leave out precipitant, onset, duration and/or frequency of symptoms, or fails to assess the impact of these symptoms.
Unable to generate appropriate questions to address the referral question. Symptoms are collected in a random fashion as reported by the patient.

18) History Taking:

Assesses patient’s psychiatric history, medical history, family psychiatric history, military history (if indicated) developmental/educational history, psychosocial history and substance use history in an unusually thorough manner. Interview style is indicative of intern’s ability to form questions that relate historic data to current symptoms and possible diagnoses. Asks appropriate follow up questions that fully clarify the historical picture with special reference to Axis II features and developmental disorders.

Collects adequate historic and relevant information. May fail to ask important follow up questions at times during the interview and does not obtain adequate information relevant to maladaptive personality traits and/or developmental disorders.

Struggles to gather relevant historical data and frequently fails to ask important follow up questions and/or leaves out important information in the interview.

Clearly fails to gather significant parts of the patient’s psychiatric history, medical history, family psychiatric history, developmental/educational history, psychosocial history and/or substance use history.

19.) Assessment of Suicide and Homicide Risks:

Intern assesses suicide and homicide risks fully and in an uncommonly thorough manner. Interview style reflects strong knowledge of research literature on risk and protective factors for suicide and homicide. If indicated, intern discusses a well thought-out crisis plan with the patient in a clear and appropriate manner.

Intern assesses suicide and homicide risks thoroughly. Interview style reflects good working knowledge of risk factors literature. If indicated, intern discusses a crisis plan with the patient in a clear and appropriate manner.

Intern assesses suicide and homicide risks adequately. Interview style reflects rudimentary knowledge of research on risk factors. If indicated, intern discusses a basic crisis plan with the patient.

Intern assesses suicide and homicide risks superficially. May fail to ask appropriate probing questions about risk factors, fail to assess protective factors, and/or fail to discuss with the patient, if indicated, a crisis plan.

Intern fails to recognize safety issues and does not ask questions about suicidal/homicidal ideations, intent or plan.
**20.) Interview Skills:**

_____ 5  Interview is unusually well organized and flows naturally. Intern conveys warmth, genuineness and empathy during the interview. Intern recognizes patient’s emotions in the interview, is sensitive to patient’s emotional states and cultural background, and is able to ask questions regarding sensitive material. Intern is able to build therapeutic alliance with the patient in the interview.

_____ 4  Interview is well organized. Intern recognizes patient’s emotions in the interview, is sensitive to patient’s cultural background, and is able to ask questions regarding sensitive material. Intern is able to build a therapeutic alliance with the patient in the interview.

_____ 3  Intern demonstrates adequate information gathering skills and is aware of patient’s cultural background. Interview is organized and intern is flexible in the interview to accommodate patient’s emotional needs or cultural background.

_____ 2  Intern is able to gather information through pre-selected structured questions. Intern is not flexible in the interview to accommodate patient’s emotional needs or cultural background. Intern is unable to convey warmth or empathy and/or is unable to build therapeutic alliance with the patient.

_____ 1  Intern asks questions in a seemingly random fashion, is insensitive to patient’s emotions and cultural background, and/or does not foster a good working alliance with the patient.

**Evaluation of Recorded Therapy Session**

**21.) Therapeutic Relationship:**

_____ 5  Intern demonstrates a strong therapeutic alliance with patient. Intern appears comfortable and relaxed in session, and handles anxiety-provoking or awkward situations effectively so that they do not undermine therapeutic success.

_____ 4  Intern demonstrates a positive therapeutic alliance with patient. Intern is generally comfortable and relaxed in session, but may occasionally appear anxious in awkward situations. Intern is able to process these situations with patient.

_____ 3  Intern demonstrates an adequate relationship with patient. Intern may occasionally appear anxious in awkward situations.

_____ 2  Intern demonstrates marginal rapport with patient and/or appears anxious or awkward during much of the session.

_____ 1  Intern alienates patient and/or shows little ability to recognize problems in the therapeutic relationship.
22.) Sensitivity to Diversity Issues:

_____ 5 Intern takes the initiative to discuss individual differences in terms of race, ethnicity, culture, and other individual difference variables comfortably and sensitively with patient when appropriate. Recognizes when more information is needed regarding the impact of patient’s cultural background on current or past experiences and seeks such information during the session. If the patient is from a distinct minority group, it is apparent that the intern has an understanding of how that culture may influence mental health issues.

_____ 4 Intern takes the initiative to discuss individual differences in terms of race, ethnicity, culture, and other individual difference variables with patient when appropriate. Recognizes when more information is needed regarding the impact of patient’s cultural background on current or past experiences and seeks such information during the session.

_____ 3 Interns shows adequate ability to discuss differences that exist between self and patient in terms of race, ethnicity, culture and other individual difference variables. Intern does not initiate discussion with patient about these differences unless brought up by patient. Intern is open to patient discussing experiences related to cultural background but usually does not specifically ask about these experiences.

_____ 2 Intern may acknowledge some individual cultural identity variables but appears uncomfortable discussing them. Intern misses clear opportunities to inquire about the impact of the patient’s cultural background on current or past experiences.

_____ 1 The intern demonstrates a fundamental lack of understanding of cultural/diversity issues, such as prescribing interventions contrary to a cultural norm or dismissing patient’s concerns about individual difference variables.

_____ N/A – No relevant diversity issues in need of attention during session are noted by rater.

23a.) Intervention (Cognitive Processing Therapy or Prolonged Exposure Therapy):

_____ 5 Intern follows the protocol closely and skillfully. Intern appears exceptionally comfortable and familiar with the protocol and does not appear to be reading from a script. Intern adapts explanations to suit the patient’s level of education and psychological-mindedness. Intern redirects the patient to stay on protocol in a way that allows patient to feel supported regarding current stressors or distress.

_____ 4 Intern follows the protocol closely. Intern appears comfortable and familiar with the protocol and does not appear to be reading from a script. Intern adapts explanations to suit the patient’s level of education and psychological-mindedness.

_____ 3 Intern follows the protocol closely with only minor deviations. Intern appears comfortable with the protocol. Intern checks with patient to ensure understanding and provides further explanation if needed.
2. Intern has difficulty staying on track with the protocol. Intern may have difficulty allotting time to session components and fails to finish the session. Or intern may follow the timeline rigidly even when the patient clearly does not understand or accept the intervention.

1. The session does not appear to follow either CPT or PE protocol.

23b.) Intervention (CBT, ACT, DBT, Child Therapy, Crisis Management):

5. Interventions are well-timed, effective and consistent with empirically supported treatment protocol. Reflect strong knowledge of current literature on evidence based treatments. Intern tracks or reflects patient statements in session with a high level of skill, and maintains patient’s motivation to work. Intern balances tracking functions with guiding functions unusually well.

4. Most interventions and interpretations facilitate patient acceptance and change. Reflect good knowledge of current literature on evidence based treatments. Intern tracks or reflects patient statements in session, and maintains patient’s motivation to work. Intern balances tracking functions with guiding functions.

3. Many interventions and interpretations are delivered and timed well. Some interventions need to be clarified and adjusted to patient’s needs. Demonstrates basic knowledge of current literature on evidence based treatments. Intern tracks or reflects patient statements in session most of the time, but at times seems to follow own agenda. Intern tries to maintain patient’s motivation by periodically checking-in with patient.

2. Some interventions are accepted by the patient while many others are rejected by patient. Intern sometimes has difficulty targeting the interventions to patient’s level of understanding and motivation. Intern may follow own agenda in the session but responds to patient’s needs when patient explicitly voices them. Alternatively, intern’s agenda may be unclear, and the session may lack structure.

1. Most interventions and interpretations are rejected by patient. Intern has frequent difficulty targeting interventions to patient’s level of understanding and motivation. Demonstrates no knowledge of evidence based treatments. Or intern provides an intervention that is clearly inappropriate.

24.) Interpersonal Process

5. Intern’s style reflects a strong ability to use personal responses to the patient to formulate hypotheses about the patient during the session. Intern responds appropriately to metaphoric and nonverbal content, and recognizes and highlights underlying affect, cognition or themes from content. Intern appears to be aware of own issues that impact therapeutic process, and discusses/processes transference/countertransference issues effectively in the session when indicated.

4. Intern’s style reflects an ability to use personal response to the patient to formulate hypotheses about the patient during the session. Intern responds appropriately to metaphoric and nonverbal content, and recognizes underlying affect, cognition or themes from content.
_____ 3  Intern appears to identify own emotional reactions to patient as countertransference. Most of the time, intern responds appropriately to metaphoric and nonverbal content, and recognizes underlying affect, cognition or themes from content.

_____ 2  Intern has difficulty responding appropriately to metaphoric and nonverbal content due to not recognizing underlying affect, cognition or themes from content. Intern appears to have difficulty understanding own emotional response to patient and does not address the issue of transference/countertransference.

_____ 1  Intern is unable or unwilling to recognize or work with countertransference issues and/or the intern does not address the interpersonal process in therapy and works only with explicit verbal content.

_____ N/A – No relevant interpersonal process issues in need of attention during session are noted by rater.

Comments: _________________________________________________________
____________________________________________________________________________
____________________________________________________________________________
____________________________________________________________________________
Appendix C
Psychiatry Inpatient Process Group Evaluation Tool
<table>
<thead>
<tr>
<th>Element</th>
<th>Behavioral Anchor</th>
<th>Skill Rating (1=low; 5=high)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>1 2 3 4 5 Comments</td>
</tr>
<tr>
<td>1. Opening Remarks</td>
<td>Welcomes group members, clearly states purpose of group, and establishes calm therapeutic setting.</td>
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<td></td>
<td>Clearly describes group rules and limits of confidentiality.</td>
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<tr>
<td>2. Group Processes</td>
<td>Facilitates discussion in calm, empathic, and non-obtrusive manner.</td>
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<td></td>
<td>Calmly accepts points of silence and provides comments at therapeutically appropriate moments.</td>
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<td></td>
<td>Effectively utilizes statements of clarification, validation, and challenge to encourage total group participation</td>
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<td></td>
<td>Effectively manages difficult patients, such as members who monopolize discussion, display aggressive responses, or who may not be participating.</td>
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<tr>
<td>3. Closing</td>
<td>Provides closing summary that fosters encouragement, validation, and underscores possible strategies/new behaviors that group members could utilize in between sessions.</td>
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<td></td>
<td>Effectively assesses for safety prior to dismissal.</td>
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<td></td>
<td>After group, checks on any participant about whom there may be concern.</td>
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<tr>
<td>4. Debriefing with supervisor</td>
<td>Demonstrates awareness of each member’s level of participation and mood state.</td>
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<td></td>
<td>Demonstrates awareness of any counter-transference.</td>
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<tr>
<td></td>
<td>Awareness and honesty about points/moments of personal challenge or struggle.</td>
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</table>
Appendix D
Navy BHIP-MHP IBHC Core Competency Tool
<table>
<thead>
<tr>
<th>Dimension</th>
<th>Element</th>
<th>Attribute</th>
<th>Skill Rating</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>I. Clinical Practice</td>
<td>Role definition</td>
<td>Says introductory script smoothly, conveys the IBHC role to all new patients, and answers patient’s questions</td>
<td>1 2 3 4 5</td>
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<tr>
<td></td>
<td>Problem identification</td>
<td>Identifies and defines the presenting problem with the patient within the first half of the initial 30-minute appointment</td>
<td>1 2 3 4 5</td>
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<tr>
<td></td>
<td>Assessment</td>
<td>Focuses on current problem, functional impact, and environmental factors contributing to/maintaining the problem; uses tools appropriate for primary care</td>
<td>1 2 3 4 5</td>
<td></td>
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<tr>
<td></td>
<td>Problem focus</td>
<td>Explores whether additional problems exist, without excessive probing</td>
<td>1 2 3 4 5</td>
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<tr>
<td></td>
<td>Population-based care</td>
<td>5.a. Understands the difference between population-based and case-focused approach</td>
<td>1 2 3 4 5</td>
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<tr>
<td></td>
<td></td>
<td>5.b. Provides care along a continuum from primary prevention to tertiary care; develops/uses pathways to routinely involve IBHC in care of chronic conditions</td>
<td>1 2 3 4 5</td>
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<tr>
<td></td>
<td>Biopsychosocial approach</td>
<td>Understands relationship of medical and psychological aspects of health</td>
<td>1 2 3 4 5</td>
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<tr>
<td></td>
<td>Use of evidence-based</td>
<td>Utilizes evidence-based recommendations/interventions suitable for primary care for patients and PCMs</td>
<td>1 2 3 4 5</td>
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<tr>
<td></td>
<td>interventions</td>
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<tr>
<td>Dimension</td>
<td>Element</td>
<td>Attribute</td>
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<tr>
<td>8.</td>
<td>Intervention design</td>
<td>8.a. Bases interventions on measurable, functional outcomes and symptom reduction</td>
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<td></td>
<td></td>
<td>8.b. Uses self-management, home-based practice</td>
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<td></td>
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<td>8.c. Uses simple, concrete, practical strategies, based on empirically supported treatments for primary care</td>
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<td>9.</td>
<td>Multi-patient intervention skills</td>
<td>Works with PCMs to provide classes and/or groups in format appropriate for primary care (e.g., drop-in stress management class, group medical visit for a chronic condition)</td>
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<tr>
<td>10.</td>
<td>Pharmacotherapy</td>
<td>Can name basic psychotropic medications; can discuss common side-effects and common myths; abides by recommendation limits for non-prescribers. Consults with External Behavioral Health Consultant (EBHC) when needed</td>
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<tr>
<td>II.</td>
<td>Practice Management Skills</td>
<td>1. Visit efficiency</td>
<td>30-minute visits demonstrate adequate introduction, rapid problem identification and assessment, and development of intervention recommendations and a plan</td>
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<tr>
<td></td>
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<td>2. Time management</td>
<td>Stays on time when conducting consecutive appointments</td>
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<td>Dimension</td>
<td>Element</td>
<td>Attribute</td>
<td>Skill Rating</td>
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<td>1 2 3 4 5</td>
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<tr>
<td>II. Practice Management Skills (cont’d)</td>
<td>3. Follow-up planning</td>
<td>Plans follow-up for two weeks or one month, instead of every week (as appropriate); alternates follow-ups with PCMs for high-utilizer patients</td>
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<td></td>
<td>4. Intervention efficiency</td>
<td>Completes treatment episode in four or fewer visits for 85% or more of patients; structures behavioral change plans consistent with time-limited treatment</td>
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<td></td>
<td>5. Visit flexibility</td>
<td>Appropriately uses flexible strategies for visits: 15 minutes, 30 minutes, phone contacts, secure messaging</td>
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<td>6. Triage</td>
<td>Attempts to manage most problems in primary care, but does triage to mental health, chemical dependency, or other clinics or services when necessary</td>
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<td></td>
<td>7. Case management</td>
<td>7.a. Utilizes patient registries (if they exist); takes load off of PCM (e.g., returns patient calls about behavioral issues); advocates for patients.</td>
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<td>7.b. Refers and coordinates with PCMH Behavioral Health Case Manager (BHCM) and External Behavioral Health Consultant (EBHC)</td>
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<td></td>
<td>8. Community resource referrals</td>
<td>Is knowledgeable about and makes use of community resources (e.g., refers to community self-help groups, etc.)</td>
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<td>Dimension</td>
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<td>1 2 3 4 5 Comments</td>
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<td>III. Consultation</td>
<td>Referral clarity</td>
<td>Is clear on the referral questions; focuses on and responds directly to referral questions in PCM feedback</td>
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<tr>
<td>Skills</td>
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<td></td>
<td>Curbside consultations</td>
<td>Successfully consults with PCMs on-demand about a general issue or specific patient; uses clear, direct language in a concise manner</td>
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<td></td>
<td>Assertive follow-up</td>
<td>Ensures PCMs receive verbal and/or written feedback on patients referred; interrupts PCM, if indicated, for urgent patient needs</td>
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<td></td>
<td>PCM education</td>
<td>Delivers brief presentations in primary-care staff meetings (PCM audience; focus on what you can do for them, what they can refer, what to expect, how to use IBHC optimally, etc.)</td>
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<td></td>
<td>Recommendation usefulness</td>
<td>Recommendations are tailored to the pace of primary care (e.g., interventions suggested for PCMs can be done in one to three minutes)</td>
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<td></td>
<td>Value-added orientation</td>
<td>Recommendations are intended to reduce physician visits and workload (e.g., follow-up with IBHC instead of PCM)</td>
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<td></td>
<td>Clinical pathways</td>
<td>Participates in team efforts to develop, implement, evaluate, and revise pathway programs needed in the clinic</td>
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</table>
| IV. Documentation Skills | 1. Concise, clear charting | Clear, concise notes detail:  
- Referral problem specifics  
- Functional analysis  
- Pertinent history  
- Impression  
- Specific recommendations and follow-up plan |
<p>|                   | 2. Prompt PCM feedback | Written and/or verbal feedback provided to PCM on the day the patient was seen |
|                   | 3. Appropriate format | Chart notes use SOAP format |
| V. Administrative Knowledge and Skills | 1. IBHC policies and procedures | Understands scheduling, templates, MEPRS codes for PCMH work, criticality of accurate ADS coding |
|                   | 2. Risk-management protocols | Understands limits of existing IBHC practices; can describe and discuss how and why informed consent procedures differ, etc. |
|                   | 3. KG ADS (coding) documentation | Routinely and accurately completes coding documentation |</p>
<table>
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<tr>
<th>Dimension</th>
<th>Element</th>
<th>Attribute</th>
<th>Skill Rating</th>
<th>Comments</th>
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<td>2</td>
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<tr>
<td><strong>VI. Team Performance Skills</strong></td>
<td><strong>1. Fit with primary care culture</strong></td>
<td>Understands and operates comfortably in fast-paced, action-oriented, team-based culture</td>
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<td></td>
<td><strong>2. Knows team members</strong></td>
<td>Knows the roles of the various primary care team members; both assists and utilizes them</td>
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<tr>
<td></td>
<td><strong>3. Responsiveness</strong></td>
<td>Readily provides unscheduled services when needed (e.g., sees patient during lunch time or at the end of the day, if needed)</td>
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<tr>
<td></td>
<td><strong>4. Availability</strong></td>
<td>Provides on-demand consultations by beeper or cell phone when not in the clinic; keeps staff aware of whereabouts</td>
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</tbody>
</table>

**Phase II Training**
Successful completion requires *all unshaded items* rated at “3” or higher
Date of successful completion: ___________________  Trainer signature: _______________________________

**Phase III Training**
Successful completion requires *all items (shaded and unshaded)* rated at “3” or higher
Date of successful completion: ___________________  Trainer signature: _______________________________
APPENDIX E

Assigned Readings
# General Reading List per Competency Domains

<table>
<thead>
<tr>
<th>Competency Domains</th>
<th>First Rotation</th>
<th>Second Rotation</th>
<th>Third Rotation</th>
<th>Fourth Rotation</th>
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APPENDIX F

Rating Scales for Didactic Questions
Naval Medical Center Portsmouth Internship Training Program 2017-2018

Rating Scales for Didactic Questions

The content of this question addresses an important issue raised in the didactic presentation.

Strongly disagree  disagree  neutral  agree  strongly agree

This question is written in a clear and terse manner.

Strongly disagree  disagree  neutral  agree  strongly agree

Response options are well thought out and provide an appropriate level of difficulty.

Strongly disagree  disagree  neutral  agree  strongly agree

Comments: ____________________________________________________________

______________________________________________________________________

______________________________________________________________________

______________________________________________________________________

______________________________________________________________________
APPENDIX G

Case Presentation Rating Scale
Naval Medical Center Portsmouth Internship Training Program 2017-2018

Case Presentation Rating Form

Intern: ______________  Presentation Date: _______  Rater: _______________

For each of the rated categories contained on this form, use the numerical system provided below. The referent for the “Good” classification is the average intern at the end of the training year; i.e., the typical psychological practitioner who is ready to enter practice. Raters are encouraged to write comments in margins and/or at the end of this document.

5  Outstanding
4  Good
3  Satisfactory
2  Needs Improvement
1  Deficient

1.) Case Material:

_____  5  Intern presented the patient’s current symptoms, history of present illness, psychiatric history, medical history, family psychiatric history, developmental/educational history, psychosocial history and substance use history in an unusually thorough and well organized fashion. Intern was able to skillfully integrate historic information with current symptoms to clarify the clinical picture.

_____  4  Intern presented the patient’s current symptoms, history of present illness, psychiatric history, medical history, family psychiatric history, developmental/educational history, psychosocial history and substance use history thoroughly and in an organized fashion. There was evidence of integration of historic information with current symptoms.

_____  3  Intern presented most relevant patient information, such as current symptoms, history of present illness, psychiatric history, medical history, family psychiatric history, developmental/educational history, psychosocial history and substance use history, but either neglected to collect some potentially valuable clinical data or provided less than fully clear symptom/data descriptions. There was only basic evidence of ability to integrate historic information with current symptoms.

_____  2  Intern presented most relevant patient information, but left out some key clinical/historical facts or provided vague descriptions of such. There was little evidence of intern’s ability to integrate historic information with current symptoms.

_____  1  Intern presented patient information in a disjointed fashion and/or either provided vague descriptions of clinical/historical facts or failed to present major symptom clusters or clinical/historical facts.

2.) Assessment of Suicide and Homicide Risks:

_____  5  Intern presented an unusually thorough suicide and homicide risk assessment. Presentation reflected strong knowledge of research literature on risk and protective
factors for suicide and homicide. Intern formulated an exceptional crisis plan, if indicated, and appropriate protective actions were taken if necessary.

___ 4  Intern presented a thorough suicide and homicide risk assessment. Presentation reflected good working knowledge of the risk factors literature. Intern formulated an adequate crisis plan, if indicated, and appropriate protective actions were taken if necessary.

___ 3  Intern presented a basic suicide and homicide risk assessment. Presentation reflected rudimentary knowledge of research on risk factors. Intern formulated a crisis plan, if needed, but it was in need of some refinement. Appropriate protective actions were taken if necessary.

___ 2  Intern assessed suicide and homicide risks superficially. May have failed to ask appropriate probing questions about risk factors or failed to assess protective factors. Intern recognized the need for protective actions if indicated but may have failed to initiate the appropriate actions.

___ 1  Intern failed to recognize safety issues and did not assess suicidal/homicidal ideations, intent or plan.

3.) **Psychological Testing:** (Not applicable if intern presents a treatment case without testing)

___ 5  Intern skillfully selected tests to address features of the case and offered a highly sophisticated interpretation of the findings consistent with actual test data provided in summary format (e.g., test scores or scales) as part of the presentation. Presentation reflected strong knowledge of psychometric theory and the roles played by diversity issues and professional ethics in the use of psychological tests.

