Branch Health Clinic (BHC) Boone wanted to know more about the health of their enrolled patients as part of their National Committee for Quality Assurance (NCQA) certification. The certification demonstrates that they meet or exceed the national standards of care. BHC Boone came to us to determine the burden of conditions of interest, such as diabetes, tobacco use, hyperlipidemia, and hypertension, across their population.

Our analysis revealed several key pieces of information. Tobacco use was the most common condition of interest, predominantly among 18-34 year olds. The majority of their patients lived within a thirty-minute drive of the clinic. Diabetes was the least common condition but consumed the most resources. And, patients may benefit from a greater focus on general chronic disease self-management services that target hyperlipidemia and hypertension.

The detailed information we delivered on key health conditions, location of health and wellness resources, and demographics armed BHC Boone with the information necessary to apply program resources where they are needed most.

To learn more about how the Health Analysis Department can help you improve clinical outcomes and reduce unnecessary costs, email us at: usn.hampton-roads.navmcpubhlthcnprs.list.nmcphc-haprojreq@mail.mil

Mapping patient needs and resources for improved care is crucial for quality assurance and patient outcomes.