Naval Medical Logistics Command
Organizational Structure

M46 (Logistics Execution)
Fort Detrick, Maryland

Bureau of Medicine and Surgery
(BUMED)
Washington, D.C.

Navy Medicine Education Training & Logistics Command (NMETLC)
San Antonio, Texas

Naval Medical Logistics Command (NMLC)
Fort Detrick, Maryland

NMLC Detachment
U.S. Army Medical Materiel Center, Europe (USAMMCE)
Pirmasens, Germany

Navy Expeditionary Medical Support Command (NEMSCOM)
Cheatham Annex
Williamsburg, Virginia

Naval Ophthalmic Support and Training Activity (NOSTRA)
Yorktown, Virginia

Patient-Centered Logistics Solutions for Military Medicine
Naval Medical Logistics Command’s Mission Focus

• Operational/Expeditionary Medical Logistics Support
  - Allowance Management and Class VIII (Medical/Dental) Commodity Management for the Naval Operating Forces
  - Naval Operating Forces Medical Equipment Procurement Program Management; Joint Readiness Planning
  - New Ships Construction and Overhaul Fitting Out and Outfitting
  - Integrated Logistics System (ILS) Product Support of Naval Operational Forces Medical and Dental Equipment
  - Expeditionary Medical Facilities (EMFs), Forward Deployable Preventative Medicine Units (FDPMU)

• Military Treatment Facility Logistics Support
  - Centrally Funded Equipment Program Manager
  - Personal Property Program Manager
  - Digital Imaging Network/Picture Archiving Communication System (DINPACS) Program Manager
  - Navy's Field Operating Agency (FOA) for Vaccination/Immunization Distribution
  - Defense Medical Logistics Standard Support (DMLSS), Standard Procurement System (SPS), and Wide Area Work Flow (WAWF) Functional and Sustainment Support, Key Logistics Data Management and Metrics Tracking

• Acquisition & Analytics
  - Limited, Head Contracting Activity (HCA)
  - Health Care Personal Service Contracts (PSCs)
  - Medical Equipment, Maintenance and Supply Contracts
  - Research & Development Contracts, Grants, and Cooperative Agreements; DoD Drug Lab
  - Healthcare Services Statement of Work (SOW) Development
  - Market Research and Cost Estimates for Health Care Services
  - Navy Medicine Acquisition Measurement and Analysis; Enterprise Spend and Strategic Sourcing Analysis
  - Procurement Performance Management Assessment Program (PPMAP) responsibility for CONUS MTFs

• Business, Commercial and Fiscal Law Services
  - Contract Law Advisor to Navy Medicine
NMLC’s (Non BSO-18) Key Stakeholders and Mission Partners

- Joint Staff (J4)
- Force Health Protection and Readiness (FHP&R)
- OPNAV (N41, N931)
- Headquarters, USMC/Marine Corps Systems Command (MARCORSYSCOM)
- Commander, U.S. Fleet Forces Command
- Commander, U.S. Pacific Fleet
- Fleet Type Commanders (5)
- Defense Health Agency (DHA) Medical Logistics
- Defense Logistics Agency (DLA) Troop Support
- Defense Logistics Information Service (DLIS)
- Defense Distribution Command (DDC) Distribution Centers
- Optical Fabrication Enterprise (OFE)
- Naval Sea Systems Command (NAVSEA)
- Navy Shipbuilding and Sustainment Program Executive Officers (PEOs)
- NAVSEA In-Service Engineering Agents (ISEAs)
- Naval Supply System Command (NAVSUP) Weapon Systems Support (WSS)
- NAVSUP Global Logistics Support (GLS) Fleet Logistics Centers (FLCs)
- Navy Space & Naval Warfare Systems Command (SPAWAR)
- United States Army Medical Materiel Agency (USAMMA)
- Air Force Medical Operations Agency (AFMOA)
- Health and Human Services (HHS)
How NMLC’s Customers access our procurement services

Requirement Generation

Operational Forces (Fleet)

Navy Medicine MTFs

EMF and FDPMUs

Navy Medicine R & D

Technical Review/Requirements Coordination

Naval Operating Forces Medical Equipment & Supplies – Code 4

MTF Medical Equipment & Logistics Assist Visits – Code 3

MTF Healthcare Services – Code 5

EMFs / FDPMUs – EML

Research Contract Services – Code 5

Contract Award / Contract Administration

Communicates Often

Located at NMLC

Very Collaborative

NMLC Legal Counsel – OOL

NMLC Contracting – Code 5
### NMLC Strategy Map

<table>
<thead>
<tr>
<th>Vision</th>
<th>We will become the Department of Defense’s premier medical logistics support activity.</th>
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</thead>
<tbody>
<tr>
<td>Mission</td>
<td>We deliver patient-centered logistics solutions for military medicine.</td>
</tr>
<tr>
<td>Core Values</td>
<td>Continuous Improvement ● Respect for Diversity ● Professional Growth ● Transparency ● Reputation for Reliable Quality ● Trust in our Shipmates ● Enthusiasm for Innovation ● Action-oriented Partnerships ● Leadership by Example ● Balanced Living</td>
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#### Priorities

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<tr>
<th>Readyness</th>
<th>Value</th>
<th>Jointness</th>
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#### MEANS