___ 4  Intern demonstrated adequate knowledge of test selection and provided an accurate interpretation of test findings consistent with actual test data provided in summary format (e.g., test scores or scales) as part of the presentation. Presentation reflected knowledge of psychometric theory and/or awareness of the roles played by diversity issues and professional ethics in the use of psychological tests.

___ 3  Intern demonstrated appropriate use of one or more standard psychological tests without specifying why a particular test was used. Interpretation of findings was accurate, as evident from test data presented with the case, but quite basic. Presentation reflected only rudimentary knowledge of psychometric theory and/or awareness of the roles played by diversity issues and professional ethics in the use of psychological tests.

___ 2  Intern referenced test findings without providing summary test scores/scales or provided summary test data but offered only a very basic interpretation. Presentation did not reflect knowledge of psychometric theory or awareness of the roles played by diversity issues and professional ethics in the use of psychological tests.

___ 1  Case presentation included psychological test data but interpretation was inaccurate. Presentation reflected deviation from standard practice, may have included interpretation errors due to lack of awareness of diversity issues, and/or may have included ethically questionable practices.

___ N/A
4.) **Diagnosis:**

<table>
<thead>
<tr>
<th>Score</th>
<th>Description</th>
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<tbody>
<tr>
<td>5</td>
<td>Intern demonstrated an unusually thorough knowledge of mental health classification, including relevant DSM-V diagnostic criteria, in supporting his/her diagnostic formulation. Intern was unusually thorough in consideration of relevant patient data and accurately ruled out different diagnoses.</td>
</tr>
<tr>
<td>4</td>
<td>Intern demonstrated thorough knowledge of mental health classification, including relevant DSM-V diagnostic criteria, in supporting his/her diagnostic formulation. Intern considered relevant patient data to rule out different diagnoses.</td>
</tr>
<tr>
<td>3</td>
<td>Intern demonstrated basic knowledge of diagnostic nomenclature and the DSM-V, and his/her diagnostic formulation appeared adequate, though symptom descriptions were not sufficiently detailed to provide overwhelming support for the diagnoses and/or facts needed to rule out other diagnoses were not presented in a thorough manner.</td>
</tr>
<tr>
<td>2</td>
<td>Intern demonstrated only a rudimentary theoretical knowledge and understanding of basic diagnostic nomenclature and the DSM-V. Interns omitted a number of patient facts needed to support his/her diagnostic formulation and/or to rule out different diagnoses.</td>
</tr>
<tr>
<td>1</td>
<td>Intern demonstrated significant deficits in understanding of the mental health classification system and/or ability to use DSM-V criteria to develop a diagnostic conceptualization. Intern gave the patient wrong diagnoses based on inaccurate interpretation of the DSM-V and/or inadequate data collection.</td>
</tr>
</tbody>
</table>

5.) **Case Conceptualization:** (Not applicable if intern presents a testing/assessment case rather than a treatment case)

<table>
<thead>
<tr>
<th>Score</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>Intern produced an unusually strong case conceptualization within own preferred theoretical orientation, and was able to draw multiple insights from other orientations. Case formulation demonstrated strong knowledge of current literature regarding preferred orientation and evidence based treatments.</td>
</tr>
<tr>
<td>4</td>
<td>Intern produced a good case conceptualization within own preferred theoretical orientation, and was able to draw some insights from other orientations. Case formulation demonstrated knowledge of current literature regarding preferred orientation and evidence based treatments.</td>
</tr>
<tr>
<td>3</td>
<td>Intern produced an adequate case conceptualization within own preferred theoretical orientation. Case formulation demonstrated basic knowledge of current literature regarding preferred orientation and evidence based treatments.</td>
</tr>
<tr>
<td>2</td>
<td>Intern’s case conceptualization reflected some limitations in theoretical understanding of the intern’s chosen orientation, and demonstrated a limited appreciation of the current literature regarding preferred orientation and evidence based treatments.</td>
</tr>
<tr>
<td>1</td>
<td>Intern failed to reach a coherent case conceptualization from any orientation and was only able to report symptoms of the patient.</td>
</tr>
<tr>
<td>N/A</td>
<td></td>
</tr>
</tbody>
</table>
6.) Intervention: (Not applicable if intern presents a testing/assessment case without treatment)

_____ 5  Intern provided a description of psychotherapy interventions that reflects a sophisticated understanding of psychological treatment. Outcome data were presented that strongly support intern’s description of therapeutic effectiveness and illustrate intern’s sophistication in understanding and using outcome measures.

_____ 4  Intern provided a description of psychotherapy interventions that reflects a solid understanding of psychological treatment. Outcome data were presented that substantiate intern’s description of therapeutic effectiveness and illustrate intern’s awareness of the value of outcome measures.

_____ 3  Intern provided a description of psychotherapy interventions that reflects a basic understanding of psychological treatment. Some outcome data were presented that support intern’s description of therapeutic effectiveness and illustrate intern’s basic awareness of the value of outcome measures.

_____ 2  Intern provided a description of psychotherapy interventions that reflects only a very rudimentary understanding of psychological treatment. Outcome data are either not presented or are presented in a manner that does not support intern’s description of therapeutic progress.

_____ 1  Intern provides a description of psychotherapy interventions that are inappropriate for the given case, reflect poor understanding of psychological treatment issues, or do not take into consideration outcome data.

_____ N/A

7.) Military Issues: (Not applicable if case is not an active duty service member)

_____ 5  Intern demonstrated an unusually thorough understanding of how demands of military service and military life impact patient’s functioning and treatment options. Intern identified operational needs and military issues present in the case, and, if indicated, illustrated how he/she addressed them proactively with the patient and/or the command.

_____ 4  Intern demonstrated good understanding of how demands of military service and military life impact patient’s functioning and treatment options. Intern identified some operational needs and military issues present in the case, and illustrated how he/she addressed them at some point in the treatment process with the patient and/or the command.

_____ 3  Intern demonstrated some understanding of military issues and operational demands present in the case, but may have failed to take them into full consideration when making recommendations regarding the case.

_____ 2  Intern demonstrated limited awareness of important military issues and demands present in the case.

_____ 1  Intern demonstrated no awareness of important military issues and demands present in the case.
8.) **Interdisciplinary Functioning:** (Applicable only if interdisciplinary issues are apparent for the case)

____ 5  Intern identified indications for consultation with other professional services and exhibited an unusually keen awareness of the value of interdisciplinary approaches to treatment.

____ 4  Intern identified need for consultation and initiated requests for such in a manner reflective of solid awareness of the value of interdisciplinary approaches to treatment.

____ 3  Intern identified need for consultation and initiated requests for such in a manner reflective of some understanding of and appreciation for the value of interdisciplinary approaches to treatment.

____ 2  Intern appeared to have a limited awareness of the need for consultation to other professional services, and appeared to have limited insight regarding the value of interdisciplinary approaches to treatment.

____ 1  Intern appeared to have no awareness of the need for consultation to other professional services, and appeared to have no understanding of the value of interdisciplinary approaches to treatment.

____ N/A

9.) **Recommendations:**

____ 5  Recommendations for a treatment case took into account multiple patient needs and military demands, and took into consideration cultural diversity issues. Intervention strategies recommended were evidence based and an unusually thorough treatment plan was outlined in which measureable treatment goals were specified, patient strengths and limitations were delineated, a treatment modality was identified, and estimated length of treatment was provided.

Recommendations for a testing/assessment case, recommendations provided to referral sources and the patient fully addressed the referral question and took into account multiple patient’s needs and military demands, and took into consideration cultural diversity issues. An unusually thorough discussion of the implications of assessment findings for prognosis and clinical management of the case was presented.

____ 4  Recommendations for a treatment case took into account various patient needs and military demands, and took into consideration at least one cultural diversity issue. Intervention strategies recommended were evidence based and a thorough treatment plan was outlined in which treatment goals were specified, patient strengths and limitations were delineated, a treatment modality was identified, and estimated length of treatment was provided.
For a testing/assessment case, recommendations provided to referral sources and the patient addressed the referral question and took into account several aspects of patient’s needs, military demands, and cultural diversity issues. A thorough discussion of the implications of assessment findings for prognosis and clinical management of the case was presented.

_____ 3 Recommendations for a treatment case took into account patient needs and one or more military demands and/or cultural diversity issue. Intervention strategies recommended were evidence based and a treatment plan was outlined in which treatment goals were specified and a treatment modality was identified.

For a testing/assessment case, recommendations provided to referral sources and the patient addressed aspects of the referral question and took into account at least one specific patient need, military demand, or cultural diversity issue. A basic discussion of the implications of assessment findings for prognosis and clinical management of the case was presented.

_____ 2 Recommendations for a treatment case only superficially took into account patient’s needs, military demands and/or cultural diversity issues. Intervention strategies recommended were not evidence based and/or a rudimentary treatment plan was outlined in which treatment goals and treatment modalities were vaguely specified.

For a testing/assessment case, recommendations provided to referral sources and the patient only marginally addressed the referral question and did not take into account specific patient needs, military demands, or cultural diversity issues. A very superficial discussion of the implications of assessment findings for prognosis and clinical management of the case was presented.

_____ 1 For a treatment case, inappropriate recommendations were made to the patient, his/her command, and/or referral sources. Either a treatment plan was not offered or it was clearly inadequate (e.g., recommended an inappropriate intervention for the presenting problem).

For a testing/assessment case, recommendations provided to referral sources and the patient was inappropriate and/or based on inaccurate interpretation of testing/assessment data. Either no implications of assessment findings for prognosis and clinical management are discussed and/or incorrect implications are discussed.

10.) Scholarly Review of the Literature:

_____ 5 Intern conducted a thorough literature review on a topic directly related to the case and succinctly summarized information gained from the review into a coherent report. Intern used the knowledge gained to inform treatment or to positively impact assessment conclusions in an unusually skillful manner.

_____ 4 Intern conducted a literature review on a topic directly related to the case and was able to use the knowledge gained to inform treatment or to clarify assessment conclusions.

_____ 3 Intern conducted a literature review on a topic directly related to the case but did not appear confident or skillful in translating knowledge gained from the review into practice.
Intern conducted a limited literature review or conducted a literature review on a topic not directly related to the case and was not able to demonstrate ability to link insights gained from the literature to treatment/assessment of this case.

Intern did not conduct a literature review on a topic appropriate to the case or provided a very limited or inadequate one.

11.) Ethical and Legal Issues:

Intern demonstrated unusually strong knowledge of the ethical principles and military laws and regulations pertinent to the case. Intern demonstrated unusually strong judgment regarding actions to take to resolve or address ethical issues, if such were identified. Information reflected a very solid understanding of an ethical decision making model.

Intern demonstrated full understanding of the ethical principles, and military laws and regulations pertinent to the case. Intern was able to specify an appropriate means to resolve ethical issues in this case, if such were identified, and the use of an ethical decision making model was apparent.

Intern demonstrated some understanding of the ethical principles, and military laws and regulations pertinent to the case. If such were identified, intern offered only a vague prescription for resolving ethical issues or indicated only the need to consult with a supervisor. Either there was only vague reference to an ethical decision-making model or use of one was not well executed.

Intern demonstrated only superficial awareness of potentially important ethical and legal issues present in the case, and did not discuss viable approaches to resolving ethical concerns, if any were identified. There was no indication that an ethical decision making model was being used to structure the discussion.

Intern did not address ethical or legal concerns pertinent to this case.

12.) Diversity Issues:

Intern demonstrated strong acknowledgement and respect for differences between self and the patient in terms of race, ethnicity, culture and other individual/cultural variables. Recognized when more information was needed regarding patient differences and had clearly independently located and incorporated this information into assessment and/or therapy. The intern interwove diversity issues skillfully throughout the presentation. The intern genuinely reflected on his/her own diversity characteristics and how these characteristics influenced the therapy relationship and his/her responses to the patient.

Intern recognized individual differences with the patient, and demonstrated respect for differences between self and the patient in terms of race, ethnicity, culture and other individual/cultural variables. Case presentation demonstrated awareness of own limits in expertise and efforts to take diversity issues into consideration in case conceptualization/assessment and treatment planning. The intern showed an ability to reflect on his/her own diversity characteristics and an openness to grappling with how
these characteristics influenced the therapy relationship and his/her responses to the patient.

____  3 Intern recognized individual differences with the patient, and was respectful of differences between self and the patient in terms of race, ethnicity, culture and other individual/cultural variables. Intern made some efforts to take diversity issues into consideration in case conceptualization/assessment and/or treatment planning. The presentation reflected an unsophisticated use of the ADDRESSING framework.

____  2 Intern demonstrated some recognition of individual differences between self and the patient but was unable to take diversity issues into full consideration when reaching case conceptualization/assessment and/or during treatment planning. The presentation of the ADDRESSING model appeared superficial and without an attempt at genuine reflection.

____  1 Intern did not address individual/cultural differences between self and the patient during the case presentation.

13.) Consultation Issues:

____  5 Intern demonstrated a high degree of skill as per his/her descriptions of interactions with referral sources and/or military commands. Intern described processes for providing feedback to referral sources, commands and/or others involved in the treatment of the case that reflect an unusually high level of consultative skill development.

____  4 Intern’s description of interactions with referral sources, military commands, and/or others involved in the treatment of the case reflect appropriate ability to communicate recommendations.

____  3 Intern’s description of interactions with referral sources, military commands, and/or others involved in the treatment of the case reflect acceptable ability to communicate recommendations.

____  2 Intern demonstrated only a rudimentary knowledge of consultative processes and his/her description of interactions with referral sources, military commands, and/or others involved in the treatment of the case reflect difficulties communicating recommendations clearly.

____  1 Intern was either unable to communicate recommendations clearly to the patient’s referral source, command, or others involved with the treatment or did not appear to appreciate the need to consult with others involved in the care of the patient when the need for such is apparent from the description of the case.

14.) Advocacy Issues:

____  5 Intern intervened with others on behalf of the patient to promote changes positively impacting the patient’s functioning and/or wellbeing. Intern’s actions fostered self-advocacy on the part of the patient and also reflected intern’s awareness of the need to
develop alliances with relevant individuals/groups and/or to engage groups with differing viewpoints around the issue to promote change.

_____ 4 Intern intervened with patient to promote actions on factors impacting the patient’s functioning, promoted patient’s self-advocacy, and/or assessed implementation and outcome of patient’s self-advocacy plans.

_____ 3 Intern identified specific barriers to patient improvement (e.g., lack of transportation to mental health appointments), and assisted patient in the development of self-advocacy plans. Intern demonstrated understanding of appropriate boundaries and times to advocate on behalf of patients.

_____ 2 Intern demonstrated some awareness of social, political, economic and cultural factors that may impact on human development and functioning. Case presentation illustrated intern’s knowledge of therapist as change agent outside of direct patient contact but did not detail specific advocacy actions.

_____ 1 Intern did not address advocacy issues.

15.) Use of Outcome Measures

_____ 5 Intern provides data indicative of a consistent use of outcome measures in support of psychotherapy efforts. Intern describes factors playing a role in selection of specific measures and summarizes what he/she has learned about individual patients and about the provision of psychotherapy services as a result of collection of such data. Examples of the integration of outcome measures into base line problem definitions, treatment goal establishment, and documentation of current status/response to treatment are provided via submission of specific progress notes.

_____ 4 Intern provides data indicative of use of outcome measures in support of psychotherapy efforts for some of their patients. Intern describes factors playing a role in selection of specific measures or summarizes what he/she has learned about individual patients and about the provision of psychotherapy services as a result of collection of such data. There is evidence that problems, treatment goals, and appraisals of current status are linked to specific outcome measures as demonstrated by presentation of specific progress notes.

_____ 3 Intern provides data indicative of his/her ability to use outcome measures and/or a basic explanation of their appreciation for the role that such measures play in the provision of psychotherapy. Progress notes are included that illustrate the role of outcome measures in treating patients.

_____ 2 Intern provides minimal data indicative of his/her ability to use outcome measures and/or a rudimentary explanation of their appreciation for the role that such measures play in the provision of psychotherapy.

_____ 1 Intern provides minimal data indicative of his/her ability to use outcome measures and does not provide an explanation of their appreciation for the role that such measures play in the provision of psychotherapy.
16.) Teaching Ability:

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<tr>
<th>Score</th>
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<tbody>
<tr>
<td>5</td>
<td>Intern’s presentation suggested advanced ability to function in a teaching role; i.e., intern communicated with a high degree of effectiveness, articulated concepts in an unusually clear manner, and addressed questions in an uncommonly effective manner.</td>
</tr>
<tr>
<td>4</td>
<td>Intern’s presentation suggested solid ability to function in a teaching role; i.e., intern communicated effectively, articulated concepts in a clear manner, and was receptive to questions.</td>
</tr>
<tr>
<td>3</td>
<td>Intern’s presentation suggested basic ability to function in a teaching role; i.e., intern communicated adequately, articulated concepts in an acceptable manner, and was able to provide reasonable answers to questions.</td>
</tr>
<tr>
<td>2</td>
<td>Intern’s presentation suggested limited ability to function in a teaching role; i.e., intern communicated with difficulty, struggled to articulate concepts to be presented, and was only marginally effective in answering questions.</td>
</tr>
<tr>
<td>1</td>
<td>Information presented during the presentation was difficult to follow and major points were poorly articulated. Responses to questions were not handled in a manner that promoted learning.</td>
</tr>
</tbody>
</table>

17.) Peer Consultation:

<table>
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<tr>
<th>Score</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>Intern’s comments to peers following their presentations illustrated an unusually strong ability to suggest alternative approaches to conceptualizing case material. Intern’s verbal input reflected his/her high degree of awareness of the differing role functions one assumes as a consultant.</td>
</tr>
<tr>
<td>4</td>
<td>Intern’s comments to peers following their presentations provided a clear indication of ability to suggest alternative approaches to conceptualizing case material. Intern’s verbal input reflected his/her awareness of the differing role functions one assumes as a consultant.</td>
</tr>
<tr>
<td>3</td>
<td>Intern’s comments to peers following their presentations provided some indication of ability to suggest alternative approaches to conceptualizing case material. Intern’s verbal input reflected his/her basic awareness of the differing role functions one assumes as a consultant.</td>
</tr>
<tr>
<td>2</td>
<td>Intern’s comments to peers following their presentations provided only limited indications of ability to suggest alternative approaches to conceptualizing case material. Intern’s verbal input reflected his/her limited awareness of the differing role functions one assumes as a consultant.</td>
</tr>
<tr>
<td>1</td>
<td>Intern’s comments to peers following their presentations provided no solid indication of ability to suggest alternative approaches to conceptualizing case material. Intern’s verbal input did not reflect his/her awareness of the differing role functions one assumes as a consultant.</td>
</tr>
</tbody>
</table>
APPENDIX H

Peer Perception Survey
Naval Medical Center Portsmouth Internship Training Program 2017-2018

Peer Perception Survey Completed following the Case Presentation

Date: ______ Presenting Intern: ___________________ Rating Intern: ___________________

Rotation (circle one): Inpatient Outpatient I Outpatient II Health

Rotation Sequence (circle one): 1st Rotation 2nd Rotation 3rd Rotation 4th Rotation

Please respond to each of the following statements using a 5-point scale where: 1 = you strongly disagree; 2 = you disagree; 3 = you neither agree nor disagree; 4 = you agree; and 5 = you strongly agree.

_____ 1.) The intern is able to convey his/her understanding of the case presented in a clear and meaningful manner.

_____ 2.) Today’s presentation contained a well-constructed, concise review of the current relevant literature.

_____ 3.) The intern exhibits ability to integrate the literature review into the case conceptualization.

_____ 4.) The intern demonstrates a good understanding of ethical implications as addressed in this case presentation.

_____ 5.) The intern demonstrates a good understanding of diversity implications as addressed in this case presentation.

_____ 6.) The intern demonstrates a good understanding of consultation issues as addressed in this case presentation.

_____ 7.) The intern demonstrates a good understanding of advocacy issues as addressed in this case presentation.

_____ 8.) The intern demonstrated the ability to reflect on his or her responses to the patient presented, including with regard to diversity variables.

_____ 9.) The intern’s presentation of outcome data reflects a solid understanding of and appreciation for the role of outcome assessment in clinical practice.

_____ 10.) Consultation provided by this intern at the conclusion of my Case Presentation was very helpful and constructive.

_____ 11.) Based on this presentation, I believe this intern would make an excellent teacher.

_____ 12.) You and this intern have a satisfactory relationship as peers.

If you rate a 1 or 2 for any of the above items, please provide feedback in narrative form below:

______________________________________________________________________________
______________________________________________________________________________
APPENDIX I
Intern Grand Rounds Case Presentation Rating Form
Intern Grand Rounds Presentation Rating Form
Completed by: ________________________________
Date: __________________________________
Presentation Title: __________________________

Please indicate your rating of this presentation in the categories below by circling the appropriate number, using the 5-point scale described below.

1 = Strongly Disagree
2 = Disagree
3 = Neutral
4 = Agree
5 = Strongly Agree

1. Intern demonstrated expertise and competence in the subject.
   1 2 3 4 5

2. Intern presented material in clear and orderly fashion.
   1 2 3 4 5

3. Intern presented material at a level and in a manner that facilitated audience learning.
   1 2 3 4 5

4. Intern paced material well.
   1 2 3 4 5

5. Intern responded adequately to questions and other needs of the audience.
   1 2 3 4 5

6. Intern’s presentation style was engaging and professional (eye contact with audience, audible speech, conversational style rather than reading directly from slides).
   1 2 3 4 5
APPENDIX J

Patient Perception Survey
Naval Medical Center Portsmouth Internship Training Program 2017-2018

Patient Perception Survey

Date: ______ Administrative Assistant: __________________ Intern: ______________

Patient Initials: _______ Patient’s Age _____ Gender: _____ Ethnicity: ______

Duty Status (e.g., Active Duty, retiree, family member): ______ Rank: ____ Service: _____

Rotation (circle one): Inpatient Outpatient I Outpatient II Health

Rotation Sequence (circle one): 1st Rotation 2nd Rotation 3rd Rotation 4th rotation

I am Mr./Ms. ___________. I am the Administrative Assistant for the Psychology Internship Program. I would like to ask you about your impressions of _______ (the intern) and the service(s) he/she has provided to you. Your responses will help evaluate his/her performance in our program. Please be candid and truthful in your answers. Your responses will be shared with _______ (intern) but will not be linked to your identity. Your responses will also be shared with our Training Committee.

I would like you to respond to each of the following statements using a 5-point scale where: 1--means you strongly disagree; 2--means you disagree; 3--means you neither agree nor disagree; 4--means you agree; and 5--means you strongly agree.

____ 1.) _______ (the intern) made it clear to you that he/she is in a training program and is under ________________ (intern’s rotation supervisor) supervision.

____ 2.) Today (Or at your last appointment) you were seen within 15 minutes of your scheduled appointment time unless you arrived late.

____ 3.) _______ conducted him/herself in a professional manner.

____ 4.) It was clear to you that _______ understood you as an individual and understood your unique needs and issues.

____ 5.) _______ fully and clearly explained recommendations for your care.

____ 6.) _______ asked you if you had any questions about your care and if so was able to answer them to your satisfaction.

