



Notice (008)

NMCS D Pharmacy Services Update

April 10, 2020

When your **provider electronically** orders you a **new** prescription from Naval Medical Center San Diego, please call **(619) 532-8400 Option #2**, to activate your prescription request during normal working hours: 0800 – 1900 (Mon-Fri) and 0800 - 1800. (Sat-Sun). Due to current events, we may be experiencing higher than normal call volumes. We appreciate your patience.

Your medication will be ready for pick-up at the following time(s):

- Patients who call their prescriptions in **BEFORE** 1200 can pick up their medications after 1400 the same day.
- Patients who call their prescriptions in **AFTER** 1200 can pick up their medications the next business day after 0900.
- Your prescriptions will remain on hold for you for **3 business days**.

Your medications will be ready for you at your choice of pick-up location. Your choices are:

Naval Medical Center San Diego Pharmacy	Mon-Fri: 0800-1900, Sat-Sun: 0800-1800
Exchange 32nd Street (NEX) Pharmacy	Mon-Fri 0730-1630
BHC Eastlake Pharmacy	Mon-Fri: 0800-1600
BHC Kearny Mesa Pharmacy	Mon-Fri: 0800-1600
BHC Miramar Pharmacy	Mon-Fri: 0730-1600
BHC Naval Training Center Pharmacy	Mon-Fri: 0730-1600
BHC North Island Pharmacy	Mon-Fri: 0730-1600
**Refills still must be called in through AudioCARE at (619) 532-8400 Option #1	
**Hand-written civilian prescriptions must be dropped off at the NMCS D Main Pharmacy and/or any outlying Branch Health Clinic pharmacies to be processed manually .	

Civilian Providers can send prescriptions in using the following information:

DoD SAN DG NMC ePhcy
 Department of Defense (DoD) Electronic Prescribing Pharmacy Name
(619) 532 -8400
 Pharmacy Phone Number
Naval Medical Center San Diego E-Rx 5651838 / 1366856437
 Pharmacy NCPDP/NPI Number

Providers from NMCS D and its outlying clinics: enter prescription in AHLTA/CHCS

Other Information Resources

NMCSD website: <https://www.med.navy.mil/sites/nmcscd/Pages/default.aspx>

Facebook: <https://www.facebook.com/NMCSD/>. Facebook Handle- NMCSD

Twitter Handle: NMC_SD

-----Your **Health** is Our **Mission**-----