- **Customers & Stakeholders**
  - Improve Medical Readiness Support CS1.0
  - Increase Customer/Stakeholder Engagement CS2.0

- **Internal Processes**
  - Increase Interoperability IP2.0
  - Increase Product/Service Quality IP1.0

- **Organizational Capacity**
  - Improve Customer-Employee Relationship OC4.0
  - Improve Knowledge Transfer OC1.0
  - Increase Workforce KSAs OC2.0

- **Resources**
  - Improve Resource Management R1.0
  - Improve Job Satisfaction OC3.0
Naval Medical Logistics Command’s Strategic Initiatives

SI 15.1 - Build and deploy the Contract Administration Tool
SI 15.2 - Strategic Sourcing
SI 15.3 - Increase professional certifications across directorates
SI 15.4 - Develop needed analytical capability
SI 15.5 - Improve quality and consistency of tech evaluations
SI 15.6 - NEBE Gen II, Phase 1
SI 15.7 - Conduct Value Stream Analysis for all business processes
SI 15.8 - Develop QASA database
SI 15.10 - Quality Management System (QMS) Manual Revision
SI 15.12 - Revise Command Information Technology (IT) Continuity of Operations (COOP)
SI 15.13 - Shipboard Equipment Configuration Management
SI 15.15 - Defense Health Agency (DHA) Healthcare Services Contract Integration
SI 15.16 - Enhance BUMED Field Contracting Officer (KO) Competency
SI 15.17 - Knowledge, Skills, and Abilities (KSA) Assessment

* SI 15.9, 15.11 and SI 15.14 were cancelled/realigned.
Non-Conformance Database

**Purpose:** Ultimately the Non-Conformance Database will enable NMLC to become a “learning organization.” We will understand our deficiencies and learn from them. The Database provides a record and tracks all Command non-conformances in order to inform and prompt action.

**Background:** Historically, issues have been recorded by Directorates and/or Divisions, with each tracking different data elements for different purposes. The Command recognized a need for a centralized repository in order to understand and track issues at a macro level.

**Approach:** Design linked databases to record locally observed non-conformances and aggregate the data using meta-data tags.
### Meta-data Tags

**Unique Item ID**

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**FY**

**Qtr/Period**

**Directorate where issue resides**

**Reporting Directorate**

**Division (e.g.)**

1. SCD
2. CAD
3. EMD
4. RSD
5. CSD
6. ASD
7. 05/05A

**Process (e.g.)**

1. CAR
2. Price
3. J&A
4. COR/CPARS
5. Mods
6. Sm Biz/Mkt Res
7. PPMAP
8. Sp Interest

**Problem**

1. None
2. Inadequate OOS
3. Inadequate U&C
4. Inadequate BN
5. Not posted
6. Not approved
7. Missing

**Common Core Suffix**

1. No problem
2. Missing
3. Insufficient
4. Incorrect
5. Untimely
6. No authority

**QASA Info w/o Meta-data tags:**

- Contract specialist
- Contracting officer

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Patient-Centered Logistics Solutions for Military Medicine
Serves as:

• Commanding Officer, Naval Medical Logistics Command
• BUMED’s Senior Contracting Official (SCO)
• Fleet Hospital Program Office (PML-500)/Expeditionary Medical Facilities (EMF) Program Manager
• BUMED’s Property Management Office (PMO)
• Commercial Off-the-Shelf (COTS) Medical Device Information Assurance (IA) Program Manager
• Field Operating Agent (FOA) for Non-Clinical Immunization (Logistical) Issues
• Navy’s Senior Service Representative for all Navy Medicine Information Technology (IT) Logistics Systems
• Navy Medicine’s lead for Collecting, Analyzing, and Reporting Navy Medicine Enterprise Medical Logistics Metrics
NMLCDET Pirmasens, Germany coordinates all customer service operations for the U.S. Army Medical Material Center Europe (USAMMCE) in its role as Theater Lead Agent for Medical Materiel for U.S. EUCOM, U.S. AFRICOM, and out of sector service provider for U.S. CENTCOM in Southwest Asia, and the Department of State.

The Detachment is currently staffed with the following team members:

- Navy Medical Logistics Officer (OIC & USAMMCE, Chief of Customer Support

- Navy Hospital Corpsman (2) with expertise in Pharmacy and Afloat deployments
Collaborates with NMLC’s Expeditionary Medical Logistics (EML) Program Office to Design/Build Expeditionary Medical Facilities (EMFs) and Forward Deployable Preventive Medicine Units (FDPMUs).
Per designation of the Navy’s Surgeon General, NOSTRA acts as the lead service agent for the Optical Fabrication Enterprise (OFE).

It provides optical fabrication services in support of all operational, contingency and humanitarian missions worldwide - in peacetime and wartime.

NOSTRA trains all Navy and Army opticians within the Tri-Service Optician School (TOPS).
In Summary

Naval Medical Logistics Command possesses a unique capability by centrally owning the technical, legal and contracting execution arms for Navy Medicine.

We work with our MTF and Fleet Customers to ensure contracting officials, technical experts and legal officials collaborate early and often in developing individualized state-of-the-art solutions to meet customers’ medical materiel and healthcare service needs.