____ 7.) _______ appeared interested and concerned about protecting your private personal information.

____ 8.) You feel comfortable working with ____________.

____ 9.) Treatment or evaluation services provided to you by ____________ have been helpful in addressing your needs.

If patient gives a 1 or 2 for any of the above items, query them as to the reasons for these ratings and record below:

____________________________________________________________________________

____________________________________________________________________________

____________________________________________________________________________

If patient gives a 1 or 2 for any of the above items, query them as to the reasons for these ratings and record below:

____________________________________________________________________________

____________________________________________________________________________

____________________________________________________________________________
APPENDIX K

Consultation Services Survey
Naval Medical Center Portsmouth Internship Training Program 2017-2018

Consultation Services Survey

Date: ______ Administrative Assistant: _______________ Intern: _______________

Patient Initials: ___________ Patient’s Age _____ Gender: ______ Ethnicity: ______

Duty Status (e.g., Active Duty, retiree, family member): ______ Rank: ______ Service: ______

Rotation (circle one): Inpatient Outpatient I Outpatient II Health/Neuropsychology/Child

Rotation Sequence (circle one): 1st Rotation 2nd Rotation 3rd Rotation 4th Rotation

Initials of referral source: _______________

Source of Referral (circle one): Command Medical Officer Navy Primary Care

Manager—Physician Navy Primary Care Manager—non-Physician Specialty Clinic

Command Directed Referral Another Mental Health Provider Other: ______________

I am Mr./Ms. _______________. I am the Administrative Assistant for the Psychology Internship Program. I would like to ask you about your impressions of the consultation services you recently received from one of our interns, __________ (intern’s name) regarding _______ (patient’s name). Your responses will help evaluate __________’s (intern’s name) performance in our program. Please be candid and truthful in your answers. Your responses will be shared with _______ (the intern) but will not be linked to your identity. Your responses will also be shared with our Training Committee.

I would like you to respond to each of the following statements using a 5-point scale where: 1—means you strongly disagree; 2—means you disagree; 3—means you neither agree nor disagree; 4—means you agree; and 5—means you strongly agree.

_____ 1.) __________ (the intern) made it clear to you that he/she is in a training program and is under _________________’s (supervisor’s name) supervision.

_____ 2.) __________ conducted him/herself in a professional manner.

_____ 3.) __________ provided feedback about this case in a timely manner.

_____ 4.) The feedback provided by __________ was helpful.

_____ 5.) You would feel comfortable referring patients in the future to __________.

If referral source gives a 1 or 2 for any of the above items, query them as to the reasons for these ratings and record below:

______________________________________________________________________________
APPENDIX L

Interdisciplinary Team Member Survey
Naval Medical Center Portsmouth Internship Training Program 2017-2018

Interdisciplinary Team Member Survey

Date: _______ Administrative Assistant: ________________ Intern: ________________

Rotation (circle one): Inpatient  Outpatient I  Outpatient II  Health/Neuropsychology/Child

Rotation Sequence (circle): 1st Rotation  2nd Rotation  3rd Rotation  4th rotation

Initials of Team Member: _________________________ Profession: _________________________

I would like to ask you a few questions about one of our interns, ________, who is currently working under the supervision of Dr. ________________, and has had interactions with you as part of the ______________ treatment team. Your responses will be shared with the intern but will not be linked to your identity. Your responses will also be shared with our Training Committee. Please be candid and truthful in your answers.

I would like you to respond to each of the following statements using a 5-point scale where: 1--means you strongly disagree; 2--means you disagree; 3--means you neither agree nor disagree; 4--means you agree; and 5--means you strongly agree.

_____ 1.) ________ (the intern) made it clear to you that he/she is in a training program and is under Dr. ______________’s supervision.

_____ 2.) ________ clearly defined what a psychology intern is and his/her role on the treatment team.

_____ 3.) ________ conducted him/herself in a professional manner.

_____ 4.) ________ appears to understand your role and contribution to the treatment team.

_____ 5.) ________ demonstrates respect for the contributions of other disciplines to the functioning of the treatment team.

_____ 6.) ________ has made a significant contribution to the functioning of the treatment team.

If respondent gives a 1 or 2 for any of the above items, query them as to the reasons for these ratings and record below:

____________________________________________________________________________
____________________________________________________________________________
____________________________________________________________________________
APPENDIX M

Support Staff Survey
Naval Medical Center Portsmouth Internship Training Program 2017-2018

Support Staff Survey:

Date: _______ Administrative Assistant: _____________________ Intern: _____________________

Rotation (circle): Inpatient  Outpatient I  Outpatient II  Health/Neuropsychology/Child

Rotation Sequence (circle): 1st Rotation  2nd Rotation  3rd Rotation  4th rotation

Initials of support staff: __________

Support role (circle): Administrative support  Psychiatric Technician  Other: ____________

I would like to ask you about your impressions of ________ (intern), who is currently working under ___________ (supervisor’s name) supervision in our Internship Training Program. Your responses will be shared with the intern but not your identity. Your responses will also be shared with our Training Committee. Please be candid and truthful in your answers.

I would like you to respond to each of the following statements using a 5-point scale where: 1--means you strongly disagree; 2--means you disagree; 3--means you neither agree nor disagree; 4--means you agree; and 5--means you strongly agree.

____ 1.) ______ (the intern) treats you with dignity and respect.

____ 2.) ______ behaves in a professional manner.

____ 3.) ______ understands your role within the organization.

____ 4.) ______ utilizes your services appropriately.

If respondent gives a 1 or 2 for any of the above items, query them as to the reasons for these ratings and record below:

________________________________________________________________________
________________________________________________________________________
________________________________________________________________________

______________________ ________________________________________________
APPENDIX N

Diversity Consultation Survey
Naval Medical Center Portsmouth Internship Training Program 2017-2018

Diversity Consultation Survey

Date of Observed Supervision: _____ Intern: ________________________

Supervisor: ________________________ Diversity Liaison: ________________________

Rotation (circle one): Inpatient Outpatient I Outpatient II Health

Rotation Sequence (circle one): 1st Rotation 2nd Rotation 3rd Rotation 4th rotation

Responses to statements below use a 5-point scale where: 1 = strongly disagree; 2 = disagree; 3 = neither agree nor disagree; 4 = agree; and 5 = strongly agree.

**Regarding the intern’s requests for diversity consultation with the Diversity Liaison:**

_____ 1.) The intern identified a diversity issue of sufficient complexity to warrant consultation.

_____ 2.) The intern’s request for diversity consultation reflected an awareness between his/her own dimensions of diversity and his/her attitudes towards diverse others.

_____ 3.) The intern’s request for diversity consultation reflected a desire to use culturally relevant best practices in providing services to his/her patients.

The number of diversity consultation requests made this rotation by the intern was _____
APPENDIX O

Peer Supervision Rating Form
Naval Medical Center Portsmouth Internship Training Program 2017-2018

Peer Supervision Rating Form

Date: ______________ Peer Supervisor: ______________ Rater: ______________

Please indicate whether you are:

Peer Supervisee: ____ Transrotational Supervisor: ___

Please rate the quality of peer supervision by responding to each of the following statements using a 5-point scale where: 1--means you strongly disagree; 2--means you disagree; 3--means you neither agree nor disagree; 4--means you agree; and 5--means you strongly agree.

_____ 1.) Peer Supervisor provided a sense of acceptance and support.

_____ 2.) Peer Supervisor established clear boundaries.

_____ 3.) Peer Supervisor provided both positive and corrective feedback to the supervisee.

_____ 4.) Peer Supervisor helped the supervisee conceptualize the case.

_____ 5.) Peer Supervisor raised cultural and diversity issues relevant to the case.

_____ 6.) Peer Supervisor offered practical and useful case-centered suggestions.

_____ 7.) Peer Supervisor assisted the supervisee in integrating different techniques.

_____ 8.) Peer Supervisor conveyed active interest in helping supervisee grow professionally.

_____ 9.) Peer Supervisor maintained appropriate and useful level of focus in supervision.

_____ 10.) Peer Supervisor was respectful of differences in culture, ethnicity or other individual diversity between supervisor and supervisee.

If any of the above items is given a 1 or 2, please explain the reasons for these ratings below:

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________
APPENDIX P

Outpatient Supervision Contract
SUPERVISION CONTRACT:
2017-2018 CLINICAL
PSYCHOLOGY INTERNSHIP TRAINING PROGRAM
OUTPATIENT MENTAL HEALTH DEPARTMENT, PSYCHOLOGY DIVISION
NAVAL MEDICAL CENTER
PORTSMOUTH, VA

Outpatient Rotation I & II

Rotation Start Date: ___________
Rotation Completion Date: On or about ___________

This is an agreement between _________________, hereafter referred to as intern, and Dr(s). ____________________________, hereafter referred to as supervisor(s). The purpose of this supervision contract is to explain the learning activities and supervision processes for the outpatient training rotations I & II. As with all our rotations, the learning activities are broad and encompass the Foundational and Functional competencies as set forth in the Internship Training Manual. Two three-month rotations are conducted in the outpatient treatment setting. This rotation takes place primarily at the Adult Mental Health Clinic of NMCP but also will include the chance to practice at one of the local branch mental health clinics. This document defines the roles of intern and supervisors, and clarifies expectations each may have for one another. The training activities specified in this document are consistent with the goals of the training program as outlined in the Internship Training Manual and are part of an integrated and coordinated sequence of learning experiences designed to prepare the intern for entry into practice as a clinical psychologist. Given that the intern is preparing for service as a Navy psychologist, there will be some military-specific features of this training experience but professional competencies emphasized during this rotation are sufficiently broad to generalize to professional practice in diverse mental health settings.

The training program’s goals, and thus this rotation’s goals, are the development of professional competencies as a clinical psychologist. Performance at the end of each three-month segment of this rotation will be evaluated relative to competency benchmarks as presented in the Competency Assessment Rating Scale and the Competency for Psychological Practice Benchmarks document. This rotation allows the intern to develop and express clinical competencies within the context of outpatient psychology clinics. From 60 to 70% of the intern’s time will be spent in direct clinical service and interdisciplinary activities. The NMCP outpatient clinic is located within an Outpatient Mental Health Clinic, which houses a number of mental health specialties, including neuropsychology, health psychology, and child mental health, along with the general adult outpatient clinic. The hospital also has several smaller branch clinics staffed by multidisciplinary teams. At all training sites the intern will have the opportunity to work in collaboration with psychology sub-specialists in addition to other mental health professionals, primary care managers and medical specialty providers. The intern will be supervised in the performance of psychological assessments and interventions for the treatment of military personnel, family members of military members, and military veterans who present with a broad range of acute and chronic mental health problems (e.g. mood disorders, adjustment disorders, trauma-related issues, psychotic disorders, and relational and occupational problems).
This rotation facilitates the development of psychological assessment skills and psychotherapy based on psychological theory and research, and emphasizes evidence based treatment modalities. The intern will have opportunities to demonstrate skills and experience in diagnostic interviewing, psychological testing, treatment planning, short-term psychotherapy and interdisciplinary team participation. In addition, the intern will be exposed to military-specific activities such as security screenings and fitness-for-duty evaluations.

There will be rotation-specific reading assignments appropriate for both training sites, which will be individualized based on training needs and the intern’s specific interests. The Cultural Diversity Liaison will remain available to consult with intern and supervisor throughout the rotation.

The intern will have a designated supervisor at all training sites and between the two supervisors the intern will receive a minimum of three hours face to face supervision each week. The intern will also receive one hour of face to face supervision per week from his/her Transrotational Evidence-Based Therapy supervisor. Under no circumstances will the intern receive fewer than 4 hours of supervision any given week and a minimum of 2 of these hours will be provided on an individual basis by a licensed psychologist who is either designated as a supervisor or adjunct supervisor by the Internship Training Program. Also, all psychologists providing supervision will bear clinical responsibility for the cases seen under their supervision. Supervision hours from each training site are monitored each week and in the unexpected event that the minimum number of hours of supervision is not achieved, the outpatient supervisors will be so advised by the Training Director and between the Training Director and the supervisors a plan will be developed and implemented to make-up the missed supervision in a timely manner.

The intern may expect the following as part of the supervisory process:

- A sharing of the supervisors’ backgrounds and clinical competencies germane to practice within the outpatient mental health arena.
- Specific instructions regarding operating procedures and clinical documentation guidelines that are peculiar to the specific treatment settings.
- Opportunity to observe supervisors performing no fewer than 2 outpatient diagnostic interviews at each training site.
- Respect for cultural, diversity, and power differences within the supervisor-supervisee-patient triad.
- A relationship characterized by:
  - Open communication and two-way feedback.
The expectation that the intern will voice disagreements and differences of opinion.

Attention to personal factors, such as values, beliefs, biases, and predisposition. However, supervisor will not require intern to disclose personal information regarding sexual history, history of abuse, psychological treatment, and relationships with parents, peers, and spouses or significant others unless this information is necessary to evaluate, or obtain assistance for, the intern when it is judged that such issues are preventing the intern from performing his/her training or professionally related activities in a competent manner, or the intern poses a threat to self or others.

- The availability of the supervisor for any and all emergency situations above and beyond scheduled supervision times.
- Timely completion of supervision-related administrative procedures.
- Communication of coverage assignments for supervision when the supervisor is away from the work setting.

The Supervisor may expect from _____________ [the intern] the following:

- Adherence to clinic, ethical and legal codes and Navy policies, including use of a supplementary consent form indicating services are being provided by a psychology intern under the supervision of a licensed clinical psychologist.
- Completion of all required program elements (e.g., Self-Studies, Case Presentations, attendance to didactics, etc.)
- Use of standard clinical evaluation and report formats as provided in each treatment setting.
- Completion of all clinical documentation within 72 hours of service delivery, which includes final entry of evaluations and progress notes into the electronic medical record.
- Availability of audio or videotaped recordings of all clinical sessions with patients, unless otherwise instructed by supervisors.
- Openness and receptivity to feedback.
- Maintenance of draft and final reports of all case materials within the intern’s folder on the appropriate computer share drive for patients seen at NMCP.
- Adherence to the requirement that all patients be provided with name and contact information of supervisor responsible for their case.
- Proper preparation for all supervision sessions and prompt attendance.
- An understanding that the supervisor bears liability in supervision and thus it is essential that the intern share complete information regarding patients and abide by the supervisor’s final decisions, as the welfare of the patient is tantamount.
- **An understanding that the intern must follow proper clinic protocol, as per each training site, in the case of an emergency, including immediate notification of supervisor, independent of scheduled supervision times, whenever patient safety is in jeopardy.**

Performance Evaluation:

At the end of the Outpatient I and II rotations competency ratings are made, independently, by the NMCP outpatient supervisor, and the intern’s Transrotational supervisor as described in the Training Manual. Levels of competency development expected at the end of these rotations are outlined in the Competency Assessment Rating Scale, which is contained in the program’s Training Manual. While end of rotation evaluations provide objective feedback as to the intern’s progression toward completion of the internship, individual rotations are not "passed" or "failed"
per se, nor are rotations repeated when performance is subpar. An intern obtaining ratings at or above “Acceptable” is considered to be in good standing in the training program. An intern whose competency ratings fall below the minimally acceptable level, as defined in the training manual, will be placed in a remedial status and provided with a remedial plan. Remedial plans target specific performance deficiencies and outline measures designed to assist the intern in overcoming performance/competency obstacles. If the remedial plan does not bring an intern up to expected competency levels by the next rating period, the intern may be given a second period of remediation or, conversely, at the recommendation of the Training Committee may be referred to the Graduate Medical Education Committee, which could result in the intern’s placement on Command Probation. The intern’s rights to due process are strictly maintained throughout this process.

Individual rotation goals are set via discussion between the intern and the rotation supervisor. These goals may focus on acquisition of specific skills or on the development of more fluid abilities, such as improving ability to manage one’s own responses in a therapy session. These goals are not evaluated formally but should be discussed frequently during supervision.

Rotation Goals (please specify at least two goals):
______________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________

________________________    Date: ___________
Psychology Intern

________________________    Date: ___________
NMCP Rotation Supervisor

________________________    Date: ___________
NMCP Branch Clinic Rotation Supervisor
APPENDIX Q

Inpatient Supervision Contract
SUPERVISION CONTRACT:
2017-2018 CLINICAL PSYCHOLOGY INTERNSHIP TRAINING PROGRAM
OUTPATIENT MENTAL HEALTH DEPARTMENT, PSYCHOLOGY DIVISION
NAVAL MEDICAL CENTER
PORTSMOUTH, VA

Inpatient Rotation

Rotation Start Date: _____________
Rotation Completion Date: On or about ______________

This is an agreement between _________________, hereafter referred to as intern, and Dr. ________________, hereafter referred to as supervisor. The purpose of this supervision contract is to explain the learning activities and supervision processes for the inpatient training rotation. As with all our rotations, the learning activities are broad and encompass the Foundational and Functional competencies as set forth in the Internship Training Manual. Additionally, this document defines the roles of intern and supervisor, and clarifies expectations each may have for one another. The training activities specified in this document are consistent with the goals of the training program as outlined in the Internship Training Manual and are part of an integrated and coordinated sequence of learning experiences designed to prepare the intern for entry into practice as a clinical psychologist. Given that the intern is preparing for service as a Navy psychologist, there will be some military-specific features of this training experience but professional competencies emphasized during this rotation are sufficiently broad to generalize to professional practice in diverse mental health settings.

The training program’s goals, and thus this rotation’s goals, are the development of professional competencies as a clinical psychologist. Performance at the end of this rotation will be evaluated relative to competency benchmarks as presented in the Competency Assessment Rating Scale and the Competency for Psychological Practice Benchmarks document. This rotation allows the intern to develop and express clinical competencies within the context of an inpatient psychiatry unit. From 60 to 70% of the rotation will be spent in direct clinical service and interdisciplinary activities. The intern will attend and participate in morning team meetings, interview new patients, develop/monitor treatment/discharge plans, provide individual therapy/crisis intervention, participate in group therapy, and conduct psychological testing as needed. The intern will consult with other professionals on the interdisciplinary team and other medical specialists within this facility to provide integrated mental health services. The intern will also consult with family members and the commands of active duty service members to make decisions regarding military disposition. One day per week over the course of the rotation will be spent in didactic presentations, providing therapy to transrotational patients, and receiving supervision for transrotational cases.

The inpatient rotation will be conducted on psychiatric units 5-E and/or 5-F of Building 2 of NMCP. Unit 5-E provides intensive inpatient psychiatric treatment for acute or severe psychiatric illnesses and Unit 5-F provides intensive inpatient psychiatric treatment for dually diagnosed patients (i.e., patients diagnosed with a substance use disorder plus a psychiatric
disorder). These units serve active duty patients and a lesser number of adult family members. The intern will function as a treatment team member who is assigned a small caseload for whom he/she is responsible for coordinating team treatment planning, consulting with family members and military commands, and providing individualized therapy and assessment services. The intern will also be responsible for providing group therapy four times per week to the psychiatric units. In addition, the intern will be on call with psychiatric residents for emergency room psychiatric consultations 10 times over the course of the rotations. Five of these will be overnight shifts, and five will be from 1600-2200. The work day typically starts at 0800 and extends beyond 1630 as needed.

There will be rotation-specific reading assignments, which are individualized based on training needs and the intern’s specific interests. The Cultural Diversity Liaison will remain available to consult with intern and supervisor throughout the rotation.

The supervisor will provide a minimum of one hour of individual supervision each week. The intern will also receive one hour of supervision per week from his/her Transrotational Evidence-Based Therapy supervisor and two or more hours of group supervision from rotation supervisor and/or the attending psychiatrist on the unit, who is an adjunct supervisor for the internship program. Under no circumstances will the intern receive fewer than four hours of supervision any given week and a minimum of two of these hours will be provided on an individual basis by a licensed psychologist who is either designated as a supervisor or adjunct supervisor by the Internship Training Program. Also, all psychologists providing supervision will bear clinical responsibility for the cases seen under their supervision. Supervision hours are monitored each week and in the unexpected event that the minimum number of hours of supervision is not achieved, the supervisor will be so advised by the Training Director and between the two of them a plan will be developed and implemented to make up the missed supervision in a timely manner.

The intern may expect the following as part of the supervisory process:

- A sharing of the supervisor’s background and clinical competencies germane to practice within the inpatient mental health arena.
- Specific instructions regarding operating procedures and clinical documentation guidelines that are peculiar to the inpatient units.
- Opportunity to observe supervisor leading inpatient groups, if needed.
- Respect for cultural, diversity, and power differences within the supervisor-supervisee-patient triad.
- A relationship characterized by:
  - Open communication and two-way feedback.
- The expectation that the intern will voice disagreements and differences of opinion.
- Attention to personal factors, such as values, beliefs, biases, and predisposition. However, supervisor will not require intern to disclose personal information regarding sexual history, history of abuse, psychological treatment, and relationships with parents, peers, and spouses or significant others unless this information is necessary to evaluate or obtain assistance for the intern when it is judged that such issues are preventing the intern from performing his/her training or professionally related activities in a competent manner or the intern poses a threat to self or others.

- **The Availability of the supervisor for any and all emergency situations above and beyond scheduled supervision times.**
- Timely completion of supervision-related administrative procedures.
- Communication of coverage assignments for supervision when the supervisor is away from the work setting.

The Supervisor may expect from _____________ [the intern] the following:

- Adherence to clinic, ethical and legal codes and Navy policies, including use of a supplementary consent form indicating services are being provided by a psychology intern under the supervision of a licensed clinical psychologist.
- Completion of all required program elements (i.e., Portfolios, Self-Studies, Case Presentations, attendance to didactics, etc.)
- Use of standard clinical evaluation and report formats.
• Completion of all clinical documentation as required within the psychiatric inpatient settings. In most instances documentation must be entered into the inpatient electronic medical record on the same day of service.

• Provision of audio or video taped sessions when requested by supervisor.

• Openness and receptivity to feedback.

• Adherence to the requirement that all patients be provided with name and contact information of supervisor responsible for their case.

• Proper preparation for all supervision sessions and prompt attendance.

• An understanding that the supervisor bears liability in supervision and thus it is essential that the intern share complete information regarding patients and abide by the supervisor’s final decisions, as the welfare of the patient is tantamount.

• **An understanding that the intern must follow proper clinic protocol in the case of an emergency, including immediate notification of supervisor, independent of scheduled supervision times, whenever patient safety is in jeopardy.**

Performance Evaluation:

The evaluation of competency attainment at the end of this rotation is performed by the inpatient rotation supervisor and the intern’s Transrotational supervisor, who comprise the intern’s Competency Committee. Specific evaluation procedures are described in the Training Manual, along with the expected and minimally acceptable levels of competency development required of the program. In the event that either member of this Competency Committee provides a rating that falls below the minimally acceptable level, a third rater/supervisor is added to the Competency Committee and the average of three supervisor ratings is used as the competency metric for each competency domain. Supervisors included as the third rater will have direct exposure to the intern’s work by providing coverage supervision in the absence of the rotation supervisor. Recorded interviews and therapy sessions, plus written work samples, will be the same as those rated by the primary supervisor, and third raters will have attended the intern’s case presentation. While end of rotation evaluations provide objective feedback as to the intern’s progression toward completion of the internship, individual rotations are not "passed" or "failed" per se. An intern obtaining ratings at or above “Minimally Acceptable” is considered to be in good standing in the training program. An intern whose competency ratings are lower than that level will be placed on a remedial status. This information will be discussed with the intern and...
plans will be made at that time to remediate any deficiencies. If a remedial plan does not bring an intern up to required competency levels by the next rating period, the intern may be placed on Command Probation in the event the Training Committee elects to refer the intern to the Graduate Medical Education Committee for deficient performance.

Individual rotation goals are set via discussion between the intern and the rotation supervisor. These goals may focus on acquisition of specific skills or on the development of more fluid abilities, such as improving ability to manage one’s own responses in a therapy session. These goals are not evaluated formally but should be discussed frequently during supervision.

Rotation Goals (please specify at least two goals):

______________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________

______________________ Date: __________
Psychology Intern

______________________ Date: __________
Rotation Supervisor
APPENDIX R

Health Psychology, Primary Care Rotation Supervision Contract
SUPERVISION CONTRACT
2017-2018 CLINICAL
PSYCHOLOGY INTERNSHIP TRAINING PROGRAM
OUTPATIENT MENTAL HEALTH DEPARTMENT, PSYCHOLOGY DIVISION
NAVAL MEDICAL CENTER
PORTSMOUTH, VA

Health Psychology: Primary Care Rotation

Rotation Start Date: _____________

Rotation Completion Date: On or about ________________

This is an agreement between ___________________, hereafter referred to as intern, and Dr. ______________, hereafter referred to as supervisor. The purpose of this supervision contract is to explain the learning activities and supervision processes for the outpatient training rotation. As with all our rotations, the learning activities are broad and encompass the Foundational and Functional competencies as set forth in the Internship Training Manual. Additionally, this document defines the roles of intern and supervisor, and clarifies expectations each may have for one another. The training activities specified in this document are consistent with the goals of the training program as outlined in the Internship Training Manual and are part of an integrated and coordinated sequence of learning experiences designed to prepare the intern for entry into practice as a clinical psychologist. Given that the intern is preparing for service as a Navy psychologist, there will be some military-specific features of this training experience but professional competencies emphasized during this rotation are sufficiently broad to generalize to professional practice in diverse mental health settings.

The training program’s goals, and thus this rotation’s goals, are the development of professional competencies as a clinical psychologist. Performance at the end of this rotation will be evaluated relative to competency benchmarks as presented in the Competency Assessment Rating Scale and the Competency for Psychological Practice Benchmarks document. This rotation allows the intern to develop and express clinical competencies within the context of an outpatient primary care clinic. From 60 to 70% of the rotation will be spent in direct clinical service and interdisciplinary activities. The rotation will provide the intern the opportunity to work in collaboration with primary care managers (PCMs). During the outpatient primary care rotation the intern will be supervised in the performance of brief behavioral assessments and interventions for the treatment of military personnel and family members who present with a broad range of medical and behavioral/mental health problems (e.g. sleep disturbances, pain, obesity, stress, mood disorders, adjustment disorders and trauma-related issues). The intern will develop skills in structured brief diagnostic interviewing, interventions and recommendations, evidenced based cognitive-behavioral psychotherapy and learn about psychotropic medications. An appointment is approximately 25-30 minutes and patients generally attend 1-4 appointments. Brief behavioral health measures will routinely be used during this rotation to assess patient symptoms. Finally, the intern may be exposed to military-specific activities such as brief fitness-for-deployment assessments.
There will be rotation-specific reading assignments, which will be focused on the Behavioral Health Integration Program in the Medical Home Port. Additional readings will be individualized based on training needs and the intern’s specific interests. The Cultural Diversity Liaison will remain available to consult with intern and supervisor throughout the rotation.

The supervisor will provide a minimum of 2 hours face to face supervision each week. The intern will also receive 1 hour face to face supervision from the pain psychology supervisor and one hour of face to face supervision per week from his/her Transrotational Evidence-Based Therapy supervisor. Under no circumstances will the intern receive fewer than 4 hours of supervision any given week and a minimum of 2 of these hours will be provided on an individual basis by a licensed psychologist who is either designated as a supervisor or adjunct supervisor by the Internship Training Program. Also, all psychologists providing supervision will bear clinical responsibility for the cases seen under their supervision. Supervision hours are monitored each week and in the unexpected event that the minimum number of hours of supervision is not achieved, the supervisor will be so advised by the Training Director and between the two of them a plan will be developed and implemented to make up the missed supervision in a timely manner.

The intern may expect the following as part of the supervisory process:

- A sharing of the supervisor’s background and clinical competencies germane to practice within the primary care psychology arena.
- Specific instructions regarding operating procedures and clinical documentation guidelines that are peculiar to the primary care clinic.
- Opportunity to observe supervisor performing no fewer than 2 outpatient primary care diagnostic interviews.
- Respect for cultural, diversity, and power differences within the supervisor-supervisee-patient triad.
- A relationship characterized by:
  - Open communication and two-way feedback.
  - The expectation that the intern will voice disagreements and differences of opinion.
  - Attention to personal factors, such as values, beliefs, biases, and predisposition. However, supervisor will not require intern to disclose
personal information regarding sexual history, history of abuse, psychological treatment, and relationships with parents, peers, and spouses or significant others unless this information is necessary to evaluate or obtain assistance for the intern when it is judged that such issues are preventing the intern from performing his/her training or professionally related activities in a competent manner or the intern poses a threat to self or others.

- **The availability of the supervisor for any and all emergency situations above and beyond scheduled supervision times.**

- Timely completion of supervision-related administrative procedures.

- Communication of coverage assignments for supervision when the supervisor is away from the work setting.

The Supervisor may expect from _____________ [the intern] the following:

- Adherence to clinic, ethical and legal codes and Navy policies, including use of a supplementary consent form indicating services are being provided by a psychology intern under the supervision of a licensed clinical psychologist.

- Completion of all required program elements (i.e., Portfolios, Self-Studies, Case Presentations, attendance to didactics, etc.)

- Use of standard clinical evaluation and report formats.

- Completion of all clinical documentation as required within the outpatient primary care setting. In most instances documentation must be entered into the electronic medical record on the same day of service.

- Provision of audio or video taped sessions when requested by supervisor.
• Openness and receptivity to feedback.

• Adherence to the requirement that all patients be provided with name and contact information of supervisor responsible for their case.

• Proper preparation for all supervision sessions and prompt attendance.

• An understanding that the supervisor bears liability in supervision and thus it is essential that the intern share complete information regarding patients and abide by the supervisor’s final decisions, as the welfare of the patient is tantamount.

• An understanding that the intern must follow proper clinic protocol in the case of an emergency, including immediate notification of supervisor, independent of scheduled supervision times, whenever patient safety is in jeopardy.

Performance Evaluation:

The evaluation of competency attainment at the end of this rotation is performed by the primary care rotation supervisor, the pain psychology rotation supervisor, and the intern’s Transrotational supervisor, who comprise the intern’s Competency Committee. Specific evaluation procedures are described in the Training Manual, along with the expected and minimally acceptable levels of competency development required of the program at this stage of the intern’s training. In the event that either member of this Competency Committee provides a rating that falls below the minimally acceptable level, a fourth rater/supervisor is added to the Competency Committee and the average of three supervisor ratings is used as the competency metric for each competency domain. Supervisors included as the third rater will have direct exposure to the intern’s work by providing coverage supervision in the absence of the rotation or transrotational supervisor. Recorded interviews and therapy sessions, plus written work samples, will be the same as those rated by the primary supervisor, and third raters will have attended the intern’s case presentation. While end of rotation evaluations provide objective feedback as to the intern’s progression toward completion of the internship, individual rotations are not "passed" or "failed" per se. An intern obtaining ratings at or above “Minimally Acceptable” is considered to be in good standing in the training program. An intern whose competency ratings are lower than that level will be placed on a remedial status. This information will be discussed with the intern and plans will be made at that time to remediate any deficiencies over the course of the next rotation. If a remedial plan does not bring an intern up to required competency levels by the next rating period, the intern may be placed on Command Probation in the event the Training Committee elects to refer the intern to the Graduate Medical Education Committee for deficient performance.
Individual rotation goals are set via discussion between the intern and the rotation supervisor. These goals may focus on acquisition of specific skills or on the development of more fluid abilities, such as improving ability to manage one’s own responses in a therapy session. These goals are not evaluated formally but should be discussed frequently during supervision.

Rotation Goals (please specify at least two goals):

_____________________________________________________________________________
_____________________________________________________________________________
_____________________________________________________________________________

____________________
Date: ___________

Psychology Intern

____________________
Date: ___________

Rotation Supervisor
APPENDIX S

Health Psychology, Pain Psychology Rotation Contract
SUPervision Contract
2017-2018 Clinical Psychology Internship Training Program
Outpatient Mental Health Department, Psychology Division
Naval Medical Center
Portsmouth, VA

Health Psychology: Pain Psychology Rotation

Rotation Start Date: ____________

Rotation Completion Date: On or about ______________

This is an agreement between _________________, hereafter referred to as intern, and Dr. _____________ (and Dr. ____________, if there are two supervisors), hereafter referred to as supervisor(s). The purpose of this supervision contract is to explain the learning activities and supervision processes for the outpatient training rotation. As with all our rotations, the learning activities are broad and encompass the Foundational and Functional competencies as set forth in the Internship Training Manual. Additionally, this document defines the roles of intern and supervisor, and clarifies expectations each may have for one another. The training activities specified in this document are consistent with the goals of the training program as outlined in the Internship Training Manual and are part of an integrated and coordinated sequence of learning experiences designed to prepare the intern for entry into practice as a clinical psychologist. Given that the intern is preparing for service as a Navy psychologist, there will be some military-specific features of this training experience but professional competencies emphasized during this rotation are sufficiently broad to generalize to professional practice in diverse mental health settings.

The training program’s goals, and thus this rotation’s goals, are the development of professional competencies as a clinical psychologist. Performance at the end of this rotation will be evaluated relative to competency benchmarks as presented in the Competency Assessment Rating Scale and the Competency for Psychological Practice Benchmarks document. This rotation allows the intern to develop and express clinical competencies within the context of an outpatient primary care clinic. From 60 to 70% of the rotation will be spent in direct clinical service and interdisciplinary activities. The rotation will provide the intern the opportunity to work in collaboration with physiatrists, physical therapists, surgeons, and anesthesiologists. During the pain psychology rotation the intern will be supervised in the performance of assessments and interventions for the treatment of military personnel and family members who present with chronic pain conditions and co-morbid psychological distress. The intern will provide cognitive-behavioral individual and group therapy for chronic pain.

There will be rotation-specific reading assignments, which will be focused on the assessment and treatment of chronic pain. Additional readings will be individualized based on training needs and the intern’s specific interests. The Cultural Diversity Liaison will remain available to consult with intern and supervisor throughout the rotation.
The supervisor will provide a minimum of 1 hour face to face supervision each week. The intern will also receive 2 hours face to face supervision from his/her primary care supervisor and one hour of face to face supervision per week from his/her Transrotational Evidence-Based Therapy supervisor. Under no circumstances will the intern receive fewer than 4 hours of supervision any given week and a minimum of 2 of these hours will be provided on an individual basis by a licensed psychologist who is either designated as a supervisor or adjunct supervisor by the Internship Training Program. Also, all psychologists providing supervision will bear clinical responsibility for the cases seen under their supervision. Supervision hours are monitored each week and in the unexpected event that the minimum number of hours of supervision is not achieved, the supervisor will be so advised by the Training Director and between the two of them a plan will be developed and implemented to make up the missed supervision in a timely manner.

The intern may expect the following as part of the supervisory process:

- A sharing of the supervisor’s background and clinical competencies germane to practice within the pain psychology arena.
- Specific instructions regarding operating procedures and clinical documentation guidelines that are peculiar to the outpatient pain psychology clinic.
- Opportunity to observe supervisor performing no fewer than 2 outpatient chronic pain diagnostic interviews.
- Respect for cultural, diversity, and power differences within the supervisor-supervisee-patient triad.
- A relationship characterized by:
  - Open communication and two-way feedback.
  - The expectation that the intern will voice disagreements and differences of opinion.
  - Attention to personal factors, such as values, beliefs, biases, and predisposition. However, supervisor will not require intern to disclose personal information regarding sexual history, history of abuse, psychological treatment, and relationships with parents, peers, and spouses or significant others unless this information is necessary to evaluate or obtain assistance for the intern when it is judged that such issues are preventing the intern from performing his/her training or professionally related activities in a competent manner or the intern poses a threat to self or others.
• The availability of the supervisor for any and all emergency situations above and beyond scheduled supervision times.
• Timely completion of supervision-related administrative procedures.
• Communication of coverage assignments for supervision when the supervisor is away from the work setting.

The Supervisor may expect from ______________ [the intern] the following:

• Adherence to clinic, ethical and legal codes and Navy policies, including use of a supplementary consent form indicating services are being provided by a psychology intern under the supervision of a licensed clinical psychologist.
• Completion of all required program elements (i.e., Portfolios, Self-Studies, Case Presentations, attendance to didactics, etc.)
• Use of standard clinical evaluation and report formats.
• Completion of all clinical documentation as required within the outpatient pain psychology setting.
• Provision of audio or video taped sessions when requested by supervisor.
• Openness and receptivity to feedback.
• Adherence to the requirement that all patients be provided with name and contact information of supervisor responsible for their case.
• Proper preparation for all supervision sessions and prompt attendance.
• An understanding that the supervisor bears liability in supervision and thus it is essential that the intern share complete information regarding patients and abide by the supervisor’s final decisions, as the welfare of the patient is tantamount.
• **An understanding that the intern must follow proper clinic protocol in the case of an emergency, including immediate notification of supervisor, independent of scheduled supervision times, whenever patient safety is in jeopardy.**

Performance Evaluation:

The evaluation of competency attainment at the end of this rotation is performed by the pain psychology rotation supervisor, the primary care rotation supervisor and the intern’s Transrotational supervisor, who comprise the intern’s Competency Committee. Specific evaluation procedures are described in the Training Manual, along with the expected and
minimally acceptable levels of competency development required of the program at this stage of
the intern’s training. In the event that either member of this Competency Committee provides a
rating that falls below the minimally acceptable level, a fourth rater/supervisor is added to the
Competency Committee and the average of three supervisor ratings is used as the competency
metric for each competency domain. Supervisors included as the fourth rater will have direct
exposure to the intern’s work by providing coverage supervision in the absence of the rotation or
transrotational supervisor. Recorded interviews and therapy sessions, plus written work samples,
will be the same as those rated by the primary supervisor, and fourth raters will have attended the
intern’s case presentation. While end of rotation evaluations provide objective feedback as to the
intern’s progression toward completion of the internship, individual rotations are not "passed" or
"failed" per se. An intern obtaining ratings at or above “Minimally Acceptable” is considered to
be in good standing in the training program. An intern whose competency ratings are lower than
that level will be placed on a remedial status. This information will be discussed with the intern
and plans will be made at that time to remediate any deficiencies over the course of the next
rotation. If a remedial plan does not bring an intern up to required competency levels by the next
cutting period, the intern may be placed on Command Probation in the event the Training
Committee elects to refer the intern to the Graduate Medical Education Committee for deficient
performance.

Individual rotation goals are set via discussion between the intern and the rotation supervisor.
These goals may focus on acquisition of specific skills or on the development of more fluid
abilities, such as improving ability to manage one’s own responses in a therapy session. These
goals are not evaluated formally but should be discussed frequently during supervision.

Rotation Goals (please specify at least two goals):
____________________________________________________________________________
____________________________________________________________________________
____________________________________________________________________________

_________________________ Date: __________
P sychology Intern

_________________________ Date: __________
Rotation Supervisor

_________________________ Date: __________
Second Rotation Supervisor
APPENDIX T

Child/Family Supervision Contract
SUPERVISION CONTRACT
2017-2018 CLINICAL
PSYCHOLOGY INTERNSHIP TRAINING PROGRAM
OUTPATIENT MENTAL HEALTH DEPARTMENT, PSYCHOLOGY DIVISION
NAVAL MEDICAL CENTER
PORTSMOUTH, VA

Child/Family Rotation

Rotation Start Date: ____________
Rotation Completion Date: On or about ____________

This is an agreement between _________________, hereafter referred to as intern, and
Dr. ____________ (and Dr. ____________, if there are two supervisors), hereafter referred to
as supervisor(s). The purpose of this supervision contract is to explain the learning activities and
supervision processes for the outpatient training rotation. As with all our rotations, the learning
activities are broad and encompass the Foundational and Functional competencies as set forth in
the Internship Training Manual. Additionally, this document defines the roles of intern and
supervisor, and clarifies expectations each may have for one another. The training activities
specified in this document are consistent with the goals of the training program as outlined in the
Internship Training Manual and are part of an integrated and coordinated sequence of learning
experiences designed to prepare the intern for entry into practice as a clinical psychologist.
Given that the intern is preparing for service as a Navy psychologist, there will be some military-
specific features of this training experience but professional competencies emphasized during this
rotation are sufficiently broad to generalize to professional practice in diverse mental health
settings.

The training program’s goals, and thus this rotation’s goals, are the development of professional
competencies as a clinical psychologist. Performance at the end of this rotation will be evaluated
relative to competency benchmarks as presented in the Competency Assessment Rating Scale
and the Competency for Psychological Practice Benchmarks document. This rotation allows the
intern to develop and express clinical competencies within the context of an outpatient primary
care clinic. From 60 to 70% of the rotation will be spent in direct clinical service and
interdisciplinary activities. The rotation will provide the intern the opportunity to work in
collaboration with psychiatrists, pediatricians, and schools. The rotation prepares the intern to
provide assessment, intervention and consultation with families of active duty service members.
Interns will develop skills in the areas of intake processing, psychological evaluation/assessment,
individual, group and/or family therapy, and in consultation with primary medical care providers,
commands and local school districts. The rotation emphasizes responding to the unique
challenges military families face. Interns will be exposed to Child Interaction Therapy (PCIT), an
evidence-based treatment for disruptive behavior and attachment problems in preschool-age
children. The intern may have the opportunity to participate in groups provided in this clinic,
which include anger management, anxiety, parenting skills, and DBT for adolescents. Other
opportunities for familiarization and consultation with other military and local community child

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and family resources are provided as appropriate. The intern will primarily be supervised by a child psychologist but may also have the opportunity to work with psychiatrists and licensed clinical social work staff.

There will be rotation-specific reading assignments, which will be focused on the assessment and treatment of children and adolescents. Additional readings will be individualized based on training needs and the intern’s specific interests. In addition, during the course of the rotation, the program’s Cultural Diversity Liaison may participate in one supervision session to provide consultation on diversity issues related to a case. The Cultural Diversity Liaison will remain available to consult with intern and supervisor throughout the rotation.

The supervisor will provide a minimum of 2 hours face to face supervision each week. The intern will also receive one hour of face to face supervision per week from his/her Transrotational Evidence-Based Therapy supervisor. Under no circumstances will the intern receive fewer than 4 hours of supervision any given week and a minimum of 2 of these hours will be provided on an individual basis by a licensed psychologist who is either designated as a supervisor or adjunct supervisor by the Internship Training Program. Also, all psychologists providing supervision will bear clinical responsibility for the cases seen under their supervision. Supervision hours are monitored each week and in the unexpected event that the minimum number of hours of supervision is not achieved, the supervisor will be so advised by the Training Director and between the two of them a plan will be developed and implemented to make up the missed supervision in a timely manner.

The intern may expect the following as part of the supervisory process:

- A sharing of the supervisor’s background and clinical competencies germane to practice within the outpatient mental health arena.

- Specific instructions regarding operating procedures and clinical documentation guidelines that are peculiar to the outpatient pain psychology clinic.

- Opportunity to observe supervisor performing no fewer than 2 outpatient child diagnostic interviews.

- Respect for cultural, diversity, and power differences within the supervisor-supervisee-patient triad.

- A relationship characterized by:
  - Open communication and two-way feedback.
  - The expectation that the intern will voice disagreements and differences of opinion.
  - Attention to personal factors, such as values, beliefs, biases, and predisposition. However, supervisor will not require intern to disclose personal information regarding sexual history, history of abuse,
psychological treatment, and relationships with parents, peers, and spouses or significant others unless this information is necessary to evaluate or obtain assistance for the intern when it is judged that such issues are preventing the intern from performing his/her training or professionally related activities in a competent manner or the intern poses a threat to self or others.

- **The availability of the supervisor for any and all emergency situations above and beyond scheduled supervision times.**
- Timely completion of supervision-related administrative procedures.
- Communication of coverage assignments for supervision when the supervisor is away from the work setting.

The Supervisor may expect from _____________ [the intern] the following:

- Adherence to clinic, ethical and legal codes and Navy policies, including use of a supplementary consent form indicating services are being provided by a psychology intern under the supervision of a licensed clinical psychologist.
- Completion of all required program elements (i.e., Portfolios, Self-Studies, Case Presentations, attendance to didactics, etc.)
- Use of standard clinical evaluation and report formats.
- Completion of all clinical documentation as required within the outpatient pain psychology setting.
- Provision of audio or video taped sessions when requested by supervisor.
- Openness and receptivity to feedback.
- Adherence to the requirement that all patients be provided with name and contact information of supervisor responsible for their case.
- Proper preparation for all supervision sessions and prompt attendance.
- An understanding that the supervisor bears liability in supervision and thus it is essential that the intern share complete information regarding patients and abide by the supervisor’s final decisions, as the welfare of the patient is tantamount.
- **An understanding that the intern must follow proper clinic protocol in the case of an emergency, including immediate notification of supervisor, independent of scheduled supervision times, whenever patient safety is in jeopardy.**
Performance Evaluation:

The evaluation of competency attainment at the end of this rotation is performed by the rotation supervisor(s) and the intern’s Transrotational supervisor, who comprise the intern’s Competency Committee. Specific evaluation procedures are described in the Training Manual, along with the expected and minimally acceptable levels of competency development required of the program at this stage of the intern’s training. In the event that either member of this Competency Committee provides a rating that falls below the minimally acceptable level, a third rater/supervisor is added to the Competency Committee and the average of three supervisor ratings is used as the competency metric for each competency domain. Supervisors included as the third rater will have direct exposure to the intern’s work by providing coverage supervision in the absence of the rotation or transrotational supervisor. Recorded interviews and therapy sessions, plus written work samples, will be the same as those rated by the primary supervisor, and third raters will have attended the intern’s case presentation. While end of rotation evaluations provide objective feedback as to the intern’s progression toward completion of the internship, individual rotations are not “passed” or “failed” per se. An intern obtaining ratings at or above “Minimally Acceptable” is considered to be in good standing in the training program. An intern whose competency ratings are lower than that level will be placed on a remedial status. This information will be discussed with the intern and plans will be made at that time to remediate any deficiencies over the course of the next rotation. If a remedial plan does not bring an intern up to required competency levels by the next rating period, the intern may be placed on Command Probation in the event the Training Committee elects to refer the intern to the Graduate Medical Education Committee for deficient performance.

Individual rotation goals are set via discussion between the intern and the rotation supervisor. These goals may focus on acquisition of specific skills or on the development of more fluid abilities, such as improving ability to manage one’s own responses in a therapy session. These goals are not evaluated formally but should be discussed frequently during supervision.

Rotation Goals (please specify at least two goals):
______________________________________________________________________________   
______________________________________________________________________________   
______________________________________________________________________________   
______________________________________________________________________________   

_________________________  Date: ____________  
Psychology Intern

_________________________  Date: ____________  
Rotation Supervisor

_________________________  Date: ____________  
Second Rotation Supervisor
APPENDIX U

Neuropsychology Supervision Contract
SUPERVISION CONTRACT
2017-2018 CLINICAL
PSYCHOLOGY INTERNSHIP TRAINING PROGRAM
OUTPATIENT MENTAL HEALTH DEPARTMENT, PSYCHOLOGY DIVISION
NAVAL MEDICAL CENTER
PORTSMOUTH, VA

Neuropsychology rotation

Rotation Start Date: ____________

Rotation Completion Date: On or about ________________

This is an agreement between _________________, hereafter referred to as intern, and Dr. _____________ (and Dr. ____________, if there are two supervisors), hereafter referred to as supervisor(s). The purpose of this supervision contract is to explain the learning activities and supervision processes for the outpatient training rotation. As with all our rotations, the learning activities are broad and encompass the Foundational and Functional competencies as set forth in the Internship Training Manual. Additionally, this document defines the roles of intern and supervisor, and clarifies expectations each may have for one another. The training activities specified in this document are consistent with the goals of the training program as outlined in the Internship Training Manual and are part of an integrated and coordinated sequence of learning experiences designed to prepare the intern for entry into practice as a clinical psychologist. Given that the intern is preparing for service as a Navy psychologist, there will be some military-specific features of this training experience but professional competencies emphasized during this rotation are sufficiently broad to generalize to professional practice in diverse mental health settings.

The training program’s goals, and thus this rotation’s goals, are the development of professional competencies as a clinical psychologist. Performance at the end of this rotation will be evaluated relative to competency benchmarks as presented in the Competency Assessment Rating Scale and the Competency for Psychological Practice Benchmarks document. This rotation allows the intern to develop and express clinical competencies within the context of an outpatient primary care clinic. From 60 to 70% of the rotation will be spent in direct clinical service and interdisciplinary activities. The intern will evaluate cases referred for general psychodiagnostic testing from various inpatient and outpatient mental health care providers from throughout the medical center. More specifically, a number of patient referrals will be for neuropsychological evaluation for a variety of medical conditions to include traumatic brain injury, which will be seen over the course of the rotation. The intern, under supervision, will have an opportunity to learn certain test instruments, which are used in a neuropsychological evaluation, administer, and interpret these tests. The interns will discuss results with the supervisor and participate in feedback sessions with the patient (under supervision) and referral sources. The intern’s training rotation will be four-tiered:

• Clinical interview (Neuropsychological (medical-based) Interview)
- Test introduction and administration
- Report writing
- Clinical feedback

The intern will also have the opportunity to participate in interdisciplinary committees on an ad hoc basis. Additionally, interns may participate in facilitating psychoeducation and therapy groups. These groups are usually composed of patients with mTBIs who are selected to participate in BTRIP, which is a two week intensive outpatient therapy program of Warrior Recovery Service.

There will be rotation-specific reading assignments, which will be focused psychodiagnostic assessment. Additional readings will be individualized based on training needs and the intern’s specific interests. The Cultural Diversity Liaison will remain available to consult with intern and supervisor throughout the rotation.

The supervisor will provide a minimum of 2 hours face to face supervision each week. The intern will also receive one hour of face to face supervision per week from his/her Transrotational Evidence-Based Therapy supervisor. Under no circumstances will the intern receive fewer than 4 hours of supervision any given week and a minimum of 2 of these hours will be provided on an individual basis by a licensed psychologist who is either designated as a supervisor or adjunct supervisor by the Internship Training Program. Also, all psychologists providing supervision will bear clinical responsibility for the cases seen under their supervision. Supervision hours are monitored each week and in the unexpected event that the minimum number of hours of supervision is not achieved, the supervisor will be so advised by the Training Director and between the two of them a plan will be developed and implemented to make up the missed supervision in a timely manner.

The intern may expect the following as part of the supervisory process:

- A sharing of the supervisor’s background and clinical competencies germane to practice within the neuropsychology/assessment mental health arena.
- Specific instructions regarding operating procedures and clinical documentation guidelines that are peculiar to the assessment clinic.
- Opportunity to observe supervisor performing no fewer than 2 outpatient neuropsychological diagnostic interviews.
- Respect for cultural, diversity, and power differences within the supervisor-supervisee-patient triad.
- A relationship characterized by:
  - Open communication and two-way feedback.
• The expectation that the intern will voice disagreements and differences of opinion.
• Attention to personal factors, such as values, beliefs, biases, and predisposition. However, supervisor will not require intern to disclose personal information regarding sexual history, history of abuse, psychological treatment, and relationships with parents, peers, and spouses or significant others unless this information is necessary to evaluate or obtain assistance for the intern when it is judged that such issues are preventing the intern from performing his/her training or professionally related activities in a competent manner or the intern poses a threat to self or others.

• **The availability of the supervisor for any and all emergency situations above and beyond scheduled supervision times.**
• Timely completion of supervision-related administrative procedures.
• Communication of coverage assignments for supervision when the supervisor is away from the work setting.

The Supervisor may expect from _____________ [the intern] the following:

• Adherence to clinic, ethical and legal codes and Navy policies, including use of a supplementary consent form indicating services are being provided by a psychology intern under the supervision of a licensed clinical psychologist.
• Completion of all required program elements (i.e., Portfolios, Self-Studies, Case Presentations, attendance to didactics, etc.)
• Use of standard clinical evaluation and report formats.
• Completion of all clinical documentation as required within the outpatient pain psychology setting.
• Provision of audio or video taped sessions when requested by supervisor.
• Openness and receptivity to feedback.
• Adherence to the requirement that all patients be provided with name and contact information of supervisor responsible for their case.
• Proper preparation for all supervision sessions and prompt attendance.
• An understanding that the supervisor bears liability in supervision and thus it is essential that the intern share complete information regarding patients and abide by the supervisor’s final decisions, as the welfare of the patient is tantamount.

• An understanding that the intern must follow proper clinic protocol in the case of an emergency, including immediate notification of supervisor, independent of scheduled supervision times, whenever patient safety is in jeopardy.

Performance Evaluation:

The evaluation of competency attainment at the end of this rotation is performed by the rotation supervisor(s) and the intern’s Transrotational supervisor, who comprise the intern’s Competency Committee. Specific evaluation procedures are described in the Training Manual, along with the expected and minimally acceptable levels of competency development required of the program at this stage of the intern’s training. In the event that either member of this Competency Committee provides a rating that falls below the minimally acceptable level, a third rater/supervisor is added to the Competency Committee and the average of three supervisor ratings is used as the competency metric for each competency domain. Supervisors included as the third rater will have direct exposure to the intern’s work by providing coverage supervision in the absence of the rotation or transrotational supervisor. Recorded interviews and therapy sessions, plus written work samples, will be the same as those rated by the primary supervisor, and third raters will have attended the intern’s case presentation. While end of rotation evaluations provide objective feedback as to the intern’s progression toward completion of the internship, individual rotations are not “passed” or “failed” per se. An intern obtaining ratings at or above “Minimally Acceptable” is considered to be in good standing in the training program. An intern whose competency ratings are lower than that level will be placed on a remedial status. This information will be discussed with the intern and plans will be made at that time to remediate any deficiencies over the course of the next rotation. If a remedial plan does not bring an intern up to required competency levels by the next rating period, the intern may be placed on Command Probation in the event the Training Committee elects to refer the intern to the Graduate Medical Education Committee for deficient performance.

Individual rotation goals are set via discussion between the intern and the rotation supervisor. These goals may focus on acquisition of specific skills or on the development of more fluid abilities, such as improving ability to manage one’s own responses in a therapy session. These goals are not evaluated formally but should be discussed frequently during supervision.

Rotation Goals (please specify at least two goals):

______________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________
APPENDIX V

Transrotational Evidence Based Therapy Supervision Contract
SUPERVISION CONTRACT:
2017-2018 CLINICAL
PSYCHOLOGY INTERNSHIP TRAINING PROGRAM
OUTPATIENT MENTAL HEALTH DEPARTMENT, PSYCHOLOGY DIVISION
NAVAL MEDICAL CENTER
PORTSMOUTH, VA

Transrotational Evidence-Based Therapy

Start Date: ____________

Completion Date: On or about ______________

This is an agreement between _________________, hereafter referred to as intern, and Dr. _________________, hereafter referred to as supervisor. The purpose of this supervision contract is to explain the learning activities and supervision processes for the Transrotational Evidence-Based Therapy experience, which lasts the duration of the training year. This document defines the roles of intern and supervisor, and clarifies expectations each may have for one another.

The training program’s goals, and thus this training experience’s goals, are the development of professional competencies as a clinical psychologist. While this training activity lasts the entire year (though you may elect to change supervisors after six months and enter into another supervision agreement for the remainder of the training year), performance will be evaluated relative to competency benchmarks as presented in the Competency Assessment Rating Scale and the Competency for Psychological Practice Benchmarks document at the end of each quarter when interns switch primary rotations. Over the course of the Transrotational Evidence-Based Therapy training experience the intern will develop and exhibit clinical competencies by providing empirically validated psychological interventions to patients with various mental health conditions in an outpatient setting. The intern can expect to follow 1-4 therapy cases each week over the course of the training year under the supervision of his/her Transrotational supervisor. Cases are seen and supervised within the Child/Training Clinic in Building 3 on each Tuesday of the training year, along with participation in the didactics program, with the other four days of the week devoted to one of the four primary rotations. In addition, the Transrotational supervisor may assign specific readings based on the intern’s training needs and specific interests.

The Transrotational supervisor will provide at least one hour of face to face individual or group supervision each week, while the intern receives three hours of face to face supervision per week from his/her primary rotation supervisor. In the event that supervision cannot be provided by the Transrotational supervisor, the Transrotational supervisor will work with the primary rotation supervisor and the Training Director to develop and implement a plan to make up the missed supervision in a timely manner.

The intern may expect the following as part of the supervisory process:
• A sharing of the Transrotational supervisor’s background and clinical competencies germane to practice within an outpatient military mental health clinic.

• Respect for cultural, diversity, and power differences within the supervisor-supervisee-patient triad.

• A relationship characterized by:
  - Open communication and two-way feedback.
  - The expectation that the intern will voice disagreements and differences of opinion.
  - Attention to personal factors, such as values, beliefs, biases, and predisposition. However, supervisor will not require intern to disclose personal information regarding sexual history, history of abuse, psychological treatment, and relationships with parents, peers, and spouses or significant others unless this information is necessary to evaluate or obtain assistance for the intern when it is judged that such issues are preventing the intern from performing his/her training or professionally related activities in a competent manner or the intern poses a threat to self or others.

• The Availability of the supervisor for any and all emergency situations above and beyond scheduled supervision times.

• Timely completion of supervision-related administrative procedures.

• Communication of coverage assignments for supervision when the supervisor is away from the work setting.

The supervisor may expect from _____________ [the intern] the following:
- Adherence to clinic, ethical and legal codes and Navy policies, including use of a supplementary consent form indicating services are being provided by a psychology intern under the supervision of a licensed clinical psychologist.
- Regular use of one or more outcome measures for each case.
- Use of standard clinical evaluation and report formats.
- Completion of all clinical documentation within 72 hours of service delivery, which includes final entries into the electronic medical record.
- Provision of audio or video taped sessions when requested by supervisor.
- Openness and receptivity to feedback.
- Adherence to the requirement that all patients be provided with name and contact information of supervisor responsible for their case.
- Proper preparation for all supervision sessions and prompt attendance.
- An understanding that the supervisor bears liability in supervision and thus it is essential that the intern share complete information regarding patients and abide by the supervisor’s final decisions, as the welfare of the patient is tantamount.
- **An understanding that the intern must follow proper clinic protocol in the case of an emergency, including immediate notification of supervisor, independent of scheduled supervision times, whenever patient safety is in jeopardy.**

**Performance Evaluation:**
As outlined in the Training Manual, evaluation of competency attainment at the end of each quarter of the training year is evaluated by the intern’s Competency Committee, which is comprised of the Transrotational supervisor, listed below, plus the intern’s primary rotation supervisor(s). Expected and minimally acceptable levels of competency development are outlined in the Training Manual, as are specific evaluation processes/procedures.

Individual rotation goals are set via discussion between the intern and the rotation supervisor. These goals may focus on acquisition of specific skills or on the development of more fluid
abilities, such as improving ability to manage one’s own responses in a therapy session. These goals are not evaluated formally but should be discussed frequently during supervision.

Rotation Goals (please specify at least two goals):

______________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________

_________________________ Date: ______________
Psychology Intern

_________________________ Date: ______________
Transrotational Supervisor
APPENDIX W

Weekly Supervision Form
Intern Weekly Supervision Summary Form

Rotation: _____________________________________
Dates of Scheduled Supervision: ________________
Duration of Scheduled Individual Supervision: ____________
Duration of Scheduled Group Supervision: ________________
Supervisor: ___________________  Intern: ________________

CONTENT SOURCE: (Check all that apply for the entire week, including unscheduled supervision activities)
____________________  Intern description of case
____________________  Supervisor’s observation of assessment/ therapy session
____________________  Supervisor’s observation of team/referral source consultation
____________________  Observation of Supervisor by intern
____________________  Observation of Adjunct Supervisor by intern
____________________  Discussion of scholarly material relevant to case

MEDICAL RECORD DOCUMENTATION REVIEWED THIS WEEK:
____________________  Yes  ___________________  No

COMPETENCIES ADDRESSED DURING WEEK’S SUPERVISION (Percent of total Supervision time with no units smaller than 5%)

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POSITIVE FEEDBACK PROVIDED TO INTERN:
____________________  No  ___________________  Yes, as follows:
________________________________________________________________________

CONSTRUCTIVE FEEDBACK PROVIDED TO INTERN:
____________________  No  ___________________  Yes, as follows:
________________________________________________________________________

ISSUES PERTAINING TO THE SUPERVISORY RELATIONSHIP DISCUSSED:
____________________  No  ___________________  Yes, as follows:
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Unscheduled Supervision

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Face to Face

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APPENDIX X

Listing of Intern Didactic Topics
2017-2018 Intern Didactic Topics

I. Orientation Didactics: Orientation didactics include an introduction to Navy psychology, instruction on clinical documentation, guidance on risk assessment and safety planning, an introduction to Barnett and Johnson’s Ethical Decision Making Model, a didactic on common legal issues and proceedings (given by the hospital JAG), and an introduction to APA’s Guidelines on Multicultural Education Training, Research, Practice and Organizational Change for Psychologists.

II. Supervision: A series of three didactics on getting the most out of supervision and becoming an effective supervisor.

III. Organizational Development: One didactic on an organizational development topic is usually presented each month. Topics may include: Consultations/Resource Utilization, Command-Directed Evaluations, Special Forces, IA Deployments, Overseas Psychology, Psychiatric SPRINT missions, Psychological/Psychiatric Status Related to Aviation and Other Specialized Duties, VA Psychology and DOD Collaboration, 706 Boards, and Navy Executive Medicine.

IV. Assessment and Treatment of Chronic Pain: Two didactics on the assessment and psychological treatment of chronic pain.

V. Cognitive Therapy: A series of six didactics presented by Dr. Barbara Cubic of Eastern Virginia Medical School. Required Text is Judith Beck’s *Cognitive Therapy: Basics and Beyond, 2nd Ed.*

VI. Cognitive Processing Therapy: A 2-day workshop by the Center for Deployment Psychology that provides in-depth training in Cognitive Therapy for PTSD.

VII. Prolonged Exposure Therapy: A 2-day workshop by the Center for Deployment Psychology that provides in-depth training in Prolonged Exposure Therapy for PTSD.

VIII. Trauma Management Therapy: A 1-day workshop presented by Dr. Deborah Beidel, University of Central Florida.

IX. Self-Awareness and Effective Mental Health Care: A series of 3 didactics.

X. Addressing Cultural Complexities in Practice: A series of 4 didactics focused on becoming a culturally responsive provider. Required texts are Hays’ *Addressing Cultural Complexities in Practice, 3rd Ed* and Johnson’s *Privilege, Power, and Difference, 3rd Ed.*
XI. Assessment: A series of 3 didactics in which interns will learn about the MMPI-2-RF, the MCMII-III, and assessment of malingering.

XII. Evaluating Therapeutic Outcomes: A single didactic that discusses outcome assessment and use of outcome measures.

XIII. Competency-Based Clinical Supervision: A series of 3 didactics that introduce interns to Falender and Shafranske’s competency-based model of clinical supervision.

XIV. Specialized content areas: Didactics interspersed throughout the training year. Topics may include health psychology, psychological intervention for chronic pain, psychopharmacology, family therapy, and others.

XV. Substance Misuse Treatment within a Military Treatment Setting—all interns attend a five-day orientation course provided by the Substance Abuse Rehabilitation Program located on the grounds of this medical center. Though primarily didactic in nature, this course will also afford the intern opportunities to participate in diagnostic interviews of substance abusing individuals, as well as participate in group treatment offerings.
APPENDIX Y

Intern Didactic Evaluation Form
Intern Didactic Evaluation Form

Date: ______________________
Topic: ______________________________________________________
Presenter: ____________________________________________________
Length of presentation (in hours): ____
Intern: ______________________

Please indicate your rating of this presentation in the categories below by circling the appropriate number, using the 5-point scale described below.

1 = Strongly Disagree  
2 = Disagree  
3 = Neutral  
4 = Agree  
5 = Strongly Agree

1. The presenter was a good source of information.  
2. Presenter demonstrated expertise and competence in the subject.
3. Material was presented in a clear and orderly fashion.
4. Material was presented at a level and in a manner that facilitated my learning.
5. Presenter responded adequately to questions and other needs of the audience.
6. Group discussion and other aspects of this experience, aside from the speaker’s ability, further enhanced my learning.

INDICATE THE EXTENT TO WHICH EACH OF THE COMPETENCIES LISTED BELOW WAS ADDRESSED DURING THIS PRESENTATION, INCLUDING DISCUSSION BY ATTENDEES (Percent of total presentation time with no units smaller than 5%)
APPENDIX Z

Intern’s Evaluation of Supervisor
Intern’s Evaluation of Supervisor for the ________________ Rotation

Intern: ____________________________
Supervisor: _______________________

Rotation (circle):  1st  2nd  3rd  4th

NOTE: Please rate your supervisor on the following criteria.

1. Supervisor was available at scheduled time for weekly supervision
   1 = Strongly Disagree  2 = Disagree  3 = Neutral  4 = Agree  5 = Strongly Agree

2. The availability of my supervisor for unscheduled, non-emergency supervision was fully adequate
   1 = Strongly Disagree  2 = Disagree  3 = Neutral  4 = Agree  5 = Strongly Agree

3. In an emergency, my supervisor was, or I feel would have been, available
   1 = Strongly Disagree  2 = Disagree  3 = Neutral  4 = Agree  5 = Strongly Agree

4. My supervisor treated me with appropriate courtesy and respect
   1 = Strongly Disagree  2 = Disagree  3 = Neutral  4 = Agree  5 = Strongly Agree

5. An appreciation of personal and cultural difference (i.e., opinions and ideas) was demonstrated by my supervisor
   1 = Strongly Disagree  2 = Disagree  3 = Neutral  4 = Agree  5 = Strongly Agree

6. Supervisor’s supervisory style positively supported my acquisition of professional competencies
   1 = Strongly Disagree  2 = Disagree  3 = Neutral  4 = Agree  5 = Strongly Agree

7. Adequate feedback and direction was given by my supervisor (where needed)
   1 = Strongly Disagree  2 = Disagree  3 = Neutral  4 = Agree  5 = Strongly Agree

8. Supervisor allowed me to demonstrate an appropriate level of independence
   1 = Strongly Disagree  2 = Disagree  3 = Neutral  4 = Agree  5 = Strongly Agree

9. Supervisor fulfilled all supervisor responsibilities as designated in the supervision contract
   1 = Strongly Disagree  2 = Disagree  3 = Neutral  4 = Agree  5 = Strongly Agree

10. I feel comfortable in the professional relationship that was established between me and my supervisor
    1 = Strongly Disagree  2 = Disagree  3 = Neutral  4 = Agree  5 = Strongly Agree
Now, please rate the supervisor’s ability to provide training as per the Competencies used to inform our training program.

Use the following rating scale:  

1 = Poor  
2 = Marginal  
3 = Adequate  
4 = Good  
5 = Excellent

1) _____ Research  
7) _____ Intervention  
2) _____ Ethical Legal Standards and Policy  
8) _____ Supervision  
3) _____ Individual and Cultural Diversity  
9) _____ Consultation/interprofessional/interdiscipline  
4) _____ Professional values/attitudes/behaviors  
10) ____ Reflective Practice/Self-Assessment/Self-Care  
11) ____ Officer Development  
12) ____ Teaching  
5) _____ Communication interpersonal skills  
6) _____ Assessment

Additional Comments:
________________________________________________________________________________________________________
________________________________________________________________________________________________________
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_________________________________________  " ___________  "  __________________________________________
Intern  Supervisor
APPENDIX AA

Intern’s End of Year Evaluation of Program
Clinical Psychology Internship Training Program
Naval Medical Center, Portsmouth
End of Year Program Evaluation

Intern: ________________
Date: ________________

Please provide feedback regarding the quality of each component of our training program. Your input is essential to our process improvement efforts. Specifically, if a program element was particularly good, please let us know. On the other hand, if a program element was poorly executed or did not substantially enhance the training mission, please communicate this to us as well. Use additional space/pages if needed. Use the following rating scale:

1.) The application process for this program was (circle your response):
1 = Poor  2 = Marginal  3 = Adequate  4 = Good  5 = Excellent

What were the best aspects of the application process?
____________________________________________________________________________
____________________________________________________________________________
____________________________________________________________________________

Where is improvement needed?  ___________________________________________________
____________________________________________________________________________
____________________________________________________________________________
____________________________________________________________________________

General Comments: ____________________________________________________________

2.) Orientation procedures over the first week of the program were (circle your response):
1 = Poor  2 = Marginal  3 = Adequate  4 = Good  5 = Excellent

What were the best aspects of the orientation procedures?
____________________________________________________________________________
____________________________________________________________________________
____________________________________________________________________________

Where is improvement needed?  ___________________________________________________
____________________________________________________________________________
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____________________________________________________________________________

General Comments: ____________________________________________________________
3.) Overall, the NMCP Outpatient Mental Health rotation was (circle your response):

1 = Poor      2 = Marginal      3 = Adequate      4 = Good      5 = Excellent

What were the best aspects of the NMCP Outpatient Mental Health rotation?

____________________________________________________________________________
____________________________________________________________________________
Where is improvement needed?  

____________________________________________________________________________
____________________________________________________________________________
General Comments: 

____________________________________________________________________________

4.) Overall, the Inpatient Psychiatry Rotation was (circle your response):

1 = Poor      2 = Marginal      3 = Adequate      4 = Good      5 = Excellent

What were the best aspects of the Inpatient Psychiatry Rotation?

____________________________________________________________________________
____________________________________________________________________________
Where is improvement needed?  

____________________________________________________________________________
____________________________________________________________________________
General Comments: 

____________________________________________________________________________

6.) I completed the (circle one): Child/Family    Assessment    Health/Pain rotation.
Overall, this rotation was (circle your response).

1 = Poor      2 = Marginal      3 = Adequate      4 = Good      5 = Excellent

What were the best aspects of this rotation?

____________________________________________________________________________
____________________________________________________________________________
Where is improvement needed?  

____________________________________________________________________________
8.) Overall, the Transrotational Evidence-Based Training Experience was (circle your response):

1 = Poor     2 = Marginal     3 = Adequate     4 = Good     5 = Excellent

What were the best aspects of the Transrotational Evidence-Based Training Experience?

____________________________________________________________________________

Where is improvement needed?  ___________________________________________________

____________________________________________________________________________

General Comments: ____________________________________________________________

____________________________________________________________________________

9.) The operational experience you received on an Aircraft Carrier (if applicable) was (circle your response):

1 = Poor     2 = Marginal     3 = Adequate     4 = Good     5 = Excellent    N/A

What were the best aspects of this operational experience?

____________________________________________________________________________

Where is improvement needed?  ___________________________________________________

____________________________________________________________________________

General Comments: ____________________________________________________________

____________________________________________________________________________

10.) The operational experience you received with the Marines/SEALS (if applicable) was (circle your response):

1 = Poor     2 = Marginal     3 = Adequate     4 = Good     5 = Excellent    N/A

What were the best aspects of this operational experience?

____________________________________________________________________________

Where is improvement needed?  ___________________________________________________
11.) The Embassy Security Guard Selection experience (if applicable) was (circle your response):

1 = Poor  2 = Marginal  3 = Adequate  4 = Good  5 = Excellent  N/A

What were the best aspects of this experience?

______________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________

Where is improvement needed? ____________________________________________________________________________

______________________________________________________________________________

General Comments: ______________________________________________________________________________________

12.) The Substance Addiction Rehabilitation Program experience was (circle your response):

1 = Poor  2 = Marginal  3 = Adequate  4 = Good  5 = Excellent

What were the best aspects of the Substance Abuse experience?

______________________________________________________________________________
______________________________________________________________________________

Where is improvement needed? ____________________________________________________________________________

______________________________________________________________________________

General Comments: ______________________________________________________________________________________

11.) The quality of clinical supervision you received over the course of the training year was, overall (circle your response):

1 = Poor  2 = Marginal  3 = Adequate  4 = Good  5 = Excellent

What were the best aspects of the clinical supervision you received?

______________________________________________________________________________
Where is improvement needed? ____________________________________________________________
_________________________________________________________________________________

General Comments: ____________________________________________________________________
_________________________________________________________________________________

12.) Didactic Presentations you received over the course of the year were, overall (circle your response):

1 = Poor 2 = Marginal 3 = Adequate 4 = Good 5 = Excellent

List the best didactic presentations you received this year.

_________________________________________________________________________________
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List the worst or least useful didactic presentations you received this year.

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What are your recommendations for improving the Didactics program?

_________________________________________________________________________________
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13.) Your opportunities to interact with peers over the course of the training year were (circle your response):

1 = Poor 2 = Marginal 3 = Adequate 4 = Good 5 = Excellent
List the best aspects of your opportunities to interact with peers.

________________________________________________________________________
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List the most difficult aspects regarding your opportunities to interact with peers.

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What are your recommendations for improving opportunities for peer interaction?

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14.) The availability of strong professional role models over the course of the training year was (circle your response):

1 = Poor  2 = Marginal  3 = Adequate  4 = Good  5 = Excellent

What were the most important things you learned from the professional role models you encountered in this program?

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Did you observe aspects of poor role modeling? If so, please discuss your observations.

____________________________________________________________________________

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What are your recommendations for improving the programs ability to offer positive role models for our trainees?

____________________________________________________________________________

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15.) The adequacy of support services you received from the Outpatient Mental Health Department over the course of the year was (circle your response):

1 = Poor  2 = Marginal  3 = Adequate  4 = Good  5 = Excellent

What were the best aspects of support services offered to you this year?

____________________________________________________________________________

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Where is improvement needed? ___________________________________________________

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General Comments: ____________________________________________________________

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____________________________________________________________________________
Now, please rate the program’s ability to provide training as per the Competencies used to inform our training program.

Use the following rating scale:  
1 = Poor  
2 = Marginal  
3 = Adequate  
4 = Good  
5 = Excellent

1) _____ Research  
2) _____ Ethical Legal Standards and Policy  
3) _____ Individual and Cultural Diversity  
4) _____ Professional values/attitudes/behaviors  
5) _____ Communication interpersonal skills  
6) _____ Assessment  
7) _____ Intervention  
8) _____ Supervision  
9) _____ Consultation/interprofessional/interdiscipline  
10)____ Reflective Practice/Self-Assessment/Self-Care  
11)____ Officer Development  
12)____ Teaching

Overall, you would rate this training program as (please circle your response):

1 = Poor 2 = Marginal 3 = Adequate 4 = Good 5 = Excellent

____________________________________  __________________
Signature Date
Clinical Psychology Internship Training Program

APPENDIX BB

2017/2018 Application Form
Clinical Psychology Internship Training Program  
Psychology Department (128Y00A)  
Naval Medical Center  
620 John Paul Jones Circle  
Portsmouth, VA 23708-2197

Application for 2017/2018 Training Year

This form is designed to be completed as a Microsoft Word document. You should enter all of your responses in the text boxes supplied. They will expand to accommodate your text as needed.

**Personal Information**

Name: Last/First, MI):

Other Names you have used:

Home Address:

Work Address:

Best Phone Number to reach you during the day:

Fax Number:

Email:

**Graduate Program Information**
Graduate Program Name:  
Department Name:  
University/Institution Name:  
Training Director’s Name:  
Training Director’s Telephone Number:  
Training Director’s Email:  
Complete Mailing Address for contacting your Training Director:

What degree will you earn upon completion of all degree requirements?  

Describe your undergraduate education (e.g., schools attended, degrees earned, major fields of study, honors awarded):

Does your graduate program require a comprehensive or qualifying examination? (place X in appropriate box)

No  

Yes  

If yes, please explain where you are in this process (e.g., passed on a specified date, scheduled to take exam, failed exam once) and provide dates where applicable:
Does your program require a research project or dissertation? (place X in appropriate box)

No  

Yes  

If yes, please list the topic/title of your project, briefly explain the nature of the project (e.g., literature review, use of existing data base, empirical research), precisely describe where you are in this process (e.g., proposal approved, data collected, successfully defended) and provide dates where applicable. Please note that you will be expected to complete your dissertation prior to the completion of the internship year.

Please complete the following table summarizing your clinical training experiences (i.e., clerkships, practica) since beginning graduate studies in clinical psychology. Please record separately hours spent providing services to adults and children, to include all supervision hours that reflect the hours of supervision for adult cases and hours of supervision for child cases.

Alternatively, you may submit another form of documentation (i.e. Time2Track™, or PsyKey) that provides an accurate representation of your clinical training experience rather than recalculating your clinical training hours for this table.

<table>
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<tr>
<th>Name of facility</th>
<th>Dates of training</th>
<th>Total hours spent at facility providing direct patient care services Adult/Child</th>
<th>Total number of hours of individual supervision by licensed supervisor</th>
<th>Total number of hours of group supervision by licensed supervisor</th>
<th>Total number of hours of supervision by unlicensed supervisors</th>
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Please list other experiences you have had that you believe have helped you in your development as a clinical psychologist (e.g., undergraduate work-studies programs, volunteer activities).

The remainder of this application is oriented around the competencies around which the programs training aims, objectives and assessments are based upon. The program’s profession-wide competencies include the following: Research, Ethical and legal standards, Individual and cultural diversity, Professional values, attitudes, and behaviors, Communication and interpersonal skills, Assessment, Intervention, Supervision, and Consultation and interprofessional/interdisciplinary skills. In addition the training program provides training opportunities and assesses interns within the program specific competencies of Reflective Practice/Self-Assessment/Self-Care, Teaching, and Officer Development. Competency Benchmarks used in this program were originally developed based on the work of Fouad and colleagues (Fouad, Grus, Hatcher, Kaslow, Hutchings, Madison, Collins, & Crossman, 2009) as presented in their paper entitled Competency Benchmarks: A Model for Understanding and Measuring Competence in Professional Psychology Across Training Levels, and our assessment instruments parallel those recommended in the accompanying article, Competency Assessment Toolkit for Professional Psychology (Kaslow, Grus, Campbell, Fouad, Hatcher, & Rodolfa, 2009). As the program has grown and evolved we have continually updated our Competency Benchmarks, centered on program aims and guided by relevant literature and APA resources. We have found that these published resources offer our training program the best available guidance regarding the conceptualization and assessment of competence for the emerging psychological provider: Hatcher, Fouad; Grus, Campbell, McCutcheon, Leahy, Kerry L., May 2013. Competency benchmarks: Practical steps toward a culture of competence. Training and Education in Professional Psychology, Vol 7(2), 84-91; Price, Callahan, Cox, (2016). Psychometric Investigation of Competency Benchmarks. Training and Education in Professional Psychology, and http://www.apa.org/ed/graduate/benchmarks-evaluation-system.aspx/.
Below, each competency is described and then followed by the delineation of essential features and benchmarks corresponding to the “readiness for internship training” developmental level. These descriptions are followed by specific requests for information or questions for you to answer. Your responses should be comprehensive yet concise and to the point. If you have not fully addressed some of these competency areas up to this point in your training, you should refer to experiences you expect to have between now and the beginning of internship training that will address the relevant issues.

**Profession-Wide Competencies**

1. Research

Research/Evaluation: Generating research that contributes to the professional knowledge base and/or evaluates the effectiveness of various professional activities

Describe your experiences in conducting psychological research. Make sure you specify your role in any collaborative projects and list any presentations at professional meetings and/or publications.

**Scientific knowledge and Methods:** Understanding of research, research methodology, techniques of data collection and analysis, biological bases of behavior, cognitive-affect the basis of behavior, and development across the lifespan. Respect for scientifically derived knowledge

Please describe your experiences to date in applying evidence-based practice to your clinical training activities. Indicate which evidence-based interventions you have used and the basis by which you have selected specific interventions over others. Additionally, indicate the total number of clients you have treated with an evidence-based procedure, the total hours spent providing this type of intervention, and the total number of hours received in supervision (specify individual and/or group supervision formats and indicate licensed/unlicensed status of supervisors).
2. Ethical Legal Standards and Policy: Application of ethical concepts and awareness of legal issues regarding professional activities with individuals, groups, and organizations. Advocating for the profession

**Essential Component A. Knowledge of ethical, legal and professional standards and guidelines:** Intermediate level knowledge and understanding of the APA Ethical Principles and Code of Conduct and other relevant ethical/professional codes, standards and guidelines; laws, statutes, rules, regulations

**Behavioral Anchor:** Identifies ethical dilemmas effectively; Actively consults with supervisor to act upon ethical and legal aspects of practice; Addresses ethical and legal aspects within the case conceptualization; Discusses ethical implications of professional work; Recognizes and discusses limits of own ethical and legal knowledge

Describe the process or model you use to resolve ethical dilemmas and then the application of such to an ethical dilemma that arose during some aspect of your clinical training.

3. Individual and Cultural Diversity: Awareness, sensitivity and skills in working professionally with diverse individuals, groups and communities who represent various cultural and personal background and characteristics defined broadly and consistent with the APA policy.

Describe the range of diversity of your patients.

Describe a situation where diversity impacted assessment or treatment.
Describe a situation from your clinical training experiences where you observed the effects of oppression and privilege on yourself or others.

4. **Professionalism:** Professional values and ethics as evidenced in behavior and comportment that reflects the values and ethics of psychology, integrity, and responsibility

Please describe the most important experiences you have had that have impacted your sense of professionalism.

5. **Relationships:** Relate effectively and meaningfully with individuals, groups, and/or communities

Describe your ability to negotiate differences and handle conflict. Additionally, describe your manner of giving feedback to others and your ability to receive such. Cite specific examples to illustrate your points.

6. **Assessment:** Assessment and diagnosis of problems capabilities and issues associated with individuals, groups, and/or organizations

List the clinical tests you have administered, along with the number of administrations. Also report the extent to which you were observed by a supervisor during test administration.
Discuss the extent to which you have received formal coursework addressing the DSM-5.

How many psychological reports containing test data have you completed? List the 5 most frequent diagnostic groups for whom you have provided test data. What aspect of your report writing has been given the greatest emphasis during supervision?

7. Intervention
State your theoretical orientation to therapy. Describe the extent of your training in this model, including formal coursework, workshop/didactic trainings, and clinical supervision specifically linked to this theoretical model. Delineate the number of hours spent performing interventions accordingly to this model and the number of supervision hours received in support of this intervention (specify individual or group supervision). Also describe the extent to which you have: 1) observed supervisors performing this model of therapy either live or via video/audio recording, and 2) the extent to which you have been directly observed performing this intervention by supervisors.

Describe your approach to developing rapport with clients and your approach to forming therapeutic relationships.
8. Supervision: Supervision and training in the professional knowledge base and of evaluation of the effectiveness of various professional activities

Describe the extent to which you have functioned in a supervisory role up to this point in your training as a psychologist. Include experience in peer supervision as well as experiences supervising technicians or persons falling below your developmental level as a psychologist.

Describe a specific instance where you identified an ethical or legal issue and brought it to your supervisor’s attention. Describe how the issue was resolved.

9. Consultation and interprofessional/interdisciplinary skills

Consultation: The ability to provide expert guidance or professional assistance in response to a client’s needs or goals.

Describe your experiences to date of providing feedback to consultees—may reference clinical or nonclinical consultation services.
**Interdisciplinary systems:** Knowledge of key issues and concepts in related disciplines. Identify and interact with professionals in multiple disciplines.

**Essential Component A. Knowledge of the shared and distinctive contributions of other professions:** Awareness of multiple and differing worldviews, roles, professional standards, and contributions across contexts and systems, intermediate level knowledge of common and distinctive roles of other professionals

**Behavioral Anchor:** reports observations of commonality and differences among professional roles, values, and standards

Describe the range of other professions with which you have worked. Outline your understanding of the commonalities and differences among these professions.

Describe a particular clinical case in which your ability to provide interdisciplinary collaboration/consultation enhanced outcome.

**Advocacy:** Actions targeting the impact of social, political, economic or cultural factors to promote change at the individual (client), institutional, and/or systems level

Describe a clinical case for which you served as an advocate for one of your patients.
Program-Specific Competencies

1. **Reflective Practice/Self-Assessment/Self-Care**: Practice conducted within the boundaries of competencies, commitment to lifelong learning, engagement with scholarship, critical thinking, and a commitment for the development of the profession.

   Please describe clinical training and educational experiences to date that have prepared you to engage in reflective practice, self-assessment, and self-care, as outlined above.

2. **Teaching**: Providing instruction, disseminating knowledge, and evaluating acquisition of knowledge and skill in professional psychology

   Describe your experiences in the area of teaching and, in particular, provide examples of innovative/creative approaches you have taken.

3. **Officer Development**: Manage the direct delivery of services (DDS;) and/or the administration of organizations, programs, or agencies (OPA).

   **Essential Component A. Management**: Participates in management of direct delivery of professional services; responds appropriately in management hierarchy

   **Behavioral Anchor**: Responds appropriately to managers and subordinates; Manages DDS under supervision, e.g., scheduling, billing, maintenance of records; Identifies responsibilities, challenges, and processes of management

   Describe structured learning opportunities and practical experiences you have had that address some form of management within a clinical setting.
Essential Component B. Administration: Knowledge of and ability to effectively function within professional settings in organizations, including compliance with all policies and procedures

Behavioral Anchor: Articulates approved organizational policies and procedures; Completes reports and other assignments promptly; Complies with record-keeping guidelines; Demonstrates understanding of quality improvement (QI) procedures and directs delivery of services and basic management of direct services, QI procedures

List the number of organizations in which you have served as a psychology trainee at the graduate level. Describe the processes by which you have gained knowledge of the organizational policies and procedures of the most complex organizational setting in which you have functioned.

Thank you for completing this application
APPENDIX CC

Quarterly Learning Climate Survey
Learning Climate Survey: Quarterly
This survey is completed anonymously. Responses are seen by the training director and assistant training director and are discussed as needed with the training faculty.

1. To what extent have training faculty modeled openness and respect for differences in race, gender, sexual orientation/gender identity, religion and age?

2. To what extent have training faculty treated you with respect and shown concern for your growth as a clinician?

3. To what extent have you seen training faculty modeling appropriate professional behavior with patients?

4. Have you had any experiences in which you have felt treated unfairly by training faculty?
   If so, please comment:

5. How do you feel your training cohort is getting along?

6. If there are problems in the training cohort, is there anything the training faculty can do to assist in resolving these problems?

7. Please let us know anything else that you think would be helpful.
APPENDIX DD

End of Year Learning Climate Survey
End of Year Learning Climate Survey

Faculty Attitudes: Diversity

1. Training faculty modeled respectful attitudes toward women.
   Rarely ..................Sometimes/Some faculty ..................Often/most faculty ..................Always
   Comments:

2. Training faculty modeled respectful attitudes toward racial/ethnic minorities.
   Rarely ..................Sometimes/Some faculty ..................Often/most faculty ..................Always
   Comments:

3. Training faculty modeled respectful attitudes toward sexual and gender minorities.
   Rarely ..................Sometimes/Some faculty ..................Often/most faculty ..................Always
   Comments:

4. Training faculty modeled respectful attitudes toward people with mental or physical disabilities.
   Rarely ..................Sometimes/Some faculty ..................Often/most faculty ..................Always
   Comments:

5. Training faculty modeled respectful attitudes toward people of differing religious faiths.
   Rarely ..................Sometimes/Some faculty ..................Often/most faculty ..................Always
   Comments:

6. Training faculty modeled respectful attitudes toward people of varying ages/generations.
   Rarely ..................Sometimes/Some faculty ..................Often/most faculty ..................Always
   Comments:

Faculty attitudes: Science/Evidence-based practice

1. Training faculty modeled keeping up with current research in the field.
   Rarely ..................Sometimes/Some faculty ..................Often/most faculty ..................Always
   Comments:
2. Training faculty encouraged the use of evidence-based practice.
   Rarely ..................Sometimes/Some faculty .................Often/most faculty .................Always

   Comments:

Faculty Behavior: Supervision

1. Training faculty treated me with respect.
   Rarely ..................Sometimes/Some faculty .................Often/most faculty .................Always

   Comments:

2. Training faculty encouraged me to express my opinions.
   Rarely ..................Sometimes/Some faculty .................Often/most faculty .................Always

   Comments:

3. Training faculty appeared to care about my professional development.
   Rarely ..................Sometimes/Some faculty .................Often/most faculty .................Always

   Comments:

4. Training faculty appeared to care about my personal development.
   Rarely ..................Sometimes/Some faculty .................Often/most faculty .................Always

   Comments:

5. Training faculty maintained appropriate boundaries in supervision.
   Rarely ..................Sometimes/Some faculty .................Often/most faculty .................Always

   Comments:

Faculty Behavior: As clinicians

1. Training faculty modeled professional behavior with patients.
   Rarely ..................Sometimes/Some faculty .................Often/most faculty .................Always
2. Training faculty appeared compassionate and motivated to help patients in distress.
   Rarely ..................Sometimes/Some faculty ..................Often/most faculty ..................Always
   Comments:

3. Training faculty appeared to monitor their own responses to patients and to recognize when these responses represented countertransference.
   Rarely ..................Sometimes/Some faculty ..................Often/most faculty ..................Always
   Comments:

4. Training faculty modeled appropriate boundaries with patients.
   Rarely ..................Sometimes/Some faculty ..................Often/most faculty ..................Always
   Comments:

Faculty Behavior: Collegial

1. Training faculty sought peer consultation for difficult cases.
   Rarely ..................Sometimes/Some faculty ..................Often/most faculty ..................Always
   Comments:

2. Training faculty appeared to work well together as a group.
   Rarely ..................Sometimes/Some faculty ..................Often/most faculty ..................Always
   Comments:

3. Training faculty appeared to interact with each other respectfully.
   Rarely ..................Sometimes/Some faculty ..................Often/most faculty ..................Always
   Comments:
4. Training faculty modeled supportive attitudes towards other faculty members who were having personal or professional problems.
Rarely ..................Sometimes/Some faculty ..................Often/most faculty ..................Always

Comments:

5. Training faculty modeled supportive attitudes towards trainees who were having personal or professional problems.
Rarely ..................Sometimes/Some faculty ..................Often/most faculty ..................Always

Comments:

Please use the space below to comment on any other experiences in your training year that you feel are relevant to the areas addressed above or that you feel most comfortable sharing in an anonymous format.
APPENDIX EE

Navy Fitness Report
## Fitness Report & Counseling Record (W2-O6)

**RCS BUPERS 1610-1**

<table>
<thead>
<tr>
<th>1. Name (Last, First MI Suffix)</th>
<th>2. Grade/Rank</th>
<th>3. Design</th>
<th>4. SSN</th>
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<tbody>
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**NAVAL MEDICAL CENTER PORTSMOUTH PSYCHOLOGY INTERNSHIP TRAINING PROGRAM MANUAL**

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</tr>
</tbody>
</table>

**Occurrence for Report**

- Detachment of Reporting Senior or Concurrent

**Date of Report**

- Detachment of Reporting Senior

**Period of Report**

- Reporting senior's name

**Nature of Report**

- Type of Report: Regular

**Prepared by**

- Reporting Senior

**Primary/Secondary/Watchstanding duties**

- Enter primary duty abbreviation in box.

**For Mid-term Counseling Use**

- Enter standard/progressing or unsatisfactory in any one standard; 0.0 - Does not yet meet all 3.0 standards; 3.0 - Meets all 3.0 standards; 4.0 - Meets most of 3.0 standards; 5.0 - Meets overall criteria and most of the specific standards for 3.0. Standards are not inclusive.

### Performance Traits

<table>
<thead>
<tr>
<th>Performance Traits</th>
<th>1.0/2.0</th>
<th>3.0</th>
<th>4.0</th>
<th>5.0</th>
</tr>
</thead>
<tbody>
<tr>
<td>33. <strong>Professional Expertise</strong></td>
<td>Lacks basic professional knowledge to perform effectively.</td>
<td>Has through professional knowledge.</td>
<td>Recognized expert, sought after to solve difficult problems.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Cannot apply basic skills.</td>
<td>Cooperatively performs both routine and new tasks.</td>
<td>Exceptionally skilled, develops and executes innovative ideas.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Fails to develop professionally or achieve timely qualifications.</td>
<td>Steadily improves skills, achieves timely qualifications.</td>
<td>Achieves highly advanced qualifications.</td>
<td></td>
</tr>
</tbody>
</table>

| 34. **Command/Organizational Climate/Oppportunity** | Actions counter to Navy's mission/realization goals. | Positive leadership supports Navy's increased motivation goals. | Measurable contribution to Navy's increased motivation goals. |
|                                                  | Unenforced or unenforced professional development of subordinates. | Actions adequately encourage/subordinate personal/professional growth. | Proactive leader/supervisory mentor. |
|                                                  | Actions counter to good order and discipline and negatively affect Command/Organizational climate. | Demonstrates appreciation for contributions of Navy personnel. | Involved in substantive personal development leading to professional growth/subordinate commitment. |
|                                                  | Deviates excessive behavior. Fails to value differences from cultural diversity. | Positive influence on Command climate. | Initiates support programs for military, civilian, and family to achieve exceptional Command and Organizational climate. |

| 35. **Military Bearing/Character** | Consistently unsatisfactory appearance. | Excellent personal appearance. | Exemplary personal appearance. |
|                                   | Unfavorable demeanor or conduct. | Excellent demeanor or conduct. | Exemplary representative of Navy. |
|                                   | Fails to meet one or more physical readiness standards. | Meets or exceeds physical readiness program. | A leader is physically ready. |
|                                   | Fails to live up to one or more Navy Core Values: HONOR, COURAGE, COMMITMENT. | Always lives up to Navy Core Values: HONOR, COURAGE, COMMITMENT. | Exemplifies Navy Core Values: HONOR, COURAGE, COMMITMENT. |

| 36. **Teamwork: Contributions toward team building and team results.** | Creates conflict, unwilling to work with others, puts self above team. | Reinforces others' effort, meets personal and team goals/commitment to team. | Teambuilder, inspires cooperation and progress. |
|                                                               | Fails to understand team goals or teamwork techniques. | Understands team goals, employs good teamwork techniques. | Talented mentor, facilitates goals and techniques for team. |
|                                                               | Does not take direction well. | Accepts and follows team direction. | The focus is accepting and offering team direction. |

| 37. **Mission Accomplishment and Initiative:** | Lacks initiative. | Takes initiative to meet goals. | Develops innovative ways to accomplish mission. |
|                                                  | Unable to plan or prioritize. | Places prioritizes with exceptional skill and foresight. | Places prioritizes with exceptional skill and foresight. |
|                                                  | Does not maintain readiness. | Maintains high state of readiness. | Maintains superior readiness, even with limited resources. |
|                                                  | Fails to get the job done. | Always gets the job done. | Gets jobs done earlier and far better than expected. |

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NAVAL MEDICAL CENTER PORTSMOUTH PSYCHOLOGY INTERNSHIP TRAINING PROGRAM MANUAL

FITNESS REPORT & COUNSELING RECORD (W2-O6) (cont 'd)

1. Name (Last, First, MI Suffix)
2. Grade/Rank
3. Desig
4. SSN

SAILOR

PERFORMANCE TRAITS

<table>
<thead>
<tr>
<th>1.0</th>
<th>2.0</th>
<th>3.0</th>
<th>4.0</th>
<th>5.0</th>
</tr>
</thead>
<tbody>
<tr>
<td>Below Standards</td>
<td>Progressing</td>
<td>Meets Standards</td>
<td>Above Standards</td>
<td>Greatly Exceeds Standards</td>
</tr>
<tr>
<td>38 LEADERSHIP: Organizing, motivating and developing others to accomplish goals.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>NOB</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| 39 TACTICAL PERFORMANCE: (Warfare qualified officers only) Basic and tactical employment of weapons systems. |  |  |  |  |
| NOB | | | | |

40. I recommend screening this individual for next career milestone(s) as follows: (maximum of two) Recommendations may be for competitive schools or duty assignments such as: SC7, Dye Head, XO, OIC, CO, Major Command, War College, PG School.

41. COMMENTS ON PERFORMANCE: * All 1.0 marks, three 2.0 marks, and 2.0 marks in Block 34 must be specifically substantiated in comments. Comments must be verifiable. Points must be 10 or 12. Pech (10 or 12 Points) only. Use upper and lower case.

42. INDIVIDUAL

<table>
<thead>
<tr>
<th>Promotion Recommendation</th>
<th>NOB</th>
<th>Significant Problems</th>
<th>Progressing</th>
<th>Promotable</th>
<th>Must Promote</th>
<th>Early Promote</th>
<th>44. Reporting Senior Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>42 INDIVIDUAL</td>
<td>X</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>6</td>
<td></td>
</tr>
</tbody>
</table>

43 SUMMARY

Date: 

45. Signature of Reporting Senior

I intend to submit a statement. [ ]

I do not intend to submit a statement. [ ]

Date: 

46. Signature of Individual evaluated. "I have seen this report, been apprised of my performance, and understand my right to submit a statement."

Date: 

47. Typed name, grade, command, OIC, and signature of Regular Reporting Senior on Concurrent Report

Date: 

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Appendix FF
Adverse Action and Due Process Graduate Medical Education Committee Policy
ADVERSE ACTION AND DUE PROCESS
GRADUATE MEDICAL EDUCATION COMMITTEE POLICY

1. General. Medical/dental officers enrolled in Navy-sponsored graduate medical education (GME) and graduate dental education programs may be suspended, extended, placed on probation, or terminated for any of the following reasons:

   a. Individual request for voluntary withdrawal.

   b. Unacceptable moral or ethical conduct.

   c. Violation of Service-related disciplinary or administrative standards.

   d. Less than satisfactory academic or professional progress or performance.

   e. Prolonged absence, to include medical leave of absence, from the program.

   f. National emergencies (not a cause for termination).

   g. Medical/family/personal leave of absence that may extend training.

2. Official Review Process: When an issue arises within a program the trainee and program director will notify the DIO and GMEC as described below:
GMEC Adverse Pathway

Program Director/Clinical Competency Committee identifies an issue.

→

Designated Institutional Officer – Program Director meet with the resident to review training file, progress to date, what lead to the recommendation, what the plan is, potential outcomes, etc.

→

GME Officer to Schedule Unofficial Discussion

Program Director sends an official letter to DIO with recommendation. DIO sends request to GMEC/E-Business GMEC. DIO appoints an Executive Committee of the GMEC (3 physicians, 1 trainee, DIO will chair voting in the event of a tie).

→

ECGMEC reviews CCC recommendation with PD

ECGMEC sends recommendation to the GMEC. The DIO prepares a letter notifying the trainee of the recommendation to be recommended to the GMEC. At this time the trainee is asked he/she would like to appeal the pending recommendation.

→

DIO letter to trainee, schedules a meeting – defines due process

No Appeal: the recommendation is made to the GMEC, in the minutes to be signed by CO, official letter to NMPDC – completed.

Yes Appeal: the GMEC will hear the appeal. ECGMEC will be included in the discussion, may not vote. Recommendation by GMEC in minutes, CO signs, official letter to NMPDC - complete
3. Individual Request for Voluntary Withdrawal. Trainees may submit a written request to voluntarily withdraw from their training program to their respective Service Training Command via their GME program director, GMEC and the Commander, NMCF. Such requests may be tendered when unacceptable moral or ethical conduct may lead to involuntary dismissal. The cognizant program director must endorse the request and state the circumstances of the voluntary withdrawal request and whether progress has been satisfactory up until the time of resignation. Upon notification of withdrawal, the Service Training Command will determine disposition of the officer, including potential placement in a General Medical Officer billet if the physician has an unrestricted license.

4. Inadequate Academic or Professional Progress/Performance

   a. Remedial, Non-Adverse Action [Remediation]. GME programs require flexibility in program structure and methodologies. Program directors will, through frequent evaluation of trainees' performance, identify trainees whose academic or professional performance is not meeting the milestones for that specialty. Trainees will be given counseling and assistance to overcome noted deficiencies. Remedial actions will be taken and documented by program directors before more serious actions are initiated. These discretionary actions will be thoroughly discussed with the trainee and documented in his/her training record. The Program Director will consider the appropriateness of recommending a medical and/or psychological evaluation for a trainee with persistent performance problems. The Program Director will notify the GMEC of the remediation for informational purposes. The remediation may or may not result in an extension of training.

   b. Summary Action to Restrict or Suspend Training Status. If information is received that indicates (1) improper, unethical, or unprofessional conduct by the trainee, (2) conduct likely to adversely affect the trainee's ability to engage in patient care activities, or (3) substandard patient care by the trainee, the Program Director will immediately investigate and either suspend the trainee's patient care activities or document confidence in the trainee. If the trainee's patient care activities are suspended, within 5 days, of the date of suspension, the Program Director will make recommendations for action to the Graduate Medical Education Committee. The GMEC will notify the trainee of the recommendation. If the trainee wishes to contest the recommendation, he/she will have 10
business days to request a hearing, in writing, to the DIO. A hearing following paragraph 5, below, will be convened to consider appropriate action.

c. Probation or Termination. If the Program Director, DIO, or GME Committee becomes aware of unsatisfactory progress, disciplinary problems, or other circumstances warranting review, but not warranting summary action as discussed above, and problem has not been resolved through remedial or non-adverse action, the matter will be referred to the GME Committee by the Program Director. The GMEC may recommend no action be taken, recommend non-adverse remedial action, or recommend probation or termination from the program. The GMEC recommendation will be delivered to the trainee via the DIO or PD. If the trainee wishes to contest the recommendation, he/she will have 10 business days (from written official notification of recommendation) to request a hearing, in writing, to the DIO. A hearing following paragraph 5, below, will be convened to consider appropriate action. The Commander will approve or disapprove the recommendations of the GMEC and provide notification to the Service Training Command.

d. Command Probation. The trainee may be placed on probation by action of the GMEC. The purpose of academic probation is to impress the trainee with the seriousness of his/her deficiency or misconduct and to give the trainee the opportunity to correct those deficiencies. Probation will be documented by written notice informing the trainee of deficiencies, acts, omissions, or circumstances for which the probationary status is imposed, duration of the probation, and specific recommendations to assist the trainee in overcoming the problem or problems. The duration of probation will normally be for 3 to 6 months. If satisfactory progress is demonstrated, probationary status may be removed by the Commander upon the recommendation of the GMEC. If adequate progress has not been demonstrated, the GMEC may recommend termination or an additional period of probation. The Program Director will make an appropriate recommendation to the GMEC with an appropriate length of the probation period. Trainees who fail to demonstrate adequate progress after two consecutive periods of probation will normally be recommended for termination. A period of time equal to the probationary status may be added to the time required for completion of the program. Any extension of training must be submitted via the chain of command for approval per paragraph 10 of this enclosure.
e. Termination. This is the most serious action that can be recommended by the GMEC. Recommendations for termination of training must be made when deficiencies in performance or behavior persist despite documented efforts to correct the problem through remedial, non-adverse, or probationary procedures; in cases where continuation in training presents a hazard to patients; or when serious unethical or unprofessional conduct is involved.

5. Prolonged Absence from the Program. Under ordinary circumstances, brief periods of absence due to illness, temporary additional duty, or leave can be accommodated provided that training requirements and milestones are met or made up in a satisfactory manner. In instances where there is excessive/prolonged absence, the Program Director will investigate the circumstances and recommend, with GMEC concurrence and approval from the Commander, necessary action which may cause a delay in completion or termination of the program. The Service Training Command must be notified of all such recommendations via the chain of command.

6. Hearing Right. A trainee who has received formal written notification from the Chairman, GMEC of a recommendation for delay in completion, termination of training, or has had patient care activities summarily suspended may request review of the action by the GMEC. The trainee has 10 business days from the date the recommendations are delivered to submit a written request to the DIO, seeking a GMEC review. Failure to request a GMEC review hearing, in writing, constitutes a waiver by the trainee of his/her right to review. Review hearing proceedings are not bound by the formal rules of evidence or a strict procedural format. The GMEC may question witnesses and examine documents, as necessary. The trainee is entitled to adequate notice of the hearing and a meaningful opportunity to respond. This will include the right to be present at the hearing. If the trainee cannot be present and a reasonable delay would not make it possible for the trainee to attend, then the DIO may authorize the hearing to be held in the trainee's absence.

a. When the trainee is to be present at the hearing, the following rights apply:

(1) Right to waive the hearing.

(2) Right to obtain notice of the grounds for the action.
(3) Right to obtain copies of documents to be considered by the GMEC.

(4) Right to know who will testify at the hearing.

(5) Right to military counsel or to secure civilian counsel at his/her own expense. NOTE: The presence of counsel at the hearing is not an absolute right. Counsel may be excluded from the hearing if counsel's presence unduly impedes the hearing.

(6) Right to present evidence at the hearing.

(7) Right to cross-examine adverse witnesses.

(8) Right to make a statement in his/her own behalf.

b. When authorization has been given for the hearing to be held in the absence of the trainee, the following rights apply:

(1) Right to obtain notice of the grounds for the action.

(2) Right to obtain copies of documents to be considered by the GMEC.

(3) Right to know who will testify at the hearing.

(4) Right to waive the hearing.

(5) Right to secure civilian counsel or other hearing representative at his/her own expense. Counsel or a representative may present evidence at the hearing and cross-examine adverse witnesses on behalf of the trainee. NOTE: The presence of counsel or a representative is not an absolute right. Counsel or a representative may be excluded from the hearing if counsel or the representative unduly impedes the hearing.

(6) Right to make a statement in his/her own behalf.

c. The trainee will receive notice of these rights; such information is delivered to the trainee personally or sent by registered or certified mail, return receipt requested.

d. A record of the proceedings will be preserved.
e. The GMEC should expeditiously review all evidence received at the hearing. After evidence has been reviewed the trainee will leave the room and the voting members of the GMEC will deliberate to determine, by majority vote, the action to be recommended to the Commander and prepare a summary of the information considered. The Commander will review the GMEC proceedings and recommendations, and forward the summary report and recommendations with his/her own comments and recommendations to the Service Training Command. The Service Training Command will act on the recommendation as it sees fit.

7. Failure of Due Course to be Selected for Promotion to the Next Higher Officer Grade. If a reserve officer of any grade or a regular officer below the grade of commander, of due course, twice fails to be selected for promotion to the next higher pay grade, training status may be terminated and he/she may be released from active duty following BUPERS policy and Defense Officer Personnel Manpower Act (DOPMA) guidance.

8. National Emergency. In the event of national emergency and mobilization, training programs may be suspended or terminated and personnel reassigned to meet the needs of the Navy and the national defense.

9. Reinstatement to GME Programs
   a. Medical and Dental Corps officers who have withdrawn from a training program due to hardship, illness, or needs of the Service may apply for reinstatement.
   b. Medical and Dental Corps officers terminating a program for any other reason may apply for further education only after a period of evaluation in a utilization assignment, unless immediate reassignment into GME is in the best interest of the Service. Ordinarily, this will be for a period of at least 1 year. Applications for reinstatement must be forwarded via the chain of command to the Service Training Command.

10. Extensions and Assignments. Assignments to all GME programs and extensions of training are controlled by the Service Training Command. They are the approval authority for all extensions, subject to the concurrence of appropriate reviewers in the respective Service.

11. Administrative Process to document processes listed above.
a. Voluntary Requests such as, but not limited to extension of training (i.e., failed rotation, leave of absence, etc), medical leave request, withdrawal, program transfer:
   (1) A trainee must prepare and forward a written request for voluntary action to the Program Director (via email with document attached).
   (2) Program Director submits written request to the GMEC (via email with document attached).
   (3) GMEC reviews requests and makes a recommendation to the Commander who is the final approval authority.
   (4) DIO notifies trainee of action.
   (5) GME Officer notifies the Service Training Command of recommendation to include specific request to include changes in program dates/graduation date and an effective date. As stated in paragraph 10, an extension must be approved by appropriate reviewers in the respective Service.
   (6) Copy of official documentation placed in training file.

b. Suspension of Patient Care/Training Activities.
   (1) Program Director will verbally notify the trainee if immediate suspension is warranted. The Program Director will also notify the DIO of said action. The Program Director has 5 business days to notify the GMEC, in writing (email is acceptable), of the suspension and any further recommendations.
   (2) The DIO will prepare a letter notifying the trainee of interim assignment.
   (3) The GMEC will review the issues and determine appropriate process to follow. The GMEC will provide the recommendation to the Commander for final approval.
   (4) The DIO will prepare written notification to the trainee highlighting the appeal process as appropriate.
   (5) The trainee will have 10 business days from the date the letter is received to request an appeal. The request will be delivered to the DIO, in writing.
   (6) The appeal will be held as indicated in section (5).

c. Program Remediation: A program's Clinical Competency Committee can prepare a plan of remediation for additional reading, etc. to bring a trainee in line with their peers.

d. Involuntary Action (Command Probation, Termination)
   (1) Prior to an involuntary action the program director will conduct and document evaluations and remedial protocols.
   (2) The Program Director will notify the trainee of his/her recommendation in writing. The trainee will sign the
notification as having acknowledged receipt. The Program Director will forward a copy of that notification to the GMEC for review.

(3) The DIO will prepare a letter notifying the trainee of interim assignment if the trainee will be removed from his/her program.

(4) The GMEC will review the issues and determine appropriate process to follow. The GMEC will provide the recommendation to the Commander for concurrence.

(5) The DIO will prepare written notification to the trainee highlighting the appeal process as appropriate.

(6) The trainee will have 10 business days from the date the letter is received to request an appeal. The request will be delivered to the DIO, in writing.

(7) The appeal will be held as indicated in section (5), above.

T. PO OREA, CAPT, MC, USN
Policy Sub-Committee Chair

W. BECKMAN
CDR, MC, USN
Designated Institutional Official (DIO)

GMEC Approved:
Appendix GG

Adverse Pathways
GMEC Adverse Pathway

Program Director/Clinical Competency Committee identifies an issue.

PD Email DIO and GME Officer

Designated Institutional Officer – Program Director meet with the resident to review training file, progress to date, what lead to the recommendation, what the plan is, potential outcomes, etc.

GME Officer to Schedule
Unofficial Discussion

Program Director sends an official letter to DIO with recommendation. DIO sends request to GMEC/E-Business GMEC. DIO appoints an Executive Committee of the GMEC (3 physicians, 1 trainee, DIO will chair voting in the event of a tie).

ECGMEC reviews CCC
recommendation with PD

ECGMEC sends recommendation to the GMEC. The DIO prepares a letter notifying the trainee of the recommendation to be recommended to the GMEC. At this time the trainee is asked he/she would like to appeal the pending recommendation.

DIO letter to trainee, schedules a
meeting – defines due process

No Appeal: the recommendation is made to the GMEC, in the minutes to be signed by CO, official letter to NMPDC – completed.

Yes Appeal: the GMEC will hear the appeal. ECGMEC will be included in the discussion, may not vote. Recommendation by GMEC in minutes, CO signs, official letter to NMPDC - complete
Appendix HH

Command Equal Opportunity Program
NAVMEDCENPTSVA INSTRUCTION 5354.2E

Subj: COMMAND EQUAL OPPORTUNITY PROGRAM

Ref: 
(a) SECNAVINST 5350.16A 
(b) SECNAVINST 5300.26D 
(c) OPNAVINST 5354.1F 
(d) CINCPACFLT/CINCLANTFLT INST 5354.1 
(e) CONNAVBASENAVINST 5354.3B 
(f) SECNAVINST 1610.2A 
(g) OPNAVINST 5370.2B 
(h) SECNAVINST 5370.7C

Encl: (1) NAVPERS 5354/2 (Rev. 2-02) S/N 0106-LF-982-4900

1. Purpose. To publish policy and guidance on equal opportunity, including the prevention of unlawful discrimination and sexual harassment, as per references (a) through (h).

2. Cancellation. NAVMEDCENPTSVA 5354.2D

3. Scope. This instruction applies to the core medical center and all outlying clinics which comprise the Naval Medical Center (NAVMEDCEN) command.

4. Background. Acts of unlawful discrimination and sexual harassment are contrary to our Core Values of Honor, Courage, and Commitment. These practices adversely affect good order and discipline, unit cohesion, mission readiness, and prevent our command from attaining the highest level of operational readiness. The Department of the Navy's references (a) through (h) provides policy and guidance for the Navy's Equal Opportunity (EO) program and assigns responsibility for implementing all aspects of this program throughout the chain of command.

5. Discussion. The objective of the Navy's Command Managed Equal Opportunity (CMEO) program is to promote positive command morale and quality of life by providing an environment in which all personnel can perform to their maximum ability, unimpeded by institutional or individual biases based on race, color, ethnicity, national origin, sex, or religious stereotypes. A positive EO environment is the basis for organizational success.

"FIRST AND FINEST"
(11) Ensure mandatory fitness report/performance evaluation entries are made for service members found guilty at Courts-martial or other courts of competent jurisdiction or who receive Non-judicial Punishment based on commission of a criminal offense involving unlawful discrimination or SH per reference (a).

(12) Ensure that the grievance poster which publicizes the Navy's discrimination complaint/grievance procedures is prominently displayed on a permanent basis throughout their facility.

b. CMEO Manager

(1) The Commander will designate, in writing, a CMEO Manager on a collateral duty basis. The CMEO Manager will be an E7 to E9, or an officer with 4 or more years of service. The CMEO Manager will attend a CPPD-approved CMEO Manager course prior to assuming his/her duties and should serve in this position for a minimum of 1 year.

(2) Has direct access to the Commander or representative and is responsible for advising the Commander on the effectiveness of the command's EO program.

(3) Functions as the command's point of contact for EO issues, to include SH and discrimination. The CMEO Manager will report EO matters to the Commander via the Executive Officer when applicable.

(4) Ensures current contact information for CMEO Manager and Equal Opportunity assistance is readily displayed throughout the Command and easily accessible by staff.

(5) Ensures the Commander's policy on Equal Opportunity, including the prevention of sexual harassment and prohibiting reprisals against individuals who submit complaints, is in writing and published throughout the command.

(6) Serves as the coordinator for the Command Climate Assessment.

(7) Maintains the results of Command Assessments and supporting documentation, including Executive Summaries for at least 36 months.

(8) Coordinates and monitors all Command EO training. Reviews course critiques for content and training effectiveness.

(9) Ensures the poster "Equal Opportunity Information", S/N 0500-LP-102-6629, is permanently and prominently displayed in the command and outlying clinics per reference (c).
(10) Coordinates the processing of EO/SH complaints as directed by and within established timelines per reference (c). Personnel who manage the EO/SH complaint process (CMEO Managers) do not normally perform investigations into EO/SH issues due to the possibility of conflict of interest.

(11) Periodically reviews command demographics for retention, discipline, advancement, and awards by race/ethnicity, sex, and pay grade/rank.

(12) Conducts Quarterly follow-up reviews on Plan of Action and Milestone (POA&M) items related to the CMEO program.

(13) Maintains CMEO record files for 3 years per reference (c).

(14) Participates in Career Development Boards, attends disciplinary proceedings, and performs other EO-related duties as mandated by the Commander.

(15) Ensures the command's EO program complies with all items cited in reference (c).

c. Command Training Team Leader

(1) The Commander will designate an E7 or above, on a collateral duty basis, as the Command Training Team (CTT) Leader. The CTT Leader will attend a CPPD-approved Command Training Team Indoctrination course and complete the Navy's Equal Opportunity in the Navy Nonresident Training Course (NAVEDTRA 14082) prior to assuming his/her duties.

(2) Ensures CTT membership is documented, members are formally trained, training is documented, and that any CTT member that has not performed as a CTT member for over 24 months has completed refresher training.

(3) Ensures the CTT size is appropriate for the number of personnel assigned to the command.

(4) Conducts Navy Rights and Responsibility (NR&R) Workshops or equivalent CPPD curriculum, Informal Resolution System (IRS) skill training, and EO/SH/Grievance Procedures Training, as outlined in CPPD developed lesson plans, for ALL newly reporting personnel.

(5) Conducts annual EO/SH/Grievance Procedures training for all hands.

(6) Meets with the CTT on a regular basis to review workshop presentation, content, and effectiveness, facilitate member participation, monitor completion of training requirements, and coordinate EO training throughout the command to meet work center specific/departmental training needs.
d. **Command Assessment Team Leader**

(1) The Commander will designate an E-7 or above, on a collateral duty basis, as the Command Assessment Team (CAT) Leader. The CAT Leader will complete the CPPD-approved Command Assessment Team Training course and the Navy's Equal Opportunity in the Navy Nonresident Training Course (NAVEDTRA 14052) prior to assuming his/her duties.

(2) Ensures CAT membership is documented, members are formally trained, training is documented, and any CAT member that has not performed as a CAT member for over 24 months has completed refresher training.

(3) Ensures the CAT size is appropriate for the number of personnel assigned to the command and represents the demographic population of the command.

(4) Maintains the membership of, at a minimum, the Executive Officer, one department head, Command Career Counselor, Personnel Officer, Staff Judge Advocate Officer, CTT Leader, and CMEO Manager on the CAT.

(5) Conducts a Command Assessment within 90 days after a change of command and follow-on command assessments annually.

(6) Debriefs command personnel, on a regular basis, on the status of Command Assessment action items.

(7) Meets with the CAT at least quarterly to coordinate/review action items from Command Assessments, discuss current issues, facilitate member participation, and monitor completion of training requirements.

e. **Head, Education and Training Department**

(1) Incorporates NR&R Training or equivalent CPPD-approved curriculum, including Equal Opportunity, Prevention of Sexual Harassment, and Grievance Procedures into the Command Orientation Program.

(2) Ensures completion of NR&R Workshop or equivalent CPPD-approved curriculum attended during Command Orientation is documented in staff member's electronic training record.

(3) Maintains Course critiques for NR&R/CPPD-approved workshops held for all newly reporting personnel during Command Orientation.

(4) Maintains command demographics for advancement by race/ethnicity, sex, and paygrade/rank.
NAVMEDCENPSVAINST 5354.2E

28 MAY 2009

(5) Assists the Command Training Team with providing annual Equal Opportunity, Prevention of Sexual Harassment, and Grievance Procedures refresher training for all hands. Training may be accomplished and tracked electronically through Healthstream®.

8. Demographic Data

a. Command Demographics for retention, discipline, advancement, and awards are to be reviewed by race, ethnicity, sex, and paygrade/rank. This data is to be reviewed at least annually or during each Command Climate Assessment.

b. Demographic data is to be maintained as follows:

(1) Military Personnel Department (MILPERS). Command Population demographics broken down to include race, ethnicity, gender, pay grade, and department. Officer retention, release from active duty losses, and promotion data by race, ethnic group, and gender.

(2) Command Career Counselor. Demographic data for reenlistment and separation, including information on those sailors eligible to reenlist, and types of separation. Data will include race, ethnicity, gender, and paygrade.

(3) Education and Training Department. Command’s status on personnel in zone for advancement, personnel recommended, personnel advanced, personnel passed but not advanced, and personnel that failed the advancement exam.

(4) Staff Judge Advocate Office. Discipline data from all Military Justice proceedings as number and proportion of individuals placed on report, screened by the Deputy Commander, dismissed, referred to the Commander's mast and its results, and referred to court-martial and its results.

(5) Awards Office. Demographic data to include race, ethnicity, gender, and paygrade/rank for all awards presented, including civilian awards. Other data, including Sailor and Civilian of the Quarter nominations/selections, etc. will also be made available to members of the CAT for analysis at the request of the CAT Leader or CMEO Manager.

D. R. VIA
Deputy
Acting

Distribution:
NAVMEDCENPSVAINST 5215.1F (List B)
Appendix II

Informal Grievance Procedure
Appendix P

Formal Grievance Procedure
**Formal Grievance Procedure**

At any time you may submit a formal complaint to resolve your concern (Ref B). Set your FCO (c) and your DCM (C) (this is not a warranty or belief). If you believe that you have been treated unfairly, inappropriately, unjustly, or that your rights have been violated. This includes but is not limited to a personal belief that you have been subjected to discrimination or sexual harassment.

**Service Member**

- Files a CSMH complaint using NHMCR S5S4/2 (NOTE 1, NOTE 2)

**Personnel Receiving the complaint**

- Must submit to Commander, or other designated authority within 30 calendar days of receipt. All reports must be made by S5S4/2. With Naval STREP within 30 minutes of receipt. Address all reports to: Naval STREP, 2000 Pennsylvania Avenue, NW, Washington, DC 20373-5000. (Per Ref A)

**The Level of the Investigation**

- Determined by the Commander. The investigation must begin within 72 hours of complaint submission. (NOTE 6, NOTE 7)

**A Close-out Message (SITREP) must be sent within 20 days of investigation commencement**

- If the investigation has not been completed on the 10th day, a SITREP must be sent out every 14 days thereafter until close-out.

**Complainants and/or accused**

- Must be notified of the complaint, investigation outcome, and right to request a review by the next higher authority. (NOTE 8)

**You may appeal the Commander’s decision and request further information pertaining to the case at issue.**

- Freedom of Information Act (FOIA) (Sign 55S4/2). The case will be forwarded to the next level of the Chain of Command.

**Do this resolve the complaint?**

- NO
  - After receipt of the appeal statement, DoD reviews case and forwards input to JAG for legal sufficiency review. (Ref D). If case is unsatisfactory by the JAGM, it is determined whether the case will be reopened.
  - All documents are forwarded to SITREP for review and final determination. (2000 Pennsylvania Avenue, NW, Washington, DC 20373-5000).

- YES
  - If the appeal has been resolved, (Sign 55S4/2) the procedure is over.

**Your complaint has been resolved. (Sign 55S4/2) The procedure is over.**

**Commands must conduct a follow-up brief 30-45 days after final action**

- Commands must maintain completed complaints and investigations for 36 months.

**Your complaint has been resolved, (Sign 55S4/2) The procedure is over.**

**References**

- (a) OPNAVINST 55S4.1(Series)
- (b) DFARS 509-07 pages 2-6 (End line)
- (c) JAG Manual Chapter 11 – Complaint of Wrong (END)
- (d) 55S4/2 -- EO Formal Complaint Form

**Notes**

- NOTE 1: Complaint filed within 10 days of offending incident, or most recent action is a series of incidents.
- NOTE 2: Commander must accept complaints beyond this time if they determine the circumstances warrant.
- NOTE 3: Admiral makes initial complaint is a violation of UCMJ Art. 107.
- NOTE 4: Admiral shall not be principal in the alleged complaint in any way, by themselves or another member or other member, not be appointed to assist more than one complainant, alleged offender, or witness.
- NOTE 4: Admiral shall not be principal in the alleged complaint in any way, by themselves or another member or other member, not be appointed to assist more than one complainant, alleged offender, or witness.
- NOTE 5: Admiral shall not be principal in the alleged complaint in any way, by themselves or another member or other member, not be appointed to assist more than one complainant, alleged offender, or witness.
- NOTE 6: Investigative Officer must be assigned in writing by the CG and be senior to all members involved.
- NOTE 7: Judicial Officer shall be assigned an Investigating Officers.
- NOTE 8: The appeal request must be made within 7 days of notification.

Drafted by: CTCCS QUNA
Appendix JJ

Naval Equal Opportunity Formal Complaint Form
NAVAL EQUAL OPPORTUNITY (EO) FORMAL COMPLAINT FORM

SUPPORTING DIRECTIVE OPM815 1F

AUTHORITY: 10 U.S.C. 5013 (g).

PRINCIPLE PURPOSE: Formal filing of allegations of discrimination based on race, color, religion, sex or national origin, incidents of sexual harassment, against military personnel. For EO complaints against civilian employees, see OCP815 1D.

ROUTINE USE: Information provided on this form may be used: (a) as a data source for complaint information, statistics, reports, and analyses; (b) to respond to requests from appropriate outside individuals or agencies (e.g. Members of Congress, the White House regarding the status of a complaint; (c) to adjudicate the complaint or appeal; (d) any other properly established routine use. May use addendum as necessary.

DISCLOSURE: Disclosure is voluntary; however, failure to fully complete all portions of this form may result in rejection of the complaint on the basis of inadequate data to assess complaint.

PROTECT PRIVACY: Protect individual privacy (both complainant and alleged offender(s)) through all stages of the process.

1a. COMPLAINTS NAME: 1b. RANK/RATE:

1d. UNIT: 1e. RACE/ETHNIC GROUP: 1f. GENDER: 1g. DATE:

2a. Options:
   (1) Internal Resolution System (IRS). (Ref: IRS Skills Booklet, NAVPERS 15622A.)
   (2) USN Equal Opportunity/ Sexual Harassment Advisor, (Monday - Friday 0730 - 1630) Central Time. Call Toll Free (800) 253-2971, DSN 685-2971, COMM (801) 974-2971. (Call collect from overseas.)
   E-Mail: MIL_Navy_EO_Adv@Navy.Mil
   (3) Authorized comment or local resource. The following are available (insert local name, organization, and phone number)
      Command Managed Equal Opportunity (CMEO):
      Command Master Chief:
      Equal Employment Opportunity (EEO):
      Fleet Family Support Center (FFSC):
      Equal Opportunity Advisor (EOA):
      Health Treatment Facilities (HTF):
      Chaplain:
      Legal:
      Other:
   (4) NAVPERG 1154. Request meet with the CCOC: Your right to communicate with the CO in a proper manner, time, and place shall not be denied or restricted. Such requests shall be acted upon promptly and forwarded without delay. Local procedures are (Attach additional information if necessary).
   (5) Communications with Inspectors General. Any person whose claim of commend does not take effective action on complaints or who does not feel comfortable filing complaints locally or in person can lodge complaints (anonymously if desired) via one or more of the available hotlines:
      Naval Inspector General: Toll free (800) 023-3451; DSN 288-6743, COMM (202) 433-6743.
      Marine Corps Inspector General: DSN 324-1549, COMM (703) 514-1549
      Atlantic Fleet Inspector General: Toll Free (800) 523-2397
      Pacific Fleet Inspector General: COMM (608) 474-4275
      Naval Forces Europe Inspector General: 01-44-171-014-4188
      Naval Reserve Inspector General: DSN 679-1234, COMM (604) 679-1234
      Local TYCOM, ISIC, or local commanders' hotlines:
      (Insert Phone Number)
   (6) NAVPERG 1155. A service member may always communicate individually with members of Congress.
   (7) Article 138/NAVPERG 1150 complaint. A service member who believes him/herself wronged by his/her CO or another superior officer may file a complaint as provided in JAGMAN Chapter II. Assistance in filing such complaints may be available from the local naval legal services office (NLSO).

2b. CONTACT THE FOLLOWING COMMAND REPRESENTATIVE FOR ASSISTANCE IN FILING THIS COMPLAINT:
   [INSERT NAME/ PHONE]

2c. COMPLAINANT WAS ADVISED OF COUNSELING / SUPPORT SERVICES AND PROVIDED A COPY OF THIS FORM.

2d. NAME OF COMMAND REPRESENTATIVE:

2e. RANK/RATE:

2f. DATE:

2g. UNIT / COMMAND:

2h. SIGNATURE:

DATE:

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### NAVAL EQUAL OPPORTUNITY (EO) FORMAL COMPLAINT FORM

**SUPPORTING DIRECTIVE OPNAVINST 5354.17**

#### PART II COMPLAINT

<table>
<thead>
<tr>
<th>FILING DEADLINE</th>
</tr>
</thead>
<tbody>
<tr>
<td>I UNDERSTAND THAT I HAVE 90 CALENDAR DAYS FROM THE DATE OF THE ALLEGED INCIDENT TO FILE A FORMAL EO COMPLAINT. THIS EO FILING DEADLINE DOES NOT AFFECT ALTERNATIVE REMEDIES THAT MIGHT APPLY. (INVESTIGATION OF EO COMPLAINTS RECEIVED AFTER 90 CALENDAR DAYS IS AT THE DISCRETION OF THE COGNIZANT COMMANDING OFFICER/ACTIVITY HEAD.)</td>
</tr>
</tbody>
</table>

#### 3a. NATURE OF COMPLAINT: (STATE, IN AS MUCH DETAIL AS POSSIBLE, THE BASIS FOR YOUR COMPLAINT. DESCRIBE THE BEHAVIORS / CONDUCT UNDER OBJECTION, DATE(S) OF ANY OCCURRENCE, NAMES OF INVOLVED PARTIES, WITNESSES, OTHERS TO OR FROM WHOM PREVIOUS REPORTS MAY HAVE BEEN MADE OR RECEIVED, OTHER EVIDENCE AVAILABLE, AND ANY ADDITIONAL INFORMATION WHICH MAY BE HELPFUL IN RESOLVING YOUR COMPLAINT. ATTACH ADDITIONAL SHEETS AS NEEDED.)

<table>
<thead>
<tr>
<th>3b. REQUESTED REMEDY: (WHAT, SPECIFICALLY, DO YOU THINK THE FINAL OUTCOME SHOULD BE?)</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>3c. ACKNOWLEDGEMENT OF RECEIPT OF COMPLAINT: (BY POC IDENTIFIED IN PARAGRAPH 2b ABOVE)</th>
</tr>
</thead>
<tbody>
<tr>
<td>I ACKNOWLEDGE RECEIPT OF THIS FORMAL EO/SH COMPLAINT.</td>
</tr>
<tr>
<td>I UNDERSTAND THAT I HAVE ONE CALENDAR DAY (24 HOURS) TO REFER THE COMPLAINT TO THE APPROPRIATE AUTHORITY AND TO INFORM THAT AUTHORITY OF ANY INTERIM ACTION THAT IS TAKEN.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>2a. NAME OF COMMAND REPRESENTATIVE:</th>
</tr>
</thead>
<tbody>
<tr>
<td>2b. RANK/_RATE:</td>
</tr>
<tr>
<td>2c. DATE:</td>
</tr>
</tbody>
</table>

<table>
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<tr>
<th>2d. UNIT / COMMAND:</th>
</tr>
</thead>
<tbody>
<tr>
<td>2h. SIGNATURE:</td>
</tr>
<tr>
<td>DATE:</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>COMPLAINANT'S ACKNOWLEDGEMENT:</th>
</tr>
</thead>
<tbody>
<tr>
<td>SIGNATURE:</td>
</tr>
</tbody>
</table>

**NAVPERSS 5354(Rev 07/11)**

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**PAGE 2 of 4**

[Print Form | Reset Form]
# NAVAL EQUAL OPPORTUNITY (EO) FORMAL COMPLAINT FORM

**SUPPORTING DIRECTIVE OPNAVINST 5354.1F**

## PART III COMPLAINT PROCESSING / COMMAND ACTIONS

Interim feedback/assistance to complainant. Take particular care to avoid re-victimizing complainants (and witnesses). Keep the complainant and advocate apprised of the status of the investigation (including any deadline extensions). Provide supplemental counseling/support assistance/referral as warranted. Ensure that all involved know that reprisal against the complainant will not be tolerated. (Recommend keeping a record of such feedback/assistance. Attach record to the complaint form)

Resolution time standards/reporting. Resolution of case should be completed no later than 20 days from investigation commencement. Resolution includes: completion of investigation, determination of validity of complaint, adjudication at NUP or courts-martial, initiation of other appropriate action, notification to accused, and notification of complainant and submission of a close-out. If time standards cannot be met, continuation messages every 14 days through case resolution is mandatory. Explain the reason(s) for delay. Send all messages unclassified.

Document command action. Command records should permit reviewers to clearly ascertain/assess decisions reached. Make appropriate entries in individual personnel records, if applicable. Make any statistical reports required by the chain of command. Retain this completed form onboard at least three years. Provide a copy of completed form to complainant as authorized under Freedom of Information Act (FOIA) and governing directives.

4a. DATE TIME GROUP (DTG) OF SITREP MESSAGES (ATTACH A COPY OF MESSAGES TO THIS FORM)

<table>
<thead>
<tr>
<th>(1) INITIAL DTG</th>
<th>(2) CONTINUATION(S) DTG(S)</th>
<th>(3) CLOSE-OUT DTG</th>
</tr>
</thead>
</table>

4b. ASSIGNMENT OF PERSONAL ADVOCATES: (SEPARATE ADVOCATES MUST BE OFFERED TO EACH PARTY AND INITIATED IN WRITING)

<table>
<thead>
<tr>
<th>(1) COMPLAINANT (NAME AND PHONE)</th>
<th>(2) SUBJECT (NAME AND PHONE)</th>
<th>(3) WITNESS (NAME AND PHONE)</th>
</tr>
</thead>
</table>

5a. NAME OF INVESTIGATING OFFICER:

5b. DATE CONVENE

5c. COMPLAINANT’S ACKNOWLEDGEMENT:

SIGNATURE:

DATE:

5d. ACKNOWLEDGEMENT OF RECEIPT BY COMMANDING OFFICER/ACTIVITY HEAD. I ACKNOWLEDGE RECEIPT OF THIS COMPLAINT BY:

(NAMERANK):

OF:

DATE:

I understand I must initiate an appropriate investigation or ensure that one is being conducted (e.g., by NCIS) within three calendar days (72 hours). Notify complainant same day of investigation commencement. I further understand that I must submit a complaint as per OPNAVINST 5354.1 series within three calendar days (72 hours), and provide command advocates for all involved parties.

5e. NAME OF COGNIZANT CO/ACTIVITY HEAD:

5f. SIGNATURE:

6a. DATE:

5c. RANK/RATE:

6d. DATE:

5e. UNIT / COMMAND:

5f. SIGNATURE:

NAVPEERS 52542 (Rev 07/11)

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PAGE 3 of 4
## NAVAL EQUAL OPPORTUNITY (EO) FORMAL COMPLAINT FORM

**PART IV - NOTIFICATION, REVIEW, AND FOLLOW-UP**

7a. NOTIFICATION OF ACTION TAKEN TO RESOLVE COMPLAINT. (TO OCCUR WITHIN 20 CALENDAR DAYS OF RECEIPT OF COMPLAINT.)

**THIS COMPLAINT WAS COMPLETED ON DATE:**

**THE COMPLAINT WAS FOUND TO BE:**

<table>
<thead>
<tr>
<th>(SELECT)</th>
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</tbody>
</table>

**BASED ON THE FOLLOWING FINDINGS:**

7b. COMPLAINANT'S ACKNOWLEDGEMENT:

**SIGNATURE:**

**DATE:**

7c. SUBJECT'S ACKNOWLEDGEMENT:

**SIGNATURE:**

**DATE:**

8a. RIGHT TO REVIEW BY HIGHER AUTHORITY. I ACKNOWLEDGE NOTICE OF MY RIGHT TO SUBMIT A STATEMENT CONCERNING THE INVESTIGATIVE FINDINGS AND COMMAND ACTION TAKEN, AND TO REQUEST REVIEW OF THOSE FINDINGS AND ACTIONS BY THE NEXT HIGHER AUTHORITY WHO IS:

8b. I REALIZE ANY STATEMENT AND REQUEST FOR REVIEW MUST BE SUBMITTED WITHIN 7 CALENDAR DAYS OF TODAY'S DATE. (BLOCK 10b-10c)

8c. I: (COMPLAINANT)

**INITIAL NEXT TO RESPONSE:**

**SIGNATURE:**

**DATE:**

8d. I: (ACCUSED)

**INITIAL NEXT TO RESPONSE**

**SIGNATURE:**

**DATE:**

9a. ACTION TAKEN BY REVIEWING AUTHORITY (THE FOLLOWING ACTION HAS BEEN TAKEN):

9b. NAME OF REVIEWING AUTHORITY:

**SIGNATURE:**

**DATE:**

9c. RANK/ RATE:

**DATE:**

9d. UNIT/ COMMAND:

**SIGNATURE:**

**DATE:**

10a. COMPLAINANT'S FOLLOW-UP COMMENTS: (THE COMPLAINANT SHOULD BE DEBRIEFED 30-45 DAYS AFTER THE FINAL ACTION TO ASSESS COMPLAINANT'S VIEWS AS TO EFFECTIVENESS OF CORRECTIVE ACTION, PRESENT COMMAND CLIMATE, ENSURE THE COMPLAINANT HAS NOT SUFFERED ANY REPRISAL, ETC.) THE COMPLAINANT WAS DEBRIEFED ON (DATE):

AND HAD THE FOLLOWING COMMENTS:

**SIGNATURE:**

**DATE:**

11. COMMANDING OFFICER'S FOLLOW-UP NOTES: (INDICATE DATES/NATURE OF ANY ACTIONS PROMPTED BY COMPLAINANT'S DEBRIEF. ATTACH ADDITIONAL SHEETS AS NECESSARY.

**SIGNATURE:**

**DATE:**

---